



**31 OCTOBER 2023**

**ATTY. HERNANDO T. CABRERA**  
 Administrator  
**LIGHT RAIL TRANSIT AUTHORITY (LRTA)**  
 1st Floor, Line 2 Depot Marcos Highway, Pasig City

**ACKNOWLEDGEMENT RECEIPT**

LETTER **25 OCTOBER 2023**  
 DATE:

RE: **[E] LETTER FROM LRTA TO GCG SUBMITTING OF ITS  
 3RD QUARTERLY MONITORING REPORTS (PES FORM  
 4)**

The said document was officially received by the Governance Commission on 31 October 2023 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 5328-2030 or (02) 5318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-0110-31-10-2023-023908**.

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Date and Time

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LIGHT  
RAIL  
TRANSIT  
AUTHORITY



25 October 2023

**ATTY. MARIUS P. CORPUS**

Chairperson  
Governance Commission for GOCCs  
3/F BDO Towers Paseo, 8741 Paseo de Roxas  
Makati City

Through: **Atty. Johann Carlos S. Barcena, CESO III**  
Director IV, Corporate Governance Office-B

**Mr. Norbert Gastardo Germano, CPA, MPA**  
Corporate Governance Officer IV, Corporate Governance Office - B

Subject: **Submission of LRTA's 3<sup>rd</sup> Quarterly Monitoring Reports (PES Form 4)**

Dear Chairperson Corpus:

In compliance with the GCG Memorandum Circular (MC) No. 2023-01 dated 19 January 2023, may we please respectfully submit the duly filled PES Form 4-3<sup>rd</sup> Quarterly Monitoring Report for CY 2023 including supporting documents (Annex A) based on the GCG-Approved LRTA Performance Scorecard CY 2023.

Thank you and best regards.

Very truly yours,

**ATTY. HERNANDO T. CABRERA**  
Administrator



2023.LT.CPD.034

**Address:**

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LIGHT RAIL TRANSIT AUTHORITY

Strategic Objective (SO)/ Strategic Measure(SM)		Component			3 <sup>rd</sup> Quarter CY 2023	
		Formula	Weight	Rating Scale <sup>1</sup>	Annual Target	Target
<b>SO 1 Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity</b>						
Achieved 2023 Target For the 3 <sup>rd</sup> Quarter: 27.18 Million As of the 3 <sup>rd</sup> Quarter: 105% (79.40 M/75.61M)						
SM 1	Passenger Ridership	Absolute Figure (in Millions)	0.00%	Actual / Target	L1: 75.61 Million	19.07 Million
			0.00%	Actual / Target	L2: 55.91 Million	13.977 Million
		<b>Sub-total</b>	<b>0.00%</b>			
<b>SO 2 Sustain Customer Satisfaction</b>						
Percentage of Satisfied Customers		Number of respondents who gave at least a Satisfactory rating / Total number of respondents	7.00%	Actual / Target  0%=If less than 80%	90%	Conducted the Customer Satisfaction Survey for LRT 1 & 2
SM 2	a. Passengers					
	a. Concessionaires					Bidding documents for the conduct of Customer Satisfaction Measurement Survey have been submitted. <sup>2</sup>  The conduct of Client Satisfaction Measurement Survey at the LRT Line 2 (online) is ongoing.

<sup>1</sup> But not to exceed the weight assigned per indicator  
<sup>2</sup> Posting/Award is pending due to LRTA's request to ARTA to exclude LRT-1 from the survey as per letter dated 25 September 2023

**PES Form 4**  
**3<sup>rd</sup> Quarterly Monitoring Report**


Strategic Objective (SO)/ Strategic Measure(SM)		Component			3 <sup>rd</sup> Quarter CY 2023		
		Formula	Weight	Rating Scale <sup>1</sup>	Annual Target	Target	Actual
<b>SO 3</b>	<b>Address Increasing Demands Through Existing Lines and New Ones</b>						
	Line 1 South Extension Project	Actual Accomplishment	10.00%	All or Nothing	Approved ISF Master List ready for relocation under ROW Package 3	Census and Tagged 120 ISFs	<b>For the 3<sup>rd</sup> Quarter:</b> 160 ISFs were census and tagged.  July: 36 ISFs Aug: 42 ISFs Sept: 52 ISFs
<b>SM 3</b>	a. Relocation of Informal Settler Families (ISFs) Under Right-of-Way (ROW)	Actual Accomplishment	10.00%	Actual / Target	Submission of Recommendation/ Report to DOTr for the Testing of Five (5) Trainsets	N/A	<b>As of 3<sup>rd</sup> Quarter CY 2023:</b> A total of <b>462 ISFs</b> census and tagged <sup>3</sup> .
	b. Trainsets of New Rolling Stock- 4 <sup>th</sup> Generation LRVs	Actual Accomplishment	10.00%				<b>Achieved 2023 Target</b> last June 16, 2023
		<b>Sub-total</b>	<b>30.00%</b>				
<b>SO 4</b>	<b>Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times</b>						
<b>SM 4</b>	Compliance of Concessionaire to Performance Commitments under the Concession Agreement	No. of Rectified Noncompliance + Total No. of Noncompliance x 100%	10.00%	Actual/Target 0% = if less than 90%	100.00%	100.00%	<b>For the 3<sup>rd</sup> Quarter:</b> 100% <b>As of the 3<sup>rd</sup> Quarter:</b> 101.23% <sup>4</sup>
<b>INTERNAL PROCESS</b>							

<sup>3</sup> The collaborative effort among LRТА-PMO, DOTr and Bacoor LGU allowed the successful execution of the census and tagging activities of the affected ISFs.

<sup>4</sup> Percentage of Rectification from January 1 to September 30, 2023 only.



**PES Form 4**  
**3<sup>rd</sup> Quarterly Monitoring Report**

Strategic Objective (SO)/ Strategic Measure (SM)		Component				3 <sup>rd</sup> Quarter CY 2023	
		Formula	Weight	Rating Scale <sup>1</sup>	Annual Target	Target	Actual
SM 5	Compliance of Line 2 Automated Fare Collection System (AFCS) Concessionaire to Service Level Agreement (SLA)	$(\sum \text{Numerical Rating} \div \text{No. of Relevant Provisions}) \div \text{Highest Numerical Rating}) \times 100\%$	10.00%	Actual / Target	100.00%	100%	For the 3 <sup>rd</sup> Quarter: 99.41% As of the 3 <sup>rd</sup> Quarter: 99.27% <sup>5</sup>
SO 5	<b>Improved Efficiency and Reliability of LRT Systems and Processes</b>						
SM 6	Number of Projects Completed for Improved Systems and Facilities	No. of Projects Completed (Physical Completion)	10.00%	Actual / Target	Six (6)	1 project <sup>6</sup>	The original completion date of the Project "Contract for the Supply of One (1) Lot Restoration of Rectifier Substation (RSS) Nos. 4, 5 & 6" was adjusted from July 15, 2023 to December 31, 2023 with approved Contract Time Extension due to the following reasons: <ul style="list-style-type: none"> <li>• Shortened number of working hours</li> <li>• Unavailability of cables</li> <li>• Various works that impeded the implementation of the project</li> <li>• Additional work performed</li> <li>• Adjustment in shipping schedule</li> </ul> 
<b>INTERNAL PROCESS</b>							

<sup>5</sup> Percentage of Compliance of Line 2 AFCS Concessionaires to SLA from January 1 to September 30, 2023 only.

<sup>6</sup> Restoration of RSS Nos. 4,5 and 6

**PES Form 4**  
**3<sup>rd</sup> Quarterly Monitoring Report**

	Component				3 <sup>rd</sup> Quarter CY 2023	
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale <sup>1</sup>	Annual Target	Target / Actual
	<i>ISO Certifications</i>					
SM 7	a. ISO 9001:2015 Quality Management System (QMS)	Actual Accomplishment	5.00%	All or Nothing	ISO 9001:2015 Re-certification	Issuance of ISO 9001:2015 Certification
	b. ISO 45001:2018 Occupational Health and Safety (OHS)	Actual Accomplishment	3.00%	All or Nothing	Procurement of a 3 <sup>rd</sup> Party Certifying Body	Procurement of a 3 <sup>rd</sup> Party Certifying Body dated 10 August 2023
		<b>Sub-total</b>	<b>38.00%</b>			
SO 6	<b>Sustain LRTA's Financial Condition</b>					
SM 8	Line 2 Fare Revenue Collection <sup>7</sup>	Absolute Figure	6.00%	Actual / Target	P1.09 billion	272.55 Million
						<b>For the 3<sup>rd</sup> Quarter:</b> 293.94 Million  <b>As of the 3<sup>rd</sup> Quarter:</b> 70.65% (770.12 M/1.09 B)
<b>FINANCIAL</b>						



<sup>7</sup> Total Net Revenue excluding Issued Sales, Payment for Replacement of Concessionary Cards and AFPI settlement

**PES Form 4**  
**3<sup>rd</sup> Quarterly Monitoring Report**

Strategic Objective (SO)/ Strategic Measure(SM)		Component			3 <sup>rd</sup> Quarter CY 2023		
		Formula	Weight	Rating Scale <sup>1</sup>	Annual Target	Target	Actual
SM 9	Budget Utilization Rate a. GAA Subsidies <sup>8</sup> - amounts obligated	Amount Obligated/ Total GAA Subsidy (net of PS Cost)	2.00%	Actual / Target	90% <sup>9</sup>	P538 Million	For the 3 <sup>rd</sup> Quarter: 14.89% <sup>10</sup> (P80.052M/P537.674M)  As of 3 <sup>rd</sup> Quarter: 20% (P757.029M/3.78B)
	b. GAA Subsidies - amounts disbursed	Amount Disbursed/ Total Obligated (net of PS Cost)	2.00%	Actual / Target	90%	P80.052 Million <sup>11</sup>	For the 3 <sup>rd</sup> Quarter: 259.75% <sup>12</sup> (P207.939M/P80.052M)  As of 3 <sup>rd</sup> Quarter: 92.56% <sup>13</sup> (P700.677M/P757.029M)
	c. Corporate Funds <sup>14</sup> - CO & MOOE	Amount Disbursed/ Total COB (net of PS Cost)	2.00%	Actual / Target	90%	311.985 Million	For the 3 <sup>rd</sup> Quarter: 63.06% (P64.809M/P102.768M)  As of 3 <sup>rd</sup> Quarter: 73.55% <sup>15</sup> (P229.455M/P311.985M)

<sup>8</sup>GAA Subsidies shall cover all subsidies (current and prior years) and shall only cover budget for the current year for multi-year projects, if any

<sup>9</sup>The 100% annual total obligated amount is equivalent to Php3.78Billion based on the approved COB CY 2023

<sup>10</sup>No obligations for various Capital Expenditures particularly on various Rehabilitation Projects, hence, resulted to low obligations rate for the months of July to Sept. 2023

<sup>11</sup>Actual total obligated amount for 3<sup>rd</sup> Quarter CY 2023 ONLY.

<sup>12</sup>Based on Actual Transaction per Summary of Disbursement, Subsidiary Ledgers and Schedule of Expenses

<sup>13</sup>Budget Utilization Rate of amounts disbursed vs. amounts obligated from January to September 2023.

<sup>14</sup>Based on allocation from Internally Generated Funds only

<sup>15</sup>Budget Utilization Rate of amounts disbursed vs. amounts obligated for Corporate Funds from January to September 2023.



**PES Form 4**  
**3<sup>rd</sup> Quarterly Monitoring Report**

Component					3 <sup>rd</sup> Quarter CY 2023	
Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale <sup>1</sup>	Annual Target	Target	Actual
SM 10	Total Actual Collection for the year / Total Amount for Collection for the year	10.00%	Actual / Target	90% <sup>16</sup>	31.515 Million	For the 3 <sup>rd</sup> Quarter: 89.34% (P28.150M/31.515M)  As of the 3 <sup>rd</sup> Quarter: 101.05% (P127.385M/P126.06M)
<b>Sub-total</b>		<b>22.00%</b>				
<b>SO 7 Achieve Systems Competency and Expertise</b>						
SM 11	Percentage of Employees Meeting Required Competencies	5.00%	Actual Accomplishment	Improvement from 2022 baseline	Implementation of the Training Plan for addressing the competency gaps of the concerned employees	Improved 2022 baseline <sup>17</sup> . (as of 3rd Quarter 2023) 04 Retired 03 Resigned 01 Transferred 01 Detailed 148 No. of Employees (93%) with Relevant Trainings Attended to Address Competency Gaps
<b>LEARNING AND GROWTH</b>						

<sup>16</sup> The 100% total collection amount is equivalent to Php126.06Million based on the approved COB CY 2023  
<sup>17</sup> Out of 801 No. of employees Assessed in CY 2022, 160 were Identified with Competency Gaps (Below required Proficiency Level).





**PES Form 4**  
**3<sup>rd</sup> Quarterly Monitoring Report**

Strategic Objective (SO)/ Strategic Measure(SM)		Component			3 <sup>rd</sup> Quarter CY 2023		
		Formula	Weight	Rating Scale <sup>1</sup>	Annual Target	Target	Actual
SM 12	Cross-functional learning/skilling for core services	Actual count of Trained Staff	5.00%	Actual/ Target	Fifteen (15) LRTA Personnel Familiarized/ oriented in basic Train Operations and Basic Traffic Management	Four (4) LRTA Personnel Familiarized/ oriented in basic Train Operations and Basic Traffic Management	<b>Achieved 2023 Target<sup>18</sup></b> Having achieved the target on the 1 <sup>st</sup> Semester of CY 2023, the conduct of the 3 <sup>rd</sup> Quarter Cross Training Program was deferred to give way/enable the conduct of LRT2 System Train Operation Training for Train Driver Applicants (Manpower pooling).
		<b>Sub-total</b>	<b>10.00%</b>				
		<b>TOTAL</b>	<b>100.00%</b>				



<sup>18</sup> Thirty-Six (36) LRTA personnel from various offices attended the cross-functional training during the period of January - June 2023.