

Annex 4.3 Process Map Safety and Security Management

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SOURCE OF INPUTS (PREDECESSOR PROCESSES e.g. at providers (internal or external) at customers, at other relevant interested parties)	INPUTS (MATTER, ENERGY INFORMATION, e.g. in the form of materials, resources, requirements)	ACTIVITIES	OUTPUTS (MATTER, ENERGY INFORMATION, e.g. in the form of product, service, decision)	RECEIVER OF OUTPUTS (SUBSEQUENT PROCESSES, e.g. at customers (internal or external), at other relevant interested parties)
Oversight Agencies/Offices (DOTr, OTS, DENR, LLDA, NDRRMC)	Department Orders, Memorandum Circulars, Republic Acts, and directives	Safety, security, and environmental executive management: • Formulation / Updating and implementation of Safety, Security, and Environmental Plans, Policies, Guidelines, Procedures, and Action Plan • Preparation of Safety, Security, and Environmental documents and information	 Approved Safety, security, and environmental plans, policies, procedures, and protocols, Safe and Secured work place and environment Safety, Security, and Environmental related reports (Information/Investigation Report, Inspection Report and Checklists) 	 Top Management, Internal Offices, Contracted Security Provider, Contractors, Passengers Oversight Agencies/Offices



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Light Rail Transit Authority

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Top Management (Office of the Administrator, DA for Administrative, Finance, and AFCS, Administrative Department) DA for Administrative, Finance, and AFCS, Legal Department, Contracted Security Provider	 Approved Safety and Security Policies, Guidelines, Procedures 	Safety and Security operations and workers management: Overall supervision, preservation and development of the safety, security and environmental welfare of the LRTA	Safe and secured work environment	Internal Offices and PassengersContractors
Medical Unit	IATF/DOH Protocols, LRTA Response Protocol for Biological Threats	Adherence to /Implementation of the LRTA to IATF and DOH Protocols for Biological Hazards and observance to OSH	Complied IATF/DOH Protocols	 LRTA Personnel, Contracted Security Provider, and Contractors







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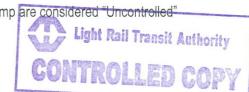
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Operations Department	Revenue Line Operations Policies and Procedures, Reports	Assistance in Safety, Security, and Environmental (incidents, accidents and emergencies) related submitted reports as well as in addressing issues and concerns of passengers and monitoring of passenger flow at the revenue line	 Investigation Reports, Daily Monitoring Report 	 Top Management, BDPRD – PRD, External Forces Passengers







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	TOR Security Service Provider, Signed Contract	 Development, and maintenance of logical, sufficient and integrated systems for tactical planning through inspection, monitoring, and investigation of Contracted Security Provider's man loading requirement and security equipment that may cause violation of policies and procedures and other actions that may constitute breach to security of the LRTA 	Security Manpower Complement, Security agency Violation Ticket, Summary of Billing Deduction on rendering overtime of security personnel and equipment	Accounting Division, Contracted Security Provider







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Oversight agencies/offices, Top Management	 Approved Safety and Security Policies, Guidelines, Procedures, Issued Memorandum and Directives 	 Participation and conduct of safety, security, and environmental related trainings and orientation 	Training materials and presentations, attendance, spot evaluations, SSD Training requirements, Certifications, trained personnel	HRMD – Training Section, LRTA personnel, Contractors
Contractors	Work Clearance, Safety Requirements	 Monitoring, inspection, and investigation of Contractor's activities at Depot and Revenue Line to ensure worker's compliance with the LRTA Safety and Security policies 	Inspection Report on works on LRTA facilities	Operations Department, Engineering Department Line2 RSISD, MTT and Contractors







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Internal Offices		Establishment and maintenance of safe and secured working environment of the LRTA:		
HRMD – Training Section	Training Schedules, Emergency Response Procedures	Safety and security assistance during trainings and drills	Success of trainings and drills, Certifications, knowledge and skills during accidents and emergencies, Training Reports	External Forces/ Agencies (PNP, AFP, MMDA, OTS, BFP, NDRRMC, DOH), Contractors, LRTA personnel
BDPRD – PR Division	Requests/Memorandum	Assistance during site visitations/ ocular inspections and other non-rail revenue activities	Safe and secured visitations, ocular inspections, and non-rail revenue activities	Non-Rail Revenue Contractors, LRTA personnel



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Security Provider	Contracted Security Personnel	Emergency response and rescue	Emergency responses, Information Report	Riding Public, LRTA Personnel, Contracted Security Provider
Suppliers	Emergency rescue equipment and PPEs	Inspection of Emergency Rescue equipment and PPEs	Emergency Rescue Equipment Summary and Report	Top Management, General Services Division

Controls and Check Points:

(Possible controls and check points to monitor and measure performance)

Safety, Security and Environmental Plans, IMPLAN, Reports, Action Plans, SSD OPCR, Summary Reports, Training requirements, SSD Risk Registry, Incident/Accident Monitoring Report



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QUALITY MANUAL

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