

I, **PATRICK HENRY M. VILLANUEVA**, of legal age, Filipino and with address at the LRTA Line 2 Depot, Marcos Highway Santolan, Pasig City, after having been duly sworn in accordance with law, do hereby depose and say that:

That I am the duly appointed and constituted Corporate Secretary of the Light Rail Transit Authority, LRTA for brevity, a government owned and controlled corporation with principal address at the LRTA Line 2 Depot, Marcos Highway, Santolan, Pasig City;

That as such Corporate Secretary, I keep minutes and records of the transactions and meetings of the members of the Board of Directors of LRTA;

That on 03 May 2023, the Board of Directors of LRTA held meeting at the Command Center, LRTA Administration Building, LRT Line 1 Pasay Depot, Aurora Boulevard, Tramo, Pasay City, and via Zoom Teleconference;

That during the aforesaid meeting in which there was a quorum, the Board passed and approved the following:

RESOLUTION NO. 020-2023

RESOLVED AS IT IS HEREBY RESOLVED TO APPROVE THE REVISED LRTA CORPORATE PLAN FOR CY 2024 PLUS THREE (3) OUTYEARS.

IN WITNESS WHEREOF, I have hereunto affixed my signature this 12th day of May 2023.

SUBSCRIBED AND SWORN TO before me 12th day of May 2023 at Quezon City, affiant exhibiting to me his Driver's License No. A01-96-056373 issued at Baguio City on 17 March 2022.

Doc. No. 524 Page No. 65 Book No. 54C Series of 2023.

ATTY. ROSALINDA ADIU NO-MONTENEGRO NOTARY PUBLIC Valid Until Dec. 31, 2023 PTR No. 4028249 - 01/03/2023, Q.C. IBP No. 263982 - 01/03/2023, Q.C. Attorney's Roll No. 68465 MCLE Compliance No. VII-0021672 Until 04/14/2025 Unit 312 Bldg. 137 Malakas St. Brgy. Central Quezon City

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ATTY. RATRICK HENRY M. VILLANUEVA Corporate Secretary

HORITY

Address: Line 2 Depot, Marcos Highway, Santolan, Pasig City, M.M., Philippines Trunkline: 86473479 / 86473481 / 86473484 / 86473485 / 86473487 website: www.lrta.gov.ph



SECRETARY'S CERTIFICATE

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| Doc. No. 324 |
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| Series of 2023. |

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THERASURES OR ALTERATIONS

Corporate Board Secretary

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LRTA Corporate Plan FY 2024 + 3 Out Years

Light Rail Transit Authority Department of Transportation LRT Line 1 Board Room Pasay City, April 2023

Requested Action



Approval of the Corporate Plan for FY 2024 and three (3) Out Years (FY 2025-2027)

Goals and Strategies



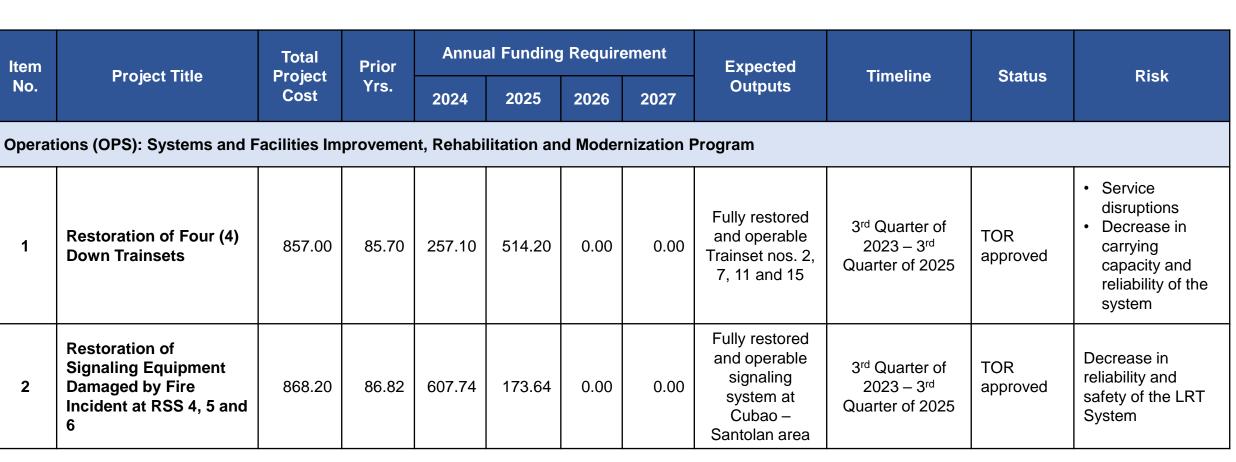
| Goals | Strategies |
|--|---|
| G1: Highly satisfied customers that patronize light railways as their preferred mode of transport in urban areas | Ensure safe driving and operate ideal/sufficient number of available trains during revenue hours. Provide ideal sufficient number of reliable trains for commercial operation. Procure and provide steady supply of spare parts and stock inventory. Improve customer relations and response Improve facilities that are responsive to customers' needs and expectations. Improve systems processes and protocols. |
| G2: Globally-recognized agency in urban rail systems development, regulation, and management | Pursue research and development (R & D) in techno-scientific railways-related infrastructures Develop and maintain linkages, partnerships, and strategic alliances with local and foreign institutions/ development partners. Pursue ISO certification |

Goals and Strategies



| Goals | Strategies |
|---|---|
| G3: Integrated railway systems that provide multimodal connectivity within and between urban centers | Institutionalize project planning, development, and management Expand/extend existing lines and develop and construct new lines for an integrated railway system Improve AFCS interoperability Institutionalize operations and engineering standards |
| G4: Professionally managed and results-oriented organization producing world-class experts and leaders in the railway industry | Pursue organizational development initiatives |
| G5: Financially sustainable organization | Increase revenues from existing and incremental sources Intensify the development of commercial/ business ventures and ancillary services for future business diversification Charter Amendment Improve utilization efficiency of available resources Improve farebox ratio |

FY 2024 – (TIER 1) ONGOING PROJECTS (In PhpM)



FY 2024 – (TIER 1) ONGOING PROJECTS (In PhpM)



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FY 2024 –TIER 2 (NEW) PROJECTS (In PhpM)



| Priority | Project | Total Project | Prior | Annu | al Funding | Requirer | nent | Expected | Timeline | Status | Risks | |
|---|---|------------------|-------|-------|------------|----------|------|---|---------------------------------|------------------------|--|--|
| Level | Title | Cost | Yrs. | 2024 | 2025 | 2026 | 2027 | Outputs | | Olarao | THORS . | |
| SUPPORT TO OPERATIONS: System and Processes Improvement Program | | | | | | | | | | | | |
| 1 | IT Security Manageme nt System Project | 31.80 | 0.00 | 31.80 | 0.00 | 0.00 | 0.00 | Established Information Security Program that enables the Authority to protect digital and analog information. IT Security provides coverage for application security, infrastructure security, cryptography, incident response, vulnerability management, and disaster recovery. | 4 th quarter 2024 | TOR preparatio n | Confidentiality breached: Unauthorized access to confidential information Integrity breaches: Unauthorized modification of information Availability breaches: Disruptions in the availability of information and IT systems Compliance breaches: Non-compliance with regulations, standards, and policies related to IT security. Threats from malware, hacking, phishing, and social engineering attacks. | |

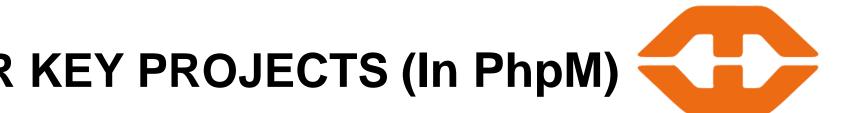
FY 2024 –TIER 2 (NEW) PROJECTS (In PhpM)



| Priority Level | | Total | Prior | Annı | ial Fundi | ng Require | ement | | | | |
|---|---|-----------------|-------|-------|-----------|------------|-------|--|---------------------------------|------------------------|--|
| | Project Title | Project Cost | Yrs. | 2024 | 2025 | 2026 | 2027 | Expected Outputs | Timeline | Status | Risk |
| SUPPORT TO OPERATIONS: System and Processes Improvement Program | | | | | | | | | | | |
| 2 | Business Continuity and Disaster Recovery Project | 31.80 | 0.00 | 31.80 | 0.00 | 0.00 | 0.00 | Prefabricated All-in-One off-site backup network system that ensures critical business operations can continue or can be quickly recovered in the aftermath of a disruptive event. | 4 th quarter 2024 | TOR preparati on | Data Loss Increased Downtime Increased Costs Security Risks |
| | TIER 2: TOTAL | 63.60 | 0.00 | 63.60 | 0.00 | 0.00 | 0.00 | | | | |



| Priority | | Total | Prior Yrs. | Annual Funding Requirement | | | | Expected Outputs | | | Pick | |
|----------|--|------------------------|---------------|----------------------------|------|------|------|---|--|------------------------|--|--|
| Level | Program/Project | Project Cost | | 2024 | 2025 | 2026 | 2027 | | Timeline | Status | Risk | |
| SUPPOR | SUPPORT TO OPERATION (STO): System and Processes Improvement Program | | | | | | | | | | | |
| 1 | ISO CERTIFICATION 45001:2018 Occupational Safety and Health | 3.00 | 0.00 | 1.80 | 0.60 | 0.60 | 0.00 | Acquisition of Third Party Auditor and ISO 45001:2018 Certified | 4 th Quarter of CY 2024 | For approval of TOR | Non-certification. Exposing to potential legal, safety and health, financial, and reputational risks. | |
| 2 | Third Party Service Provider to Conduct Testing of Domestic and Waste Water Quality Analysis | Continuing activity | 0.00 | 0.25 | 0.28 | 0.30 | 0.33 | Compliance with the requirements under the conditions of the ECC issued by the DENR-EMB and LLDA | 4 th Quarter of CY 2024 | For approval of TOR | Non-compliance or lapses in the submission of Self-Monitoring Report (SMR) and Compliance Monitoring Reports (CMR) may result to issuance of violations, penalties or closure of operation and post safety and health risks | |
| 3 | Third Party Service Provider to Conduct Testing of Ambient Air and Noise Quality at LRTA Line 2 Depot | Continuing activity | 0.00 | 0.25 | 0.28 | 0.30 | 0.33 | Compliance with the requirements under the conditions of the ECC issued by the DENR- EMB and LLDA | 4 th Quarter of CY 2024 | For approval of TOR | Non-compliance or lapses in the submission of Self- Monitoring Report (SMR) and Compliance Monitoring Reports (CMR) may result to issuance of violations, penalties or closure of operation and post safety and health risks | |



FY 2024 OTHER KEY PROJECTS (In PhpM)

| Priority | | Total | Prior | Annual | Funding | Requirem | ent | Fundadad Outrasta | Timeline | Status | Risk | | |
|----------|---|--|-------|------------------|----------|----------|------|--|--------------------------------------|--------------------------|--|--|--|
| Level | Program/ Project | ram/ Project Project Yrs. CY CY CY CY CY CY CY 2024 2025 2026 2027 | | Expected Outputs | Timeline | Status | RISK | | | | | | |
| SUPPOR | SUPPORT TO OPERATION (STO): System and Processes Improvement Program | | | | | | | | | | | | |
| 4 | Procurement of Equipment for the In- House Developed Electronics Records and Document Management System (ERDMS) | 7.00 | 0.00 | 7.00 | 0.00 | 0.00 | 0.00 | Establishment of a Electronic Records and Document Management System Efficient Management of Digital and Physical information asset | • 2 nd Quarter 2024 | • TOR Prepa ration | Data Loss Compliance Security Inefficiency Version Control | | |
| 5 | ISO 27001 Certification | 9.00 | 0.00 | 6.00 | 1.80 | 0.60 | 0.60 | ISO 27001 Information Security Management System (ISMS) ready | 4 th quarter 2024 | TOR Preparati on | Security breach Non-compliance to legal requirements Increased Cost Non-certification | | |
| 6 | Development of Passenger Demographics and Travel Characteristics Database | 2.12 | 0.00 | 2.12 | 0.00 | 0.00 | 0.00 | Established passenger demographics and travel characteristics database | 4 th quarter 2024 | TOR Prepara tion | Risk of having incomplete or inaccurate demographics information of the riding public of LRT. | | |

FY 2024 OTHER KEY PROJECTS (In PhpM)

| Priority Program/ | Total Project | Prior | Anr | nual Fundin | g Require | ment | Expected Timeline | | Status | Risk | | |
|-------------------|--|-------|------|-------------|-----------|------|-------------------|---|---------------------------------|------------------------|--|--|
| Level | Project | Cost | Yrs. | 2024 | 2025 | 2026 | 2027 | Outputs | Timenne | Otatus | Nisk | |
| SUPPORT | SUPPORT TO OPERATION (STO): System and Processes Improvement Program | | | | | | | | | | | |
| 7 | Mobile Apps Upgrade | 0.74 | 0.00 | 0.74 | 0.00 | 0.00 | 0.00 | Upgrade the existing mobile app to improve passenger experience and increase user engagement. This project will answer the compatibility issues with existing hardware and software, potential security vulnerabilities, and potential user dissatisfaction with the new version. | 3 rd quarter 2024 | TOR preparati on | Delayed information that may cause passenger traffic Exposure to Security and technical risks | |

FY 2024 OTHER KEY PROJECTS (In PhpM)

| Priority | Program/ | Total | Prior | | ng Require | ments (Php | N) | Expected | | | | |
|----------|--|-----------------|-------|-------|------------|------------|------|---|----------|--|--|--|
| Level | Project | Project Cost | Yrs. | 2024 | 2025 | 2026 | 2027 | Outputs | Timeline | Status | Risk | |
| SUPPORT | SUPPORT TO OPERATION (STO): System and Processes Improvement Program | | | | | | | | | | | |
| 8 | Automated Legal Management System Project | 3.50 | 0.00 | 3.50 | 0.00 | 0.00 | 0.00 | Fast and accessible Legal Documents Automated Classification of existing and incoming legal documents. Legal Document Security. Full text searching Automated Records Keeping | 2024 | On-going conduct of Market Research | Time consuming and higher risk of errors in managing legal documents Access to legal information may be limited | |
| | TOTAL | 25.36 | 0.00 | 21.66 | 2.96 | 1.80 | 1.26 | | | | 10 | |