



Office of the President of the Philippines  
**GOVERNANCE COMMISSION**  
 FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS  
 3/F, BDO Towers Paseo, 8741 Paseo De Roxas, Makati City, Philippines 1226



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**02 NOVEMBER 2022**

**ATTY. HERNANDO T. CABRERA**  
*Administrator*  
**LIGHT RAIL TRANSIT AUTHORITY (LRTA)**  
 1st Floor, Line 2 Depot Marcos Highway, Pasig City

**ACKNOWLEDGEMENT RECEIPT**

LETTER **28 OCTOBER 2022**  
 DATE:

RE: **[E] LETTER FROM LRTA TO GCG RE  
 SUBMISSION OF 3RD QUARTER MONITORING  
 REPORTS (PES FORM 4)**

The said document was officially received by the Governance Commission on 02 November 2022 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 5328-2030 or (02) 5318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-0825-02-11-2022-018357.**

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Date and Time

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LIGHT  
RAIL  
TRANSIT  
AUTHORITY

28 October 2022

**HON. ALEX QUIROZ**  
Chairman  
Governance Commission for GOCCs  
3/flr. Citibank Centre, 8741 Paseo de Roxas  
Makati City

Through: **Atty. Johann Carlos S. Barcena**  
Director III, Corporate Governance Office-B

**Ms. Luz Jordana S. Jose**  
Corporate Governance Officer V, Corporate Governance Office - B

Subject: **Submission of LRTA's 3<sup>rd</sup> Quarterly Monitoring Reports (PES Form 4)**

Dear Chairman Quiroz:

In compliance with the GCG Memorandum Circular (MC) No. 2017-02, may we please respectfully submit the PES Form 4 - 3<sup>rd</sup> Quarterly Monitoring Reports for CY 2022 based on the GCG - approved LRTA Scorecard CY 2022.

Thank you and best regards.

Very truly yours,

**ATTY. HERNANDO T. CABRERA**  
Administrator



2022 LT PLD 013

Address:

Line 2 Depot, Marcos Highway, Santolan, Pasig City, M.M., Philippines  
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(LIGHT RAIL TRANSIT AUTHORITY)

	Component				Annual Target	3 <sup>rd</sup> Quarter CY 2022		
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale <sup>1</sup>		Target	Actual	
SOCIAL IMPACT	SO 1	Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity						
	SM 1	Passenger Ridership	Absolute Figure (in Millions)	0.00%	For monitoring purposes only	L1: 94.95M <sup>2</sup>	23.94M	22.07M
				4.00%	Actual / Target	L2: 33.54M	9.45M	9.25M
		<i>Sub-total</i>	4.00%					
CUSTOMERS & STAKEHOLDERS	SO 2	Sustain Customer Satisfaction						
	SM 2	Percentage of Satisfied Customers	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	6.00%	Actual / Target	100% <sup>3</sup>	Procurement and awarding of the Third- Party Marketing Research Firm for the Conduct of Customer Satisfaction Survey	Scheduled for procurement
		a. Passengers			0% = If less than 80%	100% <sup>2</sup>		
		a. Concessionaires	2.00%					
SO 3	Address Increasing Demands Through Existing Lines and New Ones							
	SM 3	Line 2 West Extension Project	Actual Accomplishment	7.00%	Actual / Target	100% Completion of Detailed Engineering Design for Civil Works, Electromechanical Systems and Rolling Stock <sup>4</sup>	Start of pre-construction activities	Approved and concurred revised Concept Alignment

<sup>1</sup> But not to exceed the weight assigned per indicator

<sup>2</sup> Subject to request for recalibration of annual target. From the GCG-approved 94.95 Million to LRTA's original proposal to GCG of 64.49 Million only.

<sup>3</sup> Using the Enhanced Guidelines for the Conduct of the CSS prescribed by the GCG.

<sup>4</sup> Conditioned upon LRTA's timely receipt of the MYOA for the Project within the year. With letter request to GCG for the exclusion of PMO West Target due to pending issuance of MYOA/MYCA from the DBM.

**PES Form 4**  
**3<sup>rd</sup> Quarter Monitoring Report**

	Component				Annual Target	3 <sup>rd</sup> Quarter CY 2022		
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight		Rating Scale <sup>1</sup>	Target	Actual
	SM 4	Line 1 South Extension Project a. Relocation of 200 ISFs under Package 3	Actual Accomplishment	5.00%		Actual / Target	100% Completion of Census and Tagging for the Relocation of 200 ISFs under Package 3	60 ISFs
	b. Trainsets of New Rolling Stock- 4 <sup>th</sup> Generation LRVs	Actual Accomplishment	10.00%	Actual / Target	Delivery of Five (5) Trainsets	Target delivery of the remaining one (1) trainset will be realized by 4 <sup>th</sup> quarter 2022. The 4 trainsets were delivered in 1 <sup>st</sup> Quarter 2022.		
		<b>Sub-total</b>	<b>30.00%</b>					
<b>INTERNAL PROCESS</b>	<b>SO 4</b>	<b>Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times</b>						
	SM 5	Compliance Rate of Concessionaire to the Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI (No. of Rectified Noncompliance/ Total No. of Noncompliance x 100%)	10.00%	97% & above = 10% 95%-96% = 9% 93%-94% = 8% 92% = 7% 91% = 6% 90% = 5% Below 90% = 0%	97%	97%	122.64%
	SM 6	Compliance Rate of Line 2 Automated Fare Collection System (AFCS) Concessionaire to the Service Level Agreement (SLA)	[ (Σ Numerical Rating / No. of Relevant Provisions) / Highest Numerical Rating ] x 100%	9.00%	Actual / Target	100%	100%	99.32%

**PES Form 4**  
**3<sup>rd</sup> Quarter Monitoring Report**

	Component				Annual Target	3 <sup>rd</sup> Quarter CY 2022		
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale <sup>1</sup>		Target	Actual	
<b>INTERNAL PROCESS</b>	<b>SO 5</b>	<b>Improved Efficiency and Reliability of LRT Systems and Processes</b>						
	SM 7	Number of Projects Completed for Improved Systems and Facilities	No. of Projects Completed (Physical Completion)	10.00%	Actual / Target	Five (5)	One (1)	One (1) project completed <sup>5</sup>  <i>Total of 5 projects completed as of 3<sup>rd</sup> quarter 2022</i>
		<i>ISO Certifications</i>						
	SM 8	a. ISO 9001:2015 (QMS)	Actual Accomplishment	5.00%	All or Nothing	Continued Certification on ISO 9001:2015	Conduct of Internal Quality Audit and Management Review	Conducted Management Review and preparatory activities for the IQA
		b. ISO 45001:2018 (OHS)	Total Number of Trained Safety Officers	5.00%	Actual / Target	Four (4) Safety Officers completed OHS-related trainings	Two (2) Safety Officers completed OSH-related training	Re-scheduled OSH related training due to unavailability of Resource Speakers
		Sub-total	<b>39.00%</b>					
<b>FINANCIAL</b>	<b>SO 6</b>	<b>Sustainability of Financial Condition</b>						
	SM 9	Budget Utilization Rate  a. GAA Subsidies <sup>6</sup> – amounts obligated	Amount Obligated / Total GAA Subsidy	2.00%	Actual / Target	90%	90% (P644.775M)	27.99% (200.555M)

<sup>5</sup> Materials Recovery Facility (MRF) completed on \_\_\_\_\_

<sup>6</sup> GAA subsidies shall cover all subsidies (current and prior years) and shall only cover budget for the current year for multi-year projects, if any

**PES Form 4**  
**3<sup>rd</sup> Quarter Monitoring Report**

	Component				Annual Target	3 <sup>rd</sup> Quarter CY 2022		
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating Scale <sup>1</sup>		Target	Actual	
	b. GAA Subsidies <sup>7</sup> – amounts disbursed	Amount Disbursed / Total Obligated	2.00%	Actual / Target	90%	90% (P180.500M)	83.80% (P151.261M)	
	c. Corporate Funds <sup>8</sup> – CO & MOOE	Amount Disbursed / Total COB <sup>9</sup>	2.00%	Actual / Target	90%	90% (56.37M)	280.85% (158.316M)	
SM 10	Collection Efficiency Rate	Total Actual Collection for the Year / Total Target Collection for the Year	10.00%	Actual / Target	90% <sup>10</sup>	75.00% (P79.923/ P106.564M) Cumulative target	79.39% (P84.598M/P106.564) Cumulative actual	
	<i>Sub-total</i>		<b>16.00%</b>					
	<b>SO 7 Achieve Systems Competency and Expertise</b>							
LEARNING AND GROWTH	SM 11	Percentage of Employees Meeting Required Competencies	No. of Employees with Competency Assessment / Total Employees	5.00%	Actual / Target	Establish Baseline	On-going encoding and preparation of the Revised Competency Profile per Employee  Conduct of Assessment of the Competency Level of the LRTA Employees using the Competency Profile per Employee Form	On-going encoding and preparation of the Revised Competency Profile per Employee

<sup>7</sup> GAA subsidies shall cover all subsidies (current and prior years) and shall only cover budget for the current year for multi-year projects, if any

<sup>8</sup> Based on allocation from Internally Generated Funds only

<sup>9</sup> Total COB includes total CO and MOOE only excluding NG Subsidy

<sup>10</sup> The 100% Collection is equivalent to P 106,564,471.76 based on the Non-Rail Revenue Projection for CY 2022

**PES Form 4**  
**3<sup>rd</sup> Quarter Monitoring Report**

Strategic Objective (SO)/ Strategic Measure(SM)		Component			Annual Target	3 <sup>rd</sup> Quarter CY 2022	
		Formula	Weight	Rating Scale <sup>1</sup>		Target	Actual
SM 12	Cross-Functional Learning/ Skilling for Core Services (Operations – Train Operators, Traffic Control, Station Personnel)	Actual Accomplishment ( <i>physical count of trained staff</i> )	2.00%	Actual/ Target	a. Familiarized / Oriented Train Operators = 4 Station Personnel	1	1 SOD personnel (Mr. Garcia)
			2.00%		b. Familiarized / Oriented Traffic Control Staff = 4 TOD Personnel	1	2 TOD personnel (Mr. Bahia and Mr. Herera)
			2.00%		c. Re-Oriented OCC Personnel to Train Operations = 4 OCC Personnel	1	2 OCC personnel (Ms. Eugenio and Mr. Juan)
		<i>Sub-total</i>	11.00%				
		<b>TOTAL</b>	<b>100.00%</b>				

<sup>1</sup> But not to exceed the weight assigned per indicator.