

Page No.:	1 of 4	
Issued No.:	1	
Revision No.:	0	
Date Prepared:	01 August 2022	
Date of Effectivity:	0 1 OCT 2022	

Document Code:

2017.QM.CDQ.001

Annex 4.2 Needs and Expectations of Relevant Interested Parties Engineering and Maintenance Management

Item No.	Interested Party	Needs (N)	Expectations (E)	Is there a legal basis for N/E? [Yes/No]	Risks (R)	Opportunities (O)
Interna 1	Internal Offices	Addressed all issues and concerns related to the engineering and maintenance of the LRT 2 System Purchase Request and PPMP for capital spare parts, consumables and tools needed for the maintenance activity	Immediate actions/response of all issues and concerns raised by the internal offices related to engineering and maintenance of LRT 2 System Complete staff works of Purchase Request and submitted to the Procurement Division on time.	YES	Non-rectification / unaddressed issues and concerns related to engineering and maintenance of LRT 2 System Non-availability of the required capital spare parts, consumables, and tools in the market due to obsolescence	Operational LRT 2 System Available capital spare parts, consumables and tools



Documents that do not bear fresh LRTA's official document stamp are considered "Uncontrolled"

CONTROLLED COPY



Document Code: 2017.QM.CDQ.001 2 of 4 Page No.: Issued No.: Revision No.: Date Prepared: 01 August 2022 Date of Effectivity: 0 1 OCT 2022

Annex 4.2 Needs and Expectations of Relevant Interested Parties **Engineering and Maintenance Management**

					Non-compatibility of the proposed equivalent to the existing LRTA Line 2 System	
Externa	al					
1	Suppliers	Technical specification for the "Request for Quotation"	 Clear and concise technical specification attached in the "Request for Quotation". 	YES	Delayed response by the suppliers on their quotation.	Responsive submission of the Quotation.
		Immediate testing of delivered spare parts	Technically accepted delivered spare parts		Delivered spare parts failed to comply with the required test parameter.	Available of capital spares for maintenance of Line 2 Systems.
2	Project Contractors/Cons ultant	Coordination and assistance for the project from start and end of	 Immediate action of all the issues and concerns regarding the projects. 	YES	Delayed completion of the project.	Improved Line 2 System.







Document Code:	2017.QM.CDQ.001	
Page No.:	3 of 4	
Issued No.:	1	
Revision No.:	0	
Date Prepared: 01 August 2022		
Date of Effectivity:	0 1 OCT 2022	

Annex 4.2 Needs and Expectations of Relevant Interested Parties Engineering and Maintenance Management

		contract.				
3	DOTr, Local Government Unit, Government and Private Agencies	Coordination / communication and assistance with regards to their issues and concerns	 Immediate response of all the issues and concerns. 	YES	 Issuances of explanation or response memorandum / letter given by other government agencies 	Safe, efficient and reliable LRT 2 Systems
4	Riding Public	Train Availability	 Reliable, safe riding experience 	YES	Non-compliance to legal requirements	Better performance







2017.QM.CDQ.001 4 of 4		
0		
01 August 2022		
0 1 OCT 2022		

Annex 4.2 Needs and Expectations of Relevant Interested Parties Engineering and Maintenance Management

Prepared by:	Reviewed by:	Approved by:
ENGR. CESAR J. LEGASPI OIC, Line 2 RSISD	ENGR. SANTOS G. ABRAZADO OIC, Lines 1 & 2 Engineering department DOMINIC F. KABIGTING Management Representative, ISO QMS Core Team	PAUL Y. CHUA Pho CESO III Deputy Administrator for Operations and Engineering



Documents that do not bear fresh LRTA's official document stamp are considered "luncontrolled"