



QUALITY MANUAL

Annex 4.3 Process Map Traffic Operations Management

Document Code:	2017.QM.CDQ.001
Page No.:	1 of 3
Issue No.:	1
Revision No.:	0
Date Prepared:	01 August 2022
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SOURCE OF INPUTS <small>(PREDECESSOR PROCESSES e.g. at providers (internal or external) at customers, at other relevant interested parties)</small>	INPUTS <small>(MATTER, ENERGY INFORMATION, e.g. in the form of materials, resources, requirements)</small>	ACTIVITIES	OUTPUTS <small>(MATTER, ENERGY INFORMATION, e.g. in the form of product, service, decision)</small>	RECEIVER OF OUTPUTS <small>(SUBSEQUENT PROCESSES, e.g. at customers (internal or external), at other relevant interested parties)</small>
TRAIN OPERATION DIVISION	<ul style="list-style-type: none"> Incidents Service Preparation / Clearances Train Faults Systems Train Service 	<ul style="list-style-type: none"> Implementation of Line 2 System Operations procedure Implementation of fault intervention procedure Acts over the signaling components to ensure safety train movements Monitoring of train trips 	<ul style="list-style-type: none"> Incident/Accident Reports Work Instructions (Revision if needed to improve performance) Operations Control Center Daily Reports (OCCDR) Train Time Table Monthly Operations Related Reports 	<ul style="list-style-type: none"> LRTA Top Management Train Driver Rolling Stock and Interrelated System Division (RSISD) Planning Department
STATION OPERATIONS DIVISION	<ul style="list-style-type: none"> Station facilities and AFCS equipment fault Incidents/accident 	<ul style="list-style-type: none"> Inform related discipline of Line 2 RSISD/Maintenance Team Coordination with AFPI/Rail Service Desk (for AFCS contractors intervention) Issuance of incident/ clearance number 	<ul style="list-style-type: none"> Incidents / OCCDR reports Updated Revenue Services Work Instruction AFCS Intervention Monthly Operations Related Reports 	<ul style="list-style-type: none"> LRTA Top Management Station Supervisor Passengers

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RSISD / MAINTENANCE TEAM	<ul style="list-style-type: none"> Train Availability Rolling Stocks and Interrelated System status 	<ul style="list-style-type: none"> Preparation of Train Timetable Implementation of Rolling Stock Intervention Procedures 	<ul style="list-style-type: none"> Train Time Table Train Availability Information OCCDR Work Instructions Monthly Operations Related Reports 	<ul style="list-style-type: none"> LRTA Top Management Public Relation Office KMITD Corporate Secretary D.A. for Operations and Engineering
SAFETY AND SECURITY DIVISION	<ul style="list-style-type: none"> Evaluation of all mainline facilities in the resumption of normal operation. Safety and Security related incident/ report 	Compliance to safety and security standard	<ul style="list-style-type: none"> Work Instructions Incidents / OCCDR reports 	<ul style="list-style-type: none"> LRTA Top Management TOD SOD PRD Passengers
BUSINESS DEVELOPMENT DIVISION	<ul style="list-style-type: none"> Signed Work Clearance by the concern discipline Book-in and book-out of work on their assigned work location. 	<ul style="list-style-type: none"> Assignment of Control Number for Work Clearance Coordination of equipment failure on the scope of their works Recording of work activities for references. 	<ul style="list-style-type: none"> Incidents / OCCDR reports Log book recording Work Clearance Control Number 	<ul style="list-style-type: none"> SOD SSD RSISD BDD



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Controls and Check Points:

OPCR, IPCR, TRAIN TIME TABLE MONITORING, COORDINATION MEETING, REFRESHER COURSES, ROOT CAUSE ANALYSIS / INTERNAL INVESTIGATION, OCCDR, INCIDENT/ACCIDENT REPORTS, WORK INSTRUCTIONS, WORK CLEARANCE, LOGBOOK

(Possible controls and check points to monitor and measure performance)

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