



Office of the President of the Philippines
GOVERNANCE COMMISSION
 FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
 3/F, BDO Towers Paseo, 8741 Paseo De Roxas, Makati City, Philippines 1226



02 MAY 2024

ATTY. HERNANDO T. CABRERA
 Administrator
LIGHT RAIL TRANSIT AUTHORITY (LRTA)
 1st Floor, Line 2 Depot Marcos Highway, Pasig City

ACKNOWLEDGEMENT RECEIPT

LETTER 26 APRIL 2024
 DATE:

RE: **[E] LETTER FROM LRTA TO GCG SUBMITTING A COPY OF ITS 1ST QUARTER MONITORING REPORT FOR THE CY 2024 PERFORMANCE SCORECARD**

The said document was officially received by the Governance Commission on 02 May 2024 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 5328-2030 or (02) 5318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-1028-02-05-2024-010968**.

THIS RECEIPT IS COMPUTER GENERATED AND DOES NOT REQUIRE SIGNATURE.

Received by:

Signature over Printed Name

Date and Time

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**LIGHT
RAIL
TRANSIT
AUTHORITY**



26 April 2024

ATTY. MARIUS P. CORPUS

Chairman
Governance Commission for GOCCs
3F BDO Towers Paseo (formerly Citibank Center),
8741 Paseo de Roxas, Makati City

THROUGH: ATTY. JOHANN CARLOS S. BARCENA, CESO III
Executive Director IV, Corporate Governance Office-B

MR. NORBERT G. GERMANO, CPA
OIC, Corporate Governance Officer V,
Communications, Utilities, Transportation, and Infrastructure Division

**SUBJECT: LRTA SUBMISSION OF 1ST QUARTERLY MONITORING REPORT (PES FORM 4)
BASED ON THE GCG-APPROVED PERFORMANCE SCORECARD CY 2024**

Dear Chairperson Corpus:

In line with the Authority's compliance with GCG M.C. No. 2023-01 dated 19 January 2023, may we please respectfully submit the accomplished 1st Quarterly Monitoring Report (PES Form 4) including supporting documents (Annex A) based on the GCG-Approved LRTA Performance Scorecard CY 2024.

Thank you.

Very truly yours,

ATTY. HERNANDO T. CABRERA
Administrator



2024 LT CPD 042

Address:

Line 2 Depot, Marcos Highway, Santolan, Pasig City, Metro Manila, Philippines 1610
Trunkline: 86473479 / 86473481 / 86473484 / 86473485 / 86473487
website: www.lrta.gov.ph



LIGHT RAIL TRANSIT AUTHORITY

	Component				Annual Target	1st Quarter CY 2024												
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual											
SOCIAL IMPACT	SO 1	Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity																
	SM 1	Passenger Ridership (in millions)	Absolute Figure (in Millions)	0.00%	Actual / Target	L1: 109.08 Million	27.27 Million	<p>For the 1st Quarter:</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>January</td> <td>8,924,594</td> </tr> <tr> <td>February</td> <td>9,467,622</td> </tr> <tr> <td>March</td> <td>8,482,600</td> </tr> <tr> <td>Total:</td> <td>26,874,816</td> </tr> </tbody> </table> <p>As of 1st Quarter: 24.63% (26.87M/109.08M)</p>	Month	Amount	January	8,924,594	February	9,467,622	March	8,482,600	Total:	26,874,816
				Month	Amount													
				January	8,924,594													
February	9,467,622																	
March	8,482,600																	
Total:	26,874,816																	
8.00%	Actual / Target	L2: 50.70 Million	12.68 Million	<p>For the 1st Quarter:</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>January</td> <td>4,649,232</td> </tr> <tr> <td>February</td> <td>4,588,043</td> </tr> <tr> <td>March</td> <td>4,089,787</td> </tr> <tr> <td>Total:</td> <td>13,327,062</td> </tr> </tbody> </table> <p>As of 1st Quarter: 26.29% (13.33M/50.70M)</p>	Month	Amount	January	4,649,232	February	4,588,043	March	4,089,787	Total:	13,327,062				
Month	Amount																	
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<i>Sub-total</i>		8.00%																

¹ But not to exceed the weight assigned per indicator

PES Form 4
1st Quarterly Monitoring Report

	Component				Annual Target	1st Quarter CY 2024											
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual										
CUSTOMERS & STAKEHOLDERS	SO 2	Sustain Customer Satisfaction															
	SM 2	Percentage of Satisfied Customers	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	10%	Actual / Target 0% = If less than 80%	90%	Prepare the Terms of Reference (TOR) for the conduct of the annual Third-Party Customer Satisfaction Survey (CSS). Prepared the Terms of Reference (TOR) for the conduct of the annual Third-Party Customer Satisfaction Survey (CSS) for approval of the LRTA Administrator.										
	SO 3	Address Increasing Demands Through Existing Lines and New Ones															
		Line 1 South Extension Project															
	SM 3	a. Relocation of Informal Settler Families (ISFs) under Right of Way	Actual Number of Relocated ISFs	10%	Actual / Target	Actual Relocation of the 300 ISFs under Package 3	Social Preparation Activities Conducted the following social preparatory activities from January to March 2024 ² : <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #444; color: white;">Activity</th> <th style="background-color: #444; color: white;">Date:</th> </tr> </thead> <tbody> <tr> <td>Local Inter-Agency Committee (LIAC) Meeting</td> <td>January 31, 2024</td> </tr> <tr> <td>Local Inter-Agency Committee (LIAC) Meeting</td> <td>March 19, 2024</td> </tr> <tr> <td>General Assembly of the affected ISFs in Brgy. Zapote III, Bacoor City</td> <td>February 13, 2024</td> </tr> <tr> <td>General Assembly of the affected ISFs in Brgy. Talaba and Brgy. Niog, Bacoor City</td> <td>February 15, 2024</td> </tr> </tbody> </table>	Activity	Date:	Local Inter-Agency Committee (LIAC) Meeting	January 31, 2024	Local Inter-Agency Committee (LIAC) Meeting	March 19, 2024	General Assembly of the affected ISFs in Brgy. Zapote III, Bacoor City	February 13, 2024	General Assembly of the affected ISFs in Brgy. Talaba and Brgy. Niog, Bacoor City	February 15, 2024
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² The collaborative efforts among stakeholders allowed the successful social preparation activities of the affected ISF as scheduled.

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1st Quarterly Monitoring Report

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	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual																					
	b.	Trainsets of New Rolling Stock- 4 th Generation LRVs	No. of Trainsets Handed Over to Light Rail Manila Corporation (LRMC)	10%		Actual / Target	Handover of Six (6) Trainsets to LRMC	Handover of Five (5) Trainsets to LRMC ³	Five (5) trainsets were handed over to LRMC ⁴ : TS21: January 8, 2024 TS22: January 8, 2024 TS20: January 24, 2024 TS11: March 20, 2024 TS14: March 20, 2024																			
		Sub-total	30.00%																									
INTERNAL PROCESS	SO 4	Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times																										
	SM 4	Compliance Rate of Concessionaire to Performance Commitments under Concessionaire Agreement between LRTA and LRMC	[No. of Rectified Non-Compliance ÷ Total No. of Non-Compliance for the year] x 100%	10%	Actual / Target 0% = If less than 90%	100%	100%	For the 1st Quarter:- <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">MONTH</th> <th style="width: 15%;">Number of Non Compliance/ Citation Notice Issued</th> <th style="width: 15%;">Number of Rectification</th> <th style="width: 15%;">% of Rectification</th> </tr> </thead> <tbody> <tr> <td>JANUARY</td> <td style="text-align: center;">6</td> <td style="text-align: center;">5</td> <td style="text-align: center;">83.33%</td> </tr> <tr> <td>FEBRUARY</td> <td style="text-align: center;">3</td> <td style="text-align: center;">3</td> <td style="text-align: center;">100.00%</td> </tr> <tr> <td>MARCH</td> <td style="text-align: center;">5</td> <td style="text-align: center;">5</td> <td style="text-align: center;">100.00%</td> </tr> <tr> <td>TOTAL</td> <td style="text-align: center;">14</td> <td style="text-align: center;">13</td> <td style="text-align: center;">92.86%</td> </tr> </tbody> </table>	MONTH	Number of Non Compliance/ Citation Notice Issued	Number of Rectification	% of Rectification	JANUARY	6	5	83.33%	FEBRUARY	3	3	100.00%	MARCH	5	5	100.00%	TOTAL	14	13	92.86%
	MONTH	Number of Non Compliance/ Citation Notice Issued	Number of Rectification	% of Rectification																								
JANUARY	6	5	83.33%																									
FEBRUARY	3	3	100.00%																									
MARCH	5	5	100.00%																									
TOTAL	14	13	92.86%																									
SM 5	Compliance Rate of Concessionaire to Performance Commitments under Concessionaire Agreement between LRTA and AF Payments, Inc. (AFPI)	((∑ Numerical Rating ÷ No. of Relevant Provisions) ÷ Highest Numerical Rating) x 100%	10%	Actual / Target 0% = If less than 90%	100%	100%	For the 1st Quarter: <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Month</th> <th style="width: 15%;">%</th> </tr> </thead> <tbody> <tr> <td>January</td> <td style="text-align: center;">100.00%</td> </tr> <tr> <td>February</td> <td style="text-align: center;">100.00%</td> </tr> <tr> <td>March</td> <td style="text-align: center;">100.00%</td> </tr> <tr> <td>Total:</td> <td style="text-align: center;">100.00%</td> </tr> </tbody> </table>	Month	%	January	100.00%	February	100.00%	March	100.00%	Total:	100.00%											
Month	%																											
January	100.00%																											
February	100.00%																											
March	100.00%																											
Total:	100.00%																											

³ Changes of 1st Quarter CY 2024 Target was based on the adjusted 4th Generation LRVs Project Implementation Schedule as of March 31, 2024

⁴ Having the necessary resources and collaborative efforts, enables the timely delivery and handover of trainsets to Light Rail Manila Corporation (LRMC).

INTERNAL PROCESS	Component				Annual Target	1st Quarter CY 2024	
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual
SO 5	Improved Efficiency and Reliability of LRT Systems and Processes						
SM 6	<i>ISO Certifications</i>						
	a. ISO 9001:2015 Quality Management System	Actual Accomplishment	6%	All or Nothing	Passed ISO QMS 9001:2015 1 st Surveillance Audit	Preparation of necessary documents needed for the 1 st surveillance audit	The Integrated Management System (IMS) Team conducted various coordination meetings with the concerned offices of the LRTA in preparation for the 1 st surveillance audit.
	b. ISO 45001:2018 Occupational Health and Safety (OHS)	Actual Accomplishment	2%	All or Nothing	OHS Policy Approved by LRTA Administrator	OHS Policy Approved by LRTA Administrator	OHS Policy approved by the LRTA Administrator on March 26, 2024
			1%		Railway Operations Safety Code and OHS Manual Approved by LRTA Administrator	Review and Update of Railway Operations Safety Code and OHS Manual	Prepared initial draft of the Railway Operations Safety Code and OHS Manual.
			1%		Four (4) Safety Officers attended the training required for OSH Practitioner Certification by December 2024	Submitted Training Request form to the Human Resource Management Division	Submitted Training Request Form (TRF) for the training of two (2) Safety Officers to the Human Resource Management Division on February 27, 2024.
	<i>Sub-total</i>	<i>30.00%</i>					

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1st Quarterly Monitoring Report

	Component				Annual Target	1st Quarter CY 2024												
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual											
FINANCIAL	SO 6	Sustain LRTA's Financial Condition																
	SM 7	Line 2 Fare Revenues ⁵	Transportation System Fees line item found in COA-Audited LRTA Financial Statements	10%	Actual / Target	₱1.196 Billion	298.96 Million	<p>For the 1st Quarter:</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>January</td> <td>112,792,494</td> </tr> <tr> <td>February</td> <td>109,618,955</td> </tr> <tr> <td>March</td> <td>98,086,777</td> </tr> <tr> <td>Total:</td> <td>320,498,226</td> </tr> </tbody> </table> <p>As of 1st Quarter: 26.80% (320.498Mn/1.196Bn)</p>	Month	Amount	January	112,792,494	February	109,618,955	March	98,086,777	Total:	320,498,226
	Month	Amount																
	January	112,792,494																
	February	109,618,955																
March	98,086,777																	
Total:	320,498,226																	
	Budget Utilization Rate																	
SM 8	a. GAA Subsidies – amounts obligated	Amount Obligated / Total GAA Subsidy	2%	Actual / Target	90% ⁶	377.89 Million	<p>For the 1st Quarter: 62.84% (237.45Mn/377.89Mn)</p> <p>As of 1st Quarter: 8.86% (237.45Mn /2.68Bn)</p>											
	b. GAA Subsidies – amounts disbursed	Amount Disbursed / Total GAA Subsidy	2%	Actual / Target	90%	90%	<p>For the 1st Quarter: 82.31% (195.54Mn/237.45Mn)</p>											

⁵ Note: 2019-2022 baseline figures are derived from the Commission on Audit (COA)'s Annual Audit Reports (AARs) of LRTA's Financial Statements. These figures are not GCG-validated because this measure was only added to LRTA's performance scorecard in 2023.

⁶ Total GAA Subsidy Budget for the year is 2.68 billion.

PES Form 4
1st Quarterly Monitoring Report

	Component				Annual Target	1 st Quarter CY 2024	
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual
	c. Corporate Funds – CO & MOOE	Actual Disbursement / Scheduled Disbursement (Both Net of PS Cost)	2%	Actual / Target	90% ⁷	166.66 Million	For the 1 st Quarter: 107.52% (68.22Mn/63.45Mn) ⁸
SM 9	Collection Efficiency Rate	Total actual collection for the Year / Total Amount for Collection for the year	10%	Actual / Target	90% ⁹	33.02 Million	For the 1 st Quarter: 103% (34.07Mn/33.02Mn) As of 1 st Quarter: 25.79% (34.07Mn/132.09Mn)
	Sub-total		26.00%				
SO 7	Achieve Systems Competency and Expertise						
LEARNING AND GROWTH	SM 10	Percentage of Employees Meeting Required Competencies	Plantilla Employees Meeting Their Required Competencies / Total Number of Filled Plantilla as of Yearend	6%	Actual / Target	Improvement from the 2023 Baseline	Prepared Training Plan for addressing the competency gaps of concerned LRTA employees
		Sub-total		6.00%			Prepared Training Plan for addressing the competency gaps of concerned LRTA employees
		TOTAL	100.00%				

¹ But not to exceed the weight assigned per indicator.

⁷ Total Corporate Funds Budget for the year is 703.50 million.

⁸ Computed as Actual disbursement vs. Actual obligated amount as of 1st Quarter 2024

⁹ Total Target Collection is at 132.09 Million