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		Date Prepared:	01 August 2022
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Item No.	Interested Party	Needs (N)	Expectations (E)	Is there a legal basis for N/E? [Yes/No]	Risks (R)	Opportunities (O)
1.	a. Riding Public & Safety and	Immediate medical care and attention during medical emergencies	Quick response and resolution of medical issues and emergencies	Yes	<ul style="list-style-type: none"> Passenger complaints Delay of services and response may lead to deterioration of medical condition 	Better and improved performance
	b. Riding Public and Public Relations Division	Evaluation of passenger medical reimbursement claims	Expeditious evaluation and assessment of passenger medical reimbursement claims	Yes	<ul style="list-style-type: none"> Adverse financial claims Passenger complaints and potential lawsuit 	Better quality of service
2.	LRTA Employees	Immediate medical care and attention during medical emergencies	Quick response and resolution of medical issues and emergencies	Yes	<ul style="list-style-type: none"> Employee complaints and dissatisfaction Delay of services may lead to deterioration of medical condition 	Better and improved performance

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Item No.	Interested Party	Needs (N)	Expectations (E)	Is there a legal basis for N/E? [Yes/No]	Risks (R)	Opportunities (O)
3.	Human Resource Management Division	Medical screening of applicants and health evaluation of returning to work employees	<ul style="list-style-type: none"> Better assessment in hiring illness free applicants Better assessment in recommending employees for fitness to return to work 	Yes	<ul style="list-style-type: none"> Hiring applicants with deteriorating health and potentially infectious to others Recommending employees fir fitness but with deteriorating health 	Better and improved performance
4.	Employees; Internal Offices; Random Passengers	COVID Free Work Environment; Safe and COVID Free Train Ride Experience	Secured work environment; free from COVID19 infected individuals	Yes	Failure to screen out COVID infected individuals will increase infection rate among employees & riding public	Better and improved performance
			COVID Free Train Ride Experience	No		

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