Office of the President of the Philippines
GOVERNANCE COMMISSION
FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
3/F, BDO Towers Paseo, 8741 Paseo De Roxas, Makati City, Philippines 1226

28 June 2022

ATTY. ARTHUR P. TUGADE
Chairman and DOTr Secretary
MR. JEREMY S. REGINO
Administrator
LIGHT RAIL TRANSIT AUTHORITY (LRTA)
1st Floor, Line 2 Depot
Marcos Highway, Pasig City

RE: TRANSMITTAL OF 2022 PERFORMANCE SCORECARD

Dear Secretary Tugade and Administrator Regino,

This is to formally transmit the Charter Statement and Strategy Map ***(Annex A)*** and 2022 Performance Scorecard ***(Annex B)*** of LRTA. The same is to be posted in LRTA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.

The LRTA-proposed Performance Scorecard submitted through its letter dated 21 August 2021[1] was **MODIFIED** based on the discussions made during the Technical Panel Meeting (TPM) held on 20 December 2021 and evaluation of additional documents submitted via letters dated 11 January 2022,[2] 13 May 2022,[3] and 18 May 2022.[4]

We take this opportunity to remind LRTA that Item 5 of GCG M.C. No. 2017-02 mandates GOCCs to submit Quarterly Monitoring Reports and upload the same in the GOCC's website within thirty (30) calendar days from the close of each quarter. LRTA is thus directed to submit its revised Quarterly Targets based on the attached scorecard upon submission of its Quarterly Monitoring Report for 2022.

Finally, under GCG M.C. No. 2017-02, GOCCs can no longer renegotiate the targets set in their Performance Scorecards for the current year. Thus, any request for modification in the 2022 Performance Scorecard will instead be considered during the validation of the reported annual accomplishments.

FOR LRTA'S INFORMATION AND COMPLIANCE.

Very truly yours,

SAMUEL G. DAGPIN, JR.
Chairman

JAYPEE O. ABESAMIS
*OIC-Commissioner**

MARITES C. DORAL
Commissioner

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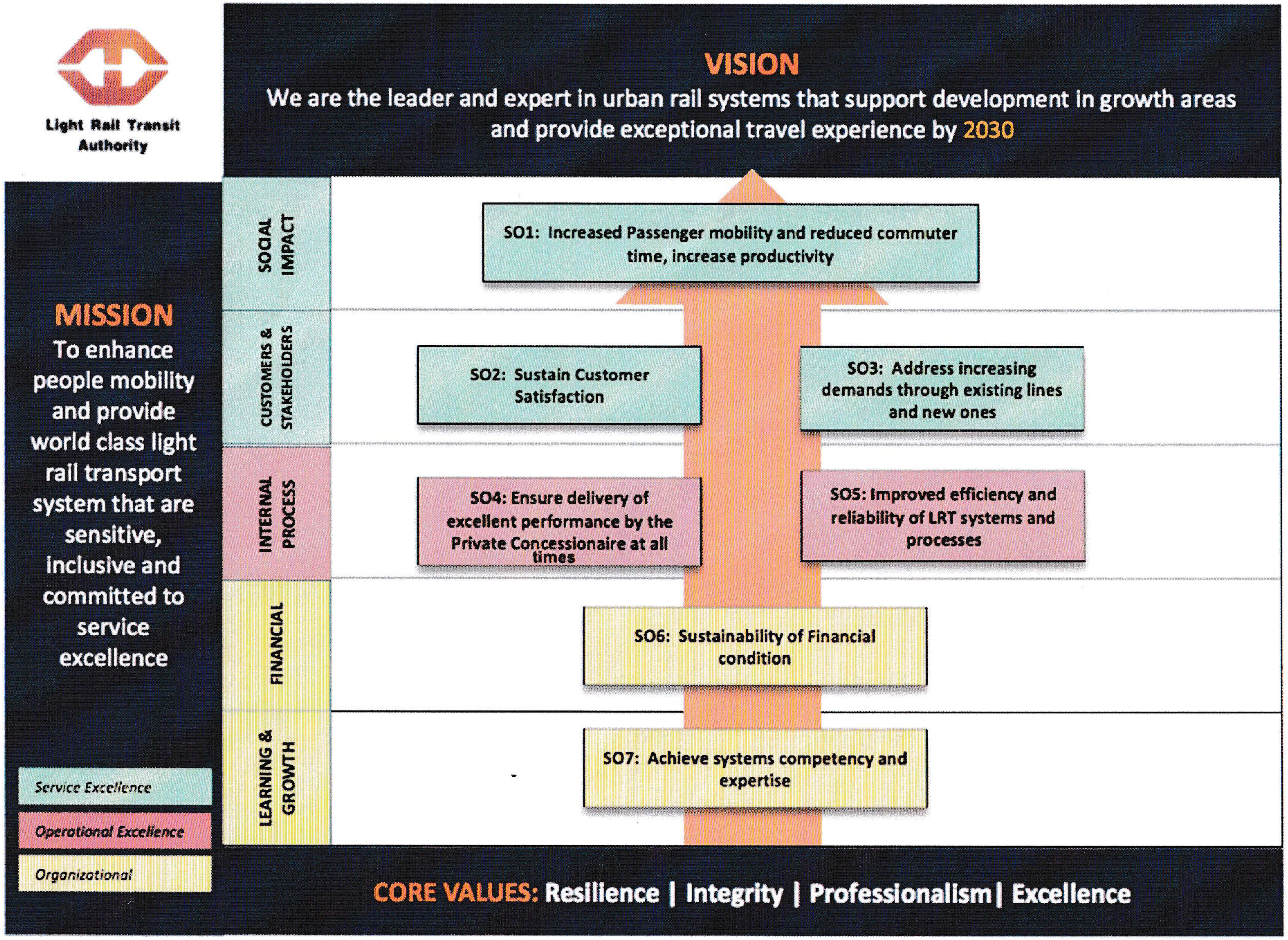
[1] Officially received by the Governance Commission on 17 August 2020.
[2] Officially received by the Governance Commission on 14 January 2022.
[3] Officially received by the Governance Commission on 16 May 2022.
[4] Officially received by the Governance Commission on 18 May 2022.
* By virtue OF the Memorandum from the Executive Secretary dated 21 March 2022.

Light Rail Transit Authority



LIGHT RAIL TRANSIT AUTHORITY (LRTA)

	Component					Baseline Data		Targets	
		Objective/Measure	Formula	Wt.	Rating Scale [a/]	2019	2020	2021	2022
SOCIAL IMPACT	**SO 1**	**Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity**							
	SM 1	Passenger Ridership	Absolute Figure (in Millions)	0%	*For monitoring purposes only*	L1: 161.22	L1: 50.97	L1: 57.54	L1: 94.95
				4%	Actual / Target	L2: 56.98	L2: 12.50	L2: 12.68	L2: 33.54
		Sub-total		***4%***					
CUSTOMERS & STAKEHOLDERS	**SO 2**	**Sustain Customer Satisfaction**							
	SM 2	Percentage of Satisfied Customers	Number of respondents who gave *at least* a Satisfactory rating / Total number of respondents		Actual / Target *0% = If less than 80%*		*Using the Enhanced Guidelines for the Conduct of the CSS prescribed by the GCG*		
		a. Passengers		6%		95.14%	*Excluded*	92%	100%
		b. Concessionaires		2%			100%	92%	100%
	SO 3	**Address Increasing Demands Through Existing Lines and New Ones**							
	SM 3	Line 2 West Extension Project	Actual Accomplishment	7%	Actual / Target	N/A	N/A	100% Completion of Detailed Engineering Design for Civil Works, Electromechanical Systems and Rolling Stock	100% Completion of Detailed Engineering Design for Civil Works, Electromechanical Systems and Rolling Stock*

* *Conditioned upon LRTA's timely receipt of the MYOA for the Project within the year.*

	Component					Baseline Data		Targets	
		Objective/Measure	Formula	Wt.	Rating Scale [a/]	2019	2020	2021	2022
INTERNAL PROCESS	SM 4	*Line 1 South Extension Project*							
		a. Relocation of 200 ISFs under Package 3	Actual Accomplishment	5%	Actual / Target	*Measure Excluded*	Relocated 38 ISFs under ROW Package 2	Relocation of 109 ISFs under Package 2	100% Completion of Census and Tagging for the Relocation of 200 ISFs under Package 3
		b. Trainsets of New Rolling Stock – 4th Generation LRVs	Actual Accomplishment	10%	Actual / Target	N/A	Manufacture of Seven (7) Trainsets	Delivery of Eighteen (18) Trainsets	Delivery of Five (5) Trainsets
		Sub-total		***30%***					
	SO 4	**Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times**							
	SM 5	Compliance Rate of Concessionaire to the Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI *(No. of Rectified Non-compliance / Total No. of Noncompliance x 100%)*	10%	97% & above = 10% 95%-96% = 9% 93%-94% = 8% 92% = 7% 91% = 6% 90% = 5% Below 90% = 0%	99.43%	100%	96%	97%
	SM 6	Compliance Rate of Line 2 Automated Fare Collection System (AFCS) Concessionaire to the Service Level Agreement (SLA)	[(∑ Numerical Rating / No. of Relevant Provisions) / Highest Numerical Rating)] x 100%	9%	Actual / Target	93.81%	84.22%	100%	100%

	Component					Baseline Data		Targets	
		Objective/Measure	Formula	Wt.	Rating Scale [a/]	2019	2020	2021	2022
INTERNAL PROCESS	**SO 5**	**Improved Efficiency and Reliability of LRT Systems and Processes**							
	SM 7	Number of Projects Completed for Improved Systems and Facilities	No. of Projects Completed *(Physical Completion)*	10%	Actual / Target	1	2	8	5
	SM 8	*ISO Certifications*							
		a. ISO 9001:2015 (QMS)	Actual Accomplishment	5%	All or Nothing	Passed Surveillance Audit for ISO 9001:2015	Passed Surveillance Audit for ISO 9001:2015	ISO 9001:2015 Re-certification	Continued Certification on ISO 9001: 2015
		b. ISO 45001:2018 (OHS)	Total Number of Trained Safety Officers	5%	Actual / Target	N/A	N/A	Six (6) Safety Officers completed OHS-related trainings	Four (4) Safety Officers completed OHS-related trainings
			Sub-total	***39%***					
FINANCIAL	**SO 6**	**Sustainability of Financial Condition**							
	SM 9	*Budget Utilization Rate (BUR)*							
		a. GAA Subsidies – amounts obligated	Amount Obligated / Total GAA Subsidy	2%	Actual / Target	86.14%	43.69% *(Current Budget)*	100% *(Current Budget)*	90%
		b. GAA Subsidies – amounts disbursed	Amount Disbursed / Total Obligated	2%	Actual / Target				90%
		c. Corporate Funds – CO & MOOE	Amount Disbursed / Total COB	2%	Actual / Target		68.16% *(Prior Years' Subsidies)*	100% *(Prior Years' Subsidies)*	90%

	Component					Baseline Data		Targets	
		Objective/Measure	Formula	Wt.	Rating Scale [a/]	2019	2020	2021	2022
LEARNING AND GROWTH	SM 10	Collection Efficiency Rate	Total Actual Collection for the Year / Total Target Collection for the Year	10%	Actual / Target	N/A	89.39%	90%	90%
			Sub-total	***16%***					
	SO 7	**Achieve Systems Competency and Expertise**							
	SM 11	Percentage of Employees Meeting Required Competencies	No. of Employees with Competency Assessment / Total Employees	5%	Actual / Target	100% of Employees Meeting Required Competencies	Board-Approved Revised Competency Framework	Prepared Revised Competency Profile of All Positions in the LRTA	Establish Baseline
	SM 12	Cross-Functional Learning/ Skilling for Core Services (Operations – Train Operators, Traffic Control, Station Personnel)	Actual Accomplishment *(physical count of trained staff)*	2%	Actual / Target	N/A	N/A	a. Certified Train Operators = 4 Station Personnel	a. Familiarized/ Oriented Train Operators = 4 Station Personnel
				2%				b. Certified Traffic Control Staff = 4 TOD Personnel	b. Familiarized/ Oriented Traffic Control Staff = 4 TOD Personnel
				2%				c. Re-Oriented OCC Personnel to Train Operations = 4 OCC Personnel	c. Re-Oriented OCC Personnel to Train Operations = 4 OCC Personnel
			Sub-total	***11%***					
			TOTAL	**100%**					

a/ But not to exceed the weight assigned per indicator.

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	SM 8	*ISO Certifications*							
		a. ISO 9001:2015 (QMS)	Actual Accomplishment	5%	All or Nothing	Passed Surveillance Audit for ISO 9001:2015	Passed Surveillance Audit for ISO 9001:2015	ISO 9001:2015 Re-certification	Continued Certification on ISO 9001: 2015
		b. ISO 45001:2018 (OHS)	Total Number of Trained Safety Officers	5%	Actual / Target	N/A	N/A	Six (6) Safety Officers completed OHS-related trainings	Four (4) Safety Officers completed OHS-related trainings
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		a. GAA Subsidies – amounts obligated	Amount Obligated / Total GAA Subsidy	2%	Actual / Target	86.14%	43.69% *(Current Budget)*	100% *(Current Budget)*	90%
		b. GAA Subsidies – amounts disbursed	Amount Disbursed / Total Obligated	2%	Actual / Target				90%
		c. Corporate Funds – CO & MOOE	Amount Disbursed / Total COB	2%	Actual / Target		68.16% *(Prior Years' Subsidies)*	100% *(Prior Years' Subsidies)*	90%