





30 JULY 2020

REYNALDO I. BERROYA

Administrator

LIGHT RAIL TRANSIT AUTHORITY (LRTA)

1st Floor, Line 2 Depot Marcos Highway,

Pasig City

ACKNOWLEDGEMENT RECEIPT

LETTER 29 JULY 2020

DATE:

RE: SUBMISSION OF LRTA'S 1ST AND 2ND QUARTERLY

MONITORING REPORT (PES FORM 4) AND QUARTERLY TARGETS CY 2020 (PES FORM 2A) IN COMPLIANCE WITH

GCG MC No. 2017-02

The said document was officially received by the Governance Commission on 30 July 2020 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 328-2030 or (02) 318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-0907-30-07-2020-008412**.

Received by:

Signature over Printed Name

Signature over Printed Name

Date and Time



29 July 2020

HON. SAMUEL G. DAGPIN, JR.

Chairman 3/flr. Citibank Centre, 8741 Paseo de Roxas Makati City

Through:

Atty. Johann Carlos S. Barcena

Director III, Corporate Governance Office-B

Norbert Gastardo Germano, CPA

Corporate Governance Officer III, Corporate Governance Office - B

Subject:

Submission of LRTA's 1st and 2nd Quarterly Monitoring Report (PES Form 4) and

Quarterly Targets CY 2020 (PES Form 2a)

Dear Chairman Dagpin:

In compliance with the GCG Memorandum Circular (MC) No. 2017-02 and Notice to all GCG Stakeholders dated April 20, 2020, we respectfully submit the following PES Forms based on the GCG - approved CY 2020 Scorecard:

1. PES Form 4 - 1st and 2nd Quarterly Monitoring Reports for CY 2020

2. PES Form 2a - Quarterly Targets CY 2020

Thank you and best regards.

Very truly yours,

GEN. REYNALDO I. BERROYA

Administrator





(LIGHT RAIL TRANSIT AUTHORITY)

		Con	nponent				[det] Overter	CV 2020			
	Strate	gic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System ¹	Annual Target	[1st] Quarter CY 2020 Target Actual				
	SO 1	Increased Passenger Riders	ship		1			J			
CT A			Absolute Figure	0%	A of well /	L1: 166.59	L1: 42.26	L1: 32.13			
SOCIAL	SM 1	Passenger Ridership	(in Millions)	2%	Actual / Target	L1: 51.29	L2: 9.43	L2: 7.57			
			Sub-total	2%							
	SO 2	2 Improved Customer Satisfaction									
IER &STAKEHOLDER	SM 2	Percentage of Satisfied Customers a. Passengers	Number of respondents who gave at	6%	Actual / Target 0% = If less than 80%	90%²	Terms of Reference (TOR) and other bid	Terms of Reference (TOR and other bid			
		b. Concessionaires	least a Satisfactory rating / Total number of respondents	2%			documents for the selection and bidding of Third Party Marketing Firm prepared and approved	documents for the selection and bidding of Third Party Marketing Firm prepared and approved			
CUSTOMER	SO 3	Addressed Increasing Dema	ands for the Existin	ng Lines a	nd New Mass	s Transit Systems		<u> </u>			
CUS	SM 3	Line 2 East Extension Project: Electro-Mechanical Works and Track Works for Package 3	Percentage of completion	10%	Actual / Target	100% completion	25%	55.61%			

¹ But not to exceed the weight assigned per indicator
² Using the Enhanced Guidelines for the Conduct of the CSS prescribed by the GCG.

PES Form 4 1st Quarter Monitoring Report

		Con	nponent				F4-9-0 4	01/ 0000
	Strate	gic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System ¹	Annual Target	[1st] Quarter	Actual
		Line 1 South Extension Project a. Acquisition of Lots under Modified C1-A ROW Alignment for Packages 2 and 3		2%		12 Ots	- 2 lots acquired- secured - 6 lots drafted Complaint - 2 lots issued Letter Offer - 2 lots verified property owner	- 2 lots acquired- secured - 6 lots drafted Complaint - 2 lots issued Letter Offer - 2 lots verified property owner
	SM 4	b. Relocation of Utilities Affected by Project Alignment	Actual Accomplishment	2%	Actual / Target	8 Utilities	 5 utilities: secured permits 3 utilities: approved relocation plans 	- 5 utilities: secured permits - 3 utilities: approved relocation plans
		c. Delivery of Trainset of the New Rolling Stock-4 th Gen LRVs		4%		2 Trainsets	Train manufacturing TS1 -100% completed TS2- 76% completed	Train manufacturing TS1 -100% completed TS2- 76% completed
			Sub-total	26%				

PES Form 4
1st Quarter Monitoring Report

		Con	nponent				[1st] Quarter CY 2020	
	Strate	gic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System ¹	Annual Target		
	 				1		Target	Actual
-	SO 4	Ensured Delivery of Perforn	nance by the Priva	te Conces	sionaire			
INTERNAL PROCESS	SM 5	Compliance Rate of Concessionaire to the Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI (No. of Rectified Noncompliance +Total No. of Noncompliance x 100%	10%	95% & above = 10% 94% = 9% 93% = 8% 92% = 7% 91% = 6% 90% = 5% Below 90% = 0%	L1: 95%	95.00%	98.08%
	SM 6	Compliance Rate of Line 2 Automated Fare Collection System (AFCS) Concessionaire to the Service Level Agreement (SLA)	No. of SLA provisions complied ÷ Total number relevant provisions	10%	Actual / Target	L2: 100%	L2: 100%	L2:97.99%
	SO 5	Improved Efficiency and Re	liability of LRT Sys	stems and	Processes			
	SM 7	Number of Projects Completed for Improved Systems and Facilities	No. of projects with 100% completion / Total Number of Projects for the Year	12%	Actual / Target	L2: 9 Projects	-	-

		Con	nponent			1.0000-201-201	M-41 O 4 OV 0000		
	Strate	gic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System ¹	Annual Target	[1st] Quarter	1	
		ineasure(Sin)			System		Target	Preparatory activities for the 3 rd Party Surveillance Audit	
	SM 8	ISO Certification	Actual Accomplishment	7%	All or Nothing	Pass 2nd Surveillance Audit	Preparatory activities for the 3 rd Party Surveillance Audit		
			Sub-total	39%					
	SO 6	Sustainability of Financial C		•					
	SM 9	Budget Utilization Rate a. Current Budget ³ (2019 & 2020)	Actual Award / Total Budget	5%	Actual /	80%	-	2.07%	
FINANCIAL		b. 2018 & Prior Years' Subsidies	Total Budget	4%	Taigot	80%	9 12 18	68.37%	
FIN	SM 10	Farebox Ratio	Rail Revenue / Operating Expenses (excluding depreciation)	7%	Actual / Target	0.44	0.31	0.45	
	SM 11	Non-Rail Revenue ⁵	Actual Non-Rail Revenues	7%	Actual / Target	P143.79M	16.25 Million	26.12 Million	
			Sub-total	23%				· · · · · · · · · · · · · · · · · · ·	

Based on Revised COB 2020 (Spare parts and Rehab Projects)
 Cumulative. Based on SARO as the total budget
 Non-rail revenues comprise income from commercial, advertising spaces, land lease, interconnection access, right of way, and short-term activities.

PES Form 4
1st Quarter Monitoring Report

		Con	ponent				[1st] Quarter CY 2020		
	Strate	gic Objective (SO)/ Strategic	Formula	Weight	Rating	Annual Target		г	
		Measure(SM)	Sys		System ¹		Target	Actual	
	SO 7	Achieve Railway System Co	mpetency and Ex	pertise					
р скомтн	SM 12	Percentage of Employees Meeting Required Competences	Employees with competency gaps determined / Total number of	5%	All or Nothing	Board Approval of Revised Competency Framework	Review, revisit and updating of Duties and Functions of all positions of LRTA	On-going review, revisit and updating of Duties and Functions of all positions of LRTA	
LEARNING AND	SM 13	Establishment of Philippine Railway Training Center (PRTC)	Actual Accomplishment	5%	All or Nothing	TESDA Certificate of Program/Module Registration for Train Traffic Program	Coordination with Traffic Control Division (TCD) officers in the preparation of module and registration/accreditation requirements	PRTC Group coordinated with team in-charge of the preparation of module for requirements and details	
			Sub-total	10%					
	1		TOTAL	100%					

(LIGHT RAIL TRANSIT AUTHORITY)

		Con	nponent	_			24 0					
	Strate	egic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System ¹	Annual Target		arter CY 2020				
	SO 1	Increased Passenger Ridersh	 in		Oystem		Target	Actual				
		moreucea i ucconger raucion	Absolute Figure	0%	Actual /	L1: 166.59 Million	L1: 38.41 M	L1: 2.35M ²				
	SM 1	Passenger Ridership	(in Millions)	2%	Target	L2: 51.29 Million	L2: 7.93 M	L2: 0.658 M				
ᇈ			Sub-total	2%								
SOCIAL IMPACT	SO 2	Improved Customer Satisfaction										
		Percentage of Satisfied Customers a. Passengers	Number of respondents who gave at	6%	Actual /	90%³	Procurement of services of a third	Ongoing Procurement of				
	SM 2	b. Concessionaires	least a Satisfactory rating / Total number of respondents	2%	Target 0% = If less than 80%		party Marketing Research Firm to conduct the Customer Satisfaction Survey for LRT 1 & 2.	services of a third party Marketing Research Firm to conduct the Customer Satisfaction Survey for LRT 1 & 2				
1,	SO 3	Addressed Increasing Deman	ds for the Existing	Lines and	New Mass Ti	ansit Systems	·	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
OMER (EHOL- ER	SM 3	Line 2 East Extension Project: Electro-Mechanical Works and Track Works for Package 3	Percentage of completion	10%	Actual / Target	100% completion	50% completion	65.45% completed				



¹ But not to exceed the weight assigned per indicator
² Significant decrease in Line 1 ridership due to the suspension of revenue operation after NCR was placed under ECQ on March 17, 2020. Operation resumed on June 1, 2020 with reduced loading capacity in compliance with IATF/DOTR GCQ Implementing Guidelines for Transport Sectors.
³ Using the Enhanced Guidelines for the Conduct of the CSS prescribed by the GCG.

PES Form 4 2nd Quarter Monitoring Report

		Com	ponent		,, <u> </u>		010101.0000				
	Strate	egic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System ¹	Annual Target		arter CY 2020			
					System		Target	Actual			
		Line 1 South Extension Project a. Acquisition of Lots under Modified C1-A ROW Alignment for Packages 2 and 3	Actual Accomplishment	2%	2% Actual / Target	12 Lots	1 lot: no longer required to acquire 9 lots: on-going acquisition	1 lot: no longer required to acquire 9 lots: on-going acquisition			
	SM 4	b. Relocation of Utilities Affected by Project Alignment				8 Utilities	1 utility: pending 7 utilities: on-going relocation	1 utility: pending 8 utilities: on-going relocation			
		c. Delivery of Trainset of the New Rolling Stock- 4 th Gen LRVs				2 Trainsets	TM _{ave} =100% FT _{ave} =40% DO _{ave} =0%	TM _{ave} =100% FT _{ave} =40% DO _{ave} =0%			
			Sub-total	26%				- ave			
	SO 4	4 Ensured Delivery of Performance by the Private Concessionaire									
INTERNAL PROCESS	SM 5	Compliance Rate of Concessionaire to the Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI (No. of Rectified Noncompliance +Total No. of Noncompliance x 100%	10%	95% & above = 10% 94% = 9% 93% = 8% 92% = 7% 91% = 6% 90% = 5% Below 90% = 0%	L1: 95%	L1: 95%	L1: 133.33%			

PES Form 4 2nd Quarter Monitoring Report

		Con	ponent	20-	22.42	38-77- 342 To	2nd Quarter CY 2020		
	Strate	egic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System ¹	Annual Target	Target	Actual	
	SM 6	Compliance Rate of Line 2 Automated Fare Collection System (AFCS) Concessionaire to the Service Level Agreement (SLA)	No. of SLA provisions complied ÷ Total number relevant provisions	10%	Actual / Target	L2: 100%	L2: 100%	99.55% ⁴	
	SO 5	Improved Efficiency and Relia	bility of LRT Syste	ms and Pro	cesses		d. 1997		
AL PROCESS	SM 7	Number of Projects Completed for Improved Systems and Facilities	No. of projects with 100% completion / Total Number of Projects for the Year	12%	Actual / Target	L2: 9 Projects	-	1 project	
INTERNAL	SM 8	ISO Certification	Actual Accomplishment	7%	All or Nothing	Pass 2nd Surveillance Audit	Conduct Management Review	Conducted Management Review on June 29, 2020	
			Sub-total	39%				(A)	
A.	SO 6	Sustainability of Financial Co	nditions						
FINANCIAL	SM 9	Budget Utilization Rate a. Current Budget (2019 & 2020)	Actual Award / Total Budget	5%	Actual / Target	80%	10%	6.25%	

 $^{^{4}}$ For the month of June 2020 only. No rail operation for April and May due to ECQ implementation.

PES Form 4 2nd Quarter Monitoring Report

		Con	ponent				2nd Ou	arter CY 2020
	Strate	egic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System ¹	Annual Target	Target	Actual
		b. 2018 & Prior Years' Subsidies		4%		80%	-	68.98% ⁵
	SM 10	Farebox Ratio	Rail Revenue / Operating Expenses (excluding depreciation)	7%	Actual / Target	0.44	0.02	0.04
	SM 11	Non-Rail Revenue ⁶	Actual Non-Rail Revenues	7%	Actual / Target	P143.79M ⁷	P 35.95 M	P 10.81 M
			Sub-total	23%				·
	SO 7	Achieve Railway System Com	petency and Expe	rtise				
LEARNING AND GROWTH	SM 12	Percentage of Employees Meeting Required Competences	Employees with competency gaps determined / Total number of	5%	All or Nothing	Board Approval of Revised Competency Framework	Consultation with the various departments/divisions/ offices for the establishment of Revised Competency Framework of LRT	Initiated and prepared Plan of Activities for the conduct of consultation with the various departments/divisions/offices for the establishment of the Revised Competency Framework of LRTA



Cumulative. Based on SARO as the total budget
 Non-rail revenues comprise income from commercial, advertising spaces, land lease, interconnection access, right of way, and short-term activities.
 Subject to renegotiation with the GCG in view of the impact of COVID 19 pandemic.

PES Form 4 2nd Quarter Monitoring Report

		Con	nponent			Annual Target	2nd Quarter CY 2020		
-	Strat	egic Objective (SO)/ Strategic	Formula	Weight	Rating				
		Measure(SM)			System ¹		Target	Actual	
	SM 13	Establishment of Philippine Railway Training Center (PRTC)	Actual Accomplishment	5%	Alf or Nothing	TESDA Certificate of Program/Module Registration for Train Traffic Program	Preparation of requirements and documentations necessary for the program registration/accreditation	On-going Preparation of requirements and documentations necessary for the program registration/accreditation	
			Sub-total	10%					
			TOTAL	100%					

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LIGHT RAIL TRANSIT AUTHORITY

			Component				Р	roposed Targ	jet	
		ategic Objective (SO)/ categic Measure(SM)	Formula	Weight	Rating System	Annual 2020	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
	SO 1	Increased Passenger Ric	dership						1	
			Absolute	0%	Actual / Target	L1: 166.59 M	42.46 M	38.41 M	42.36 M	43.56 M
	SM 1	Passenger Ridership	Figure (in Millions)	2%		L2: 51.29 M	9.43 M	7.93 M	16.42 M	17.40 M
CT			Sub-total	2%						
IMPACT	SO 2	Improved Customer Sati	sfaction							
SOCIAL IMI	SM 2	Percentage of Satisfied Customers a. Passengers	Number of respondents who gave at least a	6%	Actual / Target		TOR preparation	Procure	Conduct of 1 st Stage	Conduct of 2 nd
		b. Concessionaires	Satisfactory rating / Total number of respondents	2%	0% = If less than 80%	90%1	for Consulting Services	ment Process	Customer Survey	Stage Customer Survey
~	SO 3	Addressed Increasing D	emands for the	Existing L	ines and New Mass Tra	nsit Systems				
CUSTOMER &STAKEHOLDER	SM 3	Line 2 East Extension Project: Electro-Mechanical Works and Track Works for Package 3	Percentage of completion	10%	Actual / Target	100% ² completion	25% completion	50% completion	75% completion	100% completion

Using the Enhanced Guidelines for the Conduct of the CSS prescribed by the GCG.
 Subject to renegotiation with GCG. Reduction of annual target from 100% to 80% due to impact of COVID19s pandemic.

		Component				F	Proposed Targ	 jet	
	ategic Objective (SO)/ rategic Measure(SM)	Formula	Weight	Rating System	Annual 2020	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
	Line 1 South Extension Project a. Acquisition of Lots under Modified C1-A ROW Alignment for Packages 2 and 3		2%	$Rating(R)$ $= \left(\frac{Actual}{Target} \times 100\%\right) \times 2\%$	2%	2: with existing WOP 10: on-going acquisition (2/12 lots) R= 0.33%	1: no longer required to acquire 9 lots: ongoing acquisition (2/12 lots) R= 0.33%	9 lots: on- going acquisition (2/12 lots) R= 0.33%	9 lots: acquire (11/12 lots) R= 1.83%
SM 4	b. Relocation of Utilities Affected by Project Alignment	ent	2%	Rating(R) $= \left(\frac{Actual}{Target} \times 100\%\right) \times 2\%$	8 Utilities	5: secured permits 2: approved relocation plans (0/8 utilities) R= 0%	1: pending 7: on-going relocation works (0/8 utilities) R= 0%	4 utilities relocated (4/8 utilities) R=1.0%	3 utilities relocated (7/8 utilities) R=1.75%
	c. Delivery of Trainset of the New Rolling Stock-4 th Gen LRVs		4%	$Rating(R) = [(TM_{ave} \times 0.5) + (FT_{ave} \times 0.3) + (DO_{ave} \times 0.2)] \times 4\%^{3}$	2 Trainsets	Train Manufacturing TS1- 100% completed TS2 – 75% completed TMave=88% R= 1.76%	TM _{ave} =100% FT _{ave} =40% DO _{ave} =0% R=2.48%	TM _{ave} =100% FT _{ave} =60% DO _{ave} =0% R=2.72%	TM _{ave} =100% FT _{ave} =100% DO _{ave} =0% R=3.2%
		Sub-total	26%						

³

³ Legend: TM_{ave} refers to average score of TS1 and TS2 for Train Manufacturing @ 50% weight FT_{ave} refers to average score of TS1 and TS2 for Factory Testing @ 30% weight DO_{ave} refers to average score of TS1 and TS2 for Delivery On-site @ 20% weight

PES Form 2a Quarterly Target 2020

	Component					Proposed Target						
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual 2020	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter		
	SO 4	Ensured Delivery of Pe	rformance by the	Private Co	oncessionaire				•			
INTERNAL PROCESS	SM 5	Compliance Rate of Concessionaire to the Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI (No. of Rectified Noncomplianc e +Total No. of Noncomplianc e x 100%	10%	95% & above = 10% 94% = 9% 93% = 8% 92% = 7% 91% = 6% 90% = 5% Below 90% = 0%	L1: 95%	L1: 95%	L1: 95%	L1: 95%	L1: 95%		
	SM 6	Compliance Rate of Line 2 Automated Fare Collection System (AFCS) Concessionaire to the Service Level Agreement (SLA)	No. of SLA provisions complied ÷ Total number relevant provisions	10%	Actual / Target	L2: 100%	L2: 100%	L2: 100%	L2: 100%	L2: 100%		
10	SO 5	Improved Efficiency and Reliability of LRT Systems and Processes										
INTERNAL PROCESS	SM 7	Number of Projects Completed for Improved Systems and Facilities	No. of projects with 100% completion / Total Number of Projects for the Year	12%	Actual / Target	L2: 9 Projects	-	-	7 projects	2 projects		

PES Form 2a Quarterly Target 2020

	Component					Proposed Target						
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual 2020	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter		
	SM 8	ISO Certification	Actual Accomplishm ent	7%	All or Nothing	Pass 2nd Surveillance Audit	Preparation of ISO 9001:2015 QMS requirements for the Year 3 Surveillance Audit	Conduct of the Management Review	Conduct of the Year 3 Surveillance Audit Preparation of response/ compliance requirements based on the result of Year 3 Surveillance Audit	LRTA's maintained the Certification of ISO 9001:2015 QMS		
			Sub-total	39%								
	SO 6	Sustainability of Financial Conditions										
FINANCIAL	SM 9	Budget Utilization Rate a. Current Budget ⁴ (2019 & 2020)	Actual Award / Total Budget	5%	Actual / Target	80%	5%	10%	25%	40%		
		b. 2018 & Prior Years' Subsidies ⁵		4%		80%	-	-	-	80% ⁶		

Based on Revised COB 2020 (Spare parts and Rehab Projects)
 Based on SARO as the total budget
 Cumulative Target

	Component					Proposed Target					
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual 2020	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	
;	SM 10	Farebox Ratio	Rail Revenue / Operating Expenses (excluding depreciation)	7%	Actual / Target	0.44 ⁷	0.59	0.59	0.61	0.62	
;	SM 11	Non-Rail Revenue ⁸	Actual Non- Rail Revenues	7%	Actual / Target	P143.79M ⁹	P 35.95 M	P 35.95 M	P 35.95 M	P 35.95 M	
	SO 7	Achieve Railway Syste	m Competency a	nd Expertis	se						
;	SM 12	Percentage of Employees Meeting Required Competences	Employees with competency gaps determined / Total number of	5%	All or Nothing	Board Approval of Revised Competency Framework	Review, revisit and updating of Duties and Functions of all positions of LRTA	Consultation with the various departments/ divisions/offi ces for the establishme nt of Revised Competency Framework of LRT	Preparation of the Revised Competency Framework of LRTA	Approval of the Revised Competency Framework by the LRTA Board of Directors in December 2020.	

Subject to renegotiation with the GCG in view of the impact of COVID 19 pandemic.
 Non-rail revenues comprise income from commercial, advertising spaces, land lease, interconnection access, right of way, and short-term activities.
 Subject to renegotiation with the GCG in view of the impact of COVID 19 pandemic.

PES Form 2a Quarterly Target 2020

			Proposed Target							
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual 2020	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
LEARNING AND GROWTH	SM 13	Establishment of Philippine Railway Training Center (PRTC)	Actual Accomplishm ent	5%	All or Nothing	TESDA Certificate of Program/Mod ule Registration for Train Traffic Program	Coordination with Traffic Control Division (TCD) officers in the preparation of module and registration/ac creditation requirements	Preparation of requirements and documentati ons necessary for the program registration/ accreditation	Secure approval from LRTA officials prior to submission of Train Traffic Module /Program to TESDA	Train Traffic Program/Module registered and accredited by TESDA by December 31, 2020.
			Sub-total	10%						
			TOTAL	100%						