



Office of the President of the Philippines
GOVERNANCE COMMISSION
 FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
 3/F, BDO Towers Paseo, 8741 Paseo De Roxas, Makati City, Philippines 1226



24 MAY 2023

ATTY. HERNANDO T. CABRERA
Administrator
LIGHT RAIL TRANSIT AUTHORITY (LRTA)
 1st Floor, Line 2 Depot Marcos Highway, Pasig City

ACKNOWLEDGEMENT RECEIPT

LETTER **19 MAY 2023**
 DATE:

RE: **[E] LETTER FROM LRTA TO GCG SUBMITTING ITS
 1ST QUARTER MONITORING REPORT FOR CY 2023
 INCLUDING SUPPORTING DOCUMENTS**

The said document was officially received by the Governance Commission on 24 May 2023 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 5328-2030 or (02) 5318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-0905-24-05-2023-010722.**

THIS RECEIPT IS COMPUTER GENERATED AND DOES NOT REQUIRE SIGNATURE.

Received by:

Signature over Printed Name

Date and Time

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“Upholding a Transparent and Responsive GOCC Sector for the Filipino People”





**LIGHT
RAIL
TRANSIT
AUTHORITY**

19 May 2023

HON. ALEX QUIROZ

Chairman
Governance Commission for GOCCs
3/flr. Citibank Centre, 8741 Paseo de Roxas
Makati City

Through: **Atty. Johann Carlos S. Barcena**
Director III, Corporate Governance Office-B

Subject: **Submission of LRTA's 1st Quarterly Monitoring Report (PES Form 4)**

Dear Chairman Quiroz:

In compliance with the GCG Memorandum Circular (MC) No. 2023-01 dated 19 January 2023, may we please respectfully submit the PES Form 4 – 1st Quarterly Monitoring Report for CY 2023 including supporting documents (Annex A) based on the GCG - Approved LRTA Performance Scorecard CY 2023.

Thank you and best regards.

Very truly yours,

ATTY. HERNANDO T. CABRERA
Administrator



2023.LT.CPD.023

Address:

Line 2 Depot, Marcos Highway, Santolan, Pasig City, M.M., Philippines
Trunkline: 86473479 / 86473481 / 86473484 / 86473485 / 86473487
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LIGHT RAIL TRANSIT AUTHORITY

	Component				Annual Target	1 ST Quarter CY 2023		
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual	
SOCIAL IMPACT	SO 1	Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity						
	SM 1	Passenger Ridership	Absolute Figure	0.00%	Actual / Target	L1: 75.61 Million	19.57Million	27.24Million
			(in Millions)	0.00%	Actual / Target	L2: 55.91 Million	13.977Million	11.96Million
			Sub-total	0.00%				
CUSTOMERS & STAKEHOLDERS	SO 2	Sustain Customer Satisfaction						
	SM 2	Percentage of Satisfied Customers	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	7.00%	Actual / Target	90%	Prepared the Terms of Reference (TOR) for the annual Customer Satisfaction Survey	Prepared Initial Draft of Terms of Reference (TOR) for the conduct of the annual Customer Satisfaction Survey
		a. Passengers		0% = If less than 80%		90%		
		a. Concessionaires	3.00%					
	SO 3	Address Increasing Demands Through Existing Lines and New Ones						
	SM 3	Line 1 South Extension Project	Actual Accomplishment	10.00%	All or Nothing	Approved ISF Master List ready for relocation under ROW Package 3	Census and Tagged 150 ISFs	154 ISFs census and tagged from January to March 2023
a. a. Relocation of Informal Settler Families (ISFs) Under Right-of-Way (ROW)								
	b. b. Trainsets of New Rolling Stock- 4 th Generation LRVs	Actual Accomplishment	10.00%	Actual / Target	Submission of Recommendation/ Report to DOTr for the Testing of Five (5) Trainsets	Approved EECCS by LRTA-PMO for the Trial Run Report of four (4) Trainsets	Approved EECCS by LRTA-PMO dated March 7 and March 20, 2023, for the Trial Run Report of four (4) Trainsets	
		Sub-total	30.00%					

¹ But not to exceed the weight assigned per indicator

	Component				Annual Target	1 ST Quarter CY 2023		
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual	
INTERNAL PROCESS	SO 4	Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times						
	SM 4	Compliance of Concessionaire to Performance Commitments under the Concession Agreement	$\frac{\text{No. of Rectified Noncompliance}}{\text{Total No. of Noncompliance}} \times 100\%$	10.00%	Actual/Target 0% = if less than 90%	100.00%	100%	107.32%
	SM 5	Compliance of Line 2 Automated Fare Collection System (AFCS) Concessionaire to Service Level Agreement (SLA)	$\left(\frac{\sum \text{Numerical Rating}}{\text{No. of Relevant Provisions}} \div \text{Highest Numerical Rating} \right) \times 100\%$	10.00%	Actual / Target	100.00%	100.00%	99.00%
INTERNAL PROCESS	SO 5	Improved Efficiency and Reliability of LRT Systems and Processes						
	SM 6	Number of Projects Completed for Improved Systems and Facilities	No. of Projects Completed (Physical Completion)	10.00%	Actual / Target	Six (6)	1 project	1 project completed ²
	SM 7	a. ISO 9001:2015 Quality Management System (QMS)	Actual Accomplishment	5.00%	All or Nothing	ISO 9001:2015 Re-certification	Completion of Stage 1 Audit	Completed Stage 1 Audit last January 30 to January 31, 2023

² Repair of Unbonded Concrete Plinth of LRT 2 System

PES Form 4
1st Quarter Monitoring Report

	Component				Annual Target	1 ST Quarter CY 2023		
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual	
	b. ISO 45001:2018 Occupational Health and Safety (OHS)	Actual Accomplishment	3.00%	All or Nothing	Procurement of a 3rd Party Certifying Body	Preparation of Terms of Reference (TOR) and other project documents	Prepared Project Implementation Readiness for ISO 45001:2018 Occupational Health and Safety (OHS) Management System for review/approval	
		Sub-total	38.00%					
FINANCIAL	SO 6	Sustain LRTA's Financial Condition						
	SM 8	Line 2 Fare Revenue Collection	Absolute Figure	6.00%	Actual / Target	P1.09 billion	272.55M	260.11M
	SM 9	Budget Utilization Rate a. GAA Subsidies ³ - amounts obligated	Amount Obligated/ Total GAA Subsidy (net of PS Cost)	2.00%	Actual / Target	90% ⁴	90% of P222M ⁵	For the 1 st Quarter of 2023 72.09% (P159.834M/P221.703M)
		b. GAA Subsidies - amounts disbursed	Amount Disbursed/ Total Obligated (net of PS Cost)	2.00%	Actual / Target	90%	90% of P159.834M ⁶	As of 1 st Quarter of 2023 4.22% (P159.834M/3.78Bn) For the 1 st Quarter of 2023 125.30% (P200.276M/P159.834M)

³GAA Subsidies shall cover all subsidies (current and prior years) and shall only cover budget for the current year for multi-year projects, if any

⁴ The 100% annual total obligated amount is equivalent to Php3.78Billion based on the approved COB CY 2023

⁵ Target on the total obligated amount for 1st Quarter based on the submitted Quarterly Target CY 2023

⁶ Actual total obligated amount as of 1st Quarter CY 2023

PES Form 4
1st Quarter Monitoring Report

	Component				Annual Target	1 ST Quarter CY 2023	
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale ¹		Target	Actual
	c. Corporate Funds ⁷ - CO & MOOE	Amount Disbursed/ Total COB* (net of PS Cost)	2.00%	Actual / Target	90%	90% of 79.641M ⁸	For the 1 st Quarter of 2023 93.93% (P74.804M/P79.641M)
SM 10	Collection Efficiency Rate	Total Actual Collection for the year / Total Amount for Collection for the year	10.00%	Actual / Target	90% ⁹	31.515 M	For the 1 st Quarter of 2023 115.82% (P36.50M/P31.515M)
	Sub-total		22.00%				
SO 7	Achieve Systems Competency and Expertise						
LEARNING AND GROWTH	SM 11	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	5.00%	All or Nothing	Improvement from 2022 baseline	Prepared Training Plan for addressing the competency gaps of concerned LRTA employees Improved 2022 baseline. The total number of employees with identified Competency Gaps as of 1 st Quarter 2023 is 155, a reduction of 5 ¹⁰ personnel from its 2022 baseline of 160. Prepared Training Plan for addressing the competency gaps of concerned LRTA employees

⁷ Based on allocation from Internally Generated Funds only

⁸ Based on Total COB (CO and MOOE only) excluding NG Subsidy as of 1st Quarter CY 2023

⁹ The 100% total collection amount is equivalent to Php126.06Million based on the approved COB CY 2023

¹⁰ Personnel Movement: The five (5) employees consists of one (1) Retired, two (2) Resigned, one (1) Transferred, and one (1) Detailed

	SM 12	Cross-functional learning/skilling for core services	Actual count of Trained Staff	5.00%	Actual/ Target	Fifteen (15) LRTA Personnel Familiarized/ oriented in basic Train Operations and Basic Traffic Management	Four (4) LRTA Personnel Familiarized/ oriented in basic Train Operations and Basic Traffic Management	<p>Eighteen (18) LRTA personnel from various offices attended the cross-functional training during the period of January-March 2023.</p> <p><u>a.) Train Driving Program</u></p> <p>Fifteen (15) personnel completed the Train Driving Program conducted on February 6 – 17, 2023 namely:</p> <ol style="list-style-type: none"> 1. Banzuelo, Marice Earl P. - Station Teller {detailed to TMSCD} 2. Amper, Nicandro Jr. B. - Cashier D, TMSCD 3. Belano, Michelle P. - TOSB, SOD 4. Pascual, Emmanuel S. - TOSB, TCD 5. Sulit. Emmuel B. - TOS B, TCD 6. Guerrero, Jesus Gregorio R. - CSO B, SSD 7. Gatdula, Daniel B. - CSO B, SSD 8. Morabe, Reynaldo I. - TOS B, CAMT
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							<p>9. Dacul, Ian D. - Supervising Engineer A, IGMU-CAMT</p> <p>10. Abogador, Ace John S. – Technician, MTT</p> <p>11. Sapno, Jeffrey C. -Technician MTT¹¹</p> <p>12. Remolin, Christopher D. - Technician, MTT</p> <p>13. Sy, Juan Rodrigo C. - Technician, MTT</p> <p>14. Acuña, Jeffrey A. -Technician, MTT</p> <p>15. Arteta, Jun Jun B. -Technician, MTT</p> <p><u>b.) Operation Control Center (OCC) Signaling System Operation Training</u></p> <p>Three (3) personnel completed the Operation Control Center (OCC) Signaling System Operation Training conducted on February 20- 24, 2023 namely:</p> <p>1. Rivera, Robinn Joseph M. -</p>
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PES Form 4
1st Quarter Monitoring Report

Component					Annual Target	1 ST Quarter CY 2023	
Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating Scale ¹		Target	Actual
							Train Driver A, TOD 2. Alvarez, Julius Jr. J -Train Driver A, TOD 3. Mendoza, Norman – Transport Officer A, TCD
		Sub-total	10.00%				
		TOTAL	100.00%				

¹ But not to exceed the weight assigned per indicator.

¹¹ Failed to pass the Training hence no Certificate issued.

Supporting Documents for the Validation of the LRTA's 1ST Quarter Performance Scorecard CY 2023

TABLE OF CONTENTS

Perspective	Strategic Measures (SM)	Document/s	File Name/ Reference No.
Social Impact	SO 1 – Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity		
	SM 1: Passenger Ridership	Signed Monthly Passenger Ridership Report of Line 1 – Light Rail Metro Corporation (LRMC) for 1 st Quarter CY 2023 with supporting details.	SM 1.a
		Signed summary report on the Monthly Passenger Ridership of Line 2 with supporting details.	SM 1.b
Customers and Stakeholders	SO 2 – Sustain Customer Satisfaction		
	SM 2: Percentage of Satisfied Customers a) Passengers b) Concessionaires	Copy of Initial Draft of Terms of Reference (TOR) for the conduct of the Annual Customer Satisfaction Survey (CSS).	SM 2
	SO 3 – Address Increasing Demands Through Existing Lines and New Ones		
	SM 3: Line 1 South Extension Project a) Relocation of Informal Settler Families (ISFs) Under Right-of-Way (ROW) b) Trainsets of New Rolling Stock - 4th Generation LRVs	<ul style="list-style-type: none"> Signed Progress Update on Census and Tagging of Affected Families in Bacoor, Cavite for the LRT Line 1 South Extension Project in 1st Quarter CY 2023. Sample photos that were taken during the conduct of the Census and Tagging of 154 affected ISFs under Right-of-Way (ROW). Approved Employer's/Engineer's Comment on Contractors Submission (EECCS) by LRTA-PMO. Copy of MC CAF Trial Run Test Reports of the 4 trainsets. 	SM 3
		SO 4 – Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times	
INTERNAL PROCESS	SM 4: Compliance of Concessionaire to Performance Commitments under the Concession Agreement	Copy of the summarized monthly report from January – March 2023 on monitoring Secondary KPIs with supporting details.	SM 4
	SM 5: Compliance of Line 2 Automated Fare Collection System (AFCS) Concessionaire to Service Level Agreement (SLA)	Copy of the summarized monthly report from January – March 2023 on monitoring the Concessionaire's Compliance to SLA with supporting details.	SM 5
	SO 5 – Improved Efficiency and Reliability of LRT Systems and Processes		
	SM 6: Number of Projects Completed for Improved Systems and Facilities	Copy of Bar Chart and S-Curve indicating the completion of Project: Repair of Unbonded Concrete Plinth of LRT 2 System.	SM 6
	SM 7: ISO Certification a) ISO 9001:2015 Quality Management System (QMS)	<ul style="list-style-type: none"> Copy of Audit Plan and Audit Report of Completed Stage 1 Audit. 	SM 7.a

	b) ISO 45001:2018 Occupational Health and Safety (OHS)	<ul style="list-style-type: none"> Copy of Project Implementation Readiness Re: ISO 45001:2018 Occupational Health and Safety (OHS) Management System. 	SM 7.b
Financial	SO 6 – Sustain LRTA's Financial Condition		
	SM 8: Line 2 Fare Revenue Collection	Summarized Line 2 Fare Revenue Collection from January to March 2023 with supporting details.	SM 8
	SM 9: Budget Utilization Rate a) GAA Subsidies – amounts obligated	<ul style="list-style-type: none"> Copy of Accomplishment Report for GAA Subsidies (Target vs. Actual amounts obligated) as of 1st Quarter CY 2023. 	SM 9.a
	b) GAA Subsidies – amounts disbursed	<ul style="list-style-type: none"> Copy of Accomplishment Report for GAA Subsidies (Actual obligation vs. Actual amounts disbursed) as of 1st Quarter CY 2023. 	SM 9.b
	c) Corporate Funds (CO & MOOE)	<ul style="list-style-type: none"> Copy of Accomplishment Report for CO & MOOE (Actual obligation vs. Actual amounts disbursed) as of 1st Quarter CY 2023. 	SM 9.c
	SM 10: Collection Efficiency Rate	<ul style="list-style-type: none"> Summarized Collection Reports (Actuals) based on the issued Official Receipts of LRTA Comparative Non-Rail Revenue Collection Report as of March 31, 2023. Consolidated Non-Rail Revenue Report as of March 31, 2023. Ridership and Rail Revenue Actual vs. Projection as of March 31, 2023 Lines 1 & 2 System Non-Rail Revenue Report as of March 31, 2023. Treasury Division Monthly Collection Report for the months of January, February & March 2023. 	SM 10
Learning And Growth	SO 7 – Achieve Systems Competency and Expertise		
	SM 11: Percentage of Employees Meeting Required Competencies	<ul style="list-style-type: none"> Summarized report of actual/updated number of employees with identified competency gaps as of March 31, 2023 Copy of Status Report on Personnel Movement from January to March 2023 CY 2023 Training Plan for Employees with Identified Competency Gaps (Technical and Non-Technical) 	SM 11
	SM 12: Cross-functional learning/skilling for core services	<ul style="list-style-type: none"> Copy of Signed Memorandum with List of Participants for 1st Quarter CY 2023 Cross Training Program. Quarterly Monitoring/Report on the Cross-training Program for Operations-based Personnel for the period of January to March 2023 with Certification. 	SM 12