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		Date Prepared:	01 August 2022
		Date of Effectivity:	01 OCT 2022

Item No.	Interested Party	Needs (N)	Expectations (E)	Is there a legal basis for N/E? [Yes/No]	Risks (R)	Opportunities (O)
1.	LRTA Board of Directors and Board Committees	Performance reports/information such as status update of the project including financial reports and other relevant information.	Efficient execution of Board's directives/resolutions, timely submission of reliable reports and complete staff works.	Yes	Inaccurate and unreliable information/data. Unmet targets.	Better performance
2.	Concessionaire, Contractors, Consultants and Service Providers	Prompt processing on request, issues of the projects and other correspondence including coordination and collaboration. Prompt processing of payment of billings and claims.	Availability of PMO personnel and prompt response to their request and correspondence. Timely payment of billings and claims	Yes	Delay in project progress Contractor's/Consultant's Claim for Financial Charges. Contract termination / cancellation. Non-compliance to legal requirements.	Actual project progress ahead of schedule. High utilization rate. Better relationship. More market share.

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3.	Oversight Agencies, National Government, and Local Government Units (LGUs)	Performance reports/information such as status update of the project including financial reports and other relevant information. Submission of necessary requirements in the application and processing of permits and approvals.	Timely submission of reliable reports. Compliance with the national and local laws, ordinances and regulations.	Yes	Inaccurate and unreliable information/data. Non-compliance to legal requirements. Delay in implementation works. Non-compliance to legal requirements.	Better performance Actual implementation works ahead of schedule
4.	Property Owners, Private Corporation and Informal Settler Families (ISFs)	Prompt processing and releasing of ROW acquisition cost (purchase price) to private owners/corporations including legal assistance. Housing units for ISFs and other amenities including financial assistance.	Timely payment Safe and secure relocation site and prompt distribution of financial assistance.	Yes	Demand for increase in cost by the property owner. Refusal of property owners to sell their properties. ISF Complaints. No relocation site.	Early execution of construction works Excellent relationship with ISFs



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5.	Internal Offices	Reports/information; compliance of requirements; coordination; collaboration and technical assistance; other services.	Timely submission of reliable reports/information and compliance with requirements	Yes	Low/unsatisfactory OPCR rating. Unmet targets.	Monetary incentives and rewards



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