



Office of the President of the Philippines
GOVERNANCE COMMISSION
 FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
 3/F, BDO Towers Paseo, 8741 Paseo De Roxas, Makati City, Philippines 1226



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28 JULY 2023

ATTY. HERNANDO T. CABRERA
 Administrator
LIGHT RAIL TRANSIT AUTHORITY (LRTA)
 1st Floor, Line 2 Depot Marcos Highway, Pasig City

ACKNOWLEDGEMENT RECEIPT

LETTER **26 JULY 2023**
 DATE:

RE: **[E] LETTER FROM LRTA TO GCG SUBMITTING OF ITS
 2ND QUARTERLY MONITORING REPORT (PES FORM 4)
 WITH SUPPORTING DOCUMENTS FOR CY 2023**

The said document was officially received by the Governance Commission on 28 July 2023 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 5328-2030 or (02) 5318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-0454-28-07-2023-016491.**

THIS RECEIPT IS COMPUTER GENERATED AND DOES NOT REQUIRE SIGNATURE.

Received by:

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“Upholding a Transparent and Responsive GOCC Sector for the Filipino People”





26 July 2023

JUSTICE ALEX L. QUIROZ

Chairperson
Governance Commission for GOCCs
3/F BDO Towers Paseo (formerly Citibank Centre),
8741 Paseo de Roxas, Makati City

Through: **Atty. Johann Carlos S. Barcena, CESO III**
Director IV, Corporate Governance Office-B and Corporate Governance Office-C

Subject: **Submission of LRTA's 2nd Quarterly Monitoring Reports (PES Form 4)**

Dear Chairperson Quiroz:

In compliance with the GCG Memorandum Circular (MC) No. 2023-01 dated 19 January 2023, may we please respectfully submit the PES Form 4 – 2nd Quarterly Monitoring Reports for CY 2023 based on the GCG - Approved LRTA Performance Scorecard CY 2023.

Thank you and best regards.

Very truly yours,

ATTY. HERNANDO T. CABRERA
Administrator



LIGHT RAIL TRANSIT AUTHORITY

	Component				Annual Target	2 ND Quarter CY 2023	
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual
SOCIAL IMPACT	SO 1	Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity					
	SM 1	Passenger Ridership	Absolute Figure (in Millions)	0.00%	Actual / Target	L1: 75.61 Million L2: 55.91 Million	For the 2 nd Quarter: 24.98 Million As of the 1 st Semester: 52.22 Million
						17.49 Million	For the 2 nd Quarter: 11.21 Million As of the 1 st Semester: 23.17 Million
			Sub-total	0.00%			
CUSTOMERS & STAKEHOLDERS	SO 2	Sustain Customer Satisfaction					
	SM 2	Percentage of Satisfied Customers a. Passengers a. Concessionaires	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	7.00% 3.00%	Actual / Target 0%=If less than 80%	90% 90%	Produced and awarded the Third-Party Marketing Research Firm for the conduct of Customer Satisfaction Survey Approved Revised Terms of Reference (TOR) for the conduct of the annual Customer Satisfaction Survey ²

¹ But not to exceed the weight assigned per indicator

² Delay on the achievement of target for 2nd Quarter was due to the revision of TOR based on the latest memorandum issued by ARTA and GCG (MC 2022-005)

PES Form 4
2nd Quarterly Monitoring Report

Component				Annual Target	2 ND Quarter CY 2023	
Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual
SO 3	Address Increasing Demands Through Existing Lines and New Ones					
SM 3	Line 1 South Extension Project a. Relocation of Informal Settler Families (ISFs) Under Right-of-Way (ROW)	Actual Accomplishment	10.00%	All or Nothing	Approved ISF Master List ready for relocation under ROW Package 3	<p>For the 2nd Quarter: 178 ISFs were census and tagged. April: 56 ISFs May: 65 ISFs June: 57 ISFs</p> <p>As of the 1st Semester: A total of 332 ISFs census and tagged³.</p>
	b. Trainsets of New Rolling Stock- 4 th Generation LRVs	Actual Accomplishment	10.00%	Actual / Target	Submission of Recommendation/ Report to DOTr for the Testing of Five (5) Trainsets	<p>Completed the Static and Dynamic Testing including the Trial Run testing of Five (5) Trainsets.</p> <p>On June 16, 2023, DOTr received LRTA's endorsement for the completion of Static & Dynamic Tests, including the Trial Run Test.⁴</p>
		Sub-total	30.00%			



³ The collaborative effort among LRTA-PMO, DOTr and Bacoor LGU allowed the successful execution of the census and tagging activities of the affected ISFs.
⁴ Having the necessary resources, such as the trains, manpower, test procedure and facilities, enable the completion of the trial run tests of the trains.

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2nd Quarterly Monitoring Report

	Component				Annual Target	2 ND Quarter CY 2023	
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual
INTERNAL PROCESS	SO 4 Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times						
	SM 4	Compliance of Concessionaire to Performance Commitments under the Concession Agreement	$\frac{\text{No. of Rectified Noncompliance} + \text{Total No. of Noncompliance}}{100\%} \times 100\%$	10.00%	Actual/Target 0% = if less than 90%	100%	98.31%
INTERNAL PROCESS	SM 5	Compliance of Line 2 Automated Fare Collection System (AFCS) Concessionaire to Service Level Agreement (SLA)	$\left(\frac{\sum \text{Numerical Rating} + \text{No. of Relevant Provisions}}{\text{Highest Numerical Rating}} \right) \times 100\%$	10.00%	Actual / Target	100%	99.40%
	SO 5 Improved Efficiency and Reliability of LRT Systems and Processes						
SM 6	Number of Projects Completed for Improved Systems and Facilities	No. of Projects Completed (Physical Completion)	10.00%	Actual / Target	Six (6)	1 project	For the 2nd Quarter: 1 project completed ⁵ As of 1st Semester: 2 Projects ⁶

⁵ Testing and Commissioning of Forty-five (45) Brand New Escalators and Comprehensive Maintenance of Thirty-two (32) Elevators and Fifty-eight (58) Escalators.
⁶ Repair of Unbonded Concrete Plinth of LRT2 System; and Testing and Commissioning of Forty-five (45) Brand New Escalators and Comprehensive Maintenance of Thirty-two (32) Elevators and Fifty-eight (58) Escalators



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2nd Quarterly Monitoring Report

Component					2 ND Quarter CY 2023	
Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹	Annual Target	Target	Actual
<i>ISO Certifications</i>						
SM 7	a. ISO 9001:2015 Quality Management System (QMS)	Actual Accomplishment	5.00%	All or Nothing	ISO 9001:2015 Re-certification	Completed Stage 2 Audit last April 26-28, 2023. Complied on the Audit Findings last June 21, 2023.
	b. ISO 45001:2018 Occupational Health and Safety (OHS)	Actual Accomplishment	3.00%	All or Nothing	Procurement of a 3rd Party Certifying Body	Review/Approval of Terms of Reference (TOR) For approval of Revised Terms of Reference
		Sub-total	38.00%			
SO 6 Sustain LRTA's Financial Condition						
SM 8	Line 2 Fare Revenue Collection	Absolute Figure	6.00%	Actual / Target	P 1.09 billion	272.55 Million
					For the 2nd Quarter:	230.094 Mn
					As of the 1st Semester:	476.18Mn ⁷
FINANCIAL						



⁷ Total Net Revenue excluding Issued Sales, Payment for Replacement of Concessionary Cards and AFPI settlement

PES Form 4
2nd Quarterly Monitoring Report

Component					2 nd Quarter CY 2023	
Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹	Annual Target	Target	Actual
SM 9	Budget Utilization Rate a. GAA Subsidies ⁸ - amounts obligated	2.00%	Actual / Target	90% ⁹	P297 Million	For the 2nd Quarter: 174.20% (P517.143Mn/P296.866Mn) As of the 1st Semester: 17.91% ¹⁰ (P676.977M/3.78Bn)
	b. GAA Subsidies - amounts disbursed	2.00%	Actual / Target	90%	P517.143 Million ¹¹	For the 2nd Quarter: 56.55% ¹² (P292.462Mn/P517.143Mn) As of the 1st Semester: 72.79% ¹³ (P492.738Mn/P676.977Mn)
	c. Corporate Funds ¹⁴ - CO & MOOE	2.00%	Actual / Target	90%	129.576M	For the 2nd Quarter: 77% ¹⁵ (P99.772Mn/P129.576Mn) As of the 1st Semester: 78.70% ¹⁶ (P164.646M/P209.217M)

⁸ GAA Subsidies shall cover all subsidies (current and prior years) and shall only cover budget for the current year for multi-year projects, if any
⁹ The 100% annual total obligated amount is equivalent to Php3.78Billion based on the approved COB CY 2023

¹⁰ Budget Utilization Rate accomplished based on its annual target as of June 30, 2023.

¹¹ Actual total obligated amount for 2nd Quarter CY 2023 ONLY.

¹² Actual Transaction per Summary of Disbursement

¹³ Budget Utilization Rate of amounts disbursed vs. amounts obligated from January to June 2023.

¹⁴ Based on allocation from Internally Generated Funds only

¹⁵ Based on Actual Transaction per Summary of Disbursement, Subsidiary Ledgers and Schedule of Expenses

¹⁶ Budget Utilization Rate of amounts disbursed vs. amounts obligated from January to June 2023.



PES Form 4
2nd Quarterly Monitoring Report

Strategic Objective (SO)/ Strategic Measure(SM)		Component				Annual Target	2 ND Quarter CY 2023	
		Formula	Weight	Rating Scale ¹	Target		Actual	
SM 10	Collection Efficiency Rate	Total Actual Collection for the year / Total Amount for Collection for the year	10.00%	Actual / Target	90% ¹⁷	31.515	For the 2 nd Quarter: 197.12% (P62.122 ¹⁸ /31.515Mn) As of the 1 st Semester: 78.72% ¹⁹ (P99.235M/P126.06M)	
	Sub-total		22.00%					
SO 7 Achieve Systems Competency and Expertise								
SM 11	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	5.00%	All or Nothing	Improvement from 2022 baseline	Implementation of the Training Plan for addressing the competency gaps of the concerned employees	Improved 2022 baseline ²⁰ (as of 2nd Quarter 2023) 03 Retired 02 Resigned 01 Transferred 01 Detailed 142 No. of Employees (89%) with Relevant Trainings Attended to Address Competency Gaps	

**LEARNING AND
GROWTH**

¹⁷ The 100% total collection amount is equivalent to Php126.06Million based on the approved COB CY 2023
¹⁸ Collection Reports (Actuals) based on the issued Official Receipts of LRTA for the 2nd Quarter CY 2023
¹⁹ Collection Efficiency Rate Accomplished based on its annual target as of 1st Semester of CY 2023
²⁰ Out of 801 No. of employees Assessed in CY 2022, 160 were Identified with Competency Gaps (Below required Proficiency Level).



PES Form 4
2nd Quarterly Monitoring Report

	SM 12	Cross-functional learning/skilling for core services	Actual count of Trained Staff	5.00%	Actual/ Target	Fifteen (15) LRTA Personnel Familiarized/ oriented in basic Train Operations and Basic Traffic Management	Four (4) LRTA Personnel Familiarized/ oriented in basic Train Operations and Basic Traffic Management	<p>Achieved 2023 Target</p> <p>For the 2nd Quarter: Nineteen (19) LRTA personnel from various offices attended the cross-functional training during the period of May 8 to May 26, 2023 namely:</p> <ol style="list-style-type: none"> 1. Santidad, Don Eduardo G. 2. Caraan, Nino L. 3. Mendoza, Norman V. 4. Damagan, Harold V. 5. Velasquez, Genevieve M. 6. Acido, Octavio Jr., T 7. Loterfia, Joel A. 8. Salina, Asher N. 9. Balasta, Antonio P. 10. Samson, Dennis J. 11. Leynes, Mon Lester A. 12. Bansiqan, Jezreel S. 13. Tan, Harold H. 14. Ampong, John Mars B. 15. Donor, Aldus Robin I. 16. Roldan, Anthony Ryan T. 17. Jacinto, Johannes C.
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PES Form 4
2nd Quarterly Monitoring Report

<p>18. Salvador, Louie Rey J. 19. Palomique, Pamelino S.</p>	<p>As of the 1st Semester: Thirty-Six (36) LRTA personnel from various offices attended the cross- functional training during the period of January - June 2023.</p>						
<p>a.) <u>Train Driving Program</u></p> <p>1st Quarter: Fifteen (15) personnel completed the Train Driving Program conducted on February 6 – 17, 2023</p> <p>2nd Quarter: Sixteen (16) personnel completed the Train Driving Program conducted on May 8-19, 2023</p>							
<p>b.) <u>Operation Control Center (OCC) Signaling System Operation Training</u></p> <p>1st Quarter: Two (2) personnel completed the Operation Control Center (OCC) Signaling System Operation Training conducted on February 20- 24, 2023</p> <p>2nd Quarter: Three (3) personnel completed the</p>							

PES Form 4
2nd Quarterly Monitoring Report

Strategic Objective (SO)/ Strategic Measure(SM)	Component				Annual Target	2 ND Quarter CY 2023	
	Formula	Weight	Rating Scale ¹	Target		Actual	
							Operation Control Center (OCC) Signaling System Operation Training conducted on May 22-26, 2023
	Sub-total	10.00%					
	TOTAL	100.00%					



¹ But not to exceed the weight assigned per indicator.