

ACCOMPLISHMENT REPORT

1st Semester FY 2022



 LRT 2 Depot, Marcos Highway, Santolan, Pasig City 1610

 8647-3479 to 91

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Introduction

The Light Rail Transit Authority (LRTA) is a Government-Owned and Controlled Corporation (GOCC) attached to the Department of Transportation (DOTr). It is mandated to be primarily responsible for the construction, operation, maintenance, and/or lease of light rail transit systems in the Philippines by virtue of Executive Order (EO) No. 603, dated 12 July 1980, as amended.

The Authority owns two (2) of the light rail transit systems in the country located in Metro Manila, namely, the LRT Line 1 and LRT Line 2. The LRT Line 1 System began its full operations in May 1985 from Monumento, Caloocan City to Baclaran, Parañaque City. It was further extended towards the North in October 2010 with the construction of two (2) additional stations, the Balintawak and Roosevelt stations in Quezon City, forming part of the now twenty (20) stations of the system. Since the hand-over of the System at midnight on 12 September 2015, it is now managed and operated by the Light Rail Manila Corporation (LRMC) through a 32-year Concession Agreement signed on 02 October 2014. Also included under the same Concession EDSA Agreement is the construction of additional 11 kilometers south extension of the existing line with five stations covering the major cities of Cavite, Parañaque, Manila, Caloocan, and Quezon City. On the other hand, the LRT 2 System is 17.6 kilometers along the route from Recto in Manila to Masinag in Antipolo covering thirteen (13) stations and is managed, operated, and maintained by the LRTA. Line 2 System began its full commercial operation on 29 October 2004. Figure 1 presents the alignment of the said lines.

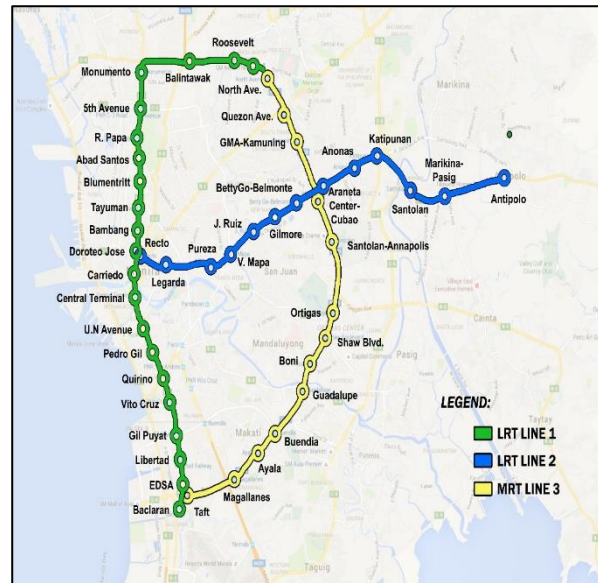


Figure 1. The LRT/MRT Alignment Map

Currently, LRTA is the monitoring arm for the Concession Agreement between the DOTr and LRTA as Co-Grantors and its private concessionaire, Light Rail Manila Corporation (LRMC), for the operations and maintenance of LRT Line 1 System. The Authority also acts as the Public Transport Operator (PTO) under a Service Level Agreement (SLA) with the AF Payments, Inc. (AFPI) in maintaining Line 2's ticketing system through a Public-Private Partnership (PPP) scheme.

This Accomplishment Report will highlight the operational and financial aspects of the current activities of LRTA: the administration and management of the Line 2 System and its project management of the Line 2 East Extension Project and Line 2 West Extension Project as well as its share in the government’s responsibility as regards the construction of the Line 1 South (Cavite) Extension Project under a PPP scheme. It also includes the accomplishments on major Programs, Projects, Activities (PPAs), and Good-Governance initiatives of the Authority within the period under review.

I. Key Policy Issuances

As a continuing effort to support government initiatives and with the implementation of its Quality Management System (QMS), the Authority has executed various general administration-related policy/guidelines/procedures issuances aimed at enhancing and strengthening its corporate governance, operational and organizational management, and initiatives in mitigating the impact of the COVID-19 pandemic.

For the period, a total of three (3) Guidelines and nine (9) procedures were enrolled as follow:

Document Code	Title	Effectivity Date
Guidelines:		
2022.GU.OOA.002	Guidelines on Gap Assessment	30 May 2022
2022.GU.EMD.001	Calibration of Measuring Devices and Equipment Used by the Maintenance Provider of LRT 2 System	29 April 2022
2021.GU.AMD.001	Guidelines on the Management of LRTA Properties for Property Plant and Equipment (PP&E) and Other Semi-Expendable Properties (Inventories)	28 February 2022
Procedures:		
2017.PR.TMS.012	Pull Out of Contactless Cards at Automatic Gates	06 May 2022
2017.PR.RS2.010	Train Fault Intervention	29 April 2022
2017.PR.RS2.012	Trackworks Intervention	25 April 2022
2017.PR.OD2.001	Line 2 System Operations Procedures	07 March 2022
2022.PR.OD2.003	Supplemental Procedure-Train for Hauling from Main Line to Depot	01 March 2022
2019.PR.AMD.022	Recording, Issuance, and Custodianship of LRTA Property Plant and Equipment (PP&E) and Semi-Expendable Items	01 March 2022

Document Code	Title	Effectivity Date
2019.PR.AMD.021	Repair and Maintenance of LRTA Property, Plant and Equipment and Other Semi-Expendable Properties	01 March 2022
2019.PR.AMD.020	Property Insurance of LRTA Properties and Other Assets	01 March 2022
2019.PR.AMD.019	Relief from Property Accountability	15 February 2022
2019.PR.AMD.018	Movement Monitoring and Cancellation of Property Accountability for Property, Plant and Equipment's (Pp&E) And Semi-Expendable Items	15 February 2022
Source: Records Section		

II. Performance Assessment of Key Performance Indicators (KPIs)

This section of the report provides a glimpse of LRTA's operational and financial performance during the first half (H1) of the year.

A. Operations Performance

The Authority's key operational performance indicators have shown positive results for the period under review through the concerted efforts of dedicated and competent LRTA professionals.

Ridership

For the 1st Semester 2022, LRT-2 logged a notable increase of 127% in its total patronage from 11.21M for the same period last year. Average daily ridership also rose to 63,707 compared with its recorded 28,442 passengers in 2021, or by about 124%. The relaxation in the imposed Alert Levels by the IATF in managing the COVID-19 pandemic, particularly the implementation of Alert Level 1 beginning 01 March 2022, significantly contributed to the improvement in the System's patronage. The table below summarizes the IATF directives adopted by LRTA in its LRT-2 operation during the first half of CY 2022 and CY 2021, respectively.

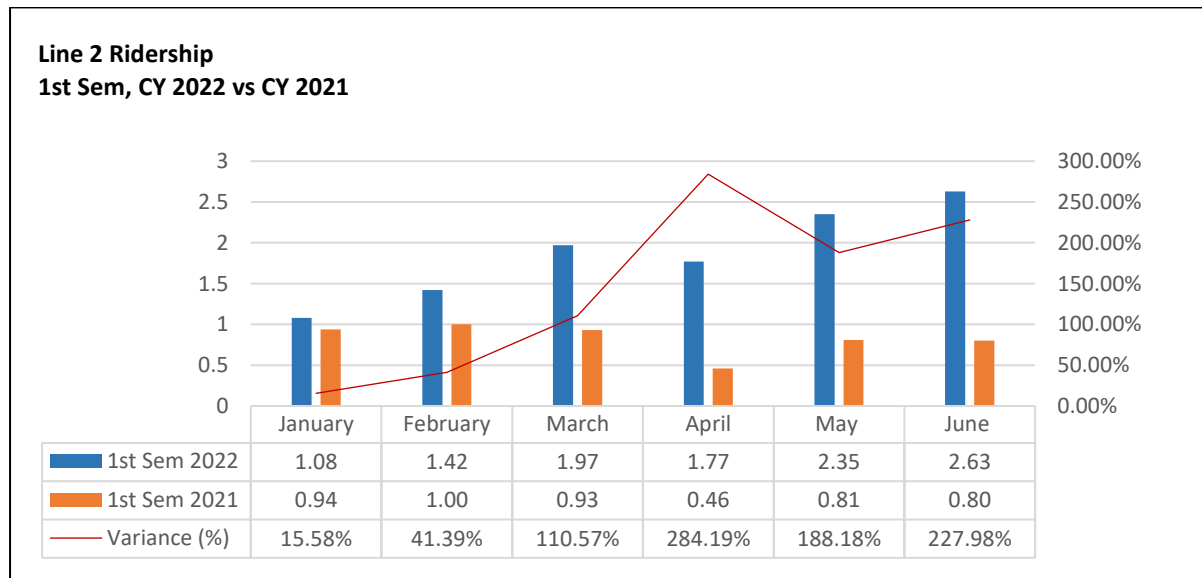
Months	CY 2021	CY 2022
January	General Community Quarantine (GCQ)	Alert Level 3
February		Alert Level 2
March		Alert Level 1
April	Modified Enhance Community Quarantine MECQ	
May 1-15	-Modified Enhance Community Quarantine MECQ	
May 16-31	General Community Quarantine (GCQ)	
June		

Note: The meaning of each quarantine and alert levels are indicated in the Guidelines on the Nationwide Implementation of Alert Level System for COVID-19 Response and Omnibus Guidelines on the Implementation of Community Quarantine in the Philippines.

Line 2 Ridership 1 st Semester, CY 2022 vs 2021					
Particulars	2022		2021	Variance from Target (%)	Variance from 2021 (%)
	Target	Actual	Actual		
Ridership (In Millions)	12.00	11.21	4.95	-7%	127%
Daily Average	75,000	63,707	28,442	-15%	124%
Highest Daily Ridership for the Year		103,161	72,872		42%
Date		May 13, 2022 Friday	December 20, 2021 Monday		

Source: Fare Revenue Operations Group (FROG) Report and Line 2 Operations Related Report

With Metro Manila under Alert Level 1 starting 01 March 2022, LRTA operated at full or 100% capacity (1,307 maximum passengers per train) compared to the same period last year when it was loading at a limited 20-30% or at 274 maximum passengers per train only because of the 0.5-meter physical distancing requirement. As shown in the table below, the Authority recorded a more than 100% increase in its ridership patronage starting March 2022. Meanwhile, the highest daily ridership recorded for the year was 103,161 on 13 May 2022, an increase of 42% compared to last year.



Train Service

The train service shows positive performance for the period with a recorded 60% increase in the number of trains running from last year due mainly to the improvement in the number of operational trains brought about by the completion of the restoration works for Trainset Nos. 18 and 13 that were damaged due to the collision incident on 18 May 2019. The LRV/Car Trips during Peak-Hr and train km-run similarly increased by 7% and 59% respectively due to the full line operation from Recto to Antipolo.



Photo by Engr. Jovito Carino during the ongoing repair/restoration of Trainset Nos. 18 and 13

To further improve the LRT-2's train services, the Authority went the extra mile to increase its train availability by vigorously pursuing various projects or initiatives. Its ongoing projects include the restoration of four (4) down trainsets (TS Nos. 2, 7, 11, and 15), the replacement of the four (4) defective/non-operational trainsets heavily used in the sourcing of spare parts to

maintain the operational units, and its continued regular preventive maintenance. A total of fourteen (14) trainsets will be plying the Recto-Antipolo route by 2024 with the restoration of the four (4) down trainsets.

Status of Trains Running					
1st Semester, CY 2022 vs 2021					
	2022		2021	<i>Variance from Target (%)</i>	<i>Variance from 2021 (%)</i>
	Target	Actual	Actual		
LRV/Car Trips during Peak-Hr	32	32	20	0%	7%
Trains Running during Peak-Hr	8	8	5	0%	60%
Train Km-Run	625,346	609,910	383,873	-2%	59%
DC Power Consumption (KWH)	5,684,960	5,397,700	4,157,600	-5%	30%
Source: Line 2 Operations Related Report					

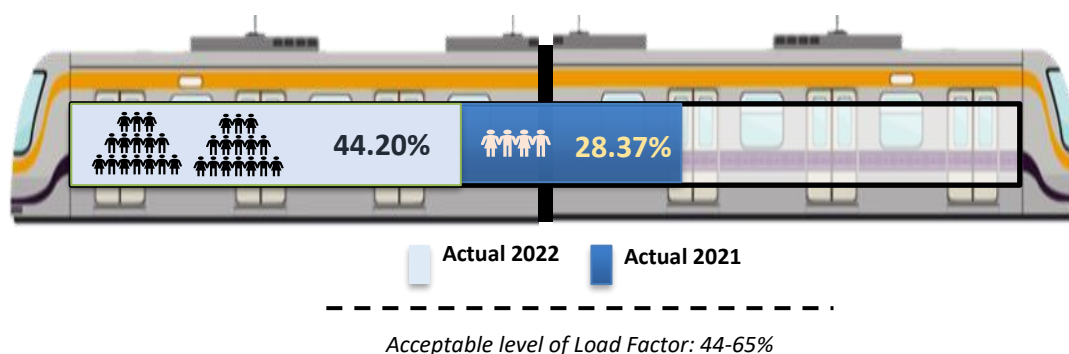
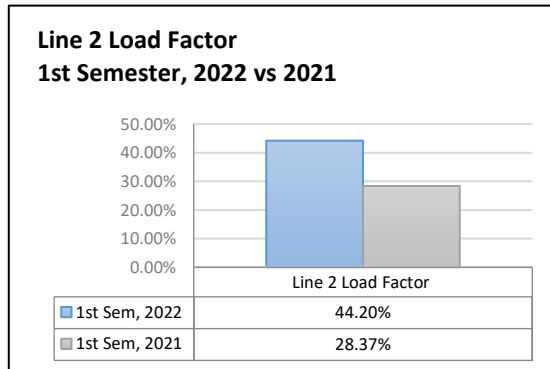
On the other hand, the headway improved for the period with a drop by 29% compared to the same period last year attributed to the 60% increase in the number of commercial trains running. The reduction in headway means a shorter waiting time for the passengers for the arrival of trains, thus improving train reliability.

Headway and Service Interruption					
1st Semester, CY 2022 vs 2021					
	2022		2021	<i>Variance from Target (%)</i>	<i>Variance from 2021 (%)</i>
	Target	Actual	Actual		
Headway	10	10*	14	0%	-29%
Service Interruption (In Minutes)	13.37	16.00	19.50	20%	-18%
Source: Line 2 Operations Related Report					
*@ 80 minutes loop time due to full line operation from Recto to Antipolo					

To be noted in this report is the improvement in the average service interruption time. It dropped by 18% compared to the same period in 2021, when the hauling of defective trains at Anonas station took longer as the Line 2 Engineering Department's Rolling Stock and Interrelated Division (RSISD) required only one train per track from Cubao to Santolan for safety reasons. The integration of a new signaling system to the old ones due to frequent downing of the Centralized Traffic Control (CTC) at the Operations Control Center (OCC) and technical glitches of the Local Control Panel at Antipolo and Santolan Stations also attributed to a longer service interruption time in 2021.

Load Factor

The registered average load factor also **grew by 56%, from 28.37% in 2021 to 44.20% this year.** **Increasing** the maximum passenger capacity inside the train from 274 maximum passengers per train to 1,307 maximum passengers per train contributed to this improvement. And this can be attributed to the placement of Metro Manila under the Alert Level 1 status, which mandates the railway authorities to operate at an optimal capacity level while observing safety and health protocols.



B. Financial Performance

The Authority exhibited strong growth in its financial performance for the period under review. LRTA posted PhP470.71Million consolidated revenue from service and business income, a notable increase of 150% from last year's total income of PhP188.24 Million.

On the generated revenues from its rail operation, the Authority collected a total of PhP234.96 Million, an increase of 149% compared to the PhP94.52 Million recorded last year. Supported by such an increase is the ridership growth of 127% attributed to the full-line operation from Recto to Antipolo and the full-capacity operation of LRT Line 2 given Alert Level 1 status in March 2022.

Rail Revenue					
1st Semester, CY 2022 vs 2021					
	2022		2021	<i>Variance from Target (%)</i>	<i>Variance from 2021 (%)</i>
	Target	Actual	Actual		
Revenue	233.58	234.96	94.52	0.59%	149%

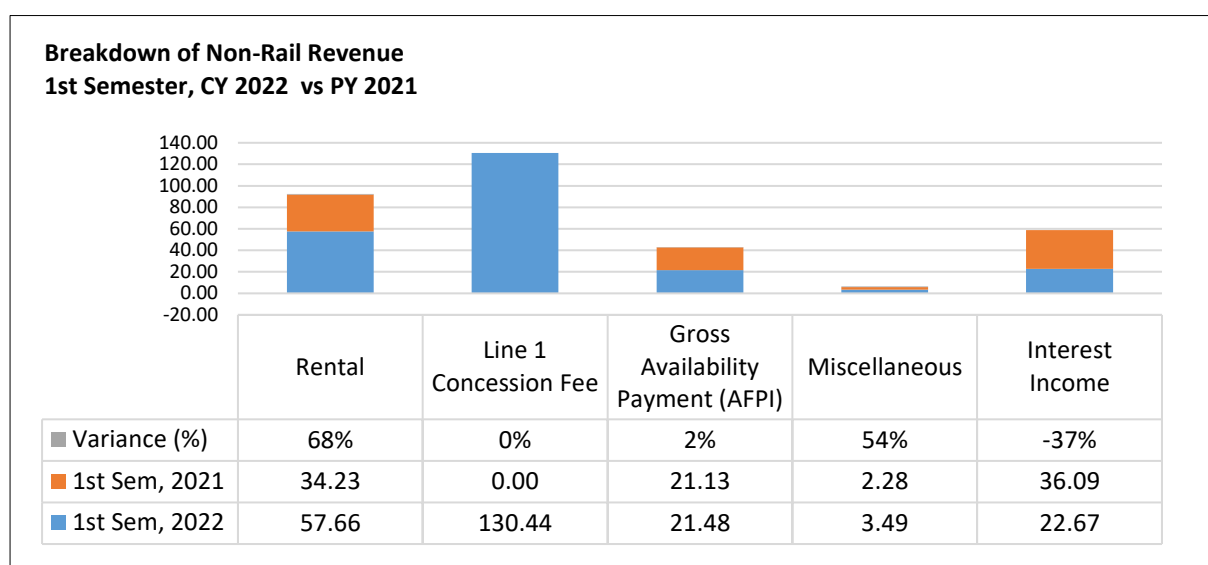
Source: Detailed Statement of Financial Performance for the Period Ended June 30, 2022 (Tentative Only)

A substantial improvement of 152% was also recorded from non-rail businesses with PhP 235.75 Million compared to last year's PhP 93.72 Million. The non-rail revenue includes rental, other service income (Concession Fee and Gross Availability Payment for AFPI), interest income, miscellaneous income, and sale of unserviceable properties. The significant increase was due to 68% revenue growth from the rental collection. The easing of health protocols has allowed the return of more business operations enabling the continuation or renewal of several of the LRTA's non-rail Contracts. As a result, the suspension/stoppage of waiver payments, specifically on the

Advertising and Commercial lease Contracts, along with the entry of more short-term contracts, contributed to the increase in rental income. In addition, the registered 54% increase in miscellaneous income, including fines, penalties, and other business income, significantly contributed to the improvement of non-rail revenues.

Non-Rail Revenue					
1st Semester, CY 2022 vs 2021					
	2022		2021	Variance from Target (%)	Variance from 2021 (%)
	Target	Actual	Actual		
Revenue	53.00	235.75	93.72	344.82%	152%

Source: Detailed Statement of Financial Performance for the Period Ended June 30, 2022 (Tentative Only)



Source: Detailed Statement of Financial Performance for the Period Ended June 30, 2022 (Tentative only)

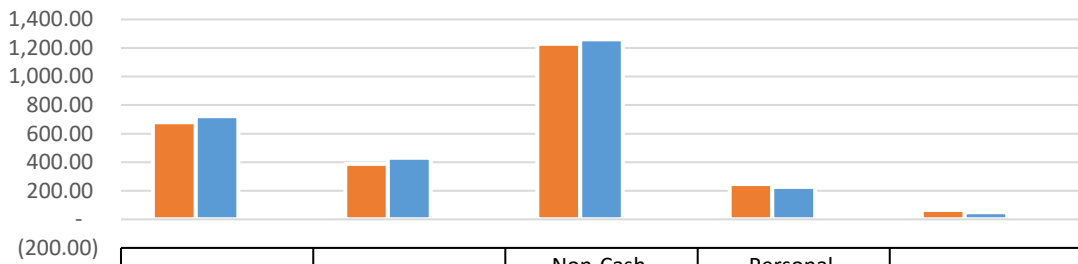
Note: The Management recognized in its books unpaid Concession Fee of Light Rail Manila Corporation (LRMC), a private Concessionaire for LRT 1. As of the period, no payment was received by the Authority from the said concessionaire.

Operating Expenses (OPEX)

OPEX includes the direct and indirect operating expenses for Materials (spare parts), Overhead (security services and utilities except for Meralco), Power, Maintenance of the LRT System, Personal Services or PS (salaries and other compensations), Maintenance, and Other Operating Expenses (MOOE), non-cash expenses from depreciation and impairment loss, and financial expenses for interest and bank charges.

The prudent spending reduced LRTA's consolidated operating expenses amounting to PhP 2.611 Billion during the 1st semester, 3% lower than last year's PhP 2.690 Billion. This significant decline in the total OPEX is due to lesser consumption of materials and the system's maintenance expenses.

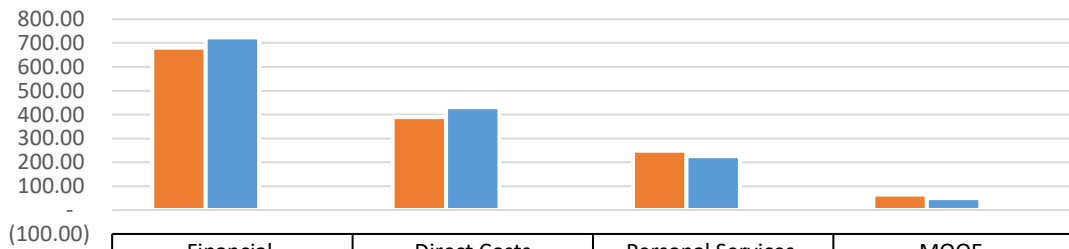
Comparative OPEX (With Non-Cash Charges)
1st Semester, CY 2022 vs PY 2021



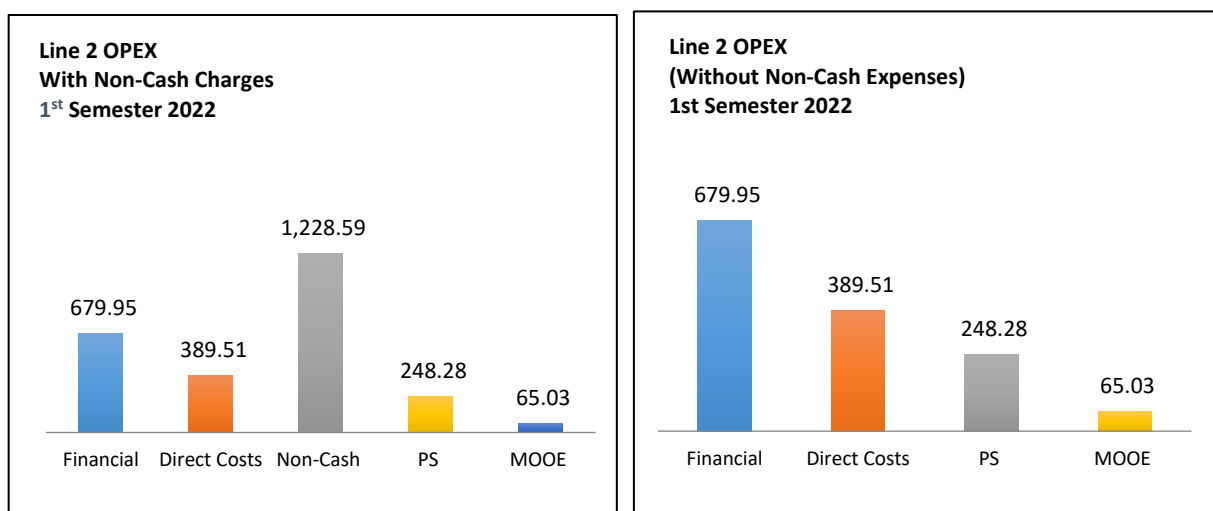
	Financial	Direct Costs	Non-Cash Expenses	Personal Services	MOOE
1st Sem, 2022	679.95	389.51	1,228.59	248.28	65.03
1st Sem, 2021	723.07	430.57	1,260.23	226.15	50.37
Variance	-6%	-10%	-3%	10%	29%

However, MOOE and Personal Services scaled up during the period. MOOE increased by 29% due to expenses in advertising, promotional, marketing, printing, and publication activities; and Personal Services by 10% with the implementation of the LRTA Compensation and Position Classification System (CPCS), approved by the Governance Commission for GOCCs (GCG) in October 2021.

Comparative OPEX (Without Non-Cash Expenses)
1st Semester, CY 2022 vs PY 2021



	Financial	Direct Costs	Personal Services	MOOE
1st Sem, 2022	679.95	389.51	248.28	65.03
1st Sem, 2021	723.07	430.57	226.15	50.37
Variance	-6%	-10%	10%	29%



Source: Detailed Statement of Financial Performance for the Period Ended June 30, 2022 (Tentative only)

Comparative OPEX (With & Without Non-Cash Charges) 1st Semester, CY 2022						
	Financial	Direct Cost	Non-Cash Charges	Personal Services	MOOE	Total
With Non-Cash Charges	679.95	389.51	1,228.59	248.28	65.03	2,611.37
Without Non-Cash Charges	679.95	389.51	-	248.28	65.03	1,382.78
% of Expenses (with Non-Cash Charges)	26%	15%	47%	10%	2%	100%
% of Expenses (without Non-Cash Charges)	49%	28%	-	18%	5%	100%

Source: Detailed Statement of Financial Performance for the Period Ended June 30, 2022 (Tentative only)

From January to June 2022, the highest expenditure incurred is for Non-cash expenses at 47%, while the lowest is for MOOE, at 2%. However, if we exclude non-cash charges, the financial expenses would be the highest at 49%, with direct costs trailing at 28%.

On profitability during the period, LRTA's farebox ratio, which is the ratio of gross revenue to operations and maintenance costs, registered at 0.33 compared to last year's 0.13. The improvement in the rail operation attributes to this favorable variance.

C. Program Expenditure Classification (PREX) Indicators

Details of the status of accomplishments based on the Program Expenditure Classification (PREX) Indicators for the period January to June 2022 are presented in the table below.

Organizational Outcome (OOs) / Performance Indicators (PIs)	1 st Semester		
	2021	2022	
	Actual	Target	Actual
Safe Secure, Responsive and Reliable LRT Services provided			
Optimal Capacity in Train Systems Achieved in passenger per square meter (ppsm)	Line 2: Not Applicable	Line 2: 6 ppsm @ 1,307 maximum passenger/train	Line 2: 6 ppsm @ 1,307 maximum passenger/train
Level of Service (LOS) /Service Quality in General	Line 2 = 92% of respondents who gave at least Satisfactory Rating	Line 2 = 100% of respondents who gave at least Satisfactory Rating	Prepared the necessary documents for the procurement of the Third-Party Marketing Research Firm
Customer Satisfaction Survey (CSS) Report	Prepared the necessary documents for the procurement of the Third-Party Marketing Research Firm	Prepare the necessary documents for the procurement of the Third-Party Marketing Research Firm	

Optimal Capacity in Train Systems Achieved in Passenger Per Square Meter (ppsm)

There was a social distancing constraint due to the COVID-19 pandemic; hence, the indicator was considered Not Applicable (NA) for 2021. The Line 2 System's maximum number of passengers per train then was 274 only at a 0.5-meter social distancing requirement; while in 2022, the LRTA operated at full or 100% capacity (1,307 maximum passengers per train) with Metro Manila under Alert Level 1 starting 01 March 2022.

Level of Service (LOS) /Service Quality in General

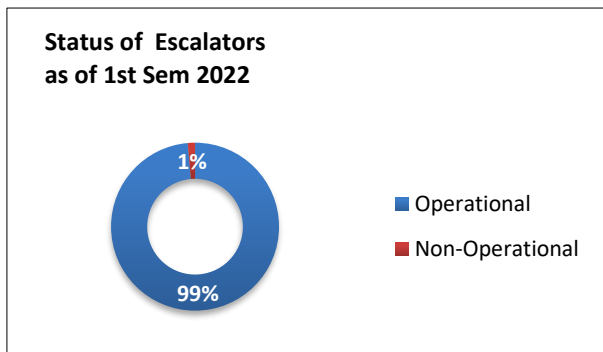
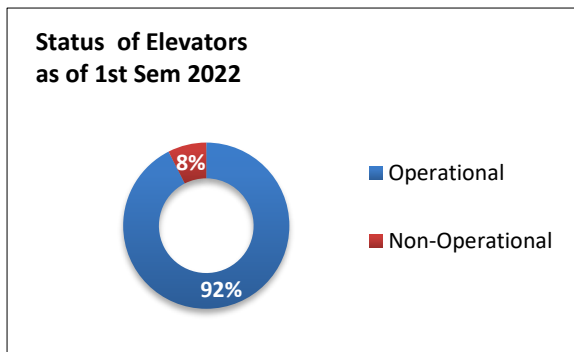
As of 1st Semester 2022, the preparatory activities for the procurement of the Third-Party Marketing Research Firm for the conduct of Customer Satisfaction Survey (CSS) for Lines 1 and 2 are underway. The LRTA is expected to complete the Final Report by the 1st quarter of 2023 and target to achieve 100% of respondents with satisfactory Ratings for Passengers and Concessionaires as the LRTA's commitment to the Governance Commission for GOCCs (GCG).



III. Service Performance

The leadership of Administrator Jeremy S. Regino and the joint efforts of the Light Rail Transit Authority’s (LRTA) talents have paved the way for the successful implementation and completion of various projects/initiatives which aim to improve the service performance of LRT Line 2. Presented are the accomplishments of the major projects and initiatives undertaken by the LRTA during the period under review.

1. Restoration of the Operation of Elevators and Escalators

For the period under review, LRTA has substantially restored the operation of elevators and escalators in the revenue line. About **99%** of the LRT-2 escalators and **92%** of elevators are **already operational**. The rehabilitation and repair of the escalators and elevators are in line with the LRTA’s initiatives to improve the accessibility of the rail service for the riding public, particularly the specially challenged passengers such as the elderly, pregnant women, and persons with disabilities (PWDs).



Particulars	Total No. of Units	Operational	Non-Operational
	40	37	3
	72	71	1

Note: The three (3) non-operational elevator units are due to the missing board at Recto Elevator C; for installation of fans at elevator shaft to eliminate heat at Pureza Elevator and the on-going rectification of Contractors for the defective leveling sensor at Gilmore Elevator A. Meanwhile, one (1) escalator at Recto station (Escalator 13) was non-operational due to defective handrail which is being rectified by the contractor.



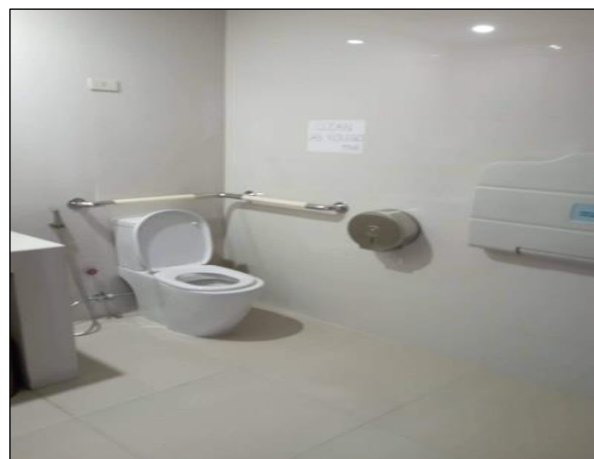
Upon assumption to the office on 04 January 2022, the new Administrator made an ocular inspection of the non-operational conveyances at the Line 2 revenue line and immediately called for their emergency repair recognizing the priority needs of the passengers. He assured the public that the LRTA would do its best to remedy the situation and restore these non-operational station facilities for the convenience of LRT-2 commuters amidst the pandemic.



LRTA Administrator Regino together with Mr. Vasquez, OIC Line 2 Operations Department and Engr. Abrazado, OIC of Engineering Department, during the ocular inspection of the non-operational conveyance system in the Line 2 revenue line.

2. Restoration of Comfort Rooms at the LRT 2 Stations

In response to the clamor of the riding public for a clean and sufficient restroom in each LRT 2 station, the LRTA endeavored to rehabilitate all non-operational “Kayo ang Boss Ko” (KBK) comfort rooms turned over to LRTA by DOTr. As of 1st Semester 2022, **100% or 45 comfort rooms**, including a separate restroom for males, females, and Persons with Disabilities (PWD), **are operational.**



3. Extension of Operating Hours

LRT 2 started extending operating hours on 17 June 2022 to serve more passengers amidst the rising fuel cost. From the original schedule of 8:30 p.m., the last trip departing Antipolo Station was adjusted to 9 p.m., while the last trip departing Recto Station was at 9:30 p.m.

Station/Terminal	First Trip	Last Trip
Antipolo	5:00 AM (Both Directions)	9:00 PM
Recto	5:00 AM (Both Directions)	9:30 PM



4. Improvement in the commuting experience of PWDs at LRT 2.

LRTA signed a Memorandum of Agreement (MOA) with the Junior Chamber International-Manila to implement the **“WheelAssist” Project**. Nine hundred (900) customer-facing personnel shall undergo training on non-visible disability, sensitivity, and awareness of fundamental sign language. The LRTA- JCI-Manila partnership also covers the installation of braille stickers at the Ticket Vending Machines (TVMs) to aid the visually impaired passengers.



5. COVID- 19 Related Efforts

As of 30 June 2022, the Authority has conducted the following activities in its efforts to mitigate the impact of the COVID-19:

A. Launching of COVID-19 Vaccination Drive for Rail Commuters

As a continuing effort to mitigate the spread of COVID-19 virus, LRTA, in partnership with the Philippine Red Cross and the LGUs of Manila, Antipolo, and Quezon City, conducted COVID-19 inoculation for passengers and employees (including Janitorial and Security personnel) at select LRT 2 stations. This initiative enabled the vaccination of 9,469 persons as of 30 June 2022.

DOTr Secretary Arthur Tugade announced that railway stations will be used as vaccination sites to ramp up the government vaccination campaign. In response, the LRTA, in partnership with the City Governments of Manila and Antipolo, launched vaccination drives at select stations of LRT 2 starting on 22 February 2022.



Commuters take the train and get vaccinated for the first dose and the booster shots at Recto station every Tuesday and Thursday from 8 a.m. to 5 p.m. and at Antipolo station every Wednesday and Friday from 8:30 a.m. to 4:00 p.m. All eligible individuals can get vaccinated by registering with manilacovid19vaccine.ph for Recto station vaccination and antipolobantaycovid.appcase.net for Antipolo.

After a successful partnership with the City Governments of Manila and Antipolo, LRTA rolled out an additional vaccination site at the LRT-2 Araneta Center-Cubao station on 07 March 2022, in partnership with the Quezon City Government. The vaccination site in Cubao is open every Monday from 8:00 am to 4:00 pm for 1st dose and booster shots.



In partnership with Philippine Red Cross Manila and Marikina Chapters, **400 passengers benefited from the blood typing test, sugar monitoring, and Blood Pressure (BP) checking activities at Cubao and Recto stations.**

To ensure the health and safety of its employees, including its maintenance, security, and utility personnel, LRTA sought the assistance of the Philippine Red Cross (PRC). Thus, the PRC deployed its Bakuna Bus at LRT- 2 Depot on 12 February 2022, and the City Government of Manila at the Recto station last 15 and 17 February 2022 to provide booster shots.

B. Implementation of “No Vaccination, No Ride” Policy



Deployment of Bakuna Bus at LRTA 2 Depot by the Philippine Red Cross.

On 19 January 2022, the LRTA implemented the “**No Vaccination, No Ride**” Policy of the Department of Transportation (DOTr). Many long-time LRT Line 2 (LRT-2) riders expressed their support for the DOTr’s directive, indicating that the policy gave greater confidence for the commuters to use the rail transport system and take it as a safe, convenient, and economical mode of public transportation.

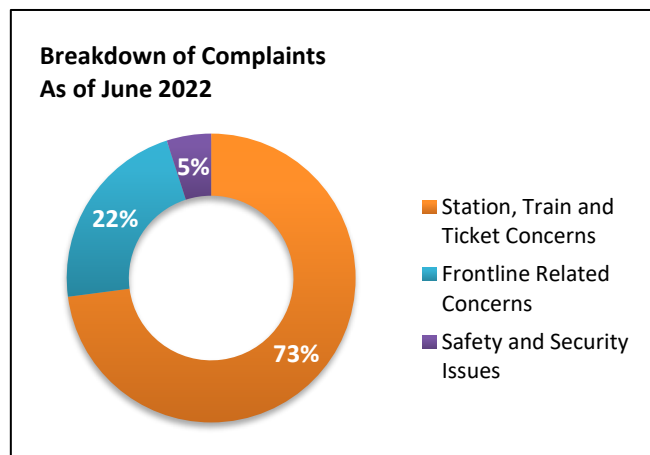
As part of ongoing support and commitment to curb the spread of the COVID-19 virus, the agency continuously implemented various activities and initiatives such as the regular monitoring of the health status of all employees, regular train disinfection at reversing in Recto and Antipolo station consisting of two (2) team per station with four (4) members each, provision of various disinfectant materials such as alcohol, hand sanitizer, KN 95 and surgical masks, cover-all suits and other related items, issuances of antigen- test kits and conduct of antigen testing of all LRTA employees and passengers as per the directive of the DOTr. The Authority likewise procured other supplies and related materials and equipment such as folding beds, digital BR, digital oximeter, oxygen tanks with content, and oxygen masks for the LRTA COVID-19 isolation/quarantine facility.

6. Public Relations Services and Accomplishments

As part of LRTA's commitment to improving customer relations and achieving client satisfaction, various programs, and promotional activities were conducted and spearheaded by the Office of the Public Relations.

A. Acted on Passengers Complaints

A total of one hundred eighty-one (181) complaints were received/resolved from passengers through walk-in, phone call, phone in, Facebook/Twitter, Hotline 8888, and the Station Operations Division. The breakdown of customer complaints could be gleaned in Figure 2.



Of the total complaints received, the three (3) primary complaints are those concerning the defective elevators, defective escalators and alleged discourtesy /arrogance of station and security personnel in the revenue line. To address these issues, the Management immediately took the necessary action with the restoration of the defective conveyance system in the revenue line. As of the period, the conveyance system is now substantially operational. Meanwhile, the LRTA continues training for frontline personnel to improve their functions in customer handling.

B. Media Relations and Social Media Management

For the same period, LRTA has issued fourteen (14) press releases published/aired by various print, TV and radio networks. Below are the press releases issued/published for the given period:

- Extension of LRT Revenue Operating Hours
- LRTA Partnership with JCI-Manila
- Restoration of more LRT 2 Elevators and Escalators
- LRT 2 to give Free-ride to PWDs on Election Day
- LRTA Holy Week Maintenance Schedule
- Free Rides for LRT 2 Female Passengers on International Women's Days
- Opening of Vaccination Site at LRT 2 Station from Mondays to Saturdays
- Free - One Day Unlimited Train Ride for Commuters Vaccinated at LRT 2
- Launching of LRTA Vaccination Drive for Rail Passengers
- LRTA Partnership with Philippine Coast Guard in Safety of Train Commuters
- Prioritization of LRTA on the Restoration of Elevators, Escalators for Safe and Efficient Operability
- Expression of Support of the Longtime riders for the "No Vaccination, No Ride" Policy
- LRTA Statement addressing the Issues on Defective Elevators and Escalators

Moreover, postings of LRTA content by some bloggers and railway enthusiasts on their respective social media sites promoted LRTA, particularly, the **LRTA Vaccination Drive, earning the most media mileage and even landing as one of the top 4 stories of the day on 20 February 2022.** Likewise, 1,170,658 individuals reached the LRTA

contents/posts, while 172,146 FB users visited LRT accounts. Meanwhile, the Authority generated 1,101,000 impressions and recoded 375,600 profile visits on the Twitter account.

C. Events/Partnership

LRTA through its PR Office, has actively engaged in various events/ partnerships, such the conduct of the Valentine’s Day event at the revenue line, in partnership with the Philippine Coast Guard Band, assistance in the Gender and Development Committee for its activity during the celebration of International Women’s Day. A total of 400 passengers benefited from the blood typing test, sugar monitoring and BP checking activities at Cubao and Recto stations in partnership with Philippine Red Cross Manila and Marikina Chapters.

The Authority, likewise, signed a Memorandum of Agreement (MOA) with the Philippine Coast Guard to ensure passenger safety on 08 February 2022. Part of the MOA is the regular free-RTPCR test to LRTA employees. As MOA with Philhealth was also signed on 11 March 2022, allowing the display of Philhealth Information materials at the LRT 2 revenue line to provide timely information on Philhealth services and healthcare benefits to the members. Lastly, a partnership with Junior Chamber International -Manila (JCI-Manila) for the implementation of the “WheelAssist” Project that aims to improve the commuting experience of the especially challenged riders of LRT Line 2.

As part of its commitment to attend the needs of its external customers, LRTA attended/facilitated various requests from the students, media networks, and government agencies.

7. Safety and Security Services and Accomplishments

As part of LRTA's effort to strengthen its safety and security services, it conducted various initiatives for the period led by the Safety and Security Division (SSD). These activities are as follows:

A. LRTA and the Philippine Coast Guard Partner on Safety of Train Commuters

The LRTA and the Philippine Coast Guard (PCG) signed on 08 February 2022 a Memorandum of Agreement to make the commute of the riding public safer. With the signing of the MOA, the PCG provides regular RT-PCR testing to LRT-2 employees and assists LRTA in the conduct of emergency drills and during crises and medical emergencies. For its part, LRTA grants free rides to all active PCG personnel at LRT-2 (from Recto to Antipolo) upon presentation of their PCG identification cards, which serve as their access pass.



Below are other Safety and Security-related activities performed by the SSD for the period under review:

ACCOMPLISHMENT	DATE
Confiscated prohibited weapons at Revenue Line 2	January to June 2022
Extend assistance to passengers for Covid-19 Vaccine and Booster	January to June 2022
Conduct Safety and Security Orientation for LRTA Newly Hired and Contractor employees	January to June 2022
Installation of CCTV Signages inside the Stations and Depot	January to June 2022
Assist passengers on LRTA Antigen testing at the Revenue Line	January to March 2022
SSD as Resource Speaker on the Basic Firearm Safety Handling for Security Provider	February 2-5, 2022
Assist the Philippine Red Cross in conducting Vaccine and Booster shots on security personnel and LRTA employees	February 12-13, 2022
Participated in the 1 st Quarter National Simultaneous Earthquake Drill (NSED)	March 10, 2022
SSD as Resource Speaker and extend assistance on PNP (NCRPO) SWAT Training on Train Assault Simulation Exercise	March 12, 2022
SSD as Resource Speaker on DOTr PRI Immersion Activity	March 21 to 23, 2022
Attended the Construction Occupational Safety and Health (COSH) Training for 7 SSD Personnel	April 5-8, 2022
Attended the Public Service Continuity Planning by the Office of the Civil Defense	April 19-23, 2022
Attended the Basic Fire Safety and Basic Search and Rescue Training (Batch 1)	April 27-28, 2022
Attended the Basic Incident Command System Training by the Office of the Civil Defense	May 3-5, 2022
Attended the Awareness and Sensitivity Training on the Proper Management/Handling of Passengers Particularly Person with Disability (PWD's)	May 6, 2022
Attended the Basic Life Support and Basic First Aid Training (Batch 1)	May 11-12, 2022
Attended the Emergency Operations Center (EOC) Training by the Office of the Civil Defense	May 16-20, 2022
SSD as Resource Speaker for the Safety and Security Awareness Seminar	May 24-26, 2022
Attended the Rapid Earthquake Damage Assessment System (REDAS) Training - Module 1 and 2	June 6-10, 2022
Attended the Basic Incident Command System	June 8-10, 2022
Participated in the 2 nd Quarter Online National Simultaneous Earthquake Drill	June 9, 2022

ACCOMPLISHMENT	DATE
SSD as Resource Speaker and extended assistance on PNP SAF Training on Train Assault Simulation Exercise	June 24-26, 2022
Conduct Safety and Security Orientation for Maintenance Transition Team	June 28-29, 2022

IV. Implementation of Key Programs/Projects/Activities (PPAs)

Presented below are the status of the agency's key PPAs as of 1st Semester CY 2022:

PPAs	Status	Accomplishment	Remarks
LRT Systems Strategic Development Program LRT Systems			
1. Line 1 South Extension Project	On-going	76.42% completed (Grantor's Component) 77.74% completed (Private Sector/Concessionaire's Component)	
2. Line 2 West Extension Project	On-going	1.02% completed	
3. Line 2 East Extension Project	On-going	99.852% completed	
Systems and Facilities Improvement, Rehabilitation, and Modernization Program- Rehabilitation Projects			
<u>Ongoing Project Implementation:</u>			
1. Supply, Delivery, Testing, and Commissioning of OCS Truck (Track and Rail Vehicle)	On-going	Had initial meeting with the Contractor regarding findings and observation on the equipment. The IAC will schedule the Joint Inspection of the equipment. For issuance of resolution regarding the issue on Tow Bar.	
2. Rehabilitation of Fire Detection and Alarm System and Fire Suppression System	On-going	Physical accomplishment: 33.64%	Initial inspection and evaluation results indicate discrepancies in the quantity of delivered items vs. the actual items installed. PMO-Rehab required the Contractor to submit Catch Up Plan and to finish

PPAs	Status	Accomplishment	Remarks
			the project within 30 days; Contractor was informed that verified report will be issued.
3. Improvement of Line 2 Depot Offices	On-going	Physical Accomplishment: 96.0%	For schedule of energization of 375KVA transformer For evaluation of Contractor's claim for substantial completion
4. Replacement of Precision Air Conditioning System	On-going	Physical Accomplishment: 95.15%	On-going installation of water leak detector at PAC 7, and rectification of return air ducting at PAC 8 and 9.
5. Construction of Material Recovery Facility at LRTA Line 2 Depot	On-going	100% Physically completed.	Final Inspection conducted. Awaiting the issuance of Certificate of Project Acceptance.
6. Design and Build for the Improvement of Line 2 Stations and Facilities	On-going	Physical Accomplishment: 92.0%	On-going painting activity, installation of ceiling fan, electrical works and other related activities. With approved Variation Order. For evaluation of project implementation working time.
7. Consulting Services for the Structural Investigation and Related Works of LRT Line 1 & 2 Systems	On-going	Physical Accomplishment: 98.74%	On-going finalization of report. For imposition of Liquidated Damages.
8. Consulting Services for the Restoration of various Line 2 System Equipment damaged by the fire	On-going	100% Physically completed.	Waiting for the issuance of Certificate of Acceptance
9. Testing and Commissioning of Forty-five (45) Brand New Escalators and Comprehensive Maintenance of Thirty-Two (32) Elevators and Fifty-Eight (58) Escalators	On-going	On-going implementation. Under negotiated procurement. Previous Contract with IFE Elevators Phils. Inc. - Ma-an Const. Corp (JV) was terminated	

PPAs	Status	Accomplishment	Remarks
10. Repair of Unbonded Concrete Plinth of LRTA Line 2 System	On-going	On-going implementation	
11. Maintenance Services for the Line 2 East Extension Systems Equipment and Facilities	On-going	On-going implementation under MTT	
12. Systems Maintenance - Inventory Build-up	On-going	On-going procurement of various PRs for CY2021 and CY2022 spare parts requirements. Physical Accomplishment: 5.00%	
13. Acquisition of One (1) Unit Rescue and Emergency Road/Rail Vehicle	On-going	On-going manufacturing of the equipment. On-going evaluation of contractor's request for contract time extension.	
14. Maintenance of Line 2 System	On-going	On-going implementation	
15. Repair and Restoration of 13 Escalators and 32 Elevators	On-going	On-going implementation	
<i>Completed:</i>			
1. Replacement of Communication Link and Upgrading of Inter-Locking Module of Line 2 Signaling System	Completed	100% completed	Certificate of Project Completion issued on June 22, 2022
2. Construction of Water Treatment Facility	Completed	100% completed on Sept. 07, 2021.	Certificate of Project Acceptance signed on April 28, 2022
3. Upgrading of Wheel Lathe Machine	Completed	100% Physically completed on Sept. 28, 2021.	Certificate of Project Acceptance issued on January 06, 2022
4. Restoration of Telecommunication Equipment damaged by fire incident at RSS 4, 5, and 6	Completed	100% Completed.	Certificate of Project Acceptance issued on Mar. 26, 2022

PPAs	Status	Accomplishment	Remarks
5. Upgrade of Existing ICT Structure (Rehabilitation and Upgrading of LRTA Santolan Depot Network Cabling and Wireless Facilities)	Completed	100% physically completed. Accepted on April. 07, 2022	
6. Supply of Labor and Materials for the Repair / Rehabilitation of Toilet Facilities of LRT Line 2 Stations	New	Completed on June 15, 2022	New project in 2022 but completed within the period
<i>New Projects</i>			
1. Upgrade of Revenue Line Local Area Network (LAN) Project	New	Undertaken pre-procurement conference. On-going revision of the Bid Documents and for compliance of additional documentation requested by BAC	
2. AFCS Maintenance - L2 East Extension (Marikina and Antipolo Stations)	New	TOR approved, for pre-procurement	
3. Systematic Replacement of All Roll-up Grilles at Line 2 Stations	New	Under pre-procurement	
4. Replacement of LRT 2 Station Roofing System	New	Under post evaluation stage	
5. Consulting Services for the LRT Line 2 System Capacity Expansion	New	With shortlist of bidders. Opening of Financial Offer of TUV Rheinland Philippines Inc. conducted on 28 June 2022. For Board approval of Single Rated Bid.	
6. Repair of Structural Cracks on LRTA Line 2 System Viaducts and Epoxy Injection	New	For finalization of TOR. CBI approved.	

PPAs	Status	Accomplishment	Remarks
7. Slip Prevention Solutions on Floorings of LRT 2 Stations	New	For finalization of TOR	
<i>Planned (Proposal for CY 2023 + 3 Outyears)</i>			
Systems and Facilities Improvement, Rehabilitation and Modernization Program			
1. Systems Maintenance Inventory Build-up	Planned	Under-preparatory stage	Not included in the National Expenditure Program (NEP) for CY 2023 by the Department Budget Management (DBM)
2. Consulting Services for Civil Works (Structural Rehabilitation/ Retrofitting of LRT Line 1)			
3. Consulting Services for Civil Works (Structural Rehabilitation/ Retrofitting of LRT Line 2)			
4. Consulting Services for LRT Line 2 System Capacity Expansion Project			
5. Comprehensive Maintenance of Conveyance System of Line 2 System			
6. Improvement of Line 2 Stations and Facilities (Phase 2)			
7. Improvement of Line 2 Depot Offices			
8. Replacement of Rolling Stock Air-conditioning System for Four (4) Trainsets			
9. Construction of Annex Building at Line 2 Depot			
10. Repair of Structural Cracks on LRTA Line 1 System Viaducts and Epoxy Injection			
Systems and Process Improvement Program			
1. Human Resource Management System	Planned	Under-preparatory stage	Not included in the National Expenditure Program (NEP) for CY 2023 by the Department Budget Management (DBM)
2. IT Security Management System			
3. Cloud Systems Migration			
4. Contactless Biometrics Security Access Control System			

PPAs	Status	Accomplishment	Remarks
5. Upgrade of Data Center for Line 1 and LAN for Line 2			
6. Electronic Records and Document Management System			
Systems and Process Improvement Program			
7. LRTA Mobile Application System	Planned	Under-preparatory stage	
8. Development of Passenger Demographics and Travel Characteristics System			
9. Consulting Services for the Study on Lease and Development of LRTA Line 2 Properties for Potential Commercial/ Business			
10. Consultancy Service for the Conduct of Water Treatment facility			
11. 25 units Calibration of Mass Thermal Imaging Camera Scanner			
12. Procurement of Learning and Management System (LMS) for the PRTC			
13. ISO 27000 Certification			
14. Surveillance Audit for ISO 9001-2015			
15. Safety Consultant for ISO 5001:2018 Certificate			
16. Organizational Restructuring Study			
Sources: LRTA Monthly Project Status Report for Ongoing/Completed/New Projects LRTA Corporate Plan FY 2023 + 3 Outyears for planned PPAs			

V. Other Agency Accomplishments

1. ISO 9001: 2015s Quality Management System (QMS)

ISO 9001:2015 QMS Certification is one of the projects of LRTA adopting the international standard that specifies requirements for a Quality Management System (QMS). LRTA implemented it to demonstrate the ability to consistently provide products and services that meet customer and regulatory requirements. It is based on the Plan-Do-Check-Act methodology and provides a process-oriented approach to documenting and reviewing the structure, responsibilities, and procedures required to achieve effective quality management in an organization. The certification is a full scope covering the LRTA's Light Rail Transit Operation and Maintenance Management.



Since LRTA's ISO 9001:2015 certification last August 2018, the Authority has been relentless in its pursuit of a continued ISO certification. Last 22 October 2020, the Certification International Philippines, Inc. (CIPI) awarded the Continued Certification to ISO 9001:2015 based on the outcome of the second surveillance audit last 05-06 October 2020 via virtual audit.

As of 1st Semester 2022, the Management Representative, through its ISO Core Team and the process owners, has been preparing the requirements for the ISO 9001:2015 QMS Re-certification Audit (Year 1).

2. Human Resources-Related Services and Accomplishments

For this period, LRTA's total manpower complement is **1,348**. Of this, 336 were filled up positions for permanent employees, 474 are contractual including Project Management Office (PMOs) positions for the implementation of various LRT 2 extension projects and 538 are under contracts of service scheme which include Administrative Support, Janitorial Transition Team (JTT) and Maintenance Transition Team (MTT).

Status of Appointment	Filled -Up Positions	Vacant Positions	Total
Permanent	336	43	379
Contractual	418	23	441
PMO Contractual/Co-Term with the Project	56	9	67*
Sub-Total	810	75	887
Contract of Services			
Admin Support	115	7	122
Janitorial	100	1	101
Maintenance Transition Team**	323	5	328
Sub-Total	538	13	551
Grand Total	1,348	88	1,438
* 2 Honoraria-based from Line 1 SEP **Due to take-over of LRTA Maintenance Services			

Also, the Authority was able to deploy a total of 106 new employees, 19 of which are permanent, 30 are contractual and 57 are Contract of Service.

As a caring organization and a management priority, LRTA continuously develops the potentials and talents of its employees through training and development courses (local and abroad). As of the period, the LRTA, through its Training Unit, was able to conduct a series of 75 training and development courses on the COVID-19 pandemic, Compliance/adherence to the provisions of the Code of Ethical Standards/Code of Conduct, training and activities in Collaboration with Philippine Railway Institute (PRI) and other technical and non-technical related training/seminar. A total of five (5) foreign travels were also conducted during the period for the PMOs related activities and invitation as one of the resource speakers.

LRTA, through its HR Division, has completed various activities on recruitment /employment process, career executive service performance evaluation, individual performance review of employees, compensation, welfare and benefits, health and medical services, efforts undertaken to address COVID-19 pandemic, and other mandatory compliances to oversight agencies.

3. Good Governance

A. Enhancement in the Procurement process

In adherence to the commitments and principles of Corporate Good Governance, particularly the continued promotion of transparency, accountability, and fairness to the public and to enhance the procurement process, the Authority initiated the filing of corruption complaints before the Office of the Ombudsman on 07 December 2021, against LRTA officials, engineers, and private contractors involved in the allegedly anomalous purchase of equipment for the LRT Line 2 with the **blacklisting of 7 Contractors starting in February 2022.**

A Fact-Finding Committee to investigate the anomalous transactions was established on 04 December 2019 by the then LRTA Administrator, Gen. Reynaldo I. Berroya. Meanwhile, the DOTr Secretary ordered to review the Contracts of all other LRT rehabilitation projects, file appropriate charges against corrupt officials and contractors, and blacklist the contractors, if so needed, following due process.

B. Monitoring Compliance in the Filing and Submission of Statement of Assets, Liabilities and Net Worth (SALN) for CY 2021

In compliance with the provision of Section 8 of RA. 6713 (Code of Conduct and Ethical Standards for Public Officials and Employees), LRTA has completed the review of SALN for CY 2021 and submitted it to oversight agencies on 27 April 2022 (SALN of DA Chua) and 27 May 2022 (all officers and employees). The breakdown is as follows:

Plantilla Position	Total Complement	Total Number of Filers	Remarks
Permanent	331	331	
Contractual	409	408	1 -End of Contract before the submission of SALN
PMO	55	55	
Total	795	794	

Source: Internal Audit Dept and Human Resources and Management Division

C. Implementation of Policy against Nepotism and Hiring of Relatives

As part of the implementation of policy against Nepotism, the Authority, during its hiring process, has required all applicants to fill-up an Undertaking Form to declare relatives within 3rd degree of consanguinity/affinity presently employed with LRTA, if any.

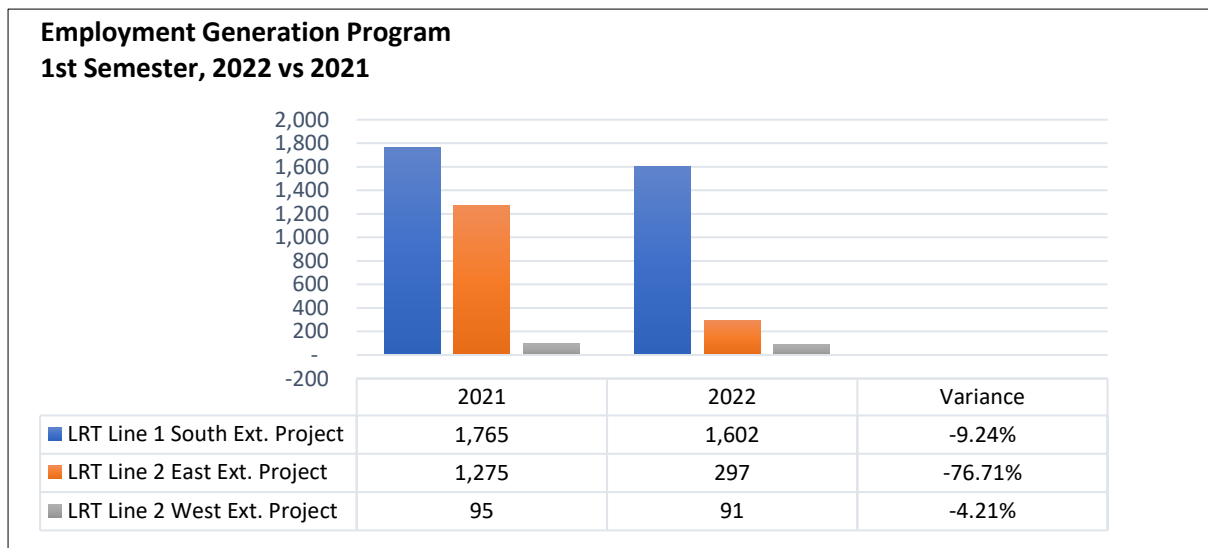
D. Compliance with Freedom of Information Guidelines and Anti-Red Tape Act (ARTA)

In observance of the Good Governance requirements, LRTA continually complied with the Guidelines of Freedom of Information (FOI) and submitted the FOI-related requirements to Presidential Communications Operations Office (PCOO) on 29 January 2022. These requirements include the Updated People’s FOI manual, FOI reports, such as Agency Information Inventory, 2021 FOI Registry, and 2021 FOI Summary Report, Modified One-page FOI Manual and a screenshot of agency’s home page.

Moreover, the Authority completed the ARTA requirements for setting up the most current and updated Citizen’s or Service Charter, reflecting the LRTA’s improved and streamlined system and procedure in March 2010.

4. Employment Generation

LRTA has enrolled a total of 1,990 jobs for the implementation of various LRTA extension projects for the period under review. The Line 1 South Extension Project Management Office recorded the highest number of employees for the period, while the Line 2 West Extension Project registered the least as it is just starting. With the substantial completion of the Line 2 East Extension Project, a reduction of 77 % is noted compared with the same period last year.



Source: PMOs Report as of 1st Semester 2022

5. Gender and Development

The LRTA, through its GAD Focal Point System Executive Committee and Technical Working Group (TWG), has always been active in promoting and implementing Gender and Development

in the government service. For the period under review, it initiated various activities supportive of the GAD Advocacy.

For the period under review, it initiated various activities supportive of the GAD Advocacy. A notable accomplishment for the semester was the free Medical Mission conducted in coordination with the Philippine National Red Cross (PNRC) – Marikina Chapter on 08 March 2022 during the International Women’s Day Celebration at its Recto and Araneta Center-Cubao Stations. Another was the free ride to 7,525 women commuters during the same day from 7:00 AM to 9:00 AM and 5:00 PM to 7:00 PM. During the Women’s Month, LRTA employees also wore purple attire every Tuesday in support of the “Purple Tuesdays” advocacy in March. LRTA employees also wore purple attire every Tuesday to support the Purple Tuesday’s advocacy in March. Likewise, it posted Women’s Month streamers and banners on all the stations and announced greetings to all women inside the train and at the platform through the Public Address System. Other accomplishments include its capacity-building efforts, as well as its participation in the evaluation of the Seven (7) Stations of the Malolos-Clark Railway Project (MCRP) Gender and Development (GAD) Compliance Report for Infrastructure–related items.

VI. Outlook

Amid the uncertainty and challenges of the new normal situation brought about by the pandemic, the Authority, through the leadership of Administrator Regino and the concerted effort of the men and women of LRTA, was able to achieve positive operational and financial performance as well as fulfill its commitment in providing a better customer experience to the riding public.

During the period, the full-line operation of the LRT 2 System from Recto to Antipolo and the successful completion of key initiatives by the Management contributed to the substantial improvement in the operational and financial performance of LRTA. The government's implementation of Alert Level 1 in Metro Manila has also made a significant impact on the agency's performance.

For its service performance, LRTA has accomplished various projects and initiatives that significantly improved the level of comfort experienced by passengers and the accessibility of provided rail services. As part of the continued effort to mitigate the impact of the COVID-19 pandemic, the Authority also accomplished various projects and activities. Additionally, it delivered several public relations and promotional activities to improve customer relations to achieve client satisfaction.

On the LRTA's big-ticket projects, such as the Rehabilitation and Extension Projects, the Authority has worked tirelessly to fast-track the timely implementation of the said projects and endeavors to continue working in partnership with the DOTr and other relevant stakeholders to address the issues and problems.

As a way forward, the Management will vigorously pursue the strengthening of its management system, focusing on its core services and potential business ventures. It will continue to explore innovative ways to intensify revenue generation and collection as a part of its continual improvement. Various projects are already in the pipeline to restore the LRT system to its original condition. It shall put up digital infrastructures to automate and further improve its internal processes for efficiency and productivity in the delivery of services.

For the next half of 2022, much needs to be done. The Authority had a good start, given the positive results in its operation and financial performance during the first semester. As part of its commitment, it will continue providing the commuters with an efficient means of transportation and better rail services amidst the pandemic.