



22 March 2024

HON. JAIME J. BAUTISTA
Chairman and DOTr Secretary
HON. HERNANDO T. CABRERA
Administrator
LIGHT RAIL TRANSIT AUTHORITY (LRTA)
1st Floor, Line 2 Depot
Marcos Highway, Pasig City

RE: TRANSMITTAL OF 2024 PERFORMANCE SCORECARD

Dear Secretary Bautista and Administrator Cabrera,

This is to formally transmit the 2024 Charter Statement and Strategy Map (**Annex A**) and 2024 Performance Scorecard (**Annex B**) of LRTA. The same is to be posted on LRTA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.¹

The LRTA-proposed Charter Statement and Strategy Map were **RETAINED** while the Performance Scorecard submitted through its letter dated 30 November 2023² was **MODIFIED** based on the discussions made during the Technical Panel Meeting (TPM) held on 18 December 2023, evaluation of revised documents submitted through letter dated 08 January 2024,³ and finalized during the Performance Target Conference (PTC) held on 22 March 2024.

We remind LRTA that Item 6 of GCG M.C. No. 2023-01⁴ requires GOCCs to submit their Quarterly Targets within 15 calendar days from receipt of the GCG-approved Performance Scorecard. Moreover, Item 7 of the same Circular directs GOCCs to accomplish the requisite Quarterly Monitoring Reports detailing their progress in accomplishing the performance targets. The Quarterly Monitoring Reports should disclose substantial changes in circumstances that were unforeseen during the TPM that may affect the timely achievement of targets.

FOR LRTA'S INFORMATION AND COMPLIANCE.

Very truly yours,

ATTY. MARIUS P. CORPUS
Chairperson

ATTY. BRIAN KEITH F. HOSAKA
Commissioner

ATTY. GERALDINE MARIE B. BERBERABE-MARTINEZ
Commissioner

¹ CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.

² Officially received by the Governance Commission on 01 December 2023

³ Officially received by the Governance Commission on 10 January 2024.

⁴ PERFORMANCE EVALUATION SYSTEM (PES) FOR THE GOCC SECTOR, dated 19 January 2023.



Light Rail Transit Authority

VISION

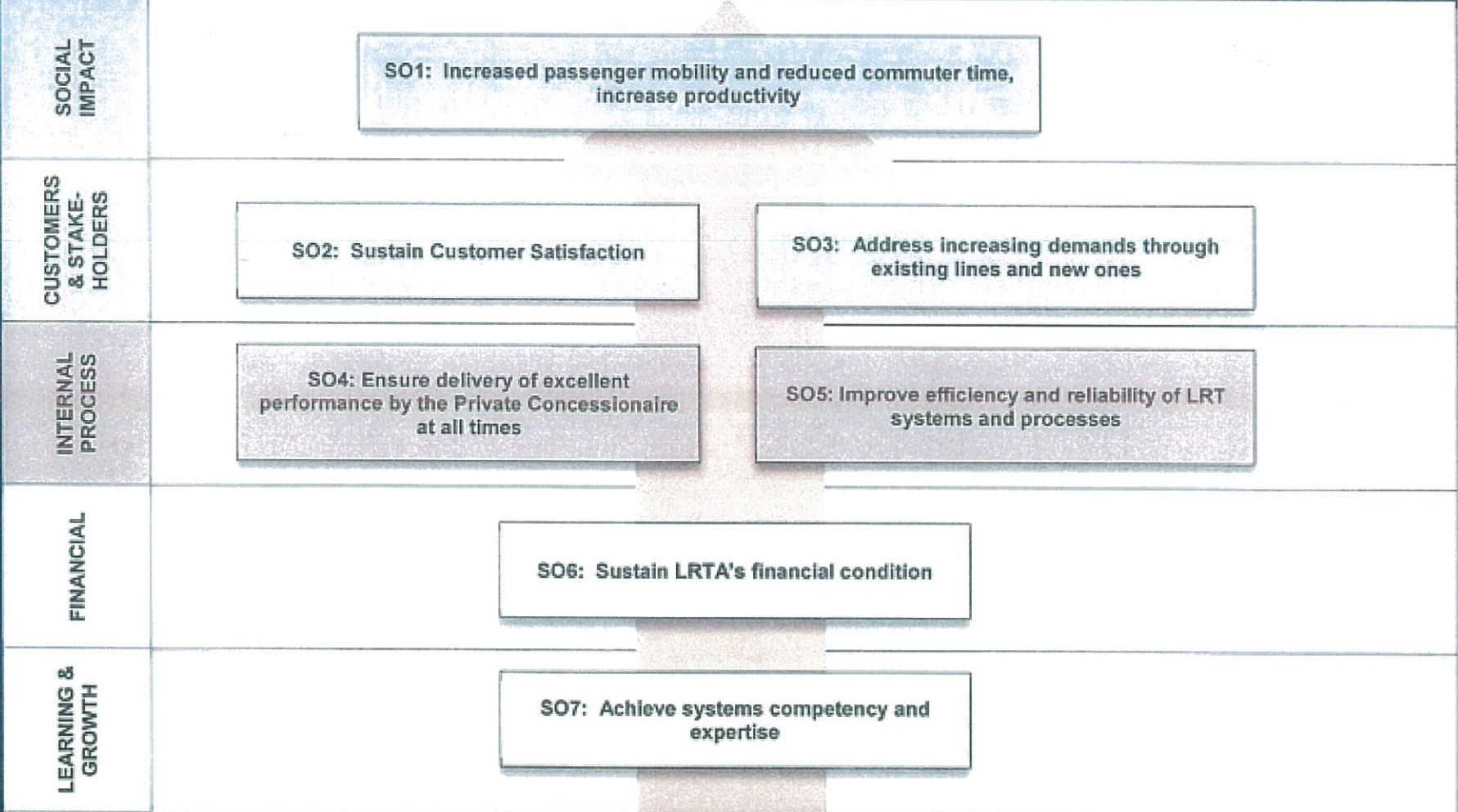
By 2030, the leading Authority for the construction, operations, and maintenance of LRT Systems, which enable safe, comfortable, and sustainable transportation in the Philippines

MISSION

To enhance people mobility and provide world class light rail transport system that are sensitive, inclusive and committed to service excellence

Themes:

- Service Excellence
- Operational Excellence
- Organizational Excellence



CORE VALUES: Resilience | Integrity | Professionalism | Excellence

LIGHT RAIL TRANSIT AUTHORITY (LRTA)

Component				Baseline				Targets		
Objective/Measure	Weight	Formula	Rating Scale	2019	2020	2021	2022	2023	2024	
SOCIAL IMPACT	SO 1	Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity								
	SM 1	Passenger Ridership (in millions)	Absolute Figure (in Millions)	Actual / Target	L1: 161.22	L1: 50.97	L1: 44.35	L1: 78.39	L1:75.61	L1: 109.08
					L2: 56.98	L2: 12.50	L2: 11.84	L2: 31.64	L2: 55.91	L2: 50.70
	Sub-total	8%								
CUSTOMERS & STAKEHOLDERS	SO 2	Sustain Customer Satisfaction								
	SM 2	Percentage of Satisfied Customers	10%	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	Actual / Target <i>0% = If less than 80%</i>	95.14%	Passengers: Excluded Concessionaires: 100%	Passengers: 100% Concessionaires: 100%	Passengers: 99% Concessionaires: 100%	90%

Component				Baseline				Targets			
Objective/Measure	Weight	Formula	Rating Scale	2019	2020	2021	2022	2023	2024		
SO 3	Addressing Increasing Demands Through Existing Lines and New Ones										
SM 3	Line 1 South Extension Project										
	a. Relocation of Informal Settler Families (ISFs) under Right of Way	10%	Actual Number of Relocated ISFs	Actual / Target	<i>Measure Excluded</i>	Relocated 38 ISFs under ROW Package 2	81 out of 92 eligible ISFs were relocated	100% of 200 ISFs included in the Census and Tagging	Approved ISF Master List ready for relocation under ROW Package 3	Actual Relocation of the 300 ISFs under Package 3	
	b. Trainsets of New Rolling Stock – 4 th Generation LRVs	10%	No. of Trainsets Handed Over to Light Rail Manila Corporation (LRMC)	Actual / Target	N/A	Seven (7) Trainsets	Delivery of 16 trainsets	Delivery of Four (4) Trainsets	Submission of Recommendation / Report to DOTr for the Testing of Five (5) Trainsets	Handover of Six (6) Trainsets to LRMC	
	Sub-total	30%									
SO 4	Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times										
INTERNAL PROCESS	SM 4	Compliance Rate of Concessionaire to Performance Commitments under Concessionaire Agreement between LRTA and LRMC	10%	[No. of Rectified Non-Compliance ÷ Total No. of Non-Compliance for the year] x 100%	Actual / Target 0% = if less than 90%	99.43%	100%	97.44%	97.34%	100%	100%

Component		Baseline						Targets		
Objective/Measure	Weight	Formula	Rating Scale	2019	2020	2021	2022	2023	2024	
SM 5	Compliance Rate of Concessionaire to Performance Commitments under Concessionaire Agreement between LRTA and AF Payments, Inc. (AFPI)	10%	$((\sum \text{Numerical Rating} \div \text{No. of Relevant Provisions}) \div \text{Highest Numerical Rating}) \times 100\%$	Actual / Target 0% = if less than 90%	93.81%	84.22%	99.59%	98.64%	100%	100%
SO 5	Improve Efficiency and Reliability of LRT Systems and Processes									
	ISO Certifications									
SM 6	a. ISO 9001:2015 Quality Management System	6%	Actual Accomplishment	All or Nothing	Passed Surveillance Audit for ISO 9001:2015	Passed Surveillance Audit for ISO 9001:2015	Not Accomplished	Certification Not Achieved	ISO 9001:2015 Re-certification	Passed ISO QMS 9001:2015 1 st Surveillance Audit

INTERNAL PROCESS

Component					Baseline				Targets	
Objective/Measure		Weight	Formula	Rating Scale	2019	2020	2021	2022	2023	2024
	b. ISO 45001:2018 Occupational Health and Safety (OHS)	2%	Actual Accomplishment	All or Nothing	N/A	N/A	Six (6) Safety Officers completed OHS-related trainings	Six (6) Safety Officers completed OHS-related trainings	Procurement of a 3rd Party Certifying Body	OHS Policy Approved by LRTA Administrator
		1%								Railway Operations Safety Code and OHS Manual Approved by LRTA Administrator
		1%								Four (4) Safety Officers attended the training required for OSH Practitioner Certification by December 2024
	Sub-total	30%								
FINANCIAL	SO 6	Sustain LRTA's Financial Condition								
	SM 7	Line 2 Fare Revenues ^a	10%	Transportation System Fees line item found in COA-Audited LRTA Financial Statements	Actual / Target	₱1.069 Billion	₱216.237 Million	₱229.962 Million	₱625.078 Million	₱1.090 Billion

Note: a. 2019-2022 baseline figures are derived from the Commission on Audit (COA)'s Annual Audit Reports (AARs) of LRTA's Financial Statements. These figures are not GCG-validated because this measure was only added to LRTA's performance scorecard in 2023.

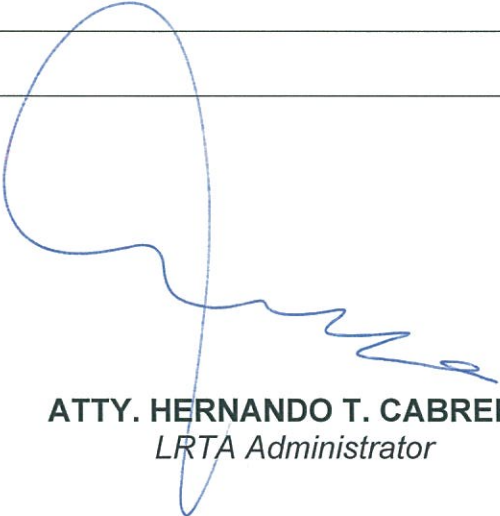
Component				Baseline				Targets			
Objective/Measure	Weight	Formula	Rating Scale	2019	2020	2021	2022	2023	2024		
FINANCIAL	SM 8	Budget Utilization Rate									
		a. GAA Subsidies – amounts obligated	2%	Amount Obligated / Total GAA Subsidy	Actual / Target	86.14% Obligation rate (Total GAA Budget + Spare Parts)	43.69% obligation rate (Current Budget)	18.59% obligation rate (Current Budget)	36.47%	90%	90%
		b. GAA Subsidies – amounts disbursed	2%	Amount Disbursed / Total GAA Subsidy	Actual / Target		and	68.16% obligation rate (Prior Years' Subsidies)	and	76.48% obligation rate (Prior Years' Subsidies)	86.39%
	c. Corporate Funds – CO & MOOE	2%	Actual Disbursement / Scheduled Disbursement (Both Net of PS Cost)	Actual / Target	N/A	N/A	N/A	81.27%	90%	90%	
SM 9	Collection Efficiency Rate	10%	Total Actual Collection for the Year / Total Amount for Collection for the year	Actual / Target	N/A	89.39%	93.45%	96.82%	90%	90%	
	Sub-total	26%									

Component				Baseline				Targets			
Objective/Measure	Weight	Formula	Rating Scale	2019	2020	2021	2022	2023	2024		
LEARNING AND GROWTH	SO 7	Achieve Systems Competency and Expertise									
	SM 10	Percentage of Employees Meeting Required Competencies	6%	Plantilla Employees Meeting Their Required Competencies / Total Number of Filled Plantilla as of Yearend	Actual / Target	100% of Employees Meeting Required Competencies	Board-Approved Revised Competency Framework	All positions in LRTA with Competency Profile as of 31 December 2021	Baseline Established (78.46%)	Improvement from the 2022 Baseline	Improvement from the 2023 Baseline
		<i>Sub-total</i>	6%								
		TOTAL WEIGHT	100%								

For GCG:


ATTY. MARIUS P. CORPUS
Chairperson

For LRTA:


ATTY. HERNANDO T. CABRERA
LRTA Administrator