



02 April 2025

**HON. HERNANDO T. CABRERA**  
 Administrator  
**LIGHT RAIL TRANSIT AUTHORITY**  
 1st Floor, Line 2 Depot  
 Marcos Highway, Pasig City

**RE: TRANSMITTAL OF 2025 CHARTER STATEMENT AND STRATEGY MAP AND 2025 PERFORMANCE SCORECARD**

Dear Administrator Cabrera,

This is to formally transmit the 2025 Charter Statement and Strategy Map (**Annex A**) and the 2025 Performance Scorecard (**Annex B**) of the **LIGHT RAIL TRANSIT AUTHORITY (LRTA)**, to be posted on the LRTA's website in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.<sup>1</sup>

The LRTA's proposed Charter Statement and Strategy Map were RETAINED while the Performance Scorecard submitted through a letter dated 29 October 2024<sup>2</sup> was MODIFIED based on: (i) discussions made during the Technical Panel Meeting (TPM) held on 18 November 2024; (ii) evaluation of revised documents submitted through email, the last of which was submitted on 26 February 2025;<sup>3</sup> and (iii) agreements during the Performance Target Conference held on 06 March 2025.

Item 9 of GCG M.C. No. 2024-01<sup>4</sup> mandates GOCCs to accomplish the requisite Quarterly Monitoring Reports (*i.e.*, PES Form 4) for the calendar year, detailing their progress in accomplishing their performance targets. The Quarterly Monitoring Reports should also disclose any substantial changes in circumstances that were unforeseen during the TPM that may affect the timely achievement of the targets.

**FOR THE LRTA'S INFORMATION AND COMPLIANCE.**

Very truly yours,



  
**ATTY. MARIUS P. CORPUS**  
 Chairperson

  
**ATTY. BRIAN KEITH F. HOSAKA**  
 Commissioner

  
**ATTY. GERALDINE MARIE B. BERBERABE-MARTINEZ**  
 Commissioner

<sup>1</sup> CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.

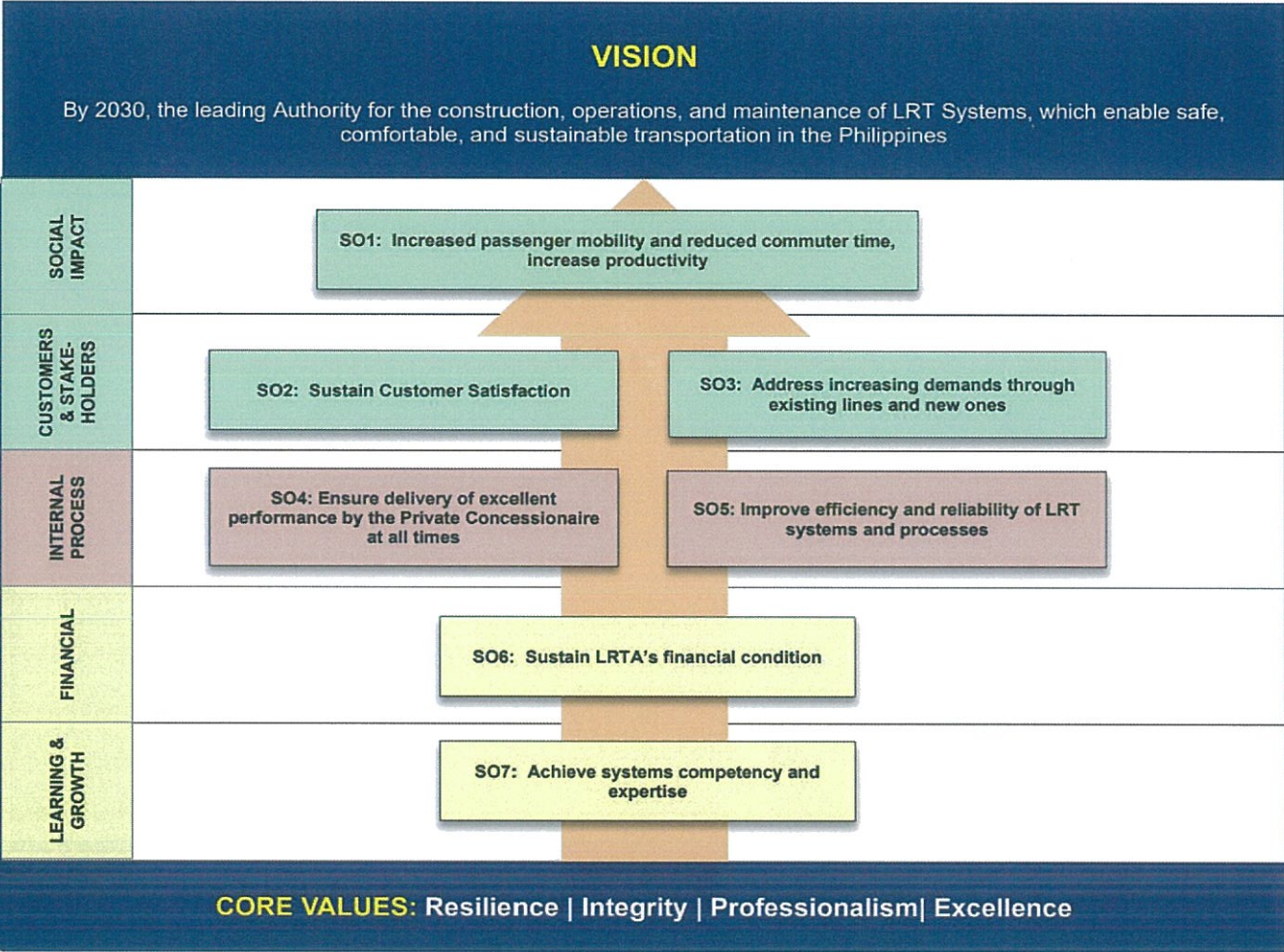
<sup>2</sup> Officially received by the Governance Commission on 04 November 2024.

<sup>3</sup> Officially received by the Governance Commission on 26 February 2025.

<sup>4</sup> ENHANCED PERFORMANCE EVALUATION SYSTEM (PES) FOR THE GOCC SECTOR, dated 28 June 2024.



**LIGHT RAIL TRANSIT AUTHORITY**





**LIGHT RAIL TRANSIT AUTHORITY (LRTA)**

		Components			Baseline		Target		
		Objective/Measure	Formula	Wt.	Rating System	2022	2023	2024	2025
<b>SOCIAL IMPACT</b>	<b>SO 1</b>	<b>Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity</b>							
	SM 1	Passenger Ridership (in millions)	Absolute Figure (in Millions)	8%	Actual / Target	L2: 31.64	L2: 49.43	L2: 50.70	L2: 57.15
			Absolute Figure (in Millions)	0%	Actual / Target	L1: 78.39	L1: 107.73	L1: 109.08	L1: 145
	<b>Sub-total</b>			<b>8%</b>					
<b>CUSTOMERS &amp; STAKEHOLDERS</b>	<b>SO 2</b>	<b>Sustain Customer Satisfaction</b>							
	SM 2	Percentage of Satisfied Customers	Number of Respondents who gave at least a Satisfactory rating / Total number of respondents	7.5%	Actual / Target 0%=If less than 80%	Passengers: 99%	93.90%	90%	90%
						Concessionaires: 100%			
	<b>SO 3</b>	<b>Address Increasing Demands through Existing Lines and New Ones</b>							
	SM 3	Line 1 South Extension Project							
a. Relocation of Informal Settler Families (ISFs) Under Right-of-Way		Actual Number of Relocated ISFs	10%	Actual / Target	100% of 200 ISFs included in the Census and Tagging	Approved Final Census Master List of the Affected ISFs - Package 3	Actual Relocation of the 300 ISFs under Package 3	Actual Relocation of the 378 ISFs under Package 3	
b. Trainsets of New Rolling Stock - 4th Generation LRVs	No. of Trainsets Handed Over to Light Rail Manila Corporation (LRMC)	5%	All or Nothing	Delivery of Four (4) Trainsets	Submission of Recommendation/ Report to DOTr of the Testing of Five (5) Trainsets	Handover of Six (6) Trainsets to LRMC	Handover of Three (3) Trainsets to LRMC		

		Components			Baseline		Target		
		Objective/Measure	Formula	Wt.	Rating System	2022	2023	2024	2025
INTERNAL PROCESS	SM 4	Line 2 West Extension Project – Conduct Parcellary Survey	Actual Accomplishment	5%	All or Nothing	N/A	N/A	N/A	Transmittal of Parcellary Survey Plan to Land Management Bureau (LMB)
	<b>Sub-total</b>			<b>27.5%</b>					
	<b>SO 4</b>	<b>Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times</b>							
	SM 5	Compliance Rate of Concessionaire to Performance Commitments under Concessionaire Agreement between LRTA and LRMC	((Total Citation Notices - Rectified beyond TAT - Unrectified) / Total Citation Notices) * 100%	10%	90.00 - 100.00 = 10% 80.00 - 89.99 = 5% Below 80.00 = 0%	97.34%	98.36%	100.00%	100.00%
SM 6	Compliance Rate of Concessionaire to Performance Commitments under Concessionaire Agreement between LRTA and AF Payments, Inc. (AFPI)	((Σ Numerical Rating + No. of Relevant Provisions) + Highest Numerical Rating) x 100%)	10%	Actual/Target 0% = if less than 90%	98.64%	99.37%	100.00%	100.00%	
SM 7	Number of Projects Completed for Improved Systems and Facilities	No. of projects completed (physical completion)	2%	All or Nothing	5	3	N/A	1	



		Components			Baseline		Target		
		Objective/Measure	Formula	Wt.	Rating System	2022	2023	2024	2025
FINANCIAL	SO 5	Improved Efficiency and Reliability of LRT Systems and Processes							
		ISO Certifications							
		a. ISO 9001:2015-Quality Management System (QMS)	Actual Accomplishment	6%	All or Nothing	Not accomplished	ISO 9001:2015 Certified	Passed ISO QMS 9001:2015 1st Surveillance Audit	Maintain ISO 9001:2015 Certification (Pass 2 <sup>nd</sup> Surveillance Audit)
	SM 8	b. ISO 45001:2018 Occupational Health and Safety (OHS)	Actual Accomplishment	2.50%	All or Nothing	Six (6) Safety Officers completed OHS-related trainings	Failed bidding for 3rd Party Certifying Body	OHS Policy Approved by LRTA Administrator	Procurement of Third-Party Certifying Body
								Four (4) Safety Officer attended the training required for OSH Practitioner Certification by December 2024	
	<b>Sub-total</b>		<b>30.50%</b>						
	SO 6	Sustain LRTA's Financial Condition							
	SM 9	Line 2 Fare Revenues (in pesos)	Transportation System Fees line item found in COA-Audited LRTA Financial Statements	10%	Actual / Target	625.078 million	1.096 billion	1.196 billion	1.348 billion

		Components			Baseline		Target	
Objective/Measure		Formula	Wt.	Rating System	2022	2023	2024	2025
SM 10	Budget Utilization Rate							
	a. GAA Subsidies - amounts obligated	Amount Obligated/ Total GAA Subsidy	2%	Actual / Target	36.47%	44.94%	90%	90%
	b. GAA Subsidies - amounts disbursed	Amount Disbursed/ GAA Subsidy (Total Obligated)	2%	Actual / Target	86.39%	37.94%	90%	90%
	c. Disbursement Rate of Internally Generated Fund (IGF)	Total Disbursement from IGF / Total COB from IGF [Both Net of PS Cost]	2%	Actual / Target	81.27%	61.26%	90%	90%
SM 11	Collection Efficiency Rate	Total Actual Collection for the year / Total Amount for Collection for the year	9%	Actual / Target	96.82%	99.73%	90%	95%
<b>Sub-total</b>			<b>25%</b>					
<b>SO 7</b>	<b>Achieve Systems Competency and Expertise</b>							
SM 12	Percentage of Employees Meeting Required Competencies	Plantilla Employees Meeting Their Required Competencies / Total Number of Filled Plantilla as of Yearend	6%	Actual / Target (0% if lower than 88.13%)	Baseline Established (78.46%)	88.13%	Improvement from the 2023 Baseline	Improvement from the 2024 Actual Accomplishment, provided it is not 88.13% or below
SM 13	Development and Implementation of Disaster Risk Reduction and Management (DRRM) Plan	Actual Accomplishment	3%	All or Nothing	N/A	N/A	N/A	Board-Approved Public Service Continuity Plan (PSCP)
<b>Sub-total</b>			<b>8%</b>					
<b>TOTAL WEIGHT</b>			<b>100%</b>					

LEARNING & GROWTH



Components				Baseline		Target	
Objective/Measure	Formula	Wt.	Rating System	2022	2023	2024	2025
<i>Bonus Measure</i>							
GAD Budget Utilization	Actual Disbursement for GAD-related Activities / Total COB	1%	All or Nothing	N/A	N/A	N/A	5% of Total Budget
<b>TOTAL</b>		<b>1%</b>					

For GCG:

  
**ATTY. GERALDINE MARIE B. BERBERABE-MARTINEZ**  
*Commissioner*

For LRTA:

  
**HON. HERNANDO T. CABRERA**  
*Administrator*