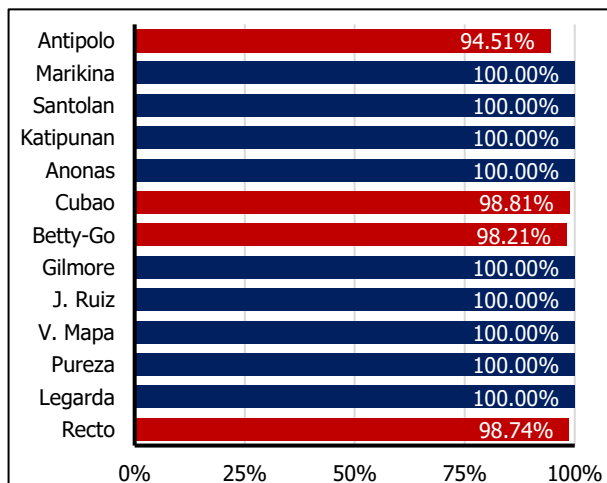
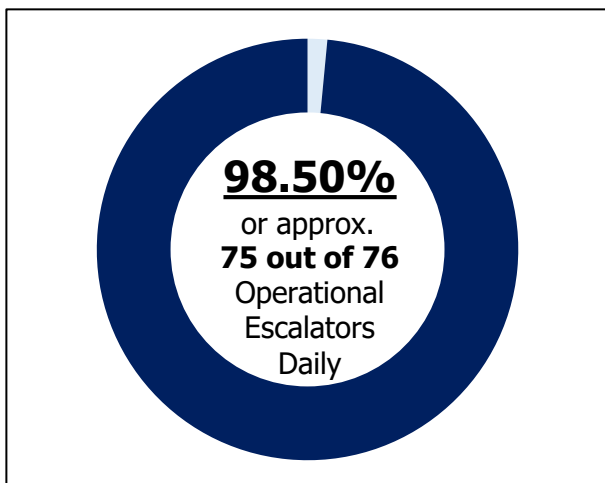




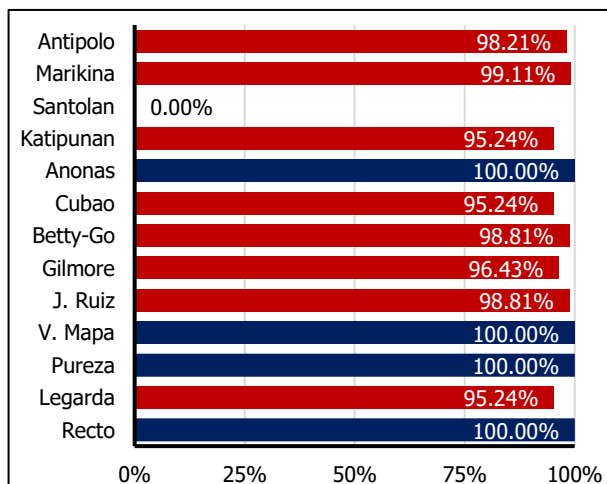
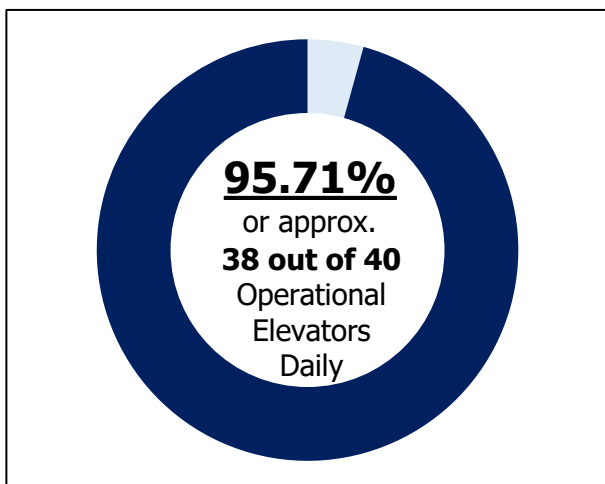
Light Rail Transit Authority
 Mobility, Inclusivity, and Accessibility Committee (MIAC)
MONTHLY MONITORING REPORT
 As of 28 February 2025

I. Status of Conveyance Systems

a. Status of Escalators



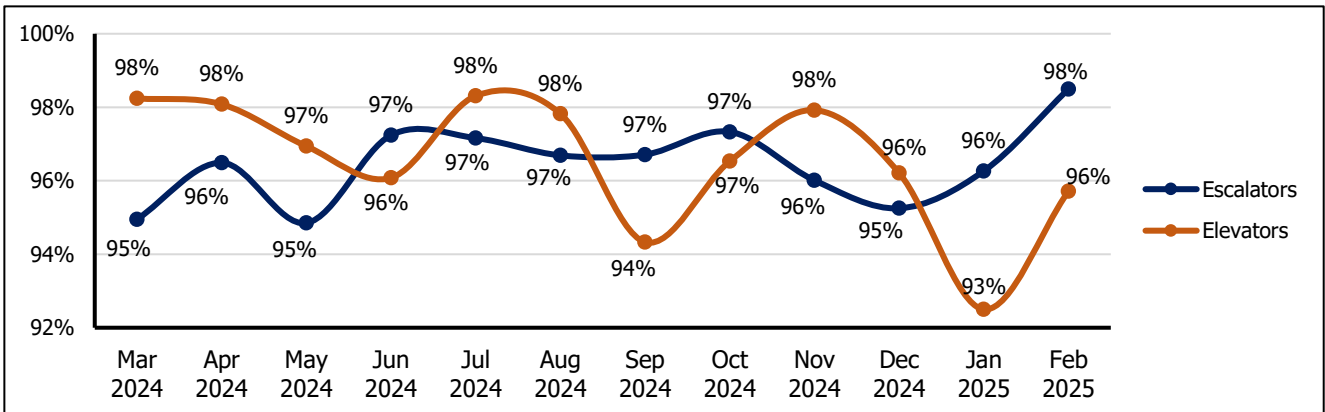
b. Status of Elevators



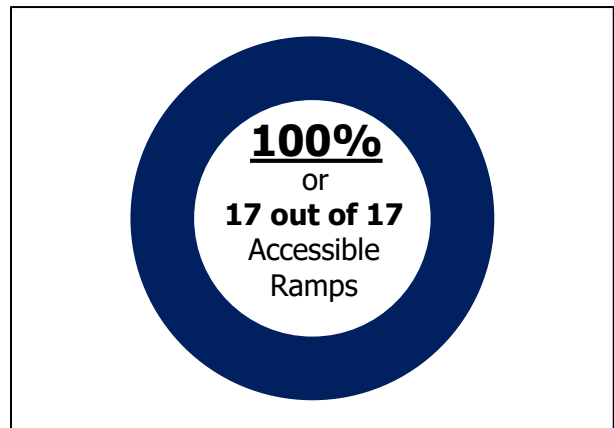
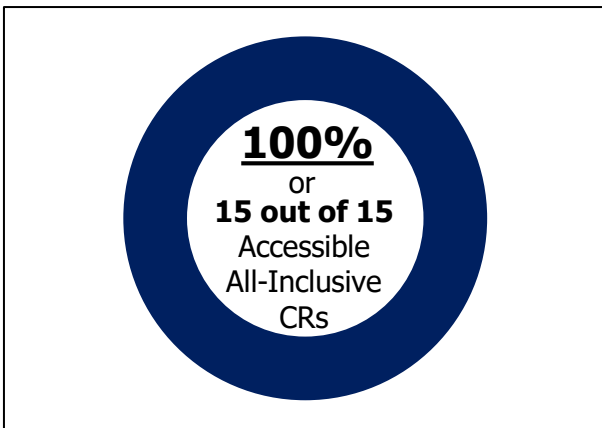
c. Comparative – Monthly Operational Status (Previous vs. Present)

Conveyance System	Jan 2025	Feb 2025	Variance
Escalators	96.26%	98.50%	▲ 2.23%
Elevators	92.50%	95.71%	▲ 3.21%

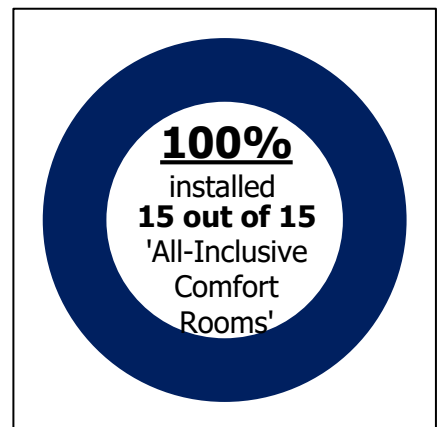
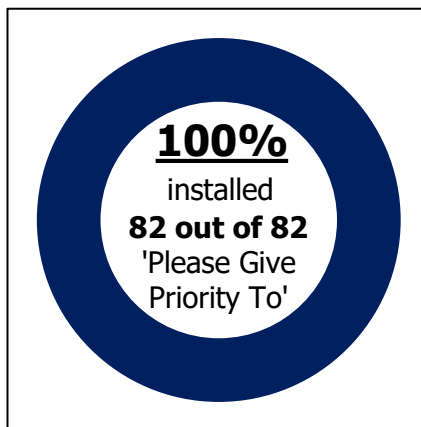
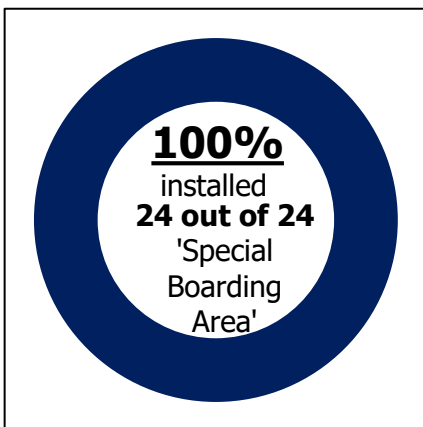
d. Comparative – Monthly Operational Status (Cumulative)



II. Status of Facilities



III. Status of Signages

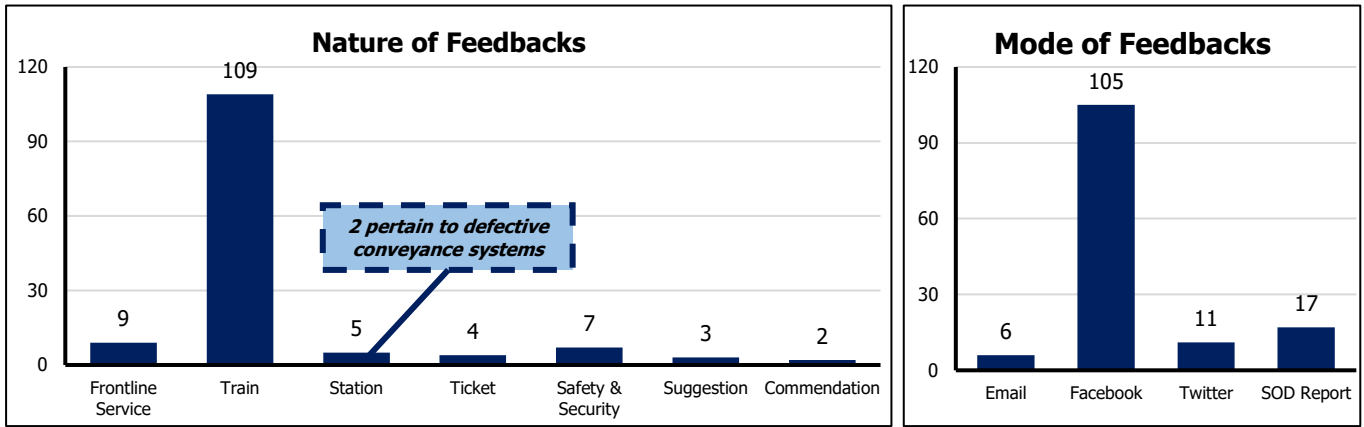


IV. Status of Tactile Floorings

All 13 stations of the LRT Line 2 System are installed with tactile flooring designed to assist visually impaired passengers in navigating the stations safely. However, the currently installed tactile floorings are due for replacement. **A project addressing this matter has been included in the Board-Approved Corporate Plan for CY 2026.**

V. Passenger Feedbacks

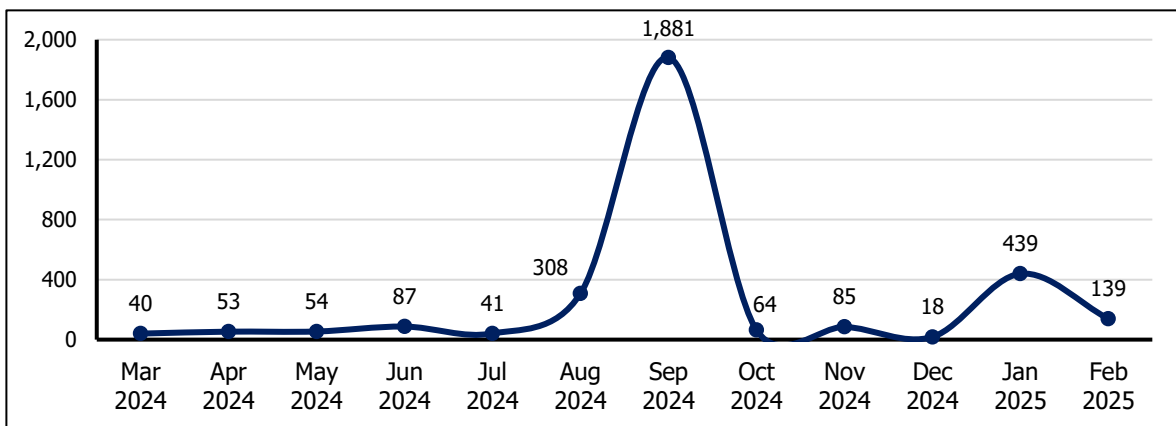
a. Nature and Mode of Passenger Feedbacks



b. Comparative – Monthly Passenger Feedbacks (Previous vs. Present)

Nature of Feedback	Jan 2025	Feb 2025	Variance
Frontline Service	8	9	▲ 13%
Train	414	109	▼ -74%
Station	9	5	▼ -44%
Ticket	1	4	▲ 300%
Safety & Security	2	7	▲ 250%
Suggestion	3	3	↔ 0%
Commendation	2	2	↔ 0%
Total	439	139	▼ -68%

c. Comparative – Monthly Passenger Feedbacks (Cumulative)



VI. Pending Issues and Concerns

No pending issues and concerns as of February 2025.

VII. Seminars, Trainings, and Conferences

No seminars, trainings, or conferences attended in February 2025.

VIII. Meeting's Log

No meetings conducted in February 2025.

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Approved by:


ANGELICA F. L. DERIQUITO
Chairperson, MIAC