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DETERMINING THE SCOPE OF THE INTEGRATED MANAGEMENT SYSTEM

The Light Rail Transit Authority (LRTA) is committed to achieving excellence in quality, safety, and operational performance. In accordance with the requirements of ISO 9001 and ISO 45001, LRTA has established and defined the boundaries and applicability of its Integrated Management System (IMS) to ensure its effective implementation and continual improvement.

Guided by its mandate, products, services, and strategic objectives, LRTA has determined its IMS scope based on:

- Relevant external and internal issues affecting its operations
- The needs and expectations of interested parties
- Compliance obligations related to quality, occupational health, and safety

The QMS applies to four (4) core processes essential to the Light Rail Transit (LRT) Operations and Maintenance Management for the Depot and Stations of the Line 2 System:

1. Train Operations Management
2. Traffic Operations Management
3. Station Operations Management
4. Engineering Management

Additionally, QMS includes management and support processes that contribute to service quality and efficiency, as detailed in Section 4.4 of the IMS Manual.


The Occupational Health and Safety Management System (OHSMS) scope covers seven (7) areas to ensure a safe and healthy work environment across all operational and support functions:

1. Train Operations Management
2. Traffic Operations Management
3. Station Operations Management
4. Engineering Management
5. Medical Management
6. Project Management Offices (PMOs)
7. Various Offices, Perimeter Areas (Main Line and Depot), and Viaduct

The identified IMS scope is physically located within the LRTA Line 2 Depot in Santolan, Pasig City, and at all LRT Line 2 Stations.

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LRTA does not perform design and development activities for its products and services; therefore, the fulfillment to the requirements of ISO 9001:2015 Clause 8.3 - Design and Development of Products and Services - is not applicable to the Authority's IMS. The LRTA service delivery is embodied in the LRTA Charter per Executive Order (EO) No. 603 dated 12 July 1980, as amended by EO No. 830 dated September 1982 and EO No. 210 dated 17 July 1987. Any changes made in the delivery of LRT services would require a change in the said Charter. The consulting services, infrastructures, rolling stock and other systems and facilities, including the spare parts and equipment required in the delivery of LRT services are in accordance with international standards set for said products and/or services. LRTA verifies their compliance in accordance with the specifications detailed in the terms of reference and agreements.

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