



## YEAR-END ACCOMPLISHMENT REPORT CY2020

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#### Outlook

## INTRODUCTION

The Light Rail Transit Authority (LRTA) is a Government-Owned and Controlled Corporation (GOCC) attached to the Department of Transportation (DOTr). It is mandated to be primarily responsible for the construction, operation, maintenance, and/or lease of light rail transit systems in the Philippines by virtue of Executive Order (EO) No. 603, dated 12 July 1980, as amended.

The Authority owns two (2) of the light rail transit systems in the country located in Metro Manila, namely, the LRT Line 1 and LRT Line 2. The LRT Line 1 System began its full operations in May 1985 from Monumento, Caloocan City to Baclaran, Parañaque City. It was further extended towards the North in October 2010 with the construction of two (2) additional stations, the Balintawak and Roosevelt stations in Quezon City, forming part of the now twenty (20) stations of the system. Meanwhile, the LRT Line 2 System began its operations in April 2004 with eleven (11) stations traversing the Santolan (Pasig City) – Recto (City of Manila) route

LRTA is currently the monitoring arm for the Concession Agreement between the DOTr and LRTA as Co-Grantors and its private concessionaire, Light Rail Manila Corporation (LRMC), for the operations and maintenance of LRT Line 1 System and the construction of its extension to Bacoor, Cavite. LRTA also acts as the Public Transport Operator (PTO) under a Service Level Agreement (SLA) with the AF Payments, Inc. (AFPI) in maintaining Line 2's ticketing system through a Public-Private Partnership (PPP) scheme. As such, LRTA now only operates the LRT Line 2 System while its maintenance is outsourced to the Autre Porte Technique Global, Inc. Multi-Scan Corporation and Opus Land Inc. Joint Venture, otherwise known as "AMSCO-JV," a private Maintenance Contractor, whose services commenced on 19 December 2018.

For coverage, this Accomplishment Report will focus on the operational and financial aspects of the current activities of LRTA: the administration and management of the Line 2 System, the Concession Agreement monitoring of Line 1, its performance as a PTO under the SLA, and its project management of the Line 2 East Extension Project and Line 2 West Extension Project as well as its share in the government's responsibility as regards the construction of the Line 1 South (Cavite) Extension Project under a PPP scheme. It also includes the accomplishments on major Programs, Projects, Activities (PPAs), and Good-Governance initiatives of the Authority within the period under review.





## 01. Key Policies Issuance

#### I. Key Policy Issuances

Consistent with the government priorities and with the implementation of its Quality Management System (QMS), the agency has executed various general administration related policy issuances and Board authorizations as well as signed Agreements aimed at enhancing and strengthening its corporate governance, operational and organizational management and initiatives in mitigating the impact of COVID-19 pandemic.

Board Resolution No.	Board Resolution	Date Approved
001-2020	Approval of the LRTA CY 2020 Final Annual Procurement Plan (APP) and APP Non-CSE	24 Jan 2020
002-2020	Approval of the request for the Department of Finance (DOF) and the Bureau of Treasury (BTR) to advance the payment of LRTA loan amortizations for the months of February, March, April, June, August, September, October and December 2020 with an estimated total amount of Two Billion Eight Hundred Seventy-Three Million Four Hundred three thousand six hundred Eighty-Two and 28/100 (php2,873,403,682.28) Pesos.	24 Jan 2020
003-2020	<ul> <li>Approval of the Deed of Absolute Sale in favor of LRTA for the LRTA Line 1 South Extension Project covering Two Hundred Twenty Three (223 sq.m.) square meters; thirty five (35 sq.m.) square meters; and, three (3 sq.m.) square meters from its registered owners Jose Arevalo and heirs of Anastacia A. Dela Cruz covered by Transfer Certificate of Title Nos. 005-2015000667, 005- 2015000668, and 005-2015000672, respectively, issued by the Registry of Deeds of Las Piñas City in the total consideration amount of Six Million Five Hundred Twenty-Five Thousand (Php6,525,000.00) Pesos which amount has been arrived at by using the valuation rate of Twenty-Five Thousand (Php25,000.00) Pesos per square meter.</li> <li>Approval of the said total price of the affected land to the seller in accordance with the payment schedule and set conditions</li> <li>Grant of authority to the LRTA Administrator to sign, execute, and issue the deed of absolute sale and other pertinent and necessary documents.</li> </ul>	21 Feb 2020
004-2020	<ul> <li>Approval of the Deed of Absolute Sale in Favor of LRTA for the Right-of-Way of the LRTA Line 1 South Extension Project covering Seventy-Two (72 sq.m.) square meters and Orphaned Lots of Sixty-Eight (68 Sq.m.) Square Meters from its Registered Owner Heirs of Tranquilina S. Reyes covered by Transfer Certificate of Title No. S-37845 issued by the Registry of Deeds of Las Piñas City in the total consideration amount of One Million Four Hundred Twenty-Eight Thousand (Php1,428,000.00) Pesos which amount has been arrived at by using the valuation rate of Twenty-One Thousand (Php21,000.00) Pesos Per Square Meter.</li> <li>Approval of the said total price of the affected land to the seller in accordance with the payment schedule and set condition</li> <li>Grant of authority to the LRTA Administrator to sign, execute, and issue the deed of absolute sale and other pertinent and necessary documents.</li> </ul>	21-Feb-20
005-2020	<ul> <li>Approval of the Amendment to Supplemental Memorandum of Agreement between LRTA and DOTr for the Release and Transfer of Funds for The LRT Line 2 West Extension Project in the total amount of Six Hundred Eight Million Pesos (Php608,000,000.00) Pesos.</li> <li>Grant of authority to the LRTA Administrator to sign, execute, and issue the</li> </ul>	21-Feb-20

Board Resolution No.	Board Resolution	Date Approved
	Memorandum of Agreement and such other pertinent documents.	
006-2020	<ul> <li>Approval of Award of Contract Through Alternative Mode of Procurement under the Negotiated Procurement of Adjacent Contiguous Contract provided by Section 53.4 in relation to Clause D(4), Rule V, Annex H of R.A. 9184 and Its Revised IRR for the Procurement of Consulting Services for the Restoration of Various LRT Line 2 System Burned/Damaged by the Fire Incident of 03 October 2019 in Favor of Westrax Jv (Joint Venture Of JF Cancio And Associates (JFCA), TCGI Engineers, Key Engineers Co., Soosung Engineering Co., Ltd, and Korea Rail Network Authority, in the Total Contract Amount of Seventy-One Million One Hundred Seventy-Nine Thousand Six Hundred Sixty-Four (Php71,179,664.00) Pesos.</li> </ul>	15-Apr-20
	<ul> <li>Award is conditioned on the complete submission of all documents required by R.A. No. 9184 and its IRR, and without any negative Comments from the members.</li> </ul>	
007-2020	Approval of the Amendment of LRTA CY 2020 Annual Procurement Plan for the Procurement of Supplies, Materials and Equipment Necessary for the COVID-19 Requirements.	15-Apr-20
008-2020	Approval of the Memorandum of Agreement between LRTA and Government Service Insurance System (GSIS) for the GSIS Financial Assistance Loan (GFAL), authorizing the LRTA Administrator to sign, execute, and issue the Memorandum of Agreement and such other pertinent documents, and extend the Period of Effectivity of the MOA or the assistance period up to three (3) months from September 2020, if the need arise, and it is justified and subject to GSIS Guidelines and Policy on the matter.	15-Apr-20
009-2020	<ul> <li>Approval of the Deed of Absolute Sale in Favor of LRTA for the Right-Of-Way of the LRT Line 1 South Extension Project for the Land Covering a total area of One Hundred Fifty-Seven (157 Sq. M.) Square Meters from its Registered Owner Fidelito B. Bernardo covered by Transfer Certificate of Title No. 16344 issued by the Registry of Deeds for Parañaque City in the total consideration amount of One Million Five Hundred Seventy Thousand (Php1,570,000.00) Pesos which amount has been arrived at by using the valuation rate of Ten Thousand (Php10,000.00/Sq. M.) Pesos per Square Meter.</li> <li>Approval of the said total price of the affected land to the seller in accordance with the payment schedule and set conditions.</li> <li>Grant of authority to the LRTA Administrator to sign, execute, and issue the deed of absolute sale and other pertinent and necessary documents.</li> </ul>	15-Apr-20
010-2020	<ul> <li>Approval of Award of Contract in favor of Net Pacific Inc., for the replacement of Precision Air-Conditioning System at LRTA Line 2 Depot in the total contract amount of Sixty-Five Million Nine Hundred Thousand (Php65,900,000.00) Pesos.</li> <li>Grant of authority to the LRTA Administrator to sign and issue the pertinent Notice of Award, Contract, and Notice to Proceed in accordance with existing laws, rules, and regulations.</li> </ul>	15-Apr-20

Board Resolution No.	Board Resolution	Date Approved
011-2020	<ul> <li>Approval of the Deed of Absolute Sale in Favor of LRTA for the Right Of Way Requirement of the LRT Line 1 South Extension Project covering One Hundred Eighty-Five (185 Sq.M.) Square Meters from its Registered Owner Imelda Rafaelita L. Espiritu Et Al., covered by Transfer Certificate of Title No. issued by the Registry of Deeds of Parañaque City in the total consideration amount of Three Million Three Hundred Thirty Thousand (Php3,330,000.00) Pesos which amount has been arrived at by using the valuation rate of Eighteen Thousand (Php18,000.00/Sq. M.) Pesos Per Square Meter.</li> <li>Approval of the said total price of the affected land to the seller in accordance with the payment schedule and set conditions.</li> <li>Grant of authority to the LRTA Administrator to sign, execute, and issue the deed of absolute sale and other pertinent and necessary documents.</li> </ul>	26-Jun-20
012-2020	<ul> <li>Approval of the Deed of Absolute Sale In Favor of LRTA for The Right Of Way Requirement of the LRT Line 1 South Extension Project covering Eighty-One (81 Sq.M.) Square Meters from its Registered Owners Ernesto Ong And Ruben Ong covered by Transfer Certificate of Title No. T-41950 Issued by the Registry of Deeds of Las Piñas City in the total consideration amount of Two Million Twenty-Five Thousand (Php2,025,000.00) Pesos which amount has been arrived at by using the valuation rate of Twenty-Five Thousand (Php25,000.00) Pesos Per Square Meter.</li> <li>Approval of the said total price of the affected land to the seller in accordance with the payment schedule and set conditions.</li> <li>Grant of authority to the LRTA Administrator to sign, execute and issue the deed of absolute sale and other pertinent and necessary documents.</li> </ul>	26-Jun-20
013-2020	Approval of CY 2020 Revised Corporate Operating Budget (COB) in the amount of Twenty-Two Billion Three Hundred Ninety-Six Million Two Hundred Ninety-Seven Thousand Seven Hundred Nineteen (Php22,396,297,719.00) Pesos.	26-Jun-20
014-2020	Approval of the CY 2021 LRTA Budget Estimates in the total amount of Forty-One Billion Three Hundred Seventy-Nine Million Six Hundred Fifty-Nine Thousand (Php41,379,659,000.00) Pesos to be submitted to the DBM for further consideration and approval of the latter.	26-Jun-20
015-2020	Approval of the Design and Build Documents for the LRT Line 2 West Extension Project required under Section 7 of Annex G – Guidelines for the Procurement and Implementation of Contracts for Design and Build Infrastructure Projects of the 2016 Implementing Rules and Regulations of R.A. No. 9184.	26-Jun-20
016-2020	<ul> <li>Approval of the Deed of Absolute Sale In Favor of LRTA for The Right of Way requirement of the LRT Line 1 South Extension Project covering Thirty-Four (34 Sq.M.) Square Meters from its registered owner Asiaworld Properties Philippine Corporation covered by Transfer Certificate of Title No. 010-2018000676 issued by the Registry of Deeds for Parañaque City in the total consideration amount of Ten Million Two Hundred Thousand (Php10,200,000.00) Pesos which amount has been arrived at by using the valuation rate of Three Hundred Thousand (Php300,000.00/Sq.m.) Pesos Per Square Meter.</li> <li>Approval of the said total price of the affected land to the seller in accordance with the payment schedule and set conditions.</li> <li>Grant of authority to the LRTA Administrator to sign, execute, and issue the deed of absolute sale and other pertinent and necessary documents.</li> </ul>	24-Jul-20
017-2020	Approval of the Amendment of CY 2020 Annual Procurement Plan (APP).	24-Jul-20
017-2020		

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Board Resolution No.	Board Resolution	Date Approved
	System and Facilities Improvement, Rehabilitation and Modernization Program.	
019-2020	Approval of the Revised LRTA Corporate Plans for CY 2020 and for FY 2021 Plus (+) Outyears FY 2022-2023.	24-Jul-20
020-2020	Approval of the LRTA Requirements for the Performance Evaluation System (PES) Targets for FY 2021 as well as authorizing the LRTA Administrator to Negotiate with the GCG for and on Behalf of the LRTA Board of Directors on The LRTA Performance Commitments for FY 2021.	24-Jul-20
021-2020	Approval of Award of Contract for One (1) Lot Restoration of Rectifier Substation (RSS) Nos. 4, 5 And 6 In favor of NAR Power Systems Specialists Corporation under PR No. Rs-1219-054 in the total amount of Five Hundred Forty-Five Million One Hundred Seven Thousand Six Hundred Two and 44/100 (Php545,107,602.44) Pesos procured through Negotiated Procurement under Emergency Cases pursuant to Sections 53 And 53.2 of the 2016 Revised IRR of R.A. No. 9184.	05-Aug-20
022-2020	Approval of the 2nd Supplemental Memorandum of Agreement between the Light Rail Transit Authority (LRTA) and The Manila Electric Company (Meralco) for the Updated Relocation Works of Meralco Utilities affected by the alignment of the LRT Line 1 Cavite Extension Project; provided that the approval does not cover the indicative costs, and that the matter shall be referred back to the Board for its proper approval of the costs involved based on proper standards of computation as provided for by pertinent law.	05-Aug-20
023-2020	Resolved to certify, pursuant to DOF Circular No. 2-99 dated 07 September 1999, and based on official records kept, maintained, and presented by LRTA responsible officials, that existing loans secured and advanced by the national government to fund and support big ticket undertakings/projects for LRTA totaling to Twenty Eight Billion Six Hundred Ninety Million One Hundred Thirty-Two Thousand Four Hundred Thirty and 95/100 (Php28,690,132,430.95) Pesos as of December 31, 2018 which are being requested for conversion into national government subsidy to LRTA by the nature of the undertakings/projects for which they were put to use are not purely recoverable and/or necessarily required national government support.	05-Aug-20
024-2020	Approval of the Request for the Department of Finance (DOF) and the Bureau of Treasury (BTR) to advance the payment of Ioan amortizations for the months of February, March, April, June, August, September, October, and December 2021 with an estimated total amount of Two Billion Eight Hundred Eighty-Two Million Four Hundred Eight Thousand Five Hundred Eighty-Four and 71/100 (Php2,882,408,584.71) Pesos.	05-Aug-20
025-2020	Approval of the Recalibration of the LRTA 2020 targets in the GCG Performance Scorecard.	25-Sep-20
026-2020	Approval of the amendment on the CY 2020 Annual Procurement Plan (APP) for the demolition, removal, and relocation of various obstructing structures along the LRT 1 South Extension Project alignment in the total amount of One Million Six Hundred Twenty-One Thousand Eight Hundred Seven and 70/100 (php1,621,807.70) pesos.	23-Oct-20
027-2020	Approval of the LRTA Indicative FY 2021 Annual Procurement Plan (APP).	23-Oct-20
028-2020	Approval of the Memorandum of Agreement between DOTR, LGU-BACOOR, DHSUD, NHA and LRTA for the resettlement activities of informal settler families (ISFs) in Bacoor, Cavite, affected by the alignment of the LRT Line 1 Cavite Extension Project as well as authorizing the LRTA Administrator to sign, execute, and issue the deed of absolute sale and other pertinent and necessary documents.	23-Oct-20
029-2020	<ul> <li>Approval of Award to AMSCO JV of the contract for the repair/restoration of trainsets 13 and 18 under PR NO. RS-1019-041 and ITB no. 1019-139-08 in the total amount of Thirteen Million Six Hundred Fifty-One Thousand Six Hundred Seventy-Two Pesos and 01/100 (Php13,651,672.01) procured through Negotiated Procurement under Emergency Cases pursuant to Sections 53 and 53.2 of the 2016 Revised Implementing Rules and Regulations (IRR) of RA No. 9184 as an Alternative Mode of Procurement.</li> <li>Grant of authority to the LRTA administrator to sign, execute, and issue the award and other pertinent and necessary documents.</li> </ul>	20-Nov-20

Board Resolution No.	Board		Date Approved			
030-2020	Approval of the Amendment of Memorandum of Agreement between Meralco and LRTA for the relocation of facilities affected by the alignment of LRT Line 1 South Extension Project as well as authorizing the LRTA Administrator to sign, execute and issue the Memorandum of Agreement and other pertinent and necessary documents.			20-Nov-20		
	Approval of the grant and release of Informal Settler Families (ISFs) affecte Extension Project in the total amount Thousand (Php2,394,000.00) Pesos, a	d by the alignment of of Two Million Three s follows:	LRT 1 South (Cavite)			
	Location	Estimated No. of Affected Families	Financial Assistance (In PhP)			
	Brgy. Pulang Lupa Uno, Las Pinas City					
	A. Gabriel Compound	13	234,000.00			
	B. Dumpsite C. 2 Private Properties with ISFs	<u>100</u> 20	1,800,000.00 360,000.00			
	Total	133	2,394,000.00			
031-2020	- The afore-cited numbers of estimation	ted families, as well		20-Nov-20		
031-2020	subjected to census survey, BSAA			20-1000-20		
	pre-qualification of no existing rec	cords of award from	government housing			
	projects.					
	- And that the payment scheme for the					
	Landbank with the use of duly iss		enerated Certificate of			
	Entitlement with latest picture of reci	pient.				
	Approval of the Final Amendment of	CV 2020   RTA Ann	ual Procurement Plan			
	(APP) and that any reallocation and/o			00 NI 00		
032-2020	applicable policies and regulations on t	20-Nov-20				
	Approval of the Deed of Absolute 3	Sale in favor of LRT	A for the LRTA Line 1			
	south Extension Project covering C					
	meters from its registered owner					
	Ocampo covered by TCT no. t-584573 issued by the Registry of Deeds of Cavite City in the total consideration amount of Two Million Three Hundred Eighty-Two Thousand (Php2,382,000.00) Pesos which amount has been arrived at by using the valuation rate of Seven Thousand (Php7,000.00) pesos per					
	square meter.					
	<ul> <li>Resolved further the approval of th</li> </ul>	e said total price of t	he affected land to the			
033-2020	<ul> <li>Resolved further, the approval of th seller in accordance with the payme</li> </ul>			18-Dec-20		
033-2020	Resolved further, the approval of th seller in accordance with the payment			18-Dec-20		
033-2020	seller in accordance with the payme	nt schedule and set co	onditions.	18-Dec-20		
033-2020	<ul><li>seller in accordance with the payme</li><li>Grant of authority to the LRTA Ad</li></ul>	nt schedule and set co ministrator to sign, e	onditions. xecute, and issue the	18-Dec-20		
033-2020	seller in accordance with the payme	nt schedule and set co ministrator to sign, e	onditions. xecute, and issue the	18-Dec-20		
033-2020	<ul> <li>seller in accordance with the payme</li> <li>Grant of authority to the LRTA Ad deed of absolute sale and other pert</li> </ul>	nt schedule and set comministrator to sign, e inent and necessary of	onditions. xecute, and issue the documents.	18-Dec-20		
033-2020 034-2020	<ul> <li>seller in accordance with the payme</li> <li>Grant of authority to the LRTA Ad deed of absolute sale and other pert</li> <li>Approval of the Revised Competency F</li> </ul>	nt schedule and set comministrator to sign, e inent and necessary of	onditions. xecute, and issue the documents.	18-Dec-20 18-Dec-20		
	<ul> <li>seller in accordance with the payme</li> <li>Grant of authority to the LRTA Ad deed of absolute sale and other pert</li> </ul>	nt schedule and set comministrator to sign, e inent and necessary of	onditions. xecute, and issue the documents.			
	<ul> <li>seller in accordance with the payme</li> <li>Grant of authority to the LRTA Ad deed of absolute sale and other pert</li> <li>Approval of the Revised Competency F Railway Critical Competencies.</li> <li>Approval of the Multi-Year Contracting</li> </ul>	nt schedule and set comministrator to sign, e inent and necessary of ramework of the LRT.	onditions. xecute, and issue the documents. A incorporating the			
	<ul> <li>seller in accordance with the payme</li> <li>Grant of authority to the LRTA Ad deed of absolute sale and other pert</li> <li>Approval of the Revised Competency F Railway Critical Competencies.</li> </ul>	nt schedule and set comministrator to sign, e inent and necessary of ramework of the LRT.	onditions. xecute, and issue the documents. A incorporating the			
	<ul> <li>seller in accordance with the payme</li> <li>Grant of authority to the LRTA Ad deed of absolute sale and other pert</li> <li>Approval of the Revised Competency F Railway Critical Competencies.</li> <li>Approval of the Multi-Year Contracting The ISO QMS 9001:2015 Standard of I</li> </ul>	nt schedule and set comministrator to sign, e inent and necessary of ramework of the LRT.	onditions. xecute, and issue the documents. A incorporating the			
	<ul> <li>seller in accordance with the payme</li> <li>Grant of authority to the LRTA Ad deed of absolute sale and other pert</li> <li>Approval of the Revised Competency F Railway Critical Competencies.</li> <li>Approval of the Multi-Year Contracting The ISO QMS 9001:2015 Standard of I Year 2021 – Php250,000.00</li> </ul>	nt schedule and set comministrator to sign, e inent and necessary of ramework of the LRT.	onditions. xecute, and issue the documents. A incorporating the	18-Dec-20		
	<ul> <li>seller in accordance with the payme</li> <li>Grant of authority to the LRTA Ad deed of absolute sale and other pert</li> <li>Approval of the Revised Competency F Railway Critical Competencies.</li> <li>Approval of the Multi-Year Contracting The ISO QMS 9001:2015 Standard of I</li> </ul>	nt schedule and set comministrator to sign, e inent and necessary of ramework of the LRT.	onditions. xecute, and issue the documents. A incorporating the			





## 02. COMPARATIVE OPERATIONAL AND FINANCIAL HIGHLIGHTS (CY2020 v CY2019)

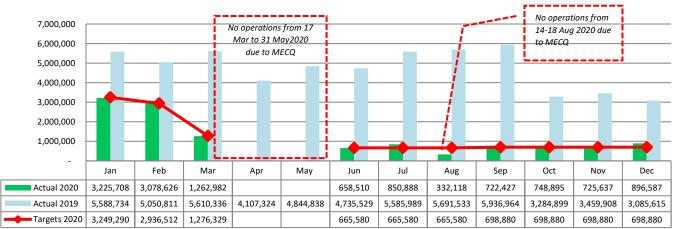
#### A. Operational Key Performance Indicators (KPIs)

Actual vs. Target Variance		Target 2020	Actual 2020	Actual 2019	Variance from Target (%)	Variance from 2019 (%)
	Ridership (In Millions)	12.22	12.50	56.98	2.29%	-78.06%
	Daily Average	44,676	45,463	159,615	1.76%	-71.52%
	Highest Daily Ridership for the Year		148,444	249,701		-40.55%
2	Date		Jan 9 (Thu)	Sept 6 (Fri)		

#### Ridership

The LRT Line 2 finished the year 2020 with a ridership of 12.50 Million, exceeding its target by 2.29%. However, it plummeted by 78.06% from its recorded 56.98 Million of 2019. Attributing to this dip in ridership are the degraded operations of the LRT Line 2 due to the fire incident on 03 October 2019 and the reduction in train capacity due to the CoVid-19 pandemic.

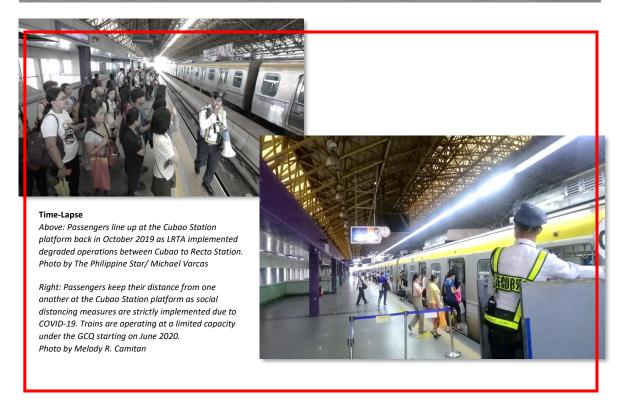
In mitigating the effects of the COVID-19 pandemic, the National Government implemented Community Quarantines/lockdowns and various measures including the suspension of railway operations. Thus, a shutdown was implemented for the LRT Line 2 operations from 17 March to 31 May 2020. Even with the placing of NCR under General Community Quarantine (GCQ) on 01 June 2020, which prompted the resumption of operations of the Line 2 system, a slow ridership growth was seen as the System operated in a reduced capacity to implement social distancing protocols. LRT train operations were suspended from 14 to 18 August 2020 when Metro Manila was placed again under a stricter Modified Enhanced Community Quarantine (MECQ) because of the rising cases of COVID-19 transmission. Upon reverting back to GCQ on 19 August 2020, LRT Line 2 still operated on a limited capacity of a maximum of 160 passengers per trainset in accordance with the 1.0 meter physical distancing implemented in the rail transportation sector.



#### Line 2 Monthly Ridership CY2020 vs CY2019

\*Degraded operations from Recto to Cubao stations and vice versa stating Oct 2019.

 Numbe	er of Days Operational of LR	T Line 2	
TARGET 2020 361 days	ACTUAL 2020: 275 days Variance from Target 2020: 86 days	ACTUAL 2019 357 days	
7 7 7	Variance from Actual 2019: 82 days		



#### **Train Service**

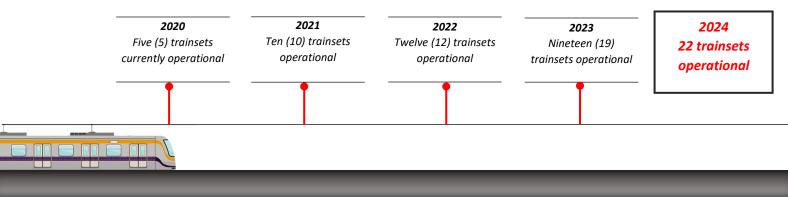
	Status of Trains Running 2020 vs 2019					
		Target 2020	Actual 2020	Actual 2019	Variance from Target (%)	Variance from 2019 (%)
	LRV/Car Trips during Peak-Hr	27	26	28	-3.70%	-7.14%
R	Trains Running during Peak-Hr	6	5	7	-16.67%	-28.57%
Ť	Train Km-Run	527,824	467,335	1,182,672	-11.46%	-60.48%
	DC Power Consumption (KWH)	10,817,158	6,747,800	15,623,100	-37.62%	-56.81%

Source: Line 2 Operations Related Report CY 2020



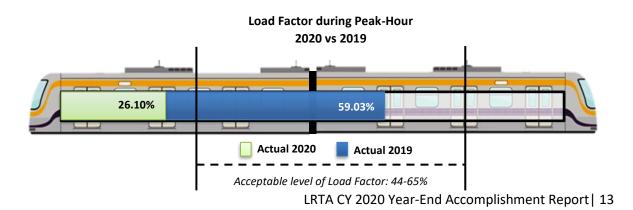
A total number of five (5) trains were consistently running for the duration of 2020, short of one (1) trainset compared to its current target and two (2) trainsets when compared to the actual performance of the previous year. For the year, an average of nine (9) minutes headway and an accumulated average service interruption time of 6.25 minutes for the year in review were recorded.

Efforts to increase train availability is continuously being made despite the restrictions caused by the community quarantines implemented in the region. The Repair/Restoration of Trainsets Nos. 18 & 13 that were damaged due to the collision incident 18 May 2019 is set to be completed by April 2021 as it is now in the finalization of negotiation stage and soon to be awarded to AMSCO JV. Meanwhile, the Restoration of Four (4) Down Trainsets Project is under procurement stage and is expected to be completed by September 2022. Moreover, LRTA's big ticket project "Acquisition of Fourteen (14) New Trainsets" is set to be completed by May 2025.



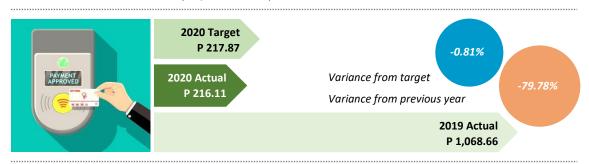
#### Load Factor

In the bid to curb the spread of COVID-19, capacity per trainset was limited to 160 passengers as a safety measure following the Inter-Agency Task Force for the Management of Emerging Infectious Disease (IATF-EID) and DoTr Guidelines. With the decrease in ridership due to the effects of the pandemic and the degraded operation, LRT Line 2's load factor went to a low of 26.10%, which is outside of the 44%-65% target this year. When compared to last year's actual record of 59.03%, a negative variance of 55.79% is noted



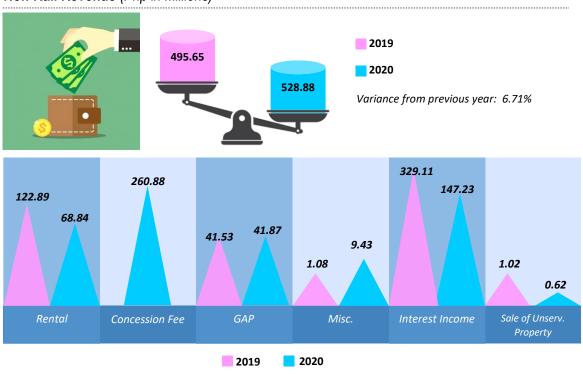
#### B. Financial Key Performance Indicators (KPIs)

**Gross Revenue Collection** (*Php in Millions*)



Source: 1st Preliminary Statement of Financial Performance for the period ended December 31, 2020

Compared to the same period last year, the revenue collection of Php216.11 Million decreased by 79.78% from the Php1,068.66 million of 2019 due to the reduction of ridership patronage that maybe attributed to the reduction of trains running, the degraded operation of the line for the whole year of 2020 as well as limited passenger capacity per trainset.



Non-Rail Revenue (Php in Millions)

Source: 1st Preliminary Statement of Financial Performance for the period ended December 31, 2020

The non-rail revenue collection for this year of Php 528.88 increased by 6.71% compared to last year due to low foot traffic as a result of the stoppage of operation for the three stations since October 2019 caused by the fire incident and the suspension of Line 2 operation because of the implemented protocols in mitigating the spread of COVID-19.

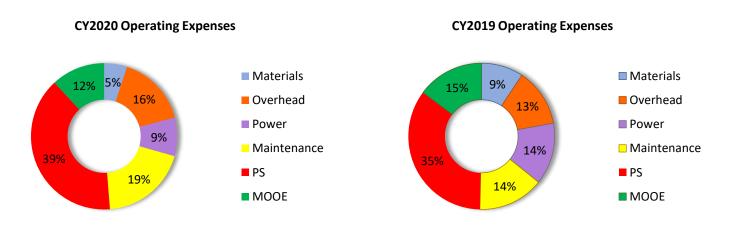
As an initiative to help the economy in dealing with the pandemic's impact, the LRTA implemented the pro-rated payment of lease from 16 March to 31 May 2020 and the adjustment of monthly lease rental for advertising spaces and train wraps equivalent to 30% of their existing rates from 01 June until full train capacity is restored.

#### **Operating Expenses** (Php in Millions)



LRTA's total operating expenses decreased by 11.38% compared to the same period last year mainly because of the reduced direct cost in materials and power expenses and reduced indirect cost (MOOE as an effect of the implemented community quarantines brought by the COVID-19 pandemic. For 2020, the bulk of the Authority's expenses are on Personal Services (PS), in the amount of Php 511.56 Million.

Materials				
	Php 70.51 <b>2020</b>	Php 135.90 <b>2019</b>		
	Over	head		
	Php 206.80 <b>2020</b>	Php 187.73 <b>2019</b>	•	
	Ροι	wer		
	Php 103.18 <b>2020</b>	Php 199.96 <b>2019</b>		
	Mainte	enance		
	Php 250.07 <b>2020</b>	Php 212.47 <b>2019</b>		
	Personal Se	ervices (PS)		
	Php 511.56 <b>2020</b>	Php 510.10 <b>2019</b>		
Maintena	nce and Other O	perating Expenses	(MOOE)	
\$	Php 153.64 <b>2020</b>	Php 216.01 <b>2019</b>	\$	



Source: 1st Preliminary Statement of Financial Performance for the period ended December 31, 2020

Comparing the two years, the Personal Services (PS) expenses continue to be the recorded highest operating expense. However, no significant increase from the previous year is noted. Meanwhile, Overhead expenditures are up by 10% due to the increase in the purchase of medical supplies and materials in the light of the pandemic. Materials remain to be at the lowest expenditure level with only a 5% share in the total expenses pie. Likewise, it significantly went down by 48% from the same period last year.

#### **Farebox Ratio**

The farebox ratio, which is the ratio of gross revenue to operations and maintenance costs, registered at 0.17 compared to last year's 0.73. Such decrease is attributed mainly to the reduction of the rail revenue to cover the operating expenses due to the CoVid-19 pandemic.







Variance:-76.71%





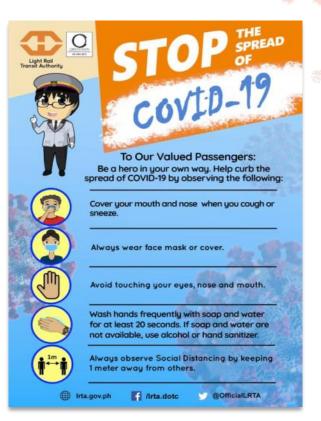
## 03. SERVICE PERFORMANCE

#### Addressing the Impact of COVID-19

With the outbreak of the COVID-19 pandemic early this year, the National Government has placed the the National Capital Region (NCR) under "Community Quarantine" last 15 March 2020, followed by a stricter "Enhanced Community Quarantine (ECQ)" for the entire Luzon the following day as a measure to mitigate the spread of the disease. This required placing the LRT Line 2 Operations under shutdown from 15 March until its resumption of service last 01 June with the downgrading of Metro Manila from "Modified Enhanced Community Quarantine (MECQ)" to "General Community Quarantine (GCQ)".

In support of the Government's initiatives in addressing the impact of COVID-19, LRTA has actively made the following efforts to respond to the needs of its stakeholders in time of pandemic:

- Complied with the directive to suspend the LRT 2 operation and the implementation of infrastructure projects from March 16, 2020 – May 31, 2020 and other issued protocols to reduce the risk of COVID-19 transmission in public transport
- Deployed a skeletal force of Train Operators, Traffic Control, Safety and Security, and essential support services personnel to ensure operational readiness and to safeguard LRTA assets
- Promoted awareness through the issuance and dissemination of guidelines and protocols on safety/precautionary measures through the LRTA website, social network, and tri-media
- Activated the Emergency Quick Response Team (EQRT) to immediately respond to/act on COVID-19 related cases/incidents
- Adopted alternative work arrangements with due consideration to pregnant, senior citizen, immuno-deficient employees, and those with comorbidities









- Observed social distancing of at least one (1) meter apart in the workplace, in the stations, inside office vehicles, inside the trains and in conveyance systems, etc
- Strictly enforced the "No Mask, No Entry" Policy
- Required the thermal scanning of security personnel prior to deployment
- Ensured the compliance of everyone on the minimum public health standards such as the wearing of reusable face masks, face shields, gloves, proper PPEs, frequent hand washing, etc.
- Conducted daily preventive maintenance works of LRT2 systems and facilities for operational readiness
- Conducted regular cleaning and disinfection/sanitation measures in all communal areas and frequently touched surface, in the LRT2 Revenue Line and at the LRTA offices including tracks, landscapes outside the stations, connecting lines at Recto and Santolan overpass
- Acquired portable thermal scanners for monitoring the temperature of passengers, Installed markers inside trains, at the platform, in conveyance systems and other areas to guide passengers in observing social

distancing employees, and guests before entry in all LRTA facilities

- Continued procurement for the COVID-19 related supplies and materials (PPE, face masks, disinfectants, medicines etc.) and equipment. Estimated requirements to address the pandemic amounts to PhP 132.245 M for CY 2020
- Discouraged the holding of face-to-face meetings. If unavoidable, only 4 to 5 participants are allowed.
- Conducted trainings/seminars online. Employees were allowed to attend webinars for capability-building.
- Employed various modes of communication such as teleconferencing, audio/video calls via Messenger/Telegram/Viber group chats, Skype, and through email
- Continued issuance/distribution of face masks to operations and office-based employees
- Strictly enforced thermal scanning and ensured the proper implementation of disinfection and sanitation protocols

\*Markers have been placed on areas where passengers are allowed to sit, or stand in line in preparation for the resumption of operations upon the lifting of the Enhanced Community Quarantine (ECQ) in Metro Manila.



- Regular monitoring of health conditions of employees and their families, and provision of 24/7 online medical consultation to them
- Ensured that all personnel performing front-line services, disinfection/sanitation, thermal scanning, etc. are provided with the appropriate PPEs and are worn while on duty.
- Regularly attended coordination meetings with DOTr and other agencies to discuss ways and means to address the hazards of the pandemic
- Conducted data gathering through employee surveys on employees' health condition and on the provision of shuttle service for the development of programs and projects on employee welfare
- Deployed shuttle van services to ferry employees from Cubao to Santolan, Pasig City, Depot and vice-versa, subject to change in time schedule due to actual road traffic situation
- Provided chairs at all the Line 2 stations for use of passengers as they wait for their turn
- Updated LRTA Safety and Health protocols to harmonize with the latest issuances of authorized agencies
- Remitted to the Bureau of the Treasury the amount of PhP 1.0 B and offered the unobligated allotment of PhP854 M under the

GAA for CY 2020 and PY 2019 in response to the call of the government for funds to finance measures to address the COVID-19 pandemic

- Coordinated with the LGUs, PNP, MMDA, DOTr for assistance in addressing crowd control issues once operation is resumed
- Simulation exercises conducted by the LRTA's Operations Group with the PNP and another by LRTA Operations and Engineering prior to start of operation on 01 June 2020
- Provided disinfectants for passengers inside the station
- Initiated the use of Ticket Vending Machine (TVM) to avoide face-to-face contact
- Continous announcement of DOH-LRTA Health and Safety Protocols
- Required passengers to wear face masks upon entry
- Implemented New Bus Augmentation scheme from Cubao to Antipolo to aid passengers of LRT Line 2.





Passengers of the Light Rail Transit-2 (LRT-2) can only get their tickets at the Ticket Vending Machines (TVM) after station tellers have been stopped from selling train tickets at the line's stations to control the transmission of the coronavirus disease. Ticket sellers are still present in the stations to assist first-time users of the TVM. Single Journey tickets are being quarantined for 72-hours before re-encoding in the system and return to circulation. The Authority uses ultraviolet light to disinfect the tickets.

Photo by Jacque Manabat/ ABS-CBN NEws Metro Manila Police held physical distancing simulation last 26 May 2020 in preparation for the resumption of LRT Line 2 Operations on 01 June 2020. 500 Police trainees participated in the drill. Photos by George Calvelo/ ABS-CBN News





A mandatory temparature screening is implemented to everyone prior to entry to any LRT Line 2 Stations and depot. Regular assessment of personnel's health and wearing of PPE prior to duty is also strictly observed.





LRTA Facilities, Trains and vehicles entering the stations or depot are being disinfected regularly.











Social Distancing is strictly implemented through a strategic passenger distribution for proper queuing from the station entrance, concourse, platform and inside the train couches. As an added measure, LRTA also implemented the "No Talking Policy" which includes verbal conversations or answering phone calls while inside the trains.



Bicycle racks are being installed at different LRT Line 2 Stations to help biker-commuters transfer from one transportation mode

Fourteen-day (14) Quarantine certificates or a COVID test with negative result (RT-PCR or Rapid test) is being required for submission from the contractors before the orientation.



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LRTA HRMD facilitated Employee Orientations, Refresher Courses and other online trainings for the employees during the Community Quarantine.



Above: LRTA Shuttle Services are deployed from Cubao to Santolan and vice-versafor employees reporting to work during the Community Quarantine period.

Right: A utility staff cleans an LRT 2 platform as part of the Administrative Department's initiative in ensuring that all LRT 2 stations are operation-ready even during the implementation of MECQ.



#### Continuing Efforts to Address the Impact of COVID-19

In response to the Government's call to institute measures to contain and or prevent the spread of the Corona Virus, which has plagued the nation and the rest of the world, the Light Rail Transit Authority continued to undertake/implement the following beginning the start of Community Quarantines implemented in the National Capital Region in March 2020:

#### For LRT 2 Passengers

#### A. Operations and Maintenance-related Efforts

- 1. Strict implementation of the "No Face Mask/Face Shield, No Entry" Policy
- 2. Implementation of maximum number of 160 passengers per train per trip to effect the social distancing protocol
- 3. Setting of train ACU temperature at 24 degrees Celsius
- 4. Implementation of "No Talking" Policy inside the trains
- 5. Use of ticket vending machines to purchase tickets to minimize contact between passengers and station personnel
- 6. Thermal scanning of passengers such that those with temperature of 37.5 degrees Celsius and above are not allowed entry into the stations
- 7. Placement of footbath at all station entrances.
- 8. Provision of alcohol and liquid soap at comfort rooms and other strategic areas in all stations and terminals
- 9. Disinfection of trains after every trip and of other LRT facilities as well as of communal areas and frequently touched areas at the stations and terminals including the connecting lines while ensuring that personnel conducting the disinfection/sanitation of these areas are provided with the required PPEs for their own protection.
- 10. Installation of markers inside trains and station platforms to implement physical distancing.
- 11. Provision of chairs in the stations for waiting passengers.
- 12. Installation of canopies to provide added convenience to passengers and maintain 0.5-meter social distancing while queuing at the station entrances even during heavy rain downpour. Canopies are installed at the Cubao, Recto, V. Mapa, Gilmore and Pureza stations.
- 13. Included Cross-functional Learning/Skilling initiative in the 2021 Corporate Plan to enable the training of operation and nonoperation staff on train driving and other core operational services, for a continued operation.
- 14. Capacity augmentation of core service skills in case of emergency situations or a continued pandemic condition.



\*LRTA's published Public Service Announcements (PSA) posted in stations, trains and different forms of media to inform the riding public of the Agency's protocols when using LRT 2.

#### B. Emergency Response

1. Continued deployment of the Emergency Quick Response Team (EQRT) to immediately respond to/act on Covid-19 related cases/incidents.

#### C. Coordination Efforts

- 1. Coordination with the AFCS Concessionaire to provide passengers with additional means to purchase tickets other than through TVMs or PAO. Accomplishments include:
  - a. Tie-up with other merchants as retail loading partners, i.e. G-Cash, Pay Maya, BPI Mobile app, Eon and coins, Akulaku, Just Pay, G Gateway
  - b. Feasibility Study on possible introduction of QR Code Tickets for LRT-2
  - c. Assembly and installation of Stored Value Updater (SVU) devices at LRT-2 stations as alternative option for loading tickets.
- 2. Attended regular coordination meetings with the DOTr and other agencies in relation to the implementation of mitigation measures of the transportation sector.

#### D. Information Dissemination and Promotion of Awareness

1. Constant airing of safety and health reminders/announcements through the PA system on board trains and stations and at the LED TVs including the posting of advisories at the LRTA's social media accounts.

#### For LRTA Employees

#### A. Employee Welfare-related Efforts

- 1. Provision of face masks to all employees and PPEs to frontline personnel and strict implementation of the "NO Face Mask/Face Shield, No Entry" Policy to employees and visitors
- 2. Provision of shuttle service to transport employees to and from place of work
- 3. Installation of an Isolation Tent at the Depot and selected areas along the revenue line for immediate medical assessment and treatment of all suspected, probable and confirmed cases of COVID 19
- 4. Facilitated the processing of Land Bank of the Philippines' GFAL to augment the financial resources of LRTA employees.

#### B. Coordination Efforts

- 1. Coordinated with the Philippine Red Cross and other agencies for the conduct of Swab Tests for LRTA employees
- 2. Coordinated and arranged for the hospitalization/confinement of a COVID- 19 positive non-NCR resident front-liner.

#### C. Information Dissemination and Promotion of Awareness

- 1. Preparation of a COVID 19 Response Protocol for guidance of all personnel
- 2. Issuance of Medical Advisory Bulletins/Contact tracing guidelines to abate the spread of the virus
- 3. Continued updating of the LRTA COVID-19 Dashboard

#### D. Health and Safety-Related measures in the Workplace, Emergency Response Measures

- 1. Thermal scanning of all LRTA employees and visitors at LRTA entry points.
- 2. Placement of foot bath at all entrances at the Depot
- 3. Non-holding of face-to-face meetings to the extent possible and resorting to teleconferencing through skype and zoom as well as exchanging communication through telegram, messenger, Viber and other chat apps
- 4. Supply of alcohol to all offices
- 5. Daily disinfection of all offices and of premises
- Bi-monthly rapid testing of all frontline personnel and swab testing of personnel with positive rapid test results Daily reporting of health status of personnel and monitoring of all suspects, probable and confirmed COVID-19 cases including the strict implementation of quarantine and contact tracing

#### E. Finance-Related Efforts

1. Payment of hazard pay to frontline personnel

#### F. Other Administrative-Related Measures

- 1. Designation of an LRTA COVID 19 Focal Person to take charge of all COVID-19 related activities at LRTA.
- 2. Creation of a COVID-19 Study Group Team under the Deputy Administrator for Operations and Engineering
- 3. Conduct of seminars and trainings online and allowed employees to join Webinars for capability-building.
- 4. Procurement of necessary IT equipment such as laptops and tablets for use by the LRTA Board and key LRTA officials during E-Board meetings and other coordination meetings.
- 5. Implementation of alternative work arrangements for personnel with due consideration for pregnant women, senior citizens, immune-deficient employees and those with co-morbidities
- 6. Immediate procurement of face masks, PPEs, alcohol, thermal scanners, footbaths, disinfectants, medicines as well as of rapid test kits for use of personnel as maybe necessary and to address the pandemic.
- 7. Prior appointment set up for all visitors and presentation of medical certificate before entry is allowed.
- 8. Set up indicators/guides for the observance of social distancing.
- 9. Adopted digital contact tracing systems in the workplace.

#### **Passenger/ Customer Services**

With its commitment to deliver quality customer experience, LRTA continues to implement programs that would provide satisfaction and rapport to its customers. Led by the Public Relations Office, several initiatives were conducted by LRTA to meet this goal.

• LRT Line 2 Valentine's Day event: #line2urheart







LRT Line 2 Passengers enjoy their sweet Valentine's Day Kiss at the Kissing Booth located at Cubao Station

Bottom left: LRTA Deputy Admin Paul Chua gave away flowers and gifts to passengers inside the trains and stations

Right: LRTA employees pose at the installed Kissing Booth at Cubao Station



- Posted/published ten (10) advisories/ announcements regarding LRT-2 operations, Safety and Security Protocols and others.
- Posted 1,253 updates/advisories/announcements on LRTA Facebook and Twitter accounts.
- Accommodated requests from Philippine Dental Association, UNICEF, DOST and Worldwide Fund for posting of info materials/campaign at the revenue line.
- Processed a total of 106 passenger complaints; 13- frontline personnel related, 61-train/station and ticket related & 32 on safety and security
- Forged four (4) MOA's with Philippine National Police, Inquirer Libre and Philippine National Red Cross

Changing times call for creative measures to deliver an excellent customer service as LRTA continues to create programs that would aid its passengers in using the Line 2 system in the new normal. Several initiatives were conducted by LRTA to meet this goal:

#### • Installation of Bike Racks in LRT Line 2 Stations

This project aims to provide the riding public with a convenient way to bike, park, and ride to LRT-2 in view of some transport restrictions. Pilot installation was done last July 2020 at the Legarda station which was followed by five (5) more stations namely Betty-Go Belmonte, Gilmore, J.Ruiz, V.Mapa and Pureza stations within the same month.

This initiative was nominated for Mobility Awards, a platform that recognizes acts of leadership by the Philippine local governments, institutions and establishments that promote bicyclefriendly; under the "Bicycle Friendly Commercial Establishment" category.



#### • MOA Signing with LRMC on ikotMNL Mobile App

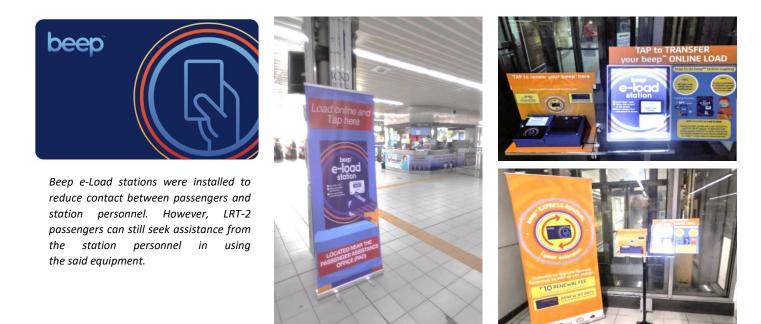
The ikotMNL mobile application, launched by the Light Rail Manila Corporation (LRMC); equips the LRT passengers with information to help them plan their daily commute. The app features real-time train arrivals and departures, fare information, station crowd monitoring and passenger advisories, among others. Under the technology partnership agreement, LRMC is to develop and modify the existing app to integrate LRT-2 train information and other necessary activities. The Authority and LRMC entered into a Memorandum of Agreement (MOA) on 10 December 2020.



Light Rail Transit Authority (LRTA) Administrator Reynaldo Berroya (left) and Light Rail Manila Corporation (LRMC) President and Chief Executive Officer Juan Alfonso signs the Memorandum of Agreement (MOA) to include the LRT-2 as part of the IkotMNL Mobile App service to deliver real-time train information for passengers starting the 1<sup>st</sup> quarter of 2021. The signing of a partnership was held at the LRT-2 Depot in Pasig City last 10 December 2020.

#### • Launching of Beep e-Load Stations

Contactless and simplified loading transactions were provided for Beep cardholders starting 19 October 2020 as LRTA and AF Payments Inc. installed Beep e-Load Stations or Stored Value Updaters to all LRT-2 stations. The project aims to provide safer and seamless ticket transactions and serves as a proactive measure in the fight against COVID-19 transmission.



#### • Installation of Passenger Tents in LRT 2 Stations

Tents were installed in various LRT 2 Stations to give shade to passengers and cover during the rainy season or when there is rainfall.



Tents installed at stations Recto South Entrance (2);Pureza South Entrance(1);V.Mapa South Entrance (1); Gilmore South Entrance (1);Cubao North Entrance (2). Moreover, the Safety and Security Division (SSD) coordinated with different nearby Barangays to provide additional canopies for LRT 2 station.



#### Safety and Security - Related Accomplishments

As continuing efforts to strengthen its safety and security services, LRTA conducted various initiatives for the year led by the Safety and Security Division (SSD). These activities are as follows:

#### • Bomb Awareness Refresher/ Basic Gun Safety Handling and Marksmanship, Safety Orientation, Security Training

Refresher courses were conducted for SSD personnel and security guards within the months of July up to October 2020.



• Procurement of ten (10) units of Two-Wheel Stand Electric Vehicle/ Transporter



• Other Approvals and Commendations





From left to right: LRTA Rail System Security Plan approved by the National Land Transportation Security Program and Security Manual last November, Office for the Transportation Security Certificate of Appreciation to LRTA received last December

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#### Conveyance

As of 31 December 2020, all elevator units are fully operational. Meanwhile, of the total 58 escalators, only 13 are operational, while 45 are non-operational. The remaining 45 units are now being replaced, with 19 units or 44.22% already installed in December 2019.



Elevators Operational: 32 Non-Operational: 0



Escalators Operational: 13 Non-Operational: 45





# 04. OTHER IMPORTANT REPORTS

#### Other Important Reports

#### **PREXC** Indicators

Details of the status of accomplishments based on the PREXC Indicators for the period 2020 is presented in the table below.

Organizational Outcome (OOs) /		2019		2020
	Performance Indicators (PIs)	Actual	Target	Actual
Sa	fe Secure, Responsive and Reliable LRT Serv	ices provided	1	1
•	Headway Reliability of Train Service (Headway during peak hours)	8 minutes	. 7 minutes	9 minutes
•	Reduction of Train Service Interruption	11 minutes	less than or equal to 13.37 minutes	13.50 minutes
•	Customer Satisfaction Survey Report	with Satisfactory Rating	with Satisfactory Rating	Line 2 Concessionaire = with Satisfactory Rating Note: Unable to conduct Customer Satisfaction Survey to passengers due to Covid-19
•	Optimal capacity in train systems achieved in passenger per square (ppsm)	4 ppsm		1 ppsm
•	Level of Service (LOS) /Service Quality in General	Line 2 = with Satisfactory Rating	Line 2 = with Very Satisfactory Rating	Line 2 = with Very Satisfactory Rating

#### LRTA's 2020 Performance Scorecard

Major projects/activities of LRTA were targeted for completion by December 2020 as reflected in the CY2020 Performance Scorecard. The measures under the scorecard are considered to have breakthrough results that address the following perspectives: Customer/Stakeholders, Internal Process, Financial, and Learning and Growth. However, the COVID-19 pandemic affected LRTA's performance and challenges the Authority into putting more efforts in mitigating its effects.

Below is the status of the targeted accomplishments for CY2020 on programs/ projects/ activities (PPAs) based on the Performance Scorecard approved by the Governance Commission for GOCCs (GCG) as of December 2020:

#### LIGHT RAIL TRANSIT AUTHORITY

#### BASED ON THE GCG APPROVED RECALIBRATED 2020 PERFORMANCE SCORECARD

			Component				As of December 31,		
	Strate	gic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	Annual Target	2020 Accomplishment	Rating (%)	
	SO 1	Increased Passenger Riders	hip						
SOCIAL IMPACT	SM 1	SM 1 Increased Passenger Ridership	Absolute Figure (in Millions)	0.00%	Actual / Target	L1: 34.97 Million	L1: 50.97 Million	0.00%	
SOCIAL			Absolute Figure (in Millions)	2.00%	Actual / Target	L1: 12.22 Million	L2: 12.50 Million	2.00%	
		Sub-total		2.00%				2.00%	
	SO 2	Improved Customer Satisfaction							
CUSTOMER & STAKEHOLDERS	SM 2	Percentage of Satisfied Customers a. Passengers <sup>1</sup>	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	-	Actual/Target x Weight 0%=If less than 80%	90% (Using the Standard Methodology and Questionnaire developed by the GCG)	Completed the conduct of an in- house telephone survey to LRT-2 Concessionaires. - With Satisfactory Rating	EXCLUDED BY THE GCG.	

<sup>&</sup>lt;sup>1</sup> Excluded measure per GCG's approved recalibrated 2020 targets of LRTA.

		Component				As of December 31,	
Strate	gic Objective (SO)/ Strategic Measure(SM)	Formula	Weight Rating System		Annual Target	2020 Accomplishment	Rating (%)
	b. Concessionaires <sup>2</sup>	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	2.00%	Actual/Target x Weight 0%=If less than 80%	90% (Using the Standard Methodology and Questionnaire developed by the GCG)	Completed the conduct of an in- house telephone survey to LRT-2 Concessionaires. With Very Satisfactory Rating <sup>3</sup>	2.00%
SO 3	Addressed Increasing Dema	nds for the Existin	g Lines and New	Mass Transit Sy	/stems		
SM 3	Line 2 East Extension Project: Electro-Mechanical Works and Track Works for Package 3	Percentage of completion	10.00%	Actual / Target	80% completion	86.48% completed	10.00%
SM 4	Line 1 South Extension Project a. A. Relocation of ISFs under ROW Package 2 - Las Piñas City	Actual Accomplishment	4.00%	Actual / Target	150 <sup>4</sup> ISFs under ROW Package 2 - Las Piñas City	<ul> <li>a. Social Preparation- 100% completed</li> <li>b. Pre-relocation – 100% completed</li> <li>c. Actual Relocation- 76% ( 38 out of 50) ISFs relocated</li> <li><u>91.6%</u> <u>completed</u></li> </ul>	3.66%

<sup>&</sup>lt;sup>2</sup> The request for the recalibration of CSS targets particularly the exclusion of Passenger segment and conduct of 2020 In-House CSS was approved last November 27, 2020 by the GCG. The activities required for the revised target for CSS 2020 (In-House Survey for Concessionaire) will commence in December 2020 after the issuance of GCG approval. <sup>3</sup> Awaiting the final result of the 3<sup>rd</sup> Party Consultant.

<sup>&</sup>lt;sup>4</sup> Subject to clarification with the GCG as the LRTA only proposed 50 ISFs under Package 2

			Component				As of December 31,	
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Formula Weight		Annual Target	2020 Accomplishment	Rating (%)
	b. Manufacture of Trainsets of New Rolling Stock- 4 <sup>th</sup> Generation LRVs		Actual Accomplishment	4.00%	Actual / Target	Seven (7) Trainsets of New Rolling Stock- 4 <sup>th</sup> Generation LRVs	Seven (7) Trainsets of New Rolling Stock- 4 <sup>th</sup> Generation LRVs manufactured <u>100% completed</u>	4.00%
	Sub-total			20.00%				19.66%
	SO 4 Ensured Delivery of Performance by the Private			e Concessionaire				
INTERNAL PROCESS	SM 5	Compliance Rate of Concessionaire to the Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI (No. of Rectified Noncompliance +Total No. of Noncompliance x 100%	10.00%	95% & above = 10% 94% = 9% 93% = 8% 92% = 7% 91% = 6% 90% = 5% Below 90% = 0%	L1: 95%	L1: 100%	10.00%
	SM 6	Compliance Rate of Line 2 Automated Fare Collection System (AFCS) Concessionaire to the Service Level Agreement (SLA)	No. of SLA provisions complied ÷ Total number relevant provisions	10.00%	Actual / Target	L2: 100%	L2: 98.83%	9.88%

			Component				As of December 31,	
	Strate	gic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	Annual Target	2020 Accomplishment	Rating (%)
	SO 5	Improved Efficiency and Reli	ability of LRT Syste	ems and Process	ses			
L PROCESS	SM 7	Number of Projects Completed for Improved Systems and Facilities	No. of projects with 100% completion / Total Number of Projects for the Year	12.00%	Actual / Target	L2: 5 Projects	2 projects <sup>5</sup>	4.80%
INTERNAL	SM 8	SM 8 ISO Certification Actual Accomplis		7.00%	All or Nothing	Pass 2nd Surveillance Audit	Issued Continued Certification to ISO 9001: 2015 dated October 22, 2020	7.00%
		Sub-total		39.00%				31.68%
	SO 6	Maintained Sustainability of Fin	ancial Conditions					
	SM 9	Budget Utilization Rate a. Current Budget (2019 & 2020)	Actual Award / Total Budget	5.00%	Actual / Target	80%	50.47 <sup>6</sup>	3.15%
FINANCIAL		b. 2018 & Prior Years' Subsidies	Actual Award / Total Budget	4.00%	Actual / Target	80%	71.92%	3.60%
FINA	SM 10	Collection Efficiency Rate	Actual Non-Rail Revenue/Target	7.00%	Actual / Target	80%	118.87%	7.00%
	SM 11	Non-Rail Revenue <sup>7</sup>	Actual Non-Rail Revenues	7.00%	Actual / Target	P 65.00 Million	P78.69 Million	7.00%
		Sub-total		23.00%				20.75%

 <sup>&</sup>lt;sup>5</sup> Systematic Replacement of Compressor Motor Control Unit (CMCU) and Rail Grinding Machine
 <sup>6</sup> The Total Budget is based on the revised COB 2020 (for Spare parts and Rehab Projects). Total Rehab Projects is P901M. However, in compliance with RA 11469 Bayanihan to Heal as One Act for the governments' measure to address the COVID-19 pandemic, two (2) of the three (3) projects were discontinued such as Supply, Installation, Testing and Commissioning of Platform Screen doors P2 and Systematic Replacement of Rolling Stock Train Air Conditioning Unit for Four (4) Trainsets with total amount of P834M. <sup>7</sup> Non-rail revenues comprise income from commercial, advertising spaces, land lease, interconnection access, right of way, and short-term activities.

			Component				As of December 31,	
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Formula Weight Rating System		Annual Target	2020 Accomplishment	Rating (%)
	SO 7	Achieved Railway System Co	ompetency and Exp	ertise			· ·	
D GROWTH	SM 12	Percentage of Employees Meeting Required Competences	Employees with competency gaps determined / Total number of employees	5.00%	All or Nothing	Board Approval of Revised Competency Framework	Revised Competency Framework approved by the LRTA BOD on December 18, 2020	5.00%
LEARNING AND	SM 13	Establishment of Philippine Railway Training Center (PRTC)	Actual Accomplishment	5.00%	All or Nothing	TESDA Certificate of Program/Module Registration for Train Traffic Program	Railway Traffic Control Operation Level III Program/Module of the PRTC submitted to the TESDA PAMAMARISAN for registration/accreditation on December 23, 2020	0.00%
		Sub-total		10.00%				5.00%
		TOTAL		94.00%				79.09%

#### **RECAPITULATION:**

GCG approved Total Rating of Committed Targets for 2020 (excluded 6% for CSS Passenger Segment)	94.00%
Adjusted 90% Rating	84.60%

Based on a self-assessment of its performance, LRTA closes the year achieving an average rating of **79.09%** of its 2020 performance commitments to the GCG, which is short by **5.51%** from the adjusted 90% rating of **84.60%** as required by the GCG in consideration of the impact of the pandemic. Failure to achieve the over-all target was due to the non-attainment of the number of completed rehabilitation projects, the TESDA non-certification of Program/ Module of Train Traffic Program by the Philippine Railway Training Center (PRTC), non-completion of the Relocation of ISFs under ROW Package 2 for the Line 1 South Extension Project and the non-achievement of the required compliance rating for the Line 2 Automated Fare Collection System (AFCS) Concessionaire to the Service Level Agreement (SLA). Moreover, the Budget Utilization Rate for the Current Budget (2019 and 2020) and 2018 And Prior Years' Subsidies also failed to meet the 2020 targets.

Below is the summary of 2020 Performance Scorecard Rating per Perspective

PERSPECTIVE	ASSIGNED WEIGHT (%)	ACTUAL RATING (%) AS OF DEC 2020	Difference (%)
SOCIAL IMPACT	2.00%	2.00%	0.00%
CUSTOMER & STAKEHOLDERS	20.00%	19.66%	0.34%
INTERNAL PROCESS	39.00%	31.68%	7.32%
FINANCIAL	23.00%	20.75%	2.25%
LEARNING AND GROWTH	10.00%	5.00%	5.00%
TOTAL	94.00%	79.09%	14.91%

Below is the summary of achieved and unmet targets

	ACHIEVED TARGETS									
Perspective	Performance Measure	Weight (%)	Actual Rating (%)	Difference (%)						
Social Impact	Line 1 Ridership ( 0% weight; monitoring purposes only)	0.00%	0.00%	0.00%						
	Line 2 Ridership	2.00%	2.00%	0.00%						
Customer & Stakeholders	2.00%	2.00%	0.00%							
	Line 2 East Extension Project: Electro-Mechanical Works and Track Works for Package 3	10.00%	10.00%	0.00%						
Internal Process	Line 1 South Extension Project Trainsets of New Rolling Stock- 4 <sup>th</sup> Generation LRVs	4.00%	4.00%	0.00%						
	Compliance Rate of Concessionaire to the Performance Commitments under the Concession Agreement	10.00%	10.00%	0.00%						
	ISO Certification Note: All or Nothing Rating System	7.00%	7.00%	0.00%						
Financial	Collection Efficiency Rate	7.00%	7.00%	0.00%						
Financial	Non-Rail Revenue	7.00%	7.00%	0.00%						

ACHIEVED TARGETS						
Perspective	Performance Measure	Weight (%)	Actual Rating (%)	Difference (%)		
Learning & Growth	Board Approval of Revised Competency Framework	5.00%	5.00%	0.00%		

	UNMET TARGETS				
Perspective	Performance Measure	Weight (%)	Actual Rating (%)	Difference (%)	
Customer & Stakeholders	Line 1 South Extension Project4.00- Relocation of ISFs under ROW Package 2 - Las4.00Piñas City3.66				
	Compliance Rate of Line 2 Automated Fare Collection System (AFCS) Concessionaire to SLA	10.00	9.88	0.12	
Internal Process	Rehabilitation Projects for Improved Systems and Facilities	12.00	4.80	7.20	
	Budget Utilization Rate Current Budget	5.00	3.15	1.85	
	Budget Utilization Rate for Prior Years	4.00	3.60	0.40	
Learning & Growth	Establishment of PRTC TESDA Certificate of Program/Module Registration for Train Traffic Program Note: All or Nothing Rating System		0.00	5.00	
	ΤΟΤΑΙ	40.00	25.09	14.91	

Out of the foregoing targets, two (2) of them, namely, the Rehabilitation Projects and the TESDA Accreditation for Train Traffic Program made a significant impact on the total performance rating of the Agency given their consolidated unfavorable variance of 12.20%. The Rehabilitation project measure has the highest allocated weight of 12% while the TESDA accreditation measure has a total weight of 5% with an All or Nothing Rating System. For the rest of the measures, total registered unfavorable variance is at 2.71%





05. STATUS OF PROGRAMS/ ACTIVITIES/ PROJECTS IMPLEMENTED FOR CY2020

#### A. LRTA Extension Projects

#### LRT Line 1 South Extension Project

The project involves the construction of approximately 11.7 km railway line from its tie in point at the terminus of LRT Line 1 at the Baclaran Terminal to Niog Station at Bacoor, Cavite, of which approximately 10.5 km will be elevated and 1.2 km will be at-grade. Eight (8) stations will be constructed with a provision for two (2) additional stations. Intermodal facilities will also be installed at high-demand stations, namely Niog, Zapote, and Dr. Santos Stations. It also includes the procurement of thirty (30) 4-car trains or 120 light rail vehicles (LRVs) and construction of new satellite depot and expansion of the existing depot.

Overall Physical Performance: 52.3% Target Completion and Partial Operation: Dec 2021



I. RIGHT OF WAY	I. RIGHT OF WAY (ROW) & RESETTLEMENT COMPONENT								
1. BASIC ROW AG	QUISITI	ON							
ROW Package	Ba	sic ROW (	in lots)	Addi	tional ROW	' (in lots)	Basi	c + Additior	nal ROW
	Target	Actual	% complete	Target	Actual	% complete	Target	Actual	% complete
1.1 Package 1 From Baclaran to Dr. Santos Stn	99	99	100.0%	18	17	94.44%	117	116	99.15%
1.2 Package 2 From Dr. Santos to Zapote Station	72	50	69.4%	3	1	-	75	51	68.0%
1.3 Package 3 From Zapote to Niog Station	37	26	70.3%	0	0	-	37	26	70.3%
TOTAL	208	175	84.1%	21	18	85.7%	229	193	84.28%

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#### Status:

- Remaining private lots are on-going acquisition either negotiation or expropriation.
- On June 05, 2020, four (4) lots under Package 2 for sloping will no longer be acquired but to lease the affected lots.

2. IDENTIFIED II	NTERMED	IATE ROW	(IIROW)					
IIROW - Package 1	Target (in lots)	Actual (in lots)	% complete	Status				
2.1 Redemptorist Station	7	5	71%	Remaining lots are on-going acquisition either negotiation or expropriation.				
2.2 MIA Station	2	2	100%	- 10 PRA lots were acquired thru DOTr's payment to PR/ on March 27, 2020.				
2.3 Asia World Station	9	8	89%	<ul> <li>8 DPWH lots were acquired thru MOA between LRTA and DPWH.</li> </ul>				
2.5 Ninoy Aquino Station	10	8	80%	- 2 lots are owned by DOTr.				
2.6 Dr. Santos Station	6	2	33%	- 5 lots are acquired by LRTA (PRQ03-1 PRQ 161F,				
TOTAL	34	25	74%	PRQ52C-1, PRQ53A-1 and PRQ54A-1				

#### 3. RELOCATION OF INFORMAL SETTLERS FAMILIES (ISFs)

ROW Package	ISFs b	ISFs based on 2015 Census			Additional ISFs			2015 Census + Additional ISFs		
	Target	Cleared	% complete	Target	Cleared	% complete	Target	Cleared	% complete	
3.1 Package 1			•			•			•	
3.1.1 Basic ROW (Parañaque City)	585	585	100%	166	166	100%	751	751	100%	
3.1.2 IIROW (Parañaque City)				70	0	0%	70	0	0%	
3.2 Package 2										
3.2.1 Basic ROW (Bacoor City)	165	0	0%				165	0	0%	
3.2.2 Basic ROW (Las Pinas City)	0			109	38	35%	109	38	35%	
3.3 Package 3										
3.3.1 Basic ROW (Bacoor City)	375	0	0%				375	0	0%	
Total							1470	789	53.67%	

Notes:

- For Package 1 (IIROW), on-going finalization of MOA between DoTr and LGU for the affected structures in IIROW-Ninoy Aquino Station.

- Based on 2019 Household listing for Package 2, there are addiitonal109 ISFs affected by the project alignment in Las Piñas City due to C1-A Alignment and Rehabilitation of Dumpsite are subject to census validation.

- For Package 2, on-going pre-relocation and relocation activities.Relocated initial of 12 families in the LRTA relocation site in Brgy. Santiago, General Trias, Cavite. On 11. December 2020, cleared 2nd batch of 26 families (21 families relocated in Gen. Trias, 1 family avail cash compensation and 4 disgualified families

- For Package 3, on-going marking of boundaries along project alignment; On 21 October 2020, LRTA Board approved the MOA(DoTr, LGU-Bacoor, LRTA, DHSUD and NHA) re: ISF resettlement activities in Bacoor City. On-going signing of MOA.

- Under 2015 Census Package 2, the affected 165 ISFs in Bacoor City are subject to validation.

- Above data only represents affected ISFs on basic ROW and may subject to change.

4. UTILITY RE Utilities	Target	Not	In	_ Completed	%	Status
otintics	Turget	Started	Progress	completed	complete	
A. POWER (MERALCO)	27	1	11	15	56%	<b>56% completed</b> (15/27 facilities) for ROW Package 1 In-progress: relocation works for 11 facilities (34.5kV and 115kV along Ninoy Aquino Ave., Quirino Ave., Roxas Blvd and Coastal Road MERALCO had resumed their relocation works and currently focusing their manpower on the critical areas that need to be cleared specifically at the Roxas Blvd & CAVITEX Area.
B. TELCOS	50	25	1	24	48%	<ul> <li>48% completed (24/50 facilities) for ROW Package 1</li> <li>-Additional TELCOS PT&amp;T and Converge for board approval upon Concurrence of Relocation Plans and Legal Pass.</li> <li>26 September 2019: Joint-inspection conducted at Package 1 alignment with representatives from DOTr, LRMC-EPC, LRTA &amp; Telco providers.</li> <li>19 July 2019: LRTA BOD approved the 5 TELCO Memorandum of Agreement (MOA): Globe, Eastern, Skycable, Cablelink and Radius.</li> </ul>
B.1 PLDT	4	0	1	3	75%	Ongoing permitting with DPWH, CAVITEx, PRA, PITX Remaining: 1 facility - partial completion while the remaining is for permitting Completed: 3 facilities at Ninoy Aquino Ave., Harrison/Redemptorist and Sto. Nino bridge 09 October 2019: Signed MOA between LRTA and PLDT.
B.2 RADIUS	6	3	0	3	50%	Ongoing permitting with Paranaque LGU and ABPEA Remaining: 3 facilities - with dependencies Completed: 3 facilities in Redemptorist Rd., Twin Pole and Ninoy Aquino Ave. On-going review of MOA by RADIUS.
B.3 CABLELINK	10	4	0	6	60%	Remaining: 4 facilities - with dependencies Completed: 6 Facilities at Harrison, GG Cruz (J Gabriel), Twin Pole, Victor Medina, A. Bonifacio and Pacific Ave. On-going review of MOA from CABLELINK.
B.4 GLOBE	9	7	0	2	22%	Remaining: 7 facilities - with dependencies Completed: 2 facilities at Harrison/Redemptorist and Twin Pole On-going review of MOA by GLOBE. Ongoing permitting with Paranaque LGU
B.5 EASTERN	5	4	0	1	20%	Remaining: 4 facilities Ongoing permitting. Completed: 1 facility at Ninoy Aquino Ave. (Irasan) On-going review of MOA by EASTERN.
B.6 SKYCABLE	5	2	0	3	60%	Remaining: 2 facilities - with dependencies Completed: 3 facilities at Twin Pole, Ninoy Aquino Ave./A Bonifacio and Redemptorist Rd. On-going review of MOA by SKYCABLE.
B.7 PT&T	4	0	0	4	100%	100% completed: 4 facilities at Harrison/Redemptorist, DonGalo bridge, Victor Medina and A Bonifacio. For board approval of the draft MOA after Legal pass has been issued.
B.8 CONVERGE	7	5	0	2	29%	Remaining: 5 facilities - for permitting. Completed: 2 facilities at Victor Medina and Irasan. On-going review of MOA by CONVERGE.

C. WATER (MAYNILAD)	10	0	0	10	100%	<ul> <li>100% completed (10/10 facilities) for ROW Package 1</li> <li>28 October 2020: completed 1 facility at Ninoy Aquino area</li> <li>04 September 2020: completed 2 facilities at Ninoy Aquino area</li> <li>28 August 2020: completed 2 facilities at Ninoy Aquino area</li> <li>21 August 2020: completed 5 facilities at Redemptorist area</li> <li>22 July 2020: Start of mobilization at Redemptorist and Ninoy</li> <li>Aquino area.</li> <li>25 June 2020: MOA was transmitted to LRTA</li> <li>18 June 2020: MOA was notarized by Maynilad's Legal</li> <li>08 May 2020: MOA was transmitted to MAYNILAD for their</li> <li>Legal's notarization.</li> <li>07 May 2020: MOA was signed and notarized by LRTA.</li> <li>29 April 2020: MOA between LRTA and MAYNILAD is for</li> <li>transmittal to LRTA Legal for signing.</li> <li>07 April 2020: LRMC's concurrence of relocation plan was</li> <li>submitted to LRTA PMO thru email.</li> <li>07 January 2020: Maynilad signed the MOA.</li> <li>29 November 2019: LRTA BOD approved the MOA for</li> <li>secondary pipes between LRTA and Maynilad.</li> <li>01 October 2019:Conducted re-tagging inspection with</li> <li>Maynilad-EPC-LRMC-DOTr-LRTA.</li> </ul>		
						28 August 2019: Forwarded copy of MOA to Maynilad for their		
5. OTHER PM		ECTS				review and revision.		
	ct/Activity		Funding Source	Project Cost		Status		
1. Contract for t Clearing of All M Materials at Pul	lunicipal \	Waste	GAA 2011 (LRTA) & GAA 2018 (DOTr)	PHP387 MILLION		On-going project implementation. Physical accomplishment: <b>80.36%</b> 29 Aug 2019: Issued NTP to the Contractor		
2. Contract for t Demolition, Des Reconstruction Portion of the S Demolished or F which are within Extension Projec	ign and of the Affe tructures Removed a n the LRT1	ected all of . Cavite	Supplemental 2019 APP	PHP1.621 MILLION		November 2020: Cancelled Procurement,Project taken over by DOTr 29 July 2020: Pre procurement conference 22 January 2020: Pre-procurement conference 27 November 2019: Pre-procurement conference 30 October 2019: Forwarded to Procurement Division for procurement process. 18 Sept. 2019: BOD approved the revised TOR.		
	3. Construction of Relocation Units and Amenities for Informal Settler Families		GAA 2011	PHP385.3 MILLION				<ul> <li>10 May 2019: Pre-procurement conference</li> <li>22 March 2019: LRTA BOD approved the project</li> <li>Preparation of documents for acceptance of rectified amenities and facilities.</li> <li>25 October 2020: Follow up Letter to HG-III re: Submission of Pertinent Documents for the Issuance of Certificate of Acceptance for the Contract - Construction of the LRTA Relocation Housing Facilities and Amenities (Signed by LRTA Administrator)</li> <li>14 February 2020: Conducted Joint Inspection with LRTA Inspection Team regarding rectification works of Multi-purpose building, 3 Playgrounds and Covered Court.</li> <li>28 November 2019: Conducted Joint Inspection with LRTA Inspection Team regarding rectification works of 3-school buildings and 2-water pumps.</li> <li>Percent, Physical: 100% as of July 11, 2017</li> <li>Percent, Financial: 95% as of July 2017</li> </ul>
4. Appraisal Serv Appearance Fee Properties of Lir Extension Projec	e of Variou ne 1 Cavite	ıs Real e	Supplemental 2019 APP	РНР490,00	00.00	<ul> <li>100% completed</li> <li>June 2020: Payment receipt by the Contractor.</li> <li>06 February 2020: Submitted appraisal report</li> <li>12 December 2019: Issued NTP to the Contractor.</li> <li>31 October 2019: Issued Notice of Award to the Contractor</li> </ul>		

II. JICA-ODA COMPONENT		
Supply of 120 New Rolling Stock LRVs for LRT Line 1 South (Cavite) Extension Project	Project Name	Expansion of the Existing Depot at Baclaran and Construction of a New Satellite Depot at Zapote for LRT Line 1 South (Cavite) Extension Project
P-JLPH255-02	Contract Number	P-JLPH255-04
GPH and JICA Loan No. PH-P255	Source of Fund	GPH and JICA Loan No. PH-P255
MITSUBISHI CORPORATION (MC)	Contractor	SHIMIZU CORPORATION
PHP459,352,000 and JPY27,396,110,000	Original Contract Amount	PHP3,145,499,926.79 and JPY3,098,209,347
1460 Calendar Days (CD) (48 Months)	Original Contract Time	Zapote: 730 CD (24 Months) Baclaran: 548 CD (18 Months) Depot Maintenance & Equipment (DME): 1217 CD (40 Months)
1 March 2018	Project Start Date	24 June 2019
28 February 2022	Project Complete Date	Zapote: 23 June 2021 Baclaran: 23 December 2020 DME: 23 October 2022
<b>42.29%</b> (as of December 2020)	Percent, Physical (Actual)	Overall: 43.20% (as of December 2020) Zapote: 57.71% Baclaran: 33.60% DME: 15.81% Admin: 37.19%
<b>43.95%</b> (as of December 2020)	Percent, Physical (Target)	<b>Overall: 59.26%</b> (as of December 2020) Zapote: 67.85% Baclaran: 61.85% DME: 20.91% Admin: 98.98%
-1.66%	Percent, Slippage	Overall: -16.06%
<ol> <li>CDR, PDR and FDR completed on September 2019</li> <li>Original Test Protocols: 75 out of 75 (100%) Code 1</li> <li>Factory Test Protocols: 67 out of 68 (98%) Code 1         <ol> <li>Factory Test Protocols: 13 out of 25 (52%) Code 1</li> </ol> </li> <li>CAF Trenasa and CAF Beasain Factories at Spain</li> <li>Factory closed due to COVID-19 on March 14, 2020</li> <li>Activities resumed on May 18, 2020</li> <li>TS1 and TS2 manufactured completed on December 2019.</li> <li>TS1 and TS2 assembly completed on June 2020.</li> <li>TS1 factory test and dynamic testing completed.</li> <li>TS2 factory testing completed.</li> <li>TS1 &amp; TS 2 for shipment to Manila</li> <li>Bogie manufacturing in progress</li> <li>CAF Huehuetoca Factory at Mexico:</li> <li>Factory closed due to COVID-19 on April 1, 2020</li> <li>Activities resumed on June 1, 2020</li> <li>TS3 for shipment to Manila</li> <li>TS4, TS5 and TS6 factory testing in progress.</li> <li>Carbody manufacturing and assembly in progress</li> </ol>		<ol> <li>1.1 Engineering &amp; Design: Civil works and building work design in progress</li> <li>1.2 Civil Works: unsuitable excavation, mixed in place ground improvement (MIP) and permanent embankment work in progress</li> <li>2.1 Engineering &amp; Design: Civil works and building work design in progress</li> <li>2.2 Civil Works: Construction of Remaining OCS Foundation and Pedestal, Construction of Manholes and Duct Banks for Electrical and Communication, Installation of Fire Protection Pipes.</li> <li>2.2.1 Construction of Manhole and duct bank for electrical and communication, installation of RC pipe</li> <li>2.2.2 Building works: Bored piling works for light and heavy maintenance shop, materials and hazardous storage</li> <li>2.3 Partial Handover of 5 stabling tracks: Concreting of Level Crossing Road 4, Gravel Relaying at Perforated Pipe, Construction of Remaining Duct Banks and Drainage Line.</li> <li>3. Depot Maintenance Equipment</li> <li>3.1 Engineering &amp; Design: Detailed Final Design I and II in progress.</li> <li>4. Renovation of LRTA Administrative Building</li> <li>4.1 Engineering &amp; Design: Structural investigation works and architectural &amp; MEP design in progress</li> <li>4.2 Renovation Works in progress</li> </ol>

		ATE SECTOR COMP Description			Remarks
<u>ر</u> ،	ncossie	naire: Light Rail Manila		Sentember 12, 2014	DOTr awarded the project to LRMC under
-0	oncessio	naire: Light Kall Mahila	Corporation (LRINC)	PPP	DOTF awarded the project to LKMC under
				September 12, 2015:	Effectivity date
m	nplemen	tation Schedule: June 3	0, 2017 - November	For Basic ROW Packa	ge 1 Partial Operation based on LRMC's
30	), 2022 (:	1468 CD)		Construction Schedu	le-IBS Revision E
		ng System Works (ESW)			
			s for the ESW is generall		
			ting Depot Expansion inc	cluding provision of a r	new Crossover on the Depot/Mainline
		access track;			
					ovision of one traction substation
					epot Expansion to intake MERALCO 34.5 k
				_	e A.C power in the Existing Depot;
		access track;	system work for the Exis	sting Depot Expansion	and new Crossover on the Depot/Mainline
		,	Existing System and Exi	sting System Donot inc	luding On-board Automatic Train
					e ATP system will be installed and fully
		• • •	-		peration will remain manual in the Existing
			ision and the Satellite De		
					new 2 x 24 core Fibre Optic
					aling System ("VPN") subsystem on the
				-	ational for the Existing Line with provision
			avite Extension Works w		
					s only, including mimic display -
					equired to be consistent with the ultimate
			orate both the ESW and		
1.		ROW Package 1, 2 and 3			
	The Co	ontractor scope of work	s for the Cavite Extension	on Works (CEW) is gen	erally comprised of the following:
	1)	Complete viaduct for th	e Cavite Extension from	h the end of Tail Track a	at Baclaran to Niog Station;
					no, Dr. Santos, Las Pinas, Zapote and Niog
			xtension mainline and S		
					take MERALCO 34.5 KV supply and
			ction D.C. power and lo		
_	-		em ("OCS") works for th	e Cavite Extension and	Satellite Depot.
		ROW Package 1 Partial	Operation		
n		ture Works:			
	-	-	-	t the present end of th	e Existing System to approximately
		Chainage 106+539; and,			
					ind some length of tail track (the "Turnbac
			ely Chainage 106+539 to	0 06+883, resulting in a	a total length of approximately 6,622m.
		System Works	ptorist, MIA, Asia World	Ninov Aquino and Dr	Contor
			ations: Redemptorist, N		
	-	OCS, TETRA, SCADA, CC		ning Aquid & Di. Jaille	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
		of the Project as of Nov			
<sup>o</sup> r		ect Component	Planned Progress	Actual Progress	Remarks
°r	Proj	System Works	98.20%	71.40%	Slippage: -26.8%
	-		90.2070		
۹.	Existing	xtension Works	68.9%	45.9%	Slippage: -23%
А. В.	Existing Cavite E	xtension Works			Slippage: -23%
А. В.	Existing Cavite E atus of L	xtension Works	68.9%		Slippage: -23% Remarks
A. B. St	Existing Cavite E atus of L DA	xtension Works RMC's Design Accepta	68.9% nce Certificate (DAC) as	of December 2020	
А. В. <b>St</b>	Existing Cavite E atus of L DAC for	xtension Works RMC's Design Accepta AC Component	68.9% nce Certificate (DAC) as Target	of December 2020 Approved	Remarks















a)Factory testing of trainset at CAF Mexico and boarding to vessel in Barcelona, Spain for shipping to Manila b)Construction works for the expansion of LRT Line 1 Baclaran, Pasay city Depot and Construction works for 5 stabling tracks in Baclaran Depot, c) Rehabilitation works of LRTA Administrative building in Baclaran depot, d)Construction works of new Zapote Depot in Las Pinas, e)ISF relocation works in Las Pinas to Cavite

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#### LRT Line 2 East Extension Project

The project involves Extension of the existing LRT Line 2 by 3.793km eastward from the existing Santolan Station at Marcos Highway, terminating at the intersection of Marcos Highway and Sumulong Highway. With two (2) additional stations proposed: (1) Emerald Station in front of Robinson's Metro East Mall and Sta. Lucia East Grand Mall in Cainta; and (2) Masinag Station near the junction of Marcos & Sumulong Highway in Masinag, Antipolo City.

**Overall Completion Percentage:** 92.64% **Inauguration (Soft Opening):** April 26, 2021



#### I. Physical Accomplishment

Component	Contractor	Tim	eline	1 <sup>st</sup> Sem of 2020	As of December
component	contractor	Start	Target to finish	(%)	2020 (%)
Civil Works (CW): Package 1 - Construction of Viaduct	DMCI	30 Mar 2015	30 Mar 2017	100	100
Civil Works (CW): Package 2 - Design and Build of Station	DMCI	20 Feb 2017	Awaiting for the approval of VO2	96.21	96.297
Package 3 - Electro-Mechanical (E&M) System	Marubeni-DMCI	04 July 2019	Jun 2021	60.78	86.48
Consultancy Services (Civil Works)	FKS	21 Apr 2014	19 Feb 2020	98.45	98.46
Consultancy Services (E&M)	СМХ	2 Feb 2015	Oct 2023	80.86	93.17
Consultancy Services (Interface)	FS	25 Feb 2020	25 May 2021	7.27	38.53

# II. Financial Accomplishment

Component	Contractor	Original / Revised* Contract		ive Utilization PhP M)	Utilizat	tion Rate (%)	Physical Accomplishments
component	contractor	Amount (PhP M)	As of June 30	As of December 31	As of June 30	As of December 31	as of December 31 (%)
Civil Works (CW): Package 1 - Construction of Viaduct	DMCI	2,003.913*	1,951.596	1,951.596	97.39	97.39	100
Civil Works (CW): Package 2 - Design and Build of Station	DMCI	1,172.000	803.394	948.498	68.55	80.93	96.297
Package 3 - Electro- Mechanical (E&M) System	Marubeni- DMCI	3,491.390	927.479	1,742.259	26.56	49.90	86.48
Consultancy Services (Civil Works)	FKS	240.778	237.022	237.022	98.44	98.44	98.46
Consultancy Services (E&M)	СМХ	623.506*	390.792	500.687	62.68	80.30	93.17
Consultancy Services (Interface)	FS	154.565	0	6.543	0	4.23	38.53

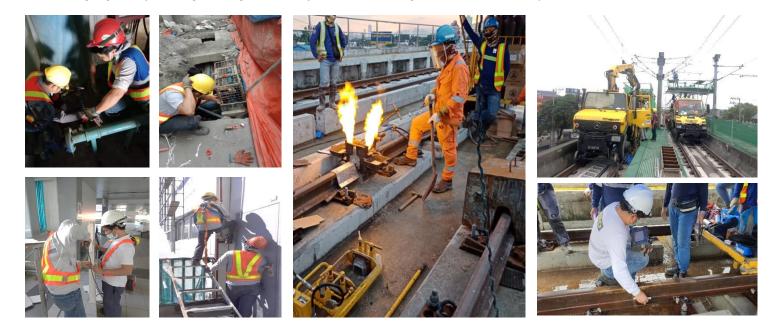
Component	Undisbursed (PhP M)	Utilization Rate (%)	BILLING STATUS
Civil Works (CW): Package 1 - Construction of Viaduct	52.317	97.39	<ul> <li>Final Billing remaining – pending DOTr-PUDD confirmation on PTR</li> </ul>
Civil Works (CW): Package 2 - Design and Build of Station	223.502	80.93	No pending billing
Package 3 - Electro-Mechanical (E&M) System	1,742.259	49.90	<ul> <li>IPC No. 13 – with DOTr-Finance</li> <li>IPC No. 14 – with DOTr-Finance</li> <li>IPC No. 15 – with PMO</li> </ul>
Consultancy Services (Civil Works)	3.756	<ul> <li>Undisbursed from the original contract</li> <li>Additional Services (Feb. 15, 2018 – Feb. 19, 2020) – Quantum Meruit – with COA for review</li> </ul>	
Consultancy Services (E&M)	Consultancy Services (E&M) 122.819 80.30 • Progress Billing DOTr-Rail • Progress Billing • Progress Billing • Progress Billing • Progress Billing		<ul> <li>Progress Billing 65 – PHP GOP with DOTr-Finance, JPY with DOTr-Rail</li> <li>Progress Billing 66 – with DOTr-Rail</li> </ul>
Consultancy Services (Interface)	148.022	4.23	<ul> <li>Billing No. 2 – with DOTr-Finance</li> <li>Billing No. 3 – with DOTr-Finance</li> <li>Billing No. 4 – with DOTr-Finance</li> <li>Billing No. 5 – with DOTr-Rail</li> <li>Billing No. 6 – with PMO</li> <li>Billing No. 7 – with PMO</li> </ul>



*Top: Completed Package 1: Construction of Viaduct as seen in Eastbound and Westbound view Above: Overview of the additional two (2) stations Emerald and Masinag station respectively* 

# LRT LINE 2 EAST EXTENSION PROJECT

Below: Ongoing works for Package 2: Design and Build of Stations and Package 3: Electro-Mechanical System Works



#### LRT Line 2 West Extension Project

The project involves the design and construction of the extension for the existing LRT Line 2, with a total length of approximately 3.02 kms from the Recto station extending westward to the Pier 4 area including the turn back track. The three (3) proposed additional stations include: (a) Tutuban Station-located next to the Cluster Mall; (b) Divisoria Station-located west of the Recto Avenue and Asuncion Street Intersection; and (c) Pier 4 Stationlocated 50meters north of Zaragoza Street. The project will include right-of-way acquisition (ROWA), as well as procurement of additional electromechanical requirements including five (5) new 4-car rolling stock.

Overall Physical Accomplishment: 0.69% Consultancy Services: 13.57% Financial Accomplishment: 0.64% (P 64.96M) Consultancy Services: 12.16% (P43.24M)



#### Status:

- On-going implementation of Consulting Services contract. The Consultant is currently revising the alignment and other documents in order to harmoniously co-exist with other government projects along Road 10.
- Awaiting approval and issuance of Multi-Year Obligational Authority (MYOA) by DBM. Request for reconsideration regarding the issuance of MYOA was submitted to DBM on 22 October 2020
- Submission and opening of bid on 30 Oct 2020 was temporarily suspended via supplemental bid bulleting dated 01 October 2020.

Target Completion Date: August 2025 (including 1-year DLP)



Site survey inspection for LRT Line 2 West Extension Project

# REHABILITATION PROJECTS

These projects involve major repair/rehabilitation of existing line 2 rolling stocks, systems, structures, and facilities such as repair of viaduct of the carriageway, rail replacement, replacement of parapet walls in between stations, replacement of gantry anchor bolts at LRT revenue lines, rehabilitation/repair of light rail vehicles (LRVs), etc.

**1.** Acquisition of Rail Grinding Machine (Equipped with Airconditioning Control Cab) Completed last December 7, 2020

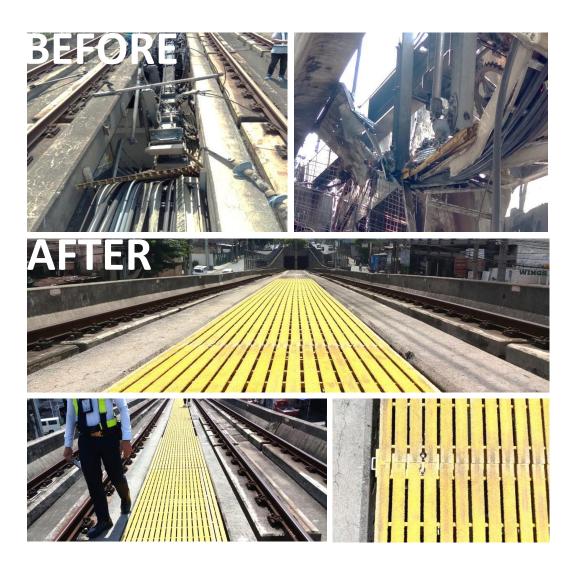


2. Installation of Overhead Catenary System (OCS) Lightning Protection System- Phase II Completed last October 20, 2020



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 Restoration of Damaged/Burnt Cable Trays, Walkways and other Appurtenances near OCS Pole 370 (between Anonas and Katipunan Station Completed: 29 June 2020



4. Systematic Replacement of Compressor Motor Control Unit (CMCU) Completed: 3 June 2020





5. Restoration of Fiber Optic Cable Communication Backbone at LRTA Line 2 Completed: 26 January 2020







# 06. OTHER ACCOMPLISHMENTS

#### A. ISO 9001:2015 Continued Certification

ISO 9001:2015 QMS Certification is one of the projects of LRTA adopting the international standard that specifies requirements for a Quality Management System (QMS). It is implemented to demonstrate the ability to consistently provide products and services that meet customer and regulatory requirements. It is based on the plan-do-check-act methodology and provides a process-oriented approach to document and review the structure, responsibilities, and procedures required to achieve effective quality management in an organization. The certification is full scope covering the LRTA's Light Rail Transit Operation and Maintenance Management.

		_
		ERTIFICATION
	CIP:5333	
	22 October 2020	
	GEN. REYNALDO I. BERROYA Administrator	
	Autoministrator	
	Light Rail Transie Authority Line 2 Depot, Marcos Highway Santolan, Parig Cito	
	Santal Depot, Marrow Mink	
	metto Manila	
	Through: MS, ELEANORE T. DOMINGO Management Representation of Control	
	Management Representative, QMS Core Team	
	Contraction Representation Contract	
	Dear General Berroya,	
	Continued Complexition to ISO 9001:2015 Brood on the Officeron Color: 2015	
	sound Corplication to 800 9001:2015 Based on the entropy of the second surveillance and of your QMS on 5-6 October 2020, see are pleased to notify you that the validity of your Our audit assessed the mailteneous confirmed.	
	takend on the entries and MOD/2013 5-6 October Geneticsme of the second surveillance studie of your OAK5 on 550 9001/2013 centification is hereby recontinued. Our sudit assessed the maintenance of the OAK5 (in entries) that entries and the second second of the OAK5 (in entries)	
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Since LRTA's ISO 9001:2015 certification last August 2018, the Authority has been relentless in pursuing a continued ISO certification. Last 22 October 2020, the Certification International Philippines, Inc. (CIPI) has awarded the Continued Certification to ISO 9001:2015 based on the outcome of the second surveillance audit last 05-06 October 2020 via virtual audit.

#### B. Philippine Railway Training Center (PRTC)

The PRTC is offering technical training programs for those who want to have a career in the railway industry. Initially, the TESDA-accredited Train Driving Level II program was launched in November 2018 and classes started by the 1st quarter of CY 2019. The PRTC plans to include additional programs such as Train Traffic Signalling, Train Maintenance, and Automated Fare Collection System (AFCS).

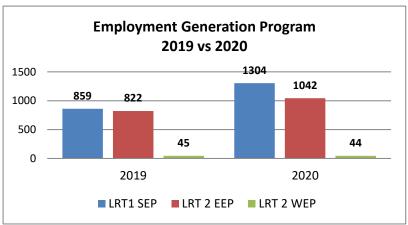
For its accomplishment as of December 31, 2020, the PRTC submitted the Railway Traffic Control Operation Level III Program to the TESDA PAMAMARISAN for registration/ accreditation on 23 December 2020. The Improvement/ Extension of PRTC Training Room and Office Project was 50% completed with ongoing assessment and evaluation for the Contract Time Extension brought about by the pandemic.

#### C. HR-Related Accomplishments

The LRTA Board of Directors has approved the Revised Competency Framework last 18 December 2020 aligned to the Authority's vision in equipping its manpower the knowledge and skills to pursue expertise in the railway industry. Moreover, LRTA has been recognized by the Career Executive Service Board (CESB) as one of the 2020 Agency HR Champions.

#### D. Employment Generation

LRTA has enrolled a total of 2,390 jobs for the implementation of various LRTA projects as of 31 December 2020. This is a 38% increase from last year for the same period. The Line 1 South Extension Project has the highest number of employees and the



highest rate of increase while the Line 2 West Extension Project is lesser than other PMOs as the project is still at its early implementation stage.

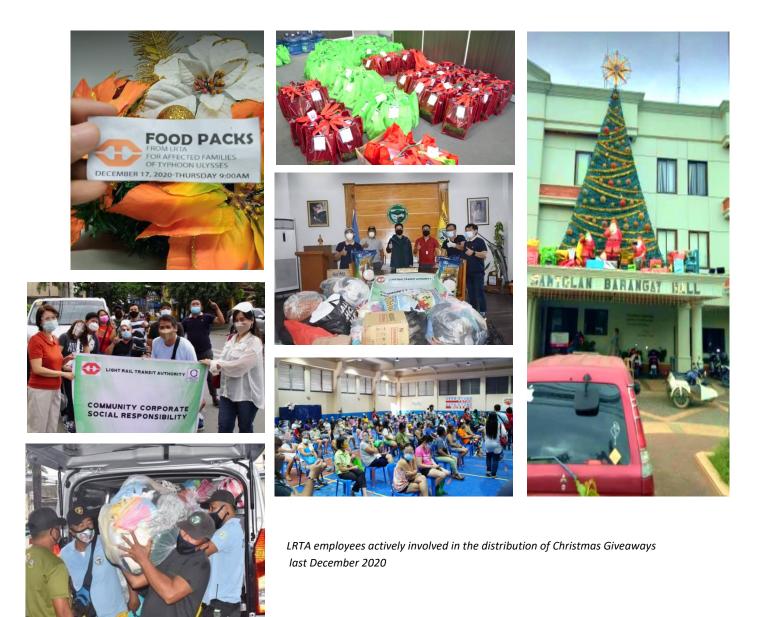
#### E. Corporate Social Responsibility

In the afternoon of 12 January 2020, Taal Volcano in Batangas erupted, leaving many families stranded in the local evacuation centers. Lockdowns were implemented by the Government as a safety measure in the area, leaving most of the families in the facilities with less supply of food, drinking water and clothing.

Under its Corporate Social Responsibility Program, LRTA responded to this need on 17 January 2020 by providing packed goods for 300 affected families, 200 of which were distributed in Muzon Elementary School, San Luis Batangas and 100 of which were given to the Barangay Niogan Taal, Batangas residents.



Through the concerted effort of the management and employees of the Light Rail Transit Authority (LRTA), 500 Christmas baskets were given away to families struck by typhoons Rolly and Ullyses in Brgy. Santolan, Pasig City.



#### F. Gender and Development

LRTA has been active in the promotion and implementation of Gender and Development throughout the years. The LRTA, as spearheaded by its GAD Focal Point System Committee and Technical Working Group (TWG), has initiated various activities in support of the GAD Advocacy, as follows:

- Conducted various activities to create awareness during the National Women's Month Celebration in March 2020. These include the following:
  - Posted and decorated all LRT2 Stations and at the Pasay and Santolan Depots with National Women's Month streamers/banners
  - Installed a Photo Booth at the Cubao Station and decorated it with the theme and related slogans including GAD flyers and pamphlets that were distributed to the passengers
  - Purchased and distributed PCW-designed collaterals to women passengers and employees
  - Treated the LRTA women employees to a simple breakfast followed by a talk on Women in the New Testament on 02 March 2020. (481 employees and guests participated).
  - Conducted Film-Showing
  - Facilitated the free-ride to women passengers during the morning and afternoon peak hours on 08 March. No. of women passengers who availed of the free ride: 6,879
  - Streaming of the Administrator's NWM greetings through the PARDS platform
- Conducted Various Activities in Celebration of the 18-day Campaign to End Violence Against Women (VAW) such as:
  - Simultaneous reading of Prayer for VAWC-victim survivors over the Public-Address System in the LRT 2 stations and at the Line 2 Depot from 25 November to 12 December 2020
  - Streaming of Prayer for VAWC-victim survivors through the PARDS
  - Posted VAWC-Month Streamers and Banners in all LRT Line 2 Stations and at the Pasay and Santolan Depots



- Conducted a Sex-Disaggregated Data and Gender Statistics Survey of LRTA employees in October 2020
- Facilitated the provision of functional and clean breastfeeding areas / rooms for lactating women passengers in selected stations
- Collaborated with the DOTr GAD Rail Sector in the drafting of the GAD Customer Satisfaction Survey Questionnaire
- Started the review of policies and guidelines in relation to compliance with GAD mandates
- Drafted the LRTA GAD Handbook
- Drafted the customized Gender Fair Language Policy
- Conducted an agency self-assessment for CY 2020 to measure the extent of LRTA's gender mainstreaming efforts using the enhanced Gender Mainstreaming Evaluation Framework (GMEF) tool.
- Attended and participated in the capacity-building activities and regular meetings of the DOTr GAD Rail Sector for its GAD Focal Point System Committee and TWG.

Title of the Seminar/Meetings	No. of Participants from LRTA
National GAD Planning: Final Draft of the 6-year Agenda (27-28 January 2020)	2 participants ( <i>Male: 0; Female: 2</i> )
Railway Sector GAD TWG: Preparation for the Courtesy Call to Manila City Mayor Francisco M. Domagoso (13 February 2020)	7 participants ( <i>Male: 2; Female: 5</i> )
Joint Consultation Workshop on Gender-Based Violence - Sexual Exploitation, Abuse and Harassment (GBV-SEAH) Guidelines Formulation.	Two (2) (Male: 0, Female: 2)
Write shop on Simplified Scoring Guide of Harmonized Gender and Development Guidelines (HGDG) and Project Implementation Management Monitoring and Evaluation (PIMME) on 04 November 2020.	Three (3) (Male: 1, Female: 2)

#### G. Local and Foreign Engagements

LRTA as a caring and nurturing organization continuously developed the potentials and talents of its employees through training and development courses. To develop the potentials of its employees, LRTA, through its Training Unit, was able to conduct various trainings and development courses for the period under review. At the same time, LRTA sent its employees to various countries as part of their function in the Project Management Office. The complete list of local and foreign engagements can be viewed in **Annex "A"** of this report.



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## Outlook

The global impact of the COVID-19 pandemic has shaken people all around the globe because of the alarming surge of CoVid-19 infections resulting to deaths and a near-standstill of the economic activity as different countries imposed restrictions in people movement to mitigate the spread of the virus.

In their report "Addressing the Social and Economic Impact of the COVID-19 Pandemic" last 18 March 2020, the National Economic Development Authority (NEDA) expected a cumulative loss of Php428.7 to Php1,355.6 Billion in gross value added or GVA (in current prices), equivalent to 2.1 to 6.6 percent of nominal GDP in 2020. The NEDA highlights the significant impact on both transportation and tourism industries which has Php77.5-156.9 Billion forgone GVA and 33,800-56,600 employment being affected by the pandemic.

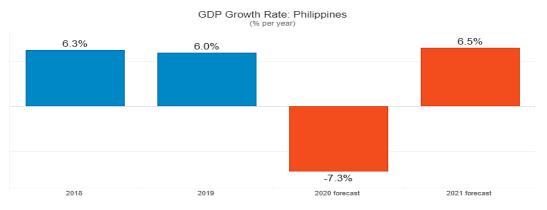
The LRT Line 2 estimated a revenue loss of Php97 Million for 2020 because of the suspension of operations due to strict community quarantines and the limiting of passengers per train as part of social distancing measure.

Notwithstanding the uncertainty of the new normal and the various operation-related challenges that it is currently facing, the Authority continues to be resilient and steadfast in coping not only with the pandemic, but also in restoring the Line 2 System's full operation by January 2021. It is vigorously working at recovery initiatives for the repair and restoration of the System's facilities, equipment, and stations affected by last year's unfortunate incidents. Initiatives to build-up the inventory of spare parts for the System's repair and maintenance have already been considered including the mid-life assessment of the system's infrastructures and facilities.

LRTA also embarks on the restoration of down trainsets and the acquisition of new trainsets to increase train availability and improve operational and financial conditions. Thirty (30) trainsets are projected to be available by the end of 2025.

The Authority continues to safeguard its passengers, employees, and assets by implementing health and safety protocols and providing necessary materials for the fight against the virus. Likewise, it displayed the Filipino spirit of Bayanihan as it contributed One Billion Pesos to the Bureau of the Treasury (BTr) in support of the National Government's initiatives in alleviating the impact of the pandemic. It also continues to collaborate with various government and private organizations such as the DOTr, MMDA, Land Transportation Franchising and Regulatory Board (LTFRB), Land Transportation Office (LTO), Philippine National Police-Highway Patrol Group, Inter-Agency Council for Traffic, and several private bus, and modern PUV companies, in the deployment of alternative public transport systems along Marcos Highway under the Bus Augmentation Program of the government to alleviate the commuters of traffic and mobility challenges.

It cannot be denied that the pandemic has severely affected LRT Line 2's ridership and revenues. Faced with this concern, LRTA implements cost-cutting and austerity measures to generate savings while simultaneously reprogramming/re-prioritizing its programs, projects, and activities to ensure the smart use of resources. In view of its limited earnings, it will seek additional subsidy from the National Government to enable it to pursue the implementation of its priority projects as well as continue its operations.



Source: Asian Development Bank. Asian Development Outlook (ADO) 2020 Update (September 2020)

According to the Asian Development Bank (ADB), the Philippines' GDP is expected to contract by 7.3% in 2020 and grow by 6.5% in 2021 while inflation is forecasted at 2.6% by 2021 compared to 2.4% in 2020.

With this, LRTA gears up for the opportunities that lie in the years ahead. The Management eyes strengthening the organization's core services including its business development capabilities and will explore innovative ways to intensify revenue generation and collection.

As the country and the world battle against the pandemic, LRTA readies itself in embracing the new normal through several technological initiatives such as digitalization/automation projects namely, the installation of a Business Continuity and Disaster Recovery Facility, development and installation of an IT Security Management System, Upgrade and Replacement of the Revenue Line Local Area Network (LAN), and Human Resource Management System (HRMS). The Authority also prepares the operation of the most-awaited LRT Line 2 East Extension in April 2021 and partial operation of LRT Line 1 South Extension in December next year. Health and safety protocols such as the strict observance of minimum public health standards as well as social distancing measures, and the provision of sanitation and disinfection materials to protect its passengers, employees, and assets shall still be done as a continuing response to mitigate the spread of CoVid-19.

Knowledge Management initiatives are also set in motion. Initial preparatory activities for the establishment of a Rolling Stock Innovation Laboratory for restoration and diagnostic works is ongoing in collaboration with the Development Academy of the Philippines. Meanwhile, the Philippine Railway Training Center (PRTC) prepares for a new technical course on Train Traffic Program for TESDA's accreditation.

The LRTA Management extends its gratitude to its people as well as the continued support of its stakeholders for their dedication and passion in keeping their commitment to provide the commuters with efficient means of transportation even in the midst of the pandemic. The days ahead will continue to showcase our capability as fighters and builders of the future as we contribute to the nation's economic rise and the foundation of the DOTr's 30-year Transportation Roadmap (2021-2050). Moving forward, we shall focus on enhancing and strengthening the management, leadership and technical skills and capabilities of our people and the agency to meet the needs and expectations of our stakeholders towards the new normal.

With its rich history, LRTA stands its ground as it faces the years ahead while living its first core value: **RESILIENCE.** 



Prepared by:

#### ELEANORE T. DOMINGO

Manager, Planning Department

Approved by:

GEN. REYNALDO I. BERROYA Administrator

### LOCAL AND FOREIGN ENGAGEMENTS FROM JANUARY TO DECEMBER 2020 Annex "A"

#### A. For the 2<sup>nd</sup> Semester, CY 2020

	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
JULY	1						
1	1	July 8-23- 'September 9, 2020	Retraining Course for Newly Hired Train Driver (Mr. Julius J. Alvarez, Jr.)	TOD	1	TOD	Social Hall/Revenue Line
2	2	July 15-16, 2020	Retraining Course for Train Driver (due to prolonged period of absence- Edward Sanchez)	TOD	1	TOD	Social Hall/Revenue Line
3	3	July 22-31, 2020	Retraining Course for Newly Hired Train Driver (Mr. Ian Kirby B. Robles)	TOD	1	TOD	Social Hall/Revenue Line
4	4	July 22, 2020   1:00 PM- 5:00 PM	Online Orientation on LRTA's Strategic Performance Management System: Accomplishment of Individual Performance Commitment and Review (IPCR) Forms for Newly Hired Employees	Newly Hired Employees	13	Human Resource Management Division- Training Section	Online via Skype
AUG	UST						
1	5	August 3-6, 2020	Retraining Course for Newly Hired Train Driver (Mr. Ian Kirby B. Robles)	TOD	1	TOD	Social Hall/Revenue Line
2	6	August 7,14,21, 2020	Basic Statistical Analysis In-depth Training Workshop	Planning Department, CPRD	4	Strategic Research and Development Center, Inc.	Local Online Training / Webinar

# LOCAL AND FOREIGN ENGAGEMENTS FROM JANUARY TO DECEMBER 2020

Annex "A"

	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue			
3	7	August 19, 20, 25 and 27, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	Admin. Department, HRMD, GSD, AMD, Procurement Division, Planning Department, CPRD, BDD, Budget Division, Treasury Division	-	Knowledge Management and Information Technology Division in coordination with HRMD- Training Section	Online via Zoom			
4	8	August 19, 2020	Retraining Course for Train Driver (Kris Ebarra Agulto)	TOD	1	TOD	Social Hall/Revenue Line			
5	9	August 20, 2020	Retraining Course for Train Driver (Thed Dominique Kantuna	TOD	1	TOD	Social Hall/Revenue Line			
6	10	August 12-13, 2020	Online 3rd Quarter Refresher Course for Station Operations Division Personnel (Station Administration, Ticketing System, Emergency Preparedness and Issues and Concerns/Updates)	SOD	8	SOD	Online (Zoom)			
7	11	August 10-14, 2020	Online 4th Session Refresher Course for Train Operations Division Personnel (50% Mobilization Procedure)	TOD	93	TOD	Online (Skype)			
8	12	August 10-14, 2020	Web-Refresher Course Training Course (Commercial Train Driving) attended by DA Chua	Office of the DA for Operations and Engineering	0	Philippine Railways Institute	Online			
9	13	August 10-14, 2020	Web-Refresher Course Training Course attended by Jaypee Chavez, Maria Cecilia Padua, Theo Andrew Olivan, John Jerome Bongato, Engr. Annthony Pantaleon, Engr. Junbrian Froyalde and Engr. Flordeliza Ropa	FROG, CAMT-IGMU	0	Philippine Railways Institute	Online			

# LOCAL AND FOREIGN ENGAGEMENTS FROM JANUARY TO DECEMBER 2020

Annex "A"

No.		Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
10	14	August 24-28, 2020	Web-Refresher Course Training Course (Fare and Ticketing Management) attended by DA Chua	Office of the DA for Operations and Engineering	1	Philippine Railways Institute	Online
11	15	August 24-28, 2020	Web-Refresher Training Course attended by Atty. Nelson Gopengco, Reymond Bibit, Jasmin Pagkatipunan, Jerald Catucod and Alvin Casaul	FROG	0	Philippine Railways Institute	Online
SEPTE	MBER						
1	16	September 4 and 7, 2020	Online Hands-on/ Participatory Orientation on the use of GoToMeeting Application	Deputy Document Controllers (DDC), Alternate Deputy Document Controller (ADDC), Records Keepers	58	Knowledge Management and Information Technology Division in coordination with HRMD- Training Section	Online via GoToMeeting
2	17	September 5,12,19,and 26, 2020	Qualitative and Quantitative In-Depth Seminar Workshop	Planning Department , CPRD	2	Strategic Research and Development Center, Inc.	Local Online Training / Webinar
3	18	September 6,13 and 20, 2020	Fundamentals of Writing a Feasibility Study	Planning Department , CPRD	3	Strategic Research and Development Center, Inc.	Local Online Training / Webinar
4	19	September 10, 2020	Public Sector and HR Forum 2020: "Public Service Continuity and Recovery"	HRMD	3	Civil Service Institute	Online
5	20	September 1, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	Office of the Da for Operations and Engineering, CAMT- CCD	6	Training Section and KMITD	Online (Zoom)

I	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
6	21	September 2, 2020	Orientation on the Use of GoToMeeting for QMS Internal Quality Auditors	Internal Audit Department	14	Training Section and KMITD	Online (GoToMeeting)
7	22	September 2, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	TMSCD, CAMT-KPI	26	Training Section and KMITD	Online (Zoom)
8	23	September 3, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	TMSCD	13	Training Section and KMITD	Online (Zoom)
9	24	September 4, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	CAMT- Station KPI, Operations Department, TOD	25	Training Section and KMITD	Online (Zoom)
10	25	September 7, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	TOD	18	Training Section and KMITD	Online (Zoom)
11	26	September 8, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	TOD	8	Training Section and KMITD	Online (Zoom)
12	27	September 9, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	TCD, SOD	64	Training Section and KMITD	Online (Zoom)
13	28	September 10, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	CAMT-IGMD	11	Training Section and KMITD	Online (Zoom)

I	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
14	29	September 11, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	SOD, SSD, Safety KPI	41	Training Section and KMITD	Online (Zoom)
15	30	September 14, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	Lines 1 & 2 Engineering Department, Line 2 RSISD, Line 1 CAVEX, SOD	34	Training Section and KMITD	Online (Zoom)
16	31	September 16, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	Line 2 EEP, Line 2 WEP	9	Training Section and KMITD	Online (Zoom)
17	32	September 17-18, 2020	Online 3rd Quarter Refresher Course for Traffic Control Division Personnel (Basic Rules, Safety Driving, Drive at Sight and Provisional Service)	TCD	30	Training Section and TCD	Online (Skype)
18	33	September 1-3, 2020	Retraining Course for Train Driver (Mr. Emmanuel Dela Cruz)	TOD	1	TOD	Social Hall/Revenue Line
19	34	September 16, 2020 (continuation)	Retraining Course (Spot Evaluation) for Newly Hired Train Driver (Mr. Ian Kirby B. Robles)	TOD	1	TOD	Social Hall/Revenue Line
20	35	September 15 & 16, 2020	Retraining Course for Train Driver (Mr. Vincent Paul Miraflores)	TOD	1	TOD	Social Hall/Revenue Line
21	36	September 17-18, 2020	Retraining Course for Train Driver (Mr. Ronaldo C. Cuasay)	TOD	1	TOD	Social Hall/Revenue Line
22	37	September 21-24, 2020	Retraining Course for Train Driver (Mr. Keith Ian Villanueva)	TOD	1	TOD	Social Hall/Revenue Line

I	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
23	38	September 22-23, 2020	Retraining Course for Train Driver (Mr. Jimnhel Sayangco)	TOD	1	TOD	Social Hall/Revenue Line
24	39	September 29-30, 2020	Retraining Course for Train Driver (Mr. Jonathan Taberna)	TOD	1	TOD	Social Hall/Revenue Line
25	40	September 7-11, 2020 (Batch No. 10)	Web-Refresher Training Course attended by Renaldo Luzande, Allan Bellosillo, Joselito Salazar, Ruth Ann Domingo, Candy Galvante, Engr. Jemmar Castillo, Engr. Lucille De Leon, Engr. Raul Bradecina and June Norven Santidad	FROG, CAMT	9	Philippine Railways Institute	Online
26	41	September 21-25, 2020 (Batch No. 12)	Web-Refresher Training Course attended by Engr. Deah Kristine Waminal, engr. Erlito Cantuba, Engr. Modyson Sumayo, Engr. Ian Dacul, Engr. Crisanto Pontiveros and Engr. Michael Pertierra	CAMT	6	Philippine Railways Institute	Online
осто	BER						
1	42	October 2,9,16, 2020	Sampling Techniques Training-Workshop	Planning Department, CPRD	3	Strategic Research and Development Center, Inc.	Online via Zoom
2	43	October 4,11,18,25, 2020	Fundamentals of Market Research	Planning Department, CPRD	2	Strategic Research and Development Center, Inc.	Online via Zoom
3	44	October 9, 2020	Online Orientation on the Conduct of Meetings through Zoom and Etiquette for Online Meetings	TMSCD	3	Training Section and KMITD	Online (Zoom)

	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
4	45	October 12-16, 2020	Online 5th Session Refresher Course for Train Operations Division Personnel (Passenger Train Doors, Door Switches Used on Intervention Procedures, Proposed Door System for New sets of fleet)	TOD	92	Operations Department	Online (Zoom)
5	46	October 26-27, 2020	Webinar on "Awareness on the Proper Handling Passengers/Person with Disability (PWD's)" for LRTA Frontline Service Personnel	Operations Department / FROG, PRD, SSD, Security Service	40	National Council on Disability Affairs (NCDA)	Online (Zoom)
6	47	October 1-2, 2020	Retraining Course for Train Driver (Mr. Feliciano Nacilla)	TOD	1	TOD	Social Hall/Revenue Line
7	48	October 2 & 5, 2020	Retraining Course for Train Driver (Mr. Rubb Louie Ongkingco)	TOD	1	TOD	Social Hall/Revenue Line
8	49	October 8-9, 2020	Retraining Course for Train Driver (Mr. Ronel Tacan)	TOD	1	TOD	Social Hall/Revenue Line
9	50	October 9-10, 2020	Retraining Course for Train Driver (Mr. Henry T. Cortez)	TOD	1	TOD	Social Hall/Revenue Line
10	51	October 12-13, 2020	Retraining Course for Train Driver (Mr. Jeffrey Magno)	TOD	1	TOD	Social Hall/Revenue Line
11	52	October 12-13, 2020	Retraining Course for Train Driver (Mr. Johncris Penacilla)	TOD	1	TOD	Social Hall/Revenue Line

ı	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
12	53	October 12-13, 2020	Retraining Course for Train Driver (Mr. Emmanuel Dela Cruz)	TOD	1	TOD	Social Hall/Revenue Line
13	54	October 12-13, 2020	Retraining Course for Train Driver (Mr. Carlos Valdez Jr.)	TOD	1	TOD	Social Hall/Revenue Line
14	55	October 19-20, 2020	Retraining Course for Train Driver (Mr. Valeriano Blaza)	TOD	1	TOD	Social Hall/Revenue Line
15	56	October 19-21, 2020	Retraining Course for Train Driver (Mr. Yancy Lopez)	TOD	1	TOD	Social Hall/Revenue Line
16	57	October 27-28, 2020	Retraining Course for Train Driver (Mr. Jose Erlito Mendoza)	TOD	1	TOD	Social Hall/Revenue Line
17	58	October 5-9, 2020 (Batch No.13)	PRI Web-Refresher Training Course	FROG	5	Philippine Railways Institute	Online
18	59	October 19-23, 2020 (Batch No.15)	PRI Web-Refresher Training Course	CAMT, FROG	30	Philippine Railways Institute	Online
19	60	October 12-16, 2020	Webinar on Basic Occupational Safety and Health (BOSH) Training attended by Ms. Genevieve Velasquez and Mr. Riolito Rodriguez	SSD	2	OSHMS360 Corporation	Online (Zoom)
20	61	October 13,15,20,22,27,29, 2020	Online Course on Public Service Values in Terms of Adversities attended by Engr. Deah Kristine Guison	Head of Offices	1	Civil Service Institute	Online
21	62	October 19-23, 2020	Introduction to Project Management Training Online attended by Engr. Lorelie Reyes, Engr. Jan Michael Montehermoso and Engr. Rizaldy Fariñas	Project Management Offices	3	Project Management Intitute of the Philippines	Online (Zoom)

	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue	
NOVE	MBER							
1	63	November 4-5, 2020	Crisis Communication in the New Normal (Best Practices on How to Prepare, Handle and Recover from a Social Media Crisis)	PRD	1	Inquirer Academy	Online via Zoom	
2	64	November 11, 2020	Social Media Analytics: Drive Results Through a Data-Driven Approach	PRD	5	Inquirer Academy	Online via Zoom	
3	65	November 11 and 12, 2020	Best Practices and Remedies to Avoid COA Disallowances	Legal Department	3	Center for Global Best Practices	Online via Zoom	
4	66	November 24-27, 2020	CES Lifelong Learning for Leadership Congress: "Thriving Leadership: Spirit-Led Stewardship Towards the Better Normal"	CES Eligible Officers under Non-Technical Team	2	Career Executive Service Board	Online via Zoom	
5	67	November 16,17,20, 2020	4th Quarter Refresher Course for SOD Personnel (Ticket Selling Procedure and Work Instructions, Station Administration, and Emergency Preparedness)	SOD	122	Operations Department	Online (Zoom)	
6	68	November 18-19, 2020	4th Quarter Refresher Course for TCD Personnel (Hauling Procedure-Pushing Method, Pulling Method, Uncoupling and Issues and Challenges in Hauling Defective Train)	TCD	30	Operations Department	Online (Zoom)	
7	69	November 25-27, 2020	Online Orientation on the Application/Use of Risk Management Information System	All LRTA Process Owners	79	Mr. Erwin Rommel H. Satingin, MIS Design Specialist B, AFC SAD	Online (Zoom)	
8	70	November 2-3, 2020	Retraining Course for Train Driver (Mr. Alexis Viernes)	TOD	1	TOD	Social Hall/Revenue Line	

1	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
9	9 71 November 2 & 5, 2020		Retraining Course for Train Driver (Mr. Abraham Jacob Magtoto)	TOD	1	TOD	Social Hall/Revenue Line
10	72	November 10-11, 2020	Retraining Course for Train Driver (Mr. Irvin Rosero)	TOD	1	TOD	Social Hall/Revenue Line
11	73	November 10-11, 2020	Retraining Course for Train Driver (Mr. Johncris Penacilla)	TOD	1	TOD	Social Hall/Revenue Line
12	74	November 26-27, 2020	End-User Training for Two-Wheel Stand-Up Electric Vehicle/Transporter (SEGWAY)	Safety and Security Division, General Services Division, Asset Management Division, Lines 1 & 2 Warehouses and supply Section		Simply Moving Philippines Corporation	Social Hall
13	75	November 7, 2020	Introductory Training Course on Concrete Petrography: Applied Module attended by Engr. Ariez Panganiban, Engr. Mariles Doncillo, Engr. Nazenborg Mabilangan and Engr. Fritz Edison De Leon	Lines 1 & 2 Engineering Department, PMO	3	Earth Materials Science Conrete Petrography Laboratory (EMS-CP Lab) of the National Institute of Geological Sciences, University of the Philippines Diliman	Online (Zoom)
14	76	November 24-27, 2020	Online CES Lifelong Learning for Leadership Congress with the Theme "Thriving Leadership: Spirit-Led Stewardhip Towards the Better Normal" attended by Mr. Paul Y, Chua and Mr. Nicolas G. Ombao	Office of the DA for Operations and Engineering and Fare Revenue Operations Group	2	Career Executive Service Board (CESB)	Online (Zoom)

l	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
15	77	November 27-28, 2020 (continuation on December 3-5, 2020)	Multiplier Training on Facilitating eLearning Sessions attended by Mr. John Buenaventura and Mr. Merlo Gallardo	PRTC	2	TESDA Online Program	Online (Zoom)
DECE	MBER						
1	78	December 7-11, 2020	Online 6th Session Refresher Course for Train Operations Division Personnel (Train Preparation Procedure and Case Study on Train overshooting a track with no overhead contact wire)	TOD	93	Operations Department	Online (Zoom)
2	79	December 14-18, 2020	Online Refresher Course on AFCS Contactless Ticketing System Policies, Procedures and Updates for Ticket Management and Sales Collection Division (TMSCD) Personnel	TMSCD	147	Fare Revenue Operations Group	Online (Zoom)
3	80	December 9, 2020   1:30 PM -3:00 PM	Online Lecture-Forum and Updates on New GSIS Programs and Services	All LRTA Employees	37	Government Service Insurance System (GSIS)	Online via Zoom
4	81	December 3-5, 2020 continuation	Multiplier Training on Facilitating eLearning Sessions attended by Mr. John Buenaventura and Mr. Merlo Gallardo	PRTC	2	TESDA Online Program	Online (Zoom)
5	82	December 7-11, 2020	Webinar on Basic Occupational Safety and Health (BOSH) Training attended by Mr. John Ruiz	SSD	1	OSHMS360 Corporation	Online (Zoom)

ł	No.	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
6	83	December 9-11 & 14-15, 2020	Introduction to Project Management Training Online attended by Engr. Santos Abrazado, Engr. Cesar Legaspi, Engr Deah Waminal, Engr. Jemmar Castillo, Engr. Hilfred Tusing, Engr. Vernie Sudario, Engr. Ariez Panganiban and Engr. Mabilangan	Project Management Offices	8	Project Management Intitute of the Philippines	Online (Zoom)
7	84	December 14-18, 2020	Webinar on Construction Safety and Health (COSH) Training attended by Engr. Carmela De Guzman, Engr. Sainor Garbin, Engr. Cahr Mae Puti, Engr. Jan Michael Montehermoso, Engr. Jaypee Alamar, Engr. Jayson Cabanilla, Engr. Ma. Melinda Ceruelos and Engr. Jayson Yap	RSISD, PMO	8	OSHMS360 Corporation	Online (Zoom)
FOREI	GN TRAVI	EL					
		September 25, 2020 to	Korean Government Scholarship Program for	Atty. Nonie Laxinto, Legal Department	1	Seoul National University of Science and Technology (Seoul Tech)	Foreign training/scholarship
1	1	August 20, 2021	Oversea Government Railway Staffs	Engr. Annthony Pantaleon, CAMT- IGMD	1	and Ministry of Land, Infrastructure and Transportation (MOLIT), Republic of Korea	Foreign training/scholarship

### LOCAL AND FOREIGN ENGAGEMENTS FROM JANUARY TO DECEMBER 2020 Annex "A"

# A.1 Good Governance Trainings/Seminars, for the 2<sup>nd</sup> Semester 2020

	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
1	July 30, 2020	The Role of HR in the New Normal	Administrative Department-HRMD, Project Management Offices (L1 CAVEX, L2 EEP, L2 WEP)		Civil Service Institute	Webinar
2	August 14, 2020	Appreciating Risk Management Concepts in the time of the Pandemic	Planning Department, QMS Risk Management Team		DAP	Webinar
3	August 28, 2020	Appreciating Risk management Concepts in the Time of the Pandemic (Webinar Replay)	Planning Department, QMS Risk Management Team, Operations Department, Engineering Department, Project Management Offices (L1 CAVEX, L2 EEP, L2 WEP)		DAP as APO Center of Excellence on Public Sector Productivity	Webinar
4	September 17, 2020   9:00 AM	Webinar on Employee Engagement for Citizen-centered and Future-ready Frontline Public Service	All LRTA Officials, Managers, and Heads of Offices		DAP as APO Center of Excellence on Public Sector Productivity	(Webinar)
5	October 21, 2020	Introduction to ISO 31000 Risk Management System	Planning Department, LRTA QMS Core Team		DAP as APO Center of Excellence on Public Sector Productivity	Webinar
6	October 23, 2020	Prolific Productivity in the Public Sector during the Pandemic	Administrative Department-HRMD, Planning Department		DAP as APO Center of Excellence on Public Sector Productivity	Webinar
7	October 23, 2020   2:00 PM	Prolific Productivity in the Public Sector during the Pandemic	LRTA PMT		DAP as APO Center of Excellence on Public Sector Productivity	(Webinar)

	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
8	October 27 to 30, 2020	Online Course on Leading in a Disruptive Environment	All LRTA Officials, Managers and Heads of Offices		DAP as APO Center of Excellence on Public Sector Productivity	(Webinar)
9	November 4-6, 2020	Forging Leaders in the Time of Crisis: An Online Course on Crisis Leadership	All LRTA Officials, Manager, Heads of Offices and Supervisors		DAP as APO Center of Excellence on Public Sector Productivity	(Webinar)
10	November 9, 2020   1:00 PM -2:30 PM	Conference on Smart Public Service Delivery	Planning Department, Operations Department, BDPRD, PRD		DAP as APO Center of Excellence on Public Sector Productivity	(Webinar)
11	November 17, 2020 I 5:00 PM – 6:00 PM	Leadership in Time of Diversity: Understanding Age, Gender, and Personality in Managing People	All LRTA Officials, Managers, Heads of Offices, and Supervisors, Administrative Department, HRMD, Planning Department, CPRD		Mr. Jonathan Yabut and JY Consultancy & Ventures	(Webinar)
12	November 25, 2020   2:00 PM	Introduction to ISO 37001:2016, Anti- Bribery Management System	Planning Department, Legal Department, Administrative Department, LRTA ADC		Development Academy of the Philippines (DAP) as APO Center of Excellence on Public Sector Productivity	(Webinar)
13	December 04, 2020 I 8:00 AM	"Resilient Governance: Understanding and Plotting the Future, 1 Meter Apart"	Administrative Department, Planning Department, PMT		University of the Philippines	(Webinar)
14	December 04, 2020 I 11:00 AM	Workforce Resilience Series: Focus on Philippines Supporting your Workforce When Nature Strickes Amidst COVID-19	Administrative Department, HRMD, SSD, LRTA EQRT		International SOS, a member of the French Chamber of Commerce and Industry in the Philippines	(Webinar)

	Date	Title of Learning and Development Program	Participants	No. of Participants	Subject Matter Expert / Learning and Development Institution	Venue
15	December 10, 2020	Interim Guidelines on Absences of Government Officials and Employees and Amendment to the Revised IGAWA	Administrative Department-HRMD, Project Management Offices (L1 CAVEX, L2 EEP, L2 WEP)		Civil Service Institute - CSC	Webinar
16	December 11, 2020 I 10:00 AM-12:00 NN	"THE COVID19 FRONTLINE: Innovative Response and Service Delivery of Local Government Units (LGUs)"	LRTA COVID Study Task Group		DAP-Graduate School of Public and Development Management in collaboration with the United Nations Development Programme in the Philippines	(Webinar)
17	December 14, 2020 I 1:00 PM - 5:00 PM	Government Best Practice Recognition (GBPR) 2020 Online Forum on e-Governance: Delivering Efficient Services to the People in the New Normal	All Interested LRTA Employees		Productivity and Development Center (PDC) in cooperation with DAP as APO Center of Excellence on Public Sector Productivity	(Webinar)
18	December 14, 2020 I 2:00 PM - 3:00 PM	Webinar on Innovation and Productivity Initiatives in the Public Sector: COVID-19 Response in the Philippines	Planning Department, CPRD, Administrative Department, HRMD, PMT, COVID Study Task Group, ISO QMS Core Teams		DAP as APO Center of Excellence on Public Sector Productivity	(Webinar)
19	December 15- 16, 2020	Annual Forum on the Public Sector Quality and Productivity Improvement with the theme, "Smarter Government through effective Quality Management System: Responding to COVID-19 and Rethinking Public Service Delivery"	Planning Department, CPRD, Administrative Department, HRMD, PMT, COVID Study Task Group, ISO QMS Core Teams		Government Quality Management Committee, through the Development Academy of the Philippines' Productivity and Development Center	(Webinar)

### LOCAL AND FOREIGN ENGAGEMENTS FROM JANUARY TO DECEMBER 2020 Annex "A"

# B. For the 1<sup>st</sup> Semester, CY 2020

No.	Date	Title of Learning and Development Program/Activity	No. of Hours	Participants	Subject Matter Expert/Learning and Development Institution	Venue
LOCAL		· · · · · · · · · · · · · · · · · · ·				
1	Feb. 5,7,8, 2020	143 <sup>rd</sup> MCLE Lecture Series	12	LRTA Lawyers personnel	ChanRobles LawNet, Inc.	Megatrade Conference Center, SM Megamall, Mandaluyong City
2	Feb. 18, 2020	Introduction to ISO 27001:2018 Information Security Management System	8	LRTA ISO QMS Core Team	Development Academy of the Philippines	DAP, Ortigas Center, Pasig City
3	Feb. 18-22 and 26-27, 2020	Public Procurement Specialist Certification Program Level 1- Basic	56	DA for Operations and Engineering	National Engineering Center, UP Diliman	UP National Engineering Center, Diliman, Quezon City
4	Feb. 20, 2020	Introduction to ISO 31000 Risk Management System	8	LRTA ISO QMS Core Team	Development Academy of the Philippines	DAP, Ortigas Center, Pasig City
5	Feb. 27-28, 2020	How to Prepare Privacy Impact Assessment	16	KMITD Personnel	Center for Global Best Practices	EDSA Shangri-la Hotel, Mandaluyong City
6	Mar. 11, 2020	Introduction to Regulatory Management System	8	LRTA ISO QMS Core Team	Development Academy of the Philippines	DAP, Ortigas Center, Pasig City
7	Mar. 11-12, 2020	Best Practices in Facilities and Maintenance Management attended by Engr. Ariez Panganiban and Engr. Francis Archivido	16	Engineering Department	Center for Best Global Practices	EDSA Shangri-la Hotel, Mandaluyong City
8	Mar. 11-14, 2020	1 <sup>st</sup> PAGBA Quarterly Seminar and Meeting: "Citizen-centric Public Financial Management"	32	Accounting Division	Philippine Association for Government Budget Administration (PAGBA), Inc.	Punta Villa Resort, Iloilo City

No.	Date	Title of Learning and Development Program/Activity	No. of Hours	Participants	Subject Matter Expert/Learning and Development Institution	Venue					
FOREIC	FOREIGN TRAVEL/SCHOLARSHIP										
1	Feb. 16-21, 2020	Factory Acceptance Test-31, 5KV and 6.6KV Switchgear, Rectifier Transformer and 110V DC Battery	-	-	-	Singapore					
2	Feb. 17-20, 2020	Factory Acceptance Test-OCS Reinforcement Cable	-	-	-	Germany					
3	Feb. 26-28, 2020	Factory Acceptance Test-OCS Contact Wire	-	-	-	Japan					
4	Mar. 2-6, 2020	External Quality Audit attended by Engr. Mark Kevin L. Espiritu	-	-	-	Spain					
5	Mar. 2-8, 2020	Factory Acceptance Test – UPS attended by Engr. Francis A. Archivido Jr., Engr. Elvin V. Driz, Engr. Cahr Mae B. Puti and Mr. Gil Carlos J. Monteclaro	-	-	-	Turkey					
6	Mar. 7-9, 2020	Factory Acceptance Test – Ring Man Unit (RMU) attended by Engr. Jaypee D. Alamar and Engr. Roberto A. Flores	-	-	-	Dubai					
7	Mar. 9-11, 2020	Factory Acceptance Test – AC and DC Cables attended by Engr. Jayson R. Cabanilla and Engr. Jovito DC. Cariño	-	-	-	Indonesia					
8	Mar. 11-12, 2020 (Actual Date of Travel is Mar. 11-14, 2020) cut short due to COVID-19 situation	Factory Acceptance Test – Rectifier, Transformer, Switchgear, Busduct and Negative Panel attended by Engr. John Nazenborg N. Mabilangan and Engr. Mariles G. Doncillo	-	-	-	Japan					