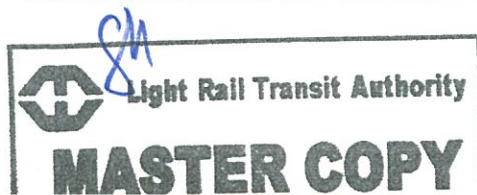
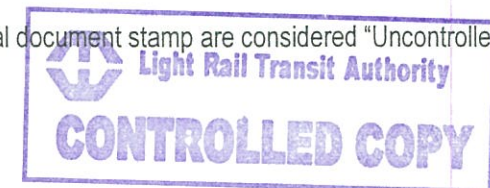

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SOURCE OF INPUTS <small>(PREDECESSOR PROCESSES e.g. at providers (internal or external) at customers, at other relevant interested parties)</small>	INPUTS <small>(MATTER, ENERGY INFORMATION, e.g. in the form of materials, resources, requirements)</small>	ACTIVITIES	OUTPUTS <small>(MATTER, ENERGY INFORMATION, e.g. in the form of product, service, decision)</small>	RECEIVER OF OUTPUTS <small>(SUBSEQUENT PROCESSES, e.g. at customers (internal or external), at other relevant interested parties)</small>
1.Engineering	Total number of trains available.	Provide Train Drivers per the number of trains available.	All commercial trains with available Train Drivers	Traffic Control Division, public/stake holders.
2.Traffic Control Division	Time Table	Review the time table created by TCD and preparation of duty roster.	Approved final duty roster.	Traffic Control Division.
3.Safety and Security Division	Safety Guidance/handbooks/incident or investigation report	Compliance to the safety guidance, safety rule book. Participate and cooperate in any train related accidents/incident investigations.	Disciplined and well-trained Train Drivers.	Train Operations Division, public and stakeholders.
4.Public Relations Division	Complaint reports	Attendance to clarificatory meeting involving TOD. Respond to referred complaints	Resolved Complaints.	Complainant. SSD
5.Public/Stakeholders	Fare	Train Service.	Satisfied customers/s	LRTA Internal Offices.
6.Training Section of HRMD	Schedule of refresher courses, pre-hiring rolling stock training.	Preparation of training modules. conducts refresher courses and pre-hiring rolling stock training and other fundamental training.	Competent Train Drivers. Trained and Qualified Train Drivers.	HRMD, TOD. Public/stakeholders.



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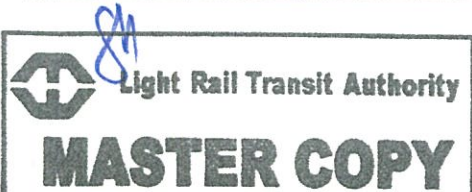


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		Immersion.		
7.PMO	Manpower request	Drive trains during testing and commissioning of new projects (signaling, power and catenary)	Inspected, accepted new systems.	LRTA, PMO, Engineering








- Controls and Check Points:**
(Possible controls and check points to monitor and measure performance)
- OPCR
 - IPCR
 - Loop Monitoring
 - Duty Roster
 - Refresher Courses
 - Coordination Meeting
 - Root Cause Analysis
 - Internal Investigation



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