



Light Rail Transit Authority  
Mobility, Inclusivity, and Accessibility Committee (MIAC)

**MONTHLY MONITORING REPORT**

As of 31 July 2025

## Executive Summary

The LRTA Mobility, Inclusivity, and Accessibility Committee (MIAC), created through Special Order No. 286, s. 2023 and reconstituted through Special Order No. Special Order No. 90, s. 2025, is tasked with enhancing the accessibility and mobility of passengers across LRT Line 2 System, with a particular focus on the needs of persons with disabilities, the elderly, and pregnant women. The Committee's responsibilities include identifying and addressing challenges faced by these groups, formulating strategies to improve accessibility, and ensuring compliance with the relevant standards and regulations, and conducting regular reviews of facilities, policies, and procedures. It also collaborates with relevant government agencies and private entities to propose solutions that foster inclusive mobility, as necessary.

The Committee is further responsible for periodically submitting reports to the management, presenting its key findings and the status of ongoing initiatives. This report serves as a comprehensive update on LRTA's continuing efforts to strengthen inclusivity and accessibility across the system.

## Purpose and Rationale

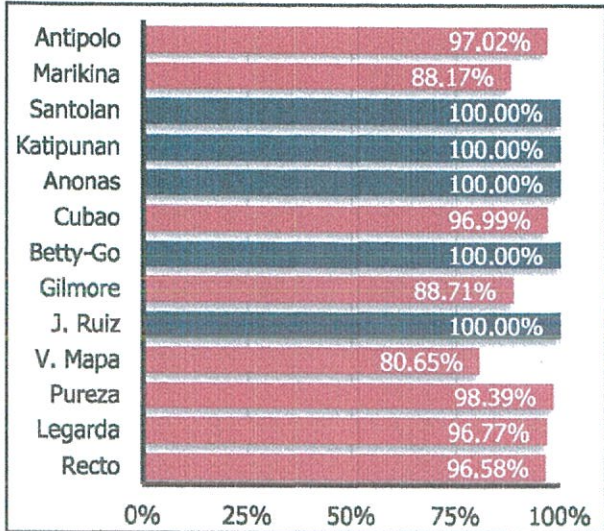
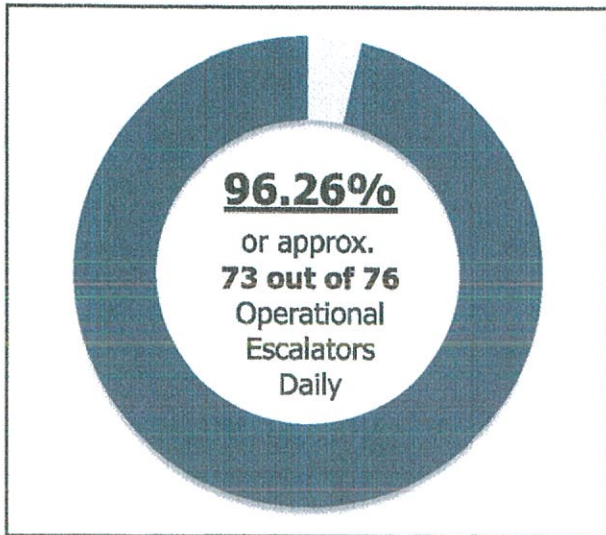
This monthly monitoring report supports the Light Rail Transit Authority's commitment to promoting safe, inclusive, and accessible public transportation for all. By regularly tracking key indicators related to mobility, inclusivity, and accessibility, the LRTA MIA Committee ensures that gaps are identified, issues are addressed, and improvements are sustained across LRT Line 2 stations. This initiative also reinforces the Authority's adherence to relevant accessibility standards and its responsibility to enhance passenger experience, particularly for persons with disabilities, senior citizens, and other vulnerable sectors.

## Highlights and Notable Observations

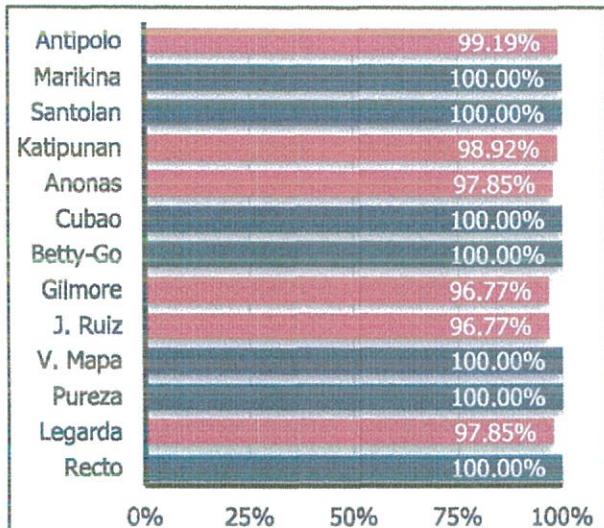
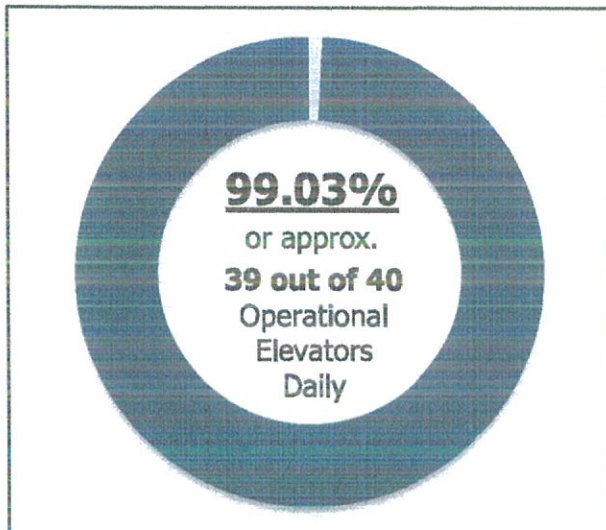
- **5 out of 13 stations achieved 100% operational status for escalators.**
- **7 out of 13 stations achieved 100% operational status for elevators.**
- **The overall operational status of conveyance systems remained high** in July 2025, with **elevators nearly reaching full availability at 99.03%**, while escalators posted a slight decline but still maintained a strong 96.26% performance.
- **All facilities** were confirmed to be **accessible**.
- **All required signages** were confirmed as **installed**.
- The number of **passenger feedbacks significantly reduced** from 180 in June to 76 in July, reflecting a **58% decrease**.

## I. Status of Conveyance Systems

### a. Status of Escalators



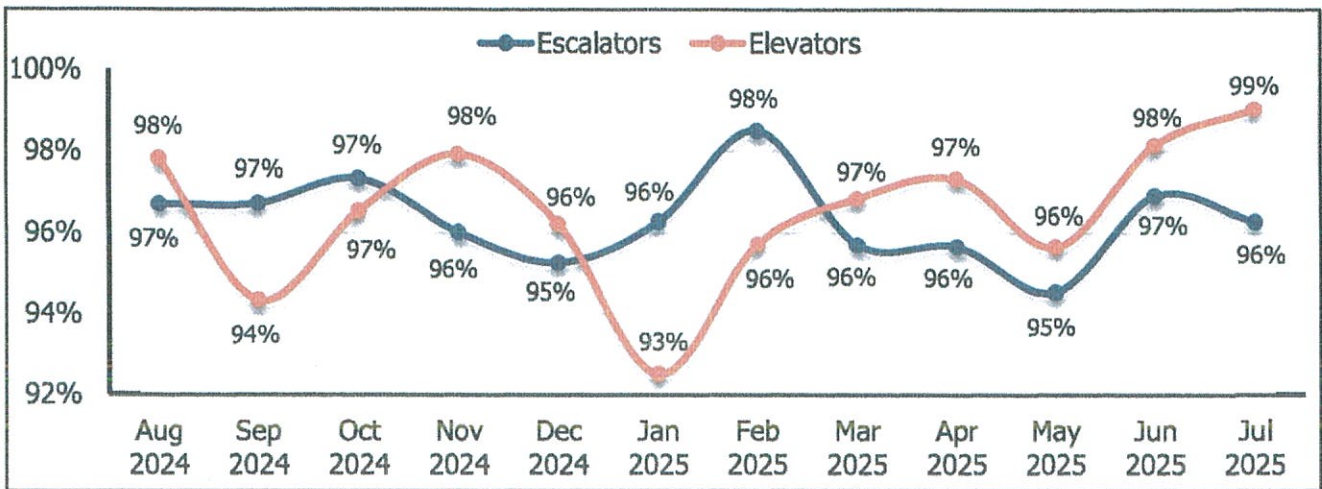
### b. Status of Elevators



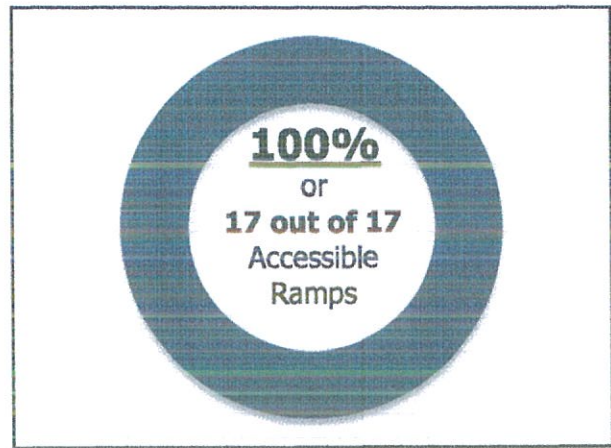
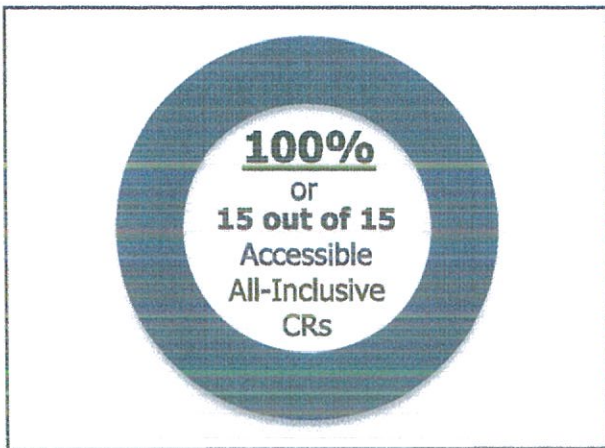
### c. Comparative – Monthly Operational Status (Previous vs. Present)

Conveyance System	Jun 2025	Jul 2025	Increase/Decrease
Escalators	96.80%	96.26%	▼ -0.53%
Elevators	98.08%	99.03%	▲ 0.95%

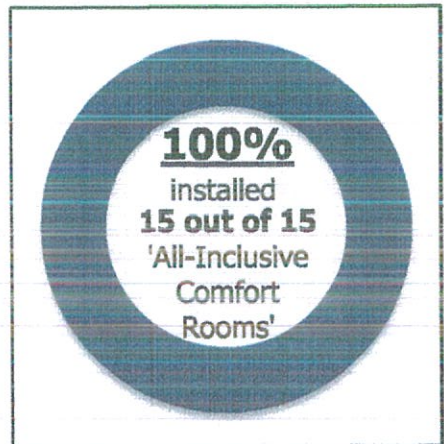
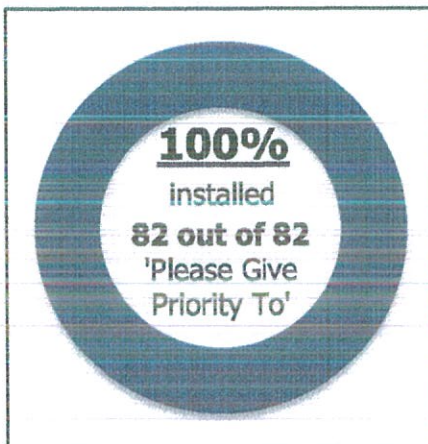
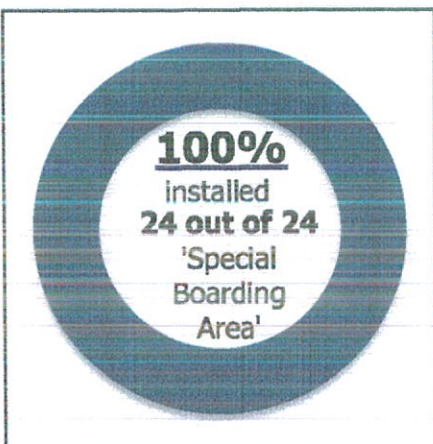
**d. Comparative – Monthly Operational Status (For the past 12 months)**



**II. Status of Facilities**



**III. Status of Signages**

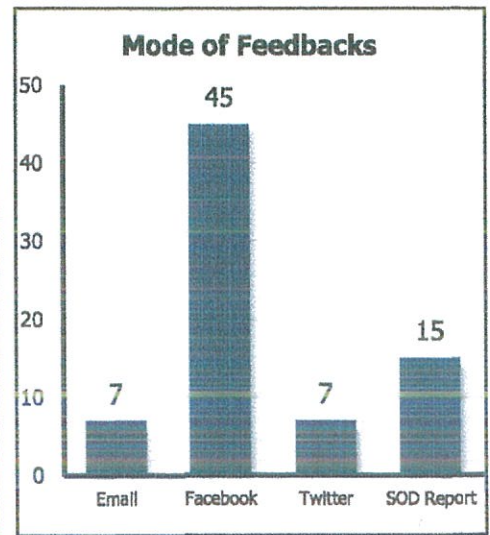
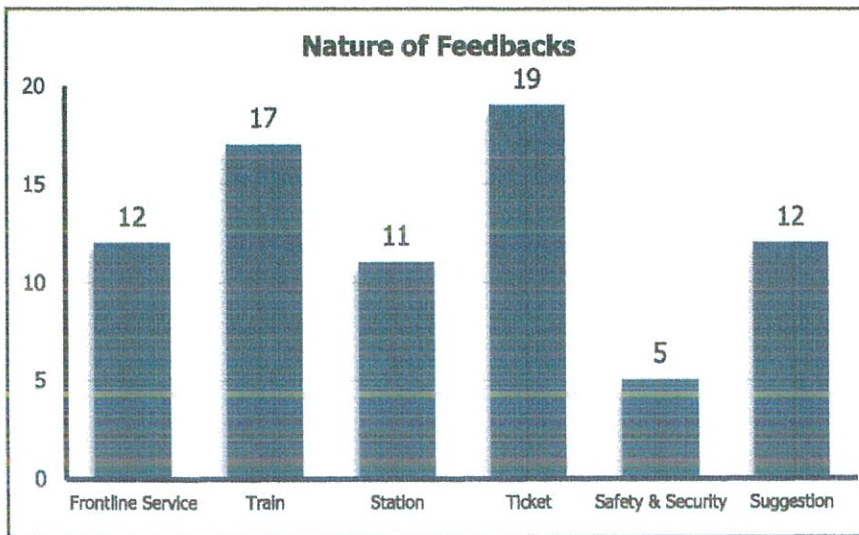


#### IV. Status of Tactile Floorings

All 13 stations of the LRT Line 2 System are installed with tactile flooring designed to assist visually impaired passengers in navigating the stations safely. However, the currently installed tactile floorings are due for replacement. **A project addressing this matter has been included in the Board-Approved Corporate Plan for CY 2026.**

#### V. Passenger Feedbacks

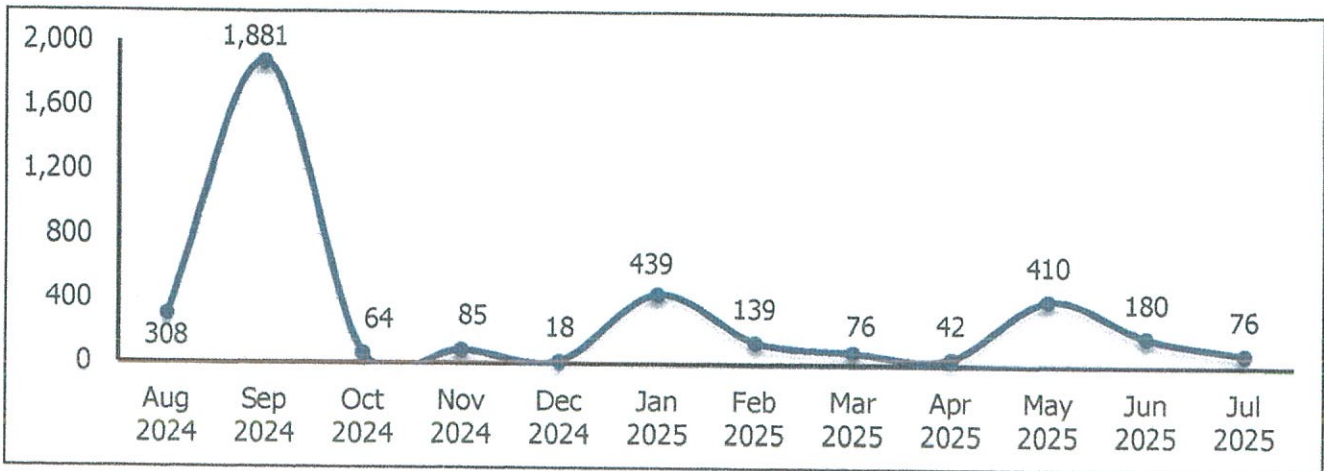
##### a. Nature and Mode of Passenger Feedbacks



##### b. Comparative – Monthly Passenger Feedbacks (Previous vs. Present)

Nature of Feedback	Jun 2025	Jul 2025	Variance
Frontline Service	14	12	▼ -14%
Train	139	17	▼ -88%
Station	4	11	▲ 175%
Ticket	11	19	▲ 73%
Safety & Security	9	5	▼ -44%
Suggestion	3	12	▲ 300%
<b>Total</b>	<b>180</b>	<b>76</b>	<b>▼ -58%</b>

**c. Comparative – Monthly Passenger Feedbacks (For the past 12 months)**



**VI. Key Accomplishments**

➤ **LRT Line 2 Accessibility Audit Promotes Inclusive Transportation**



On 30 July 2025, the Light Rail Transit Authority (LRTA), in collaboration with the National Council on Disability Affairs (NCDA) and other government agencies, recently conducted an accessibility audit of the LRT Line 2 Antipolo Station.

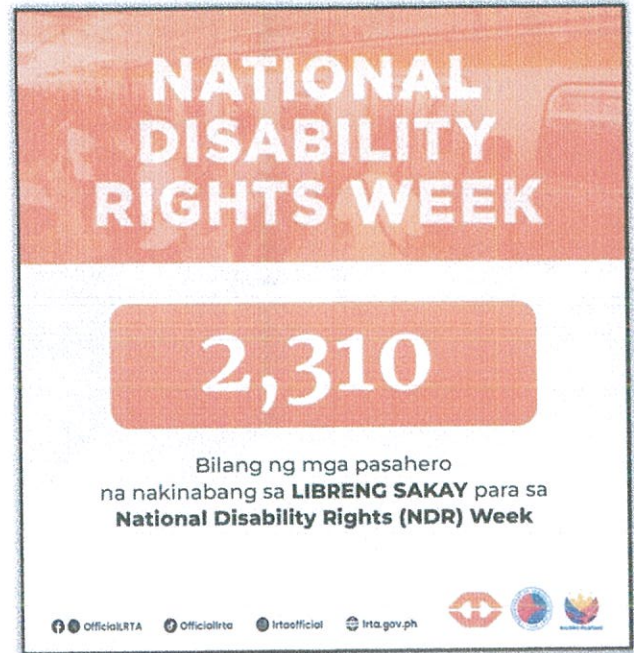
Led by NCDA's Sub-Committee on Access, Built Environment, and Transportation (SCABET), the audit reviewed key station facilities such as entrances, ramps, ticket booths, restrooms, elevators, emergency exits, pathfinding tactiles, and boarding access. This initiative forms part of LRTA and the Department of Transportation's commitment to providing equal access and building a more inclusive railway system.

➤ **LRTA Provides Free Rides to Persons with Disabilities during the National Disability Rights Week**

The Light Rail Transit Authority (LRTA) served a total of **2,310 persons with disability (PWD) beneficiaries** through its free ride program at LRT-2 from 17-23 July 2025.

The initiative was held in celebration of the **47th National Disability Rights Week** with the theme *"Innovation for Inclusion: Building Inclusive Communities Together."*

Throughout the week, LRTA offered free rides for PWD passengers during peak hours — **7:00 to 9:00 AM and 5:00 to 7:00 PM** — to provide accessible and convenient travel during their busiest times.



**VII. Pending Issues and Concerns**

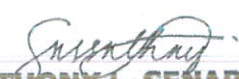


No pending issues and concerns as of July 2025.

**VIII. Seminars, Trainings, and Conferences**

No seminars, trainings, and conferences attended in July 2025.

**IX. Meeting's Log**

- 28 July 2025** – Coordination Meeting on Accessibility Audit of Line 2 Antipolo Station

Prepared by:	Reviewed by:	Approved by:
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