

I, **PATRICK HENRY M. VILLANUEVA**, of legal age, Filipino and with address at the LRTA Line 2 Depot, Marcos Highway Santolan, Pasig City, after having been duly sworn in accordance with law, do hereby depose and say that:

That I am the duly appointed and constituted Corporate Secretary of the Light Rail Transit Authority, LRTA for brevity, a government owned and controlled corporation with principal address at the LRTA Line 2 Depot, Marcos Highway, Santolan, Pasig City;

That as such Corporate Secretary, I keep minutes and records of the transactions and meetings of the members of the Board of Directors of LRTA;

That on 03 May 2023, the Board of Directors of LRTA held meeting at the Command Center, LRTA Administration Building, LRT Line 1 Pasay Depot, Aurora Boulevard, Tramo, Pasay City, and via Zoom Teleconference;

That during the aforesaid meeting in which there was a quorum, the Board passed and approved the following:

RESOLUTION NO. 020-2023

RESOLVED AS IT IS HEREBY RESOLVED TO APPROVE THE REVISED LRTA CORPORATE PLAN FOR CY 2024 PLUS THREE (3) OUTYEARS.

IN WITNESS WHEREOF, I have hereunto affixed my signature this 12th day of May 2023.

SUBSCRIBED AND SWORN TO before me 12th day of May 2023 at Quezon City, affiant exhibiting to me his Driver's License No. A01-96-056373 issued at Baguio City on 17 March 2022.

Doc. No. 524 Page No. 65 Book No. 54C Series of 2023.

ATTY. ROSALINDA ADIU NO-MONTENEGRO NOTARY PUBLIC Valid Until Dec. 31, 2023 PTR No. 4028249 - 01/03/2023, Q.C. IBP No. 263982 - 01/03/2023, Q.C. Attorney's Roll No. 68465 MCLE Compliance No. VII-0021672 Until 04/14/2025 Unit 312 Bldg. 137 Malakas St. Brgy. Central Quezon City

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ATTY. RATRICK HENRY M. VILLANUEVA Corporate Secretary

HORITY

Address: Line 2 Depot, Marcos Highway, Santolan, Pasig City, M.M., Philippines Trunkline: 86473479 / 86473481 / 86473484 / 86473485 / 86473487 website: www.lrta.gov.ph



SECRETARY'S CERTIFICATE

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THERASURES OR ALTERATIONS

Corporate Board Secretary

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LRTA Corporate Plan FY 2024 + 3 Out Years

Light Rail Transit Authority Department of Transportation LRT Line 1 Board Room Pasay City, April 2023

Requested Action



Approval of the Corporate Plan for FY 2024 and three (3) Out Years (FY 2025-2027)

Goals and Strategies



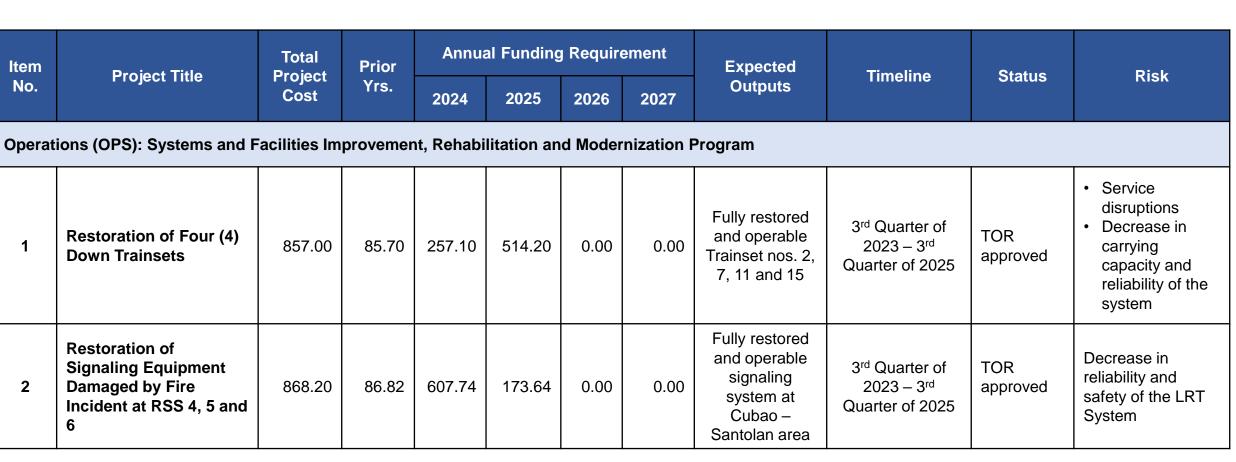
Goals	Strategies
G1: Highly satisfied customers that patronize light railways as their preferred mode of transport in urban areas	 Ensure safe driving and operate ideal/sufficient number of available trains during revenue hours. Provide ideal sufficient number of reliable trains for commercial operation. Procure and provide steady supply of spare parts and stock inventory. Improve customer relations and response Improve facilities that are responsive to customers' needs and expectations. Improve systems processes and protocols.
G2: Globally-recognized agency in urban rail systems development, regulation, and management	 Pursue research and development (R & D) in techno-scientific railways-related infrastructures Develop and maintain linkages, partnerships, and strategic alliances with local and foreign institutions/ development partners. Pursue ISO certification

Goals and Strategies



Goals	Strategies
G3: Integrated railway systems that provide multimodal connectivity within and between urban centers	 Institutionalize project planning, development, and management Expand/extend existing lines and develop and construct new lines for an integrated railway system Improve AFCS interoperability Institutionalize operations and engineering standards
G4: Professionally managed and results-oriented organization producing world-class experts and leaders in the railway industry	Pursue organizational development initiatives
G5: Financially sustainable organization	 Increase revenues from existing and incremental sources Intensify the development of commercial/ business ventures and ancillary services for future business diversification Charter Amendment Improve utilization efficiency of available resources Improve farebox ratio

FY 2024 – (TIER 1) ONGOING PROJECTS (In PhpM)



FY 2024 – (TIER 1) ONGOING PROJECTS (In PhpM)



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FY 2024 –TIER 2 (NEW) PROJECTS (In PhpM)



Priority	Project	Total Project	Prior	Annu	al Funding	Requirer	nent	Expected	Timeline	Status	Risks	
Level	Title	Cost	Yrs.	2024	2025	2026	2027	Outputs		Olarao	THORS .	
SUPPORT TO OPERATIONS: System and Processes Improvement Program												
1	IT Security Manageme nt System Project	31.80	0.00	31.80	0.00	0.00	0.00	Established Information Security Program that enables the Authority to protect digital and analog information. IT Security provides coverage for application security, infrastructure security, cryptography, incident response, vulnerability management, and disaster recovery.	4 th quarter 2024	TOR preparatio n	 Confidentiality breached: Unauthorized access to confidential information Integrity breaches: Unauthorized modification of information Availability breaches: Disruptions in the availability of information and IT systems Compliance breaches: Non-compliance with regulations, standards, and policies related to IT security. Threats from malware, hacking, phishing, and social engineering attacks. 	

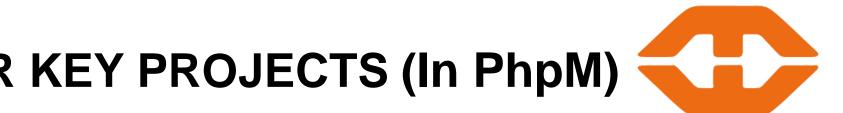
FY 2024 –TIER 2 (NEW) PROJECTS (In PhpM)



Priority Level		Total	Prior	Annı	ial Fundi	ng Require	ement				
	Project Title	Project Cost	Yrs.	2024	2025	2026	2027	Expected Outputs	Timeline	Status	Risk
SUPPORT TO OPERATIONS: System and Processes Improvement Program											
2	Business Continuity and Disaster Recovery Project	31.80	0.00	31.80	0.00	0.00	0.00	Prefabricated All-in-One off-site backup network system that ensures critical business operations can continue or can be quickly recovered in the aftermath of a disruptive event.	4 th quarter 2024	TOR preparati on	 Data Loss Increased Downtime Increased Costs Security Risks
	TIER 2: TOTAL	63.60	0.00	63.60	0.00	0.00	0.00				



Priority		Total	Prior Yrs.	Annual Funding Requirement				Expected Outputs			Pick	
Level	Program/Project	Project Cost		2024	2025	2026	2027		Timeline	Status	Risk	
SUPPOR	SUPPORT TO OPERATION (STO): System and Processes Improvement Program											
1	ISO CERTIFICATION 45001:2018 Occupational Safety and Health	3.00	0.00	1.80	0.60	0.60	0.00	Acquisition of Third Party Auditor and ISO 45001:2018 Certified	4 th Quarter of CY 2024	For approval of TOR	Non-certification. Exposing to potential legal, safety and health, financial, and reputational risks.	
2	Third Party Service Provider to Conduct Testing of Domestic and Waste Water Quality Analysis	Continuing activity	0.00	0.25	0.28	0.30	0.33	Compliance with the requirements under the conditions of the ECC issued by the DENR-EMB and LLDA	4 th Quarter of CY 2024	For approval of TOR	Non-compliance or lapses in the submission of Self-Monitoring Report (SMR) and Compliance Monitoring Reports (CMR) may result to issuance of violations, penalties or closure of operation and post safety and health risks	
3	Third Party Service Provider to Conduct Testing of Ambient Air and Noise Quality at LRTA Line 2 Depot	Continuing activity	0.00	0.25	0.28	0.30	0.33	Compliance with the requirements under the conditions of the ECC issued by the DENR- EMB and LLDA	4 th Quarter of CY 2024	For approval of TOR	Non-compliance or lapses in the submission of Self- Monitoring Report (SMR) and Compliance Monitoring Reports (CMR) may result to issuance of violations, penalties or closure of operation and post safety and health risks	



FY 2024 OTHER KEY PROJECTS (In PhpM)

Priority		Total	Prior	Annual	Funding	Requirem	ent	Fundadad Outrasta	Timeline	Status	Risk		
Level	Program/ Project	ram/ Project Project Yrs. CY CY CY CY CY CY CY 2024 2025 2026 2027		Expected Outputs	Timeline	Status	RISK						
SUPPOR	SUPPORT TO OPERATION (STO): System and Processes Improvement Program												
4	Procurement of Equipment for the In- House Developed Electronics Records and Document Management System (ERDMS)	7.00	0.00	7.00	0.00	0.00	0.00	 Establishment of a Electronic Records and Document Management System Efficient Management of Digital and Physical information asset 	• 2 nd Quarter 2024	• TOR Prepa ration	 Data Loss Compliance Security Inefficiency Version Control 		
5	ISO 27001 Certification	9.00	0.00	6.00	1.80	0.60	0.60	ISO 27001 Information Security Management System (ISMS) ready	4 th quarter 2024	TOR Preparati on	 Security breach Non-compliance to legal requirements Increased Cost Non-certification 		
6	Development of Passenger Demographics and Travel Characteristics Database	2.12	0.00	2.12	0.00	0.00	0.00	Established passenger demographics and travel characteristics database	4 th quarter 2024	TOR Prepara tion	Risk of having incomplete or inaccurate demographics information of the riding public of LRT.		

FY 2024 OTHER KEY PROJECTS (In PhpM)

Priority Program/	Total Project	Prior	Anr	nual Fundin	g Require	ment	Expected Timeline		Status	Risk		
Level	Project	Cost	Yrs.	2024	2025	2026	2027	Outputs	Timenne	Otatus	Nisk	
SUPPORT	SUPPORT TO OPERATION (STO): System and Processes Improvement Program											
7	Mobile Apps Upgrade	0.74	0.00	0.74	0.00	0.00	0.00	Upgrade the existing mobile app to improve passenger experience and increase user engagement. This project will answer the compatibility issues with existing hardware and software, potential security vulnerabilities, and potential user dissatisfaction with the new version.	3 rd quarter 2024	TOR preparati on	 Delayed information that may cause passenger traffic Exposure to Security and technical risks 	

FY 2024 OTHER KEY PROJECTS (In PhpM)

Priority	Program/	Total	Prior		ng Require	ments (Php	N)	Expected				
Level	Project	Project Cost	Yrs.	2024	2025	2026	2027	Outputs	Timeline	Status	Risk	
SUPPORT	SUPPORT TO OPERATION (STO): System and Processes Improvement Program											
8	Automated Legal Management System Project	3.50	0.00	3.50	0.00	0.00	0.00	 Fast and accessible Legal Documents Automated Classification of existing and incoming legal documents. Legal Document Security. Full text searching Automated Records Keeping 	2024	On-going conduct of Market Research	 Time consuming and higher risk of errors in managing legal documents Access to legal information may be limited 	
	TOTAL	25.36	0.00	21.66	2.96	1.80	1.26				10	