

QUALITY MANUAL

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Annex 4.3 Process Map			
Engineering and Maintenan	ice Management		

SOURCE OF INPUTS (PREDECESSOR PROCESSES e.g. at providers (internal or external) at customers, at other relevant interested parties)	INPUTS (MATTER, ENERGY INFORMATION, e.g. in the form of materials, resources, requirements)	ACTIVITIES	OUTPUTS (MATTER, ENERGY INFORMATION, e.g. in the form of product, service, decision)	RECEIVER OF OUTPUTS (SUBSEQUENT PROCESSES, e.g. at customers (internal or external), at other relevant interested parties)
Supplier Internal Offices	 Capital spare parts consumables and tools Reported system faults Approved Work Clearances 	Maintenance of the LRT 2 System related services	Functional/maintained LRT 2 System, facilities and equipment	Internal Offices Riding Public
GSD-Central WarehouseSupplierProcurement Division	 Warehouse stock balance status Request for Quotation APP Memorandum from the Procurement Division 	Complete staff work in the preparation of Purchase Request (PR) for capital spares, consumable, tools and rehabilitation projects.	 Signed Purchase Request with complete staff work: ➤ Market Research (Result) ➤ Drawings ➤ Test Procedure/Parameters ➤ Needs Analysis 	 Top Management Procurement Division
	Schedule of Procurement activity	 Regular coordination and provide assistance to the Procurement Division specifically the BAC Secretariat in relation to engineering-related 	Technical Evaluation	• BAC/TWG







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		procurement activities.		
LegalRehabilitation Project Contractor/Consultant	Contract AwardInception ReportMonthly Progress Report	 Supervision and monitoring of the implementation of Rehabilitation Projects for LRT 2 System performed by Contractors 	Signed Warranty Claims	 Rehabilitation Project Contractor/Consultant Internal Offices Riding Public
 DOTr, Other government agencies, LGU's Private companies 	Memorandum Request Letter	Coordination with various external stakeholders on the engineering concerns of LRT 2 System	Assistance required in the memorandum or letter	DOTr, Other government agencies, LGU's
Operations Department	Memorandum Reported observations	Monitoring and preparation of warranty claim for LRTA Extension Projects	Signed warranty claims	LRTA PMO's

Controls and Check Points:

(Possible controls and check points to monitor and measure performance)

Train Availability Addressed Request for Action Monthly System Highlights Approved Acceptance Certificate

Approved PPMP Accomplished Work Request Monthly Project Status Approved Completion Certificate Approved Purchase Request/TOR Memorandum Approved Milestone

Accepted Delivered Items through DIAR Closed out reported equipment faults on EMR Achievement Certificate







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Prepared by:	Reviewed by:	Approved by:
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