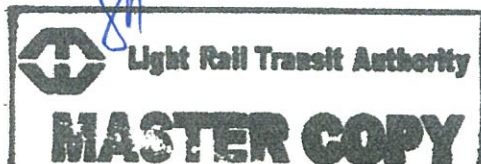

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Item No.	Interested Party	Needs (N)	Expectations (E)	Is there a legal basis for N/E? [Yes/No]	Risks (R)	Opportunities (O)
1.	Top Management	<ul style="list-style-type: none"> <li>Strategic and Corporate Plan</li> <li>Concept Paper/studies</li> <li>Management Report (Balanced Scorecard, Accomplishment Report, Annual Report, Progress Reports, Quarterly Monitoring reports, and other reportorial documents)</li> </ul>	<ul style="list-style-type: none"> <li>Timely submission of strategic and corporate plans</li> <li>Timely and reliable management and other reports, studies.</li> <li>Complete Staff Work (CSW)</li> </ul>	Yes	<ul style="list-style-type: none"> <li>Delay in the implementation of the Plans</li> <li>Delay in approval of management reports</li> <li>Unmet targets</li> </ul>	<ul style="list-style-type: none"> <li>Early implementation of the Plans</li> <li>Early approval of reports/Timely submission of reports</li> <li>Outstanding performance</li> <li>Improved company image</li> </ul>
2.	LRTA Board of Directors and Board Committees	<ul style="list-style-type: none"> <li>Strategic and Corporate Plan</li> <li>Concept Paper/studies</li> <li>Management Report (Balanced Scorecard, Accomplishment Report,</li> </ul>	<ul style="list-style-type: none"> <li>Timely submission of strategic and corporate plans</li> <li>Timely and reliable management and other reports, studies.</li> </ul>	Yes	<ul style="list-style-type: none"> <li>Delay in approval of management reports</li> <li>Unmet targets</li> </ul>	<ul style="list-style-type: none"> <li>Early implementation of the Plans</li> <li>Outstanding performance</li> </ul>

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Item No.	Interested Party	Needs (N)	Expectations (E)	Is there a legal basis for N/E? [Yes/No]	Risks (R)	Opportunities (O)
		Annual Report, Progress Reports, Quarterly Monitoring reports, and other reportorial documents)	Complete Staff Work (CSW)			
3.	Oversight Agencies of the Government	<ul style="list-style-type: none"> <li>Statistical reports, data, compliance reports, corporate plans/programs, monitoring and evaluation reports and other related reports</li> <li>Concept Paper/Studies</li> </ul>	<ul style="list-style-type: none"> <li>Timely submission of strategic and corporate plans</li> <li>Timely and reliable reports and/or studies</li> </ul>	Yes	<ul style="list-style-type: none"> <li>Inaccurate presentation of reports</li> <li>Penalty for non-compliance of requirements (e.g., AOM, monetary incentives and rewards, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>Outstanding performance</li> <li>Monetary incentives and rewards</li> <li>Good or improved company image</li> </ul>
4.	Internal Offices	<ul style="list-style-type: none"> <li>Technical assistance, information, and feedback</li> <li>Strategic and Corporate Plan</li> </ul>	<ul style="list-style-type: none"> <li>Timely cascading of strategic and corporate plans</li> <li>Timely and reliable reports</li> </ul>	No	<ul style="list-style-type: none"> <li>Poor client satisfaction</li> <li>Unmet targets</li> <li>Inaccurate reports</li> </ul>	<ul style="list-style-type: none"> <li>Healthy relationship with other departments/offices</li> <li>Better performance</li> </ul>

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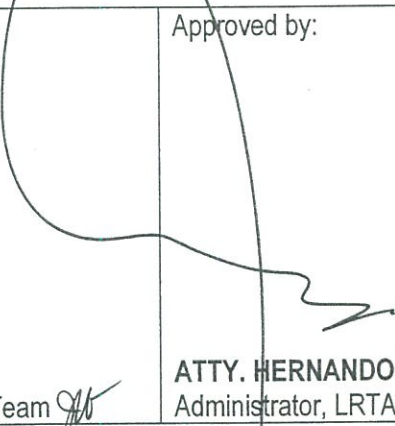
Item No.	Interested Party	Needs (N)	Expectations (E)	Is there a legal basis for N/E? [Yes/No]	Risks (R)	Opportunities (O)
			<ul style="list-style-type: none"> <li>Relevant coaching and monitoring as well as technical advisory service</li> </ul>			<ul style="list-style-type: none"> <li>Improved individual capability</li> <li>Training / Capability Building</li> </ul>
5.	Consultant/Service Provider	<ul style="list-style-type: none"> <li>Contract / Terms of reference</li> <li>Payment of service</li> <li>Administrative Support</li> </ul>	<ul style="list-style-type: none"> <li>Clear Terms and conditions of the Contract</li> <li>Timely payment of service</li> <li>Timely and accurate provision of information</li> </ul>	Yes	<ul style="list-style-type: none"> <li>Contract termination</li> <li>Poor relationship with the Consultant/Service Provider</li> </ul>	<ul style="list-style-type: none"> <li>Good relationship with the consultant/service provider</li> <li>Provides quality service</li> </ul>
6.	Planning Department/ CPRD Employees	<ul style="list-style-type: none"> <li>Awards/recognition</li> <li>Promotion</li> <li>Training</li> <li>Career pathing and development</li> </ul>	<ul style="list-style-type: none"> <li>Recognition of innovative contributions and outstanding performance</li> <li>Equal opportunity for relevant trainings/seminars</li> <li>Opportunity for career advancement/development</li> </ul>	Yes	<ul style="list-style-type: none"> <li>Lack of employees' growth and development</li> <li>Dissatisfied employees</li> <li>Poor relationship</li> </ul>	<ul style="list-style-type: none"> <li>Productive and highly engaged work environment</li> <li>Improved individual capability</li> <li>Career pathing</li> </ul>

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Item No.	Interested Party	Needs (N)	Expectations (E)	Is there a legal basis for N/E? [Yes/No]	Risks (R)	Opportunities (O)
					<ul style="list-style-type: none"> <li>Mediocrity/poor performance</li> </ul>	

Prepared by:   <b>ALLAN A. ARQUIZA</b> OIC, Corporate Planning and Research Division	Reviewed by:   <b>ELEANORE T. DOMINGO</b> Department Manager A, Planning Dept.   <b>DOMNIC F. KABIGTING</b> Management Representative, QMS Core Team	Approved by:   <b>ATTY. HERNANDO T. CABRERA</b> Administrator, LRTA
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