



LIGHT
RAIL
TRANSIT
AUTHORITY

27 July 2018

SAMUEL G. DAGPIN, JR.

Chairman

Governance Commission for COCCs

3/flr. Citibank Centre, 8741 Paseo de Roxas

Makati City

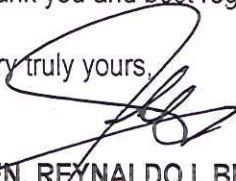
Through: **Atty. Johann Carlos S. Barcena**
Director III, Corporate Governance Office-B

Mr. Norbert G. Germano, CPA
Corporate Governance Officer III

Dear Chairman Dagpin:

We are pleased to transmit the LRTA's Monitoring Report of Performance Targets for the **1st and 2nd quarters of 2018 (PES Form 4)** and the **Quarterly Targets for 2018 (PES Form 2a)** based on the GCG-approved Scorecard for CY 2018.

Thank you and best regards.

Very truly yours,

GEN. REYNALDO I. BERROYA
Administrator



2018 LT PLD 029

Address:

Line 2 Depot, Marcos Highway, Santolan, Pasig City, M.M., Republic of the Philippines

Trunkline: 6473479 / 6473481 / 6473484 / 6473485 / 6473487

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GEN. REYNALDO I. BERROYA
Administrator

Initials by:



ELEANORE T. DOMINGO
Manager, Planning Department

2018.LT- PLD. 029

LIGHT RAIL TRANSIT AUTHORITY

Component		Rating System		Annual Target		[1st] Quarter	
Strategic Objective (SO) / Strategic Measure(SM)	Formula	Weight	Rating System	Annual Target	Target	Actual	
SOCIAL IMPACT	SO 1	Increased Passenger Ridership					
	SM 1	Increased Passenger Ridership	Absolute Figure (in Millions)	2%	Actual / Target x weight	L1: 160.12 L2: 67.28	L1: 39.97 M L2: 16.45 M
	Sub-total			7%			
	SO 2	Improved Customer Satisfaction					
	SM 2	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating/ Total number of respondents	5%	Actual/Target x Weight 0% = If less than 80%	90% (Using the Standard Methodology and Questionnaire developed by the GCG)	TOR preparation for Consulting Services Terms of Reference for Consulting Services prepared
CUSTOMER & STAKEHOLDERS	SO 3	Addressed Increasing Demands for the Existing Lines and New Mass Transit Systems					
	SM 3	Line 2 East Extension Project	Percentage of completion	8%	Actual / target x weight	100% completion of Preparatory Works for the construction of Design and Build of Stations	90%
	SM 4	Construction of Line 1 South Extension Project	Actual Accomplishment	10%	Actual / target x weight A: 5% B: 5%	A. Delivery of 5 lots under Package 3 (las Pinas-Niog) B. Relocation of 165 ISFs under Package 2	A. Court proceeding B. Procurement of Consultant for the Relocation of ISFs
	Sub-total			23%			

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Component			Annual Target			[1st] Quarter	
Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System		Target	Actual	
SO 4 Ensured Delivery of Performance by the Private Concessionaire							
SM 5	Compliance of Concessionaire to Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI (No. of Rectified Noncompliance + Total No. of Noncompliance x 100%)	10%	95% and above= 10% 94%= 9% 93%= 8% 92%=7% 91%=6% 90%=5% 89.9% and below=0%	95%	95%	
SM 6	Compliance of Line 2 Automated Fare Collection System (AFCS) Concessionaire to Service Level Agreement (SLA)	Percentage of compliance to SLA provisions (No. of provisions complied + Total number relevant provisions) x 100%)	10%	Actual / target x weight	90%	90%	
Sub-total			20%				
SO 5 Improved Efficiency and Reliability of LRT Systems and Processes							
SM 7	Improve Systems and Facilities	No. of projects completed (Physical Completion)	14%	Actual /Target x Weight	L2: Seven (7) projects	L2: Four (4) projects	
SM 8	ISO Certification	Actual Accomplishment	6%	All or Nothing	ISO 9001:2105 QMS Certified	Preparation of ISO 9001: 2015 QMS requirements for the 3 rd Party Audit	
SM 9	Budget Utilization Rate (GAA - Funded Spare Parts and Rehabilitation Projects)	Actual award / (total APP - savings generated)	5%	Actual/Target x Weight	75%	5%	
Sub-total			45%			6.7%	

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		Component						
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual Target	[1st] Quarter	
							Target	Actual
	SO 6	Ensured Delivery of Performance by the Private Concessionaire						
FINANCIAL	SM 10	Farebox Ratio	Rail Revenue / Operating Expenses (excluding depreciation)	10%	Actual /Target x Weight	1.00	0.65	1.05
	SM 11	Improved Non-Rail Revenue	Actual Revenue from commercial and advertising spaces	5%	Actual /Target x Weight	129.19 Million	P 32.3 M	P 30.30 m
		Sub-total		15%				
	SO 7	Achieved Railway System Competency and Expertise						
LEARNING AND GROWTH	SM 12	Percentage of Employees Meeting Required Competencies	Employees with competency gaps determined/ total number of employees	5%	Actual /Target x Weight	25% of LRTA personnel with identified competency gaps are addressed by December 2018	-	On-going activity
LEARNING AND GROWTH	SM 13	Establishment of Philippine Railway Training Center (PRTC)	Actual Accomplishment	5%	All or Nothing A. 2.5% B. 2.5%	TESDA-accredited Train Driving Level II Program Public Offering: a. Soft Launch to Potential Clients b. Official Launch	-	Conducted soft launching to potential clients through information dissemination (written communication, website posting) regarding TESDA Accredited Train Driving Level II Program.
	Sub-total			10%				
	TOTAL			100%				

LIGHT RAIL TRANSIT AUTHORITY

		Component				[2nd] Quarter			
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	Annual Target	Target			Actual
SOCIAL IMPACT	SO 1	Increased Passenger Ridership							
	SM 1	Increased Passenger Ridership	Absolute Figure (in Millions)	2%	Actual / Target x weight	L1: 160.12	L1:	L1: 39.33 M ¹	
			5%	L2: 67.28		L2: 14.78 M	L2: 14.65 M ²		
		Sub-total		7%					
SO 2		Improved Customer Satisfaction							
SM 2	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating/ Total number of respondents	5%	Actual/Target x Weight 0%=If less than 80%	90% (Using the Standard Methodology and Questionnaire developed by the GCG)	Bidding process	TOR approved; schedule for bidding		
SO 3		Addressed Increasing Demands for the Existing Lines and New Mass Transit Systems							
SM 3	Line 2 East Extension Project	Percentage of completion	8%	Actual / target x weight	100% completion of Preparatory Works for the construction of Design and Build of Stations	10%	17.5%		

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¹ Based from LRM C Report as submitted by CAMT
² Based from LRM C Report as submitted by FROG

		Component				[2nd] Quarter		
Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual Target	Target		Actual
SM 4	Construction of Line 1 South Extension Project	Actual Accomplishment	10%	Actual / target x weight A. 5% B. 5%	A. Delivery of 5 lots under Package 3 (las Pinas-Nlog) B. Relocation of 165 ISFs under Package 2	A. Court proceeding B. Procurement of Consultant for the Relocation of ISFs	A. On-going Court Proceeding B. On-going procurement of Consultant for the Relocation of ISFs	
	Sub-total		23%					
	SO 4 Ensured Delivery of Performance by the Private Concessionaire							
SM 5	Compliance of Concessionaire to Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI (No. of Rectified Noncompliance + Total No. of Noncompliance x 100%)	10%	95% and above= 10% 94%= 9% 93%= 8% 92%=7% 91%=6% 90%=5% 89.9% and below=0%	95%	95%	99.29%	
SM 6	Compliance of Line 2 Automated Fare Collection System (AFCS) Concessionaire to Service Level Agreement (SLA)	Percentage of compliance to SLA provisions (No. of provisions complied ÷ Total number relevant provisions) x 100%)	10%	Actual / target x weight	90%	90%	92.56%	
Sub-total			20%					

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		Component				[2nd] Quarter		
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	Annual Target	Target		Actual
Improved Efficiency and Reliability of LRT Systems and Processes								
	SO 5	Improve Systems and Facilities	No. of projects completed (Physical Completion)	14%	Actual /Target x Weight	L2: Seven (7) projects	L2: Three (3) projects	L2: Three (3) projects
INTERNAL PROCESS	SM 7							Conducted 1 st Stage Audit on June 4, 2018 by SOCOTEC-Certification International Philippines Inc.
	SM 8	ISO Certification	Actual Accomplishment	6%	All or Nothing	ISO 9001:2105 QMS Certified	Conduct 1 st and 2 nd Stage 3 rd Party Audit	Conducted 2 nd Stage Audit on June 11, 2018 by SOCOTEC-Certification International Philippines Inc.
	SM 9	Budget Utilization Rate (GAA - Funded Spare Parts and Rehabilitation Projects)	Actual award / (total APP - savings generated)	5%	Actual/Target x Weight	75%	15%	11.22%
		Sub-total			45%			
	Ensured Delivery of Performance by the Private Concessionaire							
	SO 6							
FINANCIAL	SM 10	Farebox Ratio	Rail Revenue / Operating Expenses (excluding depreciation)	10%	Actual /Target x Weight	1.00	0.64	0.89
	SM 11	Improved Non-Rail Revenue	Actual Revenue from commercial and advertising spaces	5%	Actual /Target x Weight	129.19 Million	P 32.3 M	P 31.63 M
		Sub-total			15%			

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Component		Formula	Weight	Rating System	Annual Target	[2 nd] Quarter	
						Target	Actual
Strategic Objective (SO)/ Strategic Measure(SM)							
SO 5 Improved Efficiency and Reliability of LRT Systems and Processes							
SM 7	Improve Systems and Facilities	No. of projects completed (Physical Completion)	14%	Actual /Target x Weight	L2: Seven (7) projects	L2: Three (3) projects	L2: Three (3) projects
SM 8	ISO Certification	Actual Accomplishment	6%	All or Nothing	ISO 9001:2105 QMS Certified	Conduct 1 st and 2 nd Stage 3 rd Party Audit	Conducted 1 st Stage Audit on June 4, 2018 by SOCOTEC-Certification International Philippines Inc. Conducted 2 nd Stage Audit on June 11, 2018 by SOCOTEC-Certification International Philippines Inc.
SM 9	Budget Utilization Rate (GAA - Funded Spare Parts and Rehabilitation Projects)	Actual award / (total APP - savings generated)	5%	Actual/Target x Weight	75%	15%	11.22%
Sub-total			45%				
SO 6 Ensured Delivery of Performance by the Private Concessionaire							
SM 10	Farebox Ratio	Rail Revenue / Operating Expenses (excluding depreciation)	10%	Actual /Target x Weight	1.00	0.64	0.89
SM 11	Improved Non-Rail Revenue	Actual Revenue from commercial and advertising spaces	5%	Actual /Target x Weight	129.19 Million	P 32.3 M	P 31.63 M
Sub-total			15%				
FINANCIAL							

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		Component					
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	Annual Target	[2nd] Quarter	
						Target	Actual
	SO 7	Achieved Railway System Competency and Expertise					
LEARNING AND GROWTH	SM 12	Percentage of Employees Meeting Required Competencies	Employees with competency gaps determined/ total number of employees	5%	Actual /Target x Weight	25 ³ % of LRTA personnel with identified competency gaps are addressed by December 2018	Seventy-six (76) employees with identified competency gaps are addressed through attendance in relevant trainings and intervention.
LEARNING AND GROWTH	SM 13	Establishment of Philippine Railway Training Center (PRTC)	Actual Accomplishment	5%	All or Nothing A. 2.5% B. 2.5%	TESDA- accredited Train Driving Level II Program Public Offering: a. Soft Launch to Potential Clients b. Official Launch	<ul style="list-style-type: none">Conducted soft launching to potential clients through information dissemination (written communication, feelers and website posting) regarding TESDA Accredited Train Driving Level II Program.Conduct meeting with academe such as PUP on June 25, 2018 on the course offering as well as arrangement for facilities and students.
		Sub-total		10%			
		TOTAL		100%			

³ Full year target is 25% equivalent to 22 LRTA employees out of 86 employees with identified competency gaps

LIGHT RAIL TRANSIT AUTHORITY

Component											
Strategic Objective (SO)/ Strategic Measure(SM)				Formula		Weight		Rating System			
Annual				Proposed Target							
				1 st Quarter		2 nd Quarter		3 rd Quarter		4 th Quarter	
SOCIAL IMPACT											
SO 1		Increased Passenger Ridership									
SM 1		Increased Passenger Ridership		Absolute Figure (in Millions)		2%		Actual / Target x weight		L 1 : 160.12 M	
						5%				L2: 67.28 M	
		Sub-total				7%					
SO 2		Improved Customer Satisfaction									
SM 2		Percentage of Satisfied Customers		Number of respondents which gave at least a Satisfactory rating/ Total number of respondents		5%		Actual/Target x Weight 0% = If less than 80%		90% (Using the Standard Methodology and Questionnaire developed by the GCG)	
										TOR preparation for Consulting Services	
										Bidding process	
										Conduct of 1 st Stage Customer Survey	
										Conduct of 2 nd Stage Customer Survey	
CUSTOMER & STAKEHOLDERS											
SO 3		Addressed Increasing Demands for the Existing Lines and New Mass Transit Systems									
SM 3		Line 2 East Extension Project		Percentage of completion		8%		Actual / target x weight		100% completion of Preparatory Works for the construction of Design and Build of Stations	
										90%	
										10%	
										-	
										-	

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¹ Estimate targets only for each quarter which was computed by dividing annual target to 4 quarters. No data provided from the LRM.C.
² Based on the signed report from the Fare Revenue Operations Group (FROG)

		Component			Proposed Target				
Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
SM 4	Construction of Line 1 South Extension Project	Actual Accomplishment	10%	Actual / target x weight A. 5% B. 5%	A. Delivery of 5 lots under Package 2 (las Pinas-Niog) ³ B. Relocation of 165 ISFs under Package 2	A. Court proceeding (Expropriation case)	A. Court proceeding (Expropriation case)	A. Court proceeding (Expropriation case)	A. Issuance of Writ of Possession
						B. Procurement of Consultant for the Relocation of ISFs	B. Procurement of Consultant for the Relocation of ISFs	B. Procurement of Consultant for the Relocation of ISFs	B. Schedule
Sub-total			23%						
SO 4		Ensured Delivery of Performance by the Private Concessionaire							
SM 5	Compliance of Concessionaire to Performance Commitments under the Concession Agreement	Percentage of compliance to Secondary KPI (No. of Rectified Noncompliance + Total No. of Noncompliance x 100%)	10%	95% and above= 10% 94%= 9% 93%= 8% 92%=7% 91%=6% 90%=5% 89.9% and below=0%	95%	95%	95%	95%	95%
SM 6	Compliance of Line 2 Automated Fare Collection System (AFCS) Concessionaire to Service Level Agreement (SLA)	Percentage of compliance to SLA provisions (No. of provisions complied + Total number relevant provisions) x 100%)	10%	Actual / target x weight	90%	90%	90%	90%	90%
Sub-total			20%						
INTERNAL PROCESS									

³ The delivery of remaining 5 lots is under expropriation proceedings which are beyond LRTA's control as it depends on the court decision.

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Component					Proposed Target				
Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	Annual	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	
Improved Efficiency and Reliability of LRT Systems and Processes									
SO 5	Improved Efficiency and Reliability of LRT Systems and Processes								
SM 7	Improve Systems and Facilities	No. of projects completed (Physical Completion)	14%	Actual /Target x Weight	L2: Seven (7) projects	Four (4) projects	Three (3) projects	-	
SM 8	ISO Certification	Actual Accomplishment	6%	All or Nothing	IS O 9001:2105 QMS Certified	Preparation of ISO 9001: 2015 QMS requirements for the 3 rd Party Audit	Conduct 1 st and 2 nd Stage 3 rd Party Audit	Preparation of response/compliance requirements based on the result of 3 rd Party Audit	LRTA's Certification of ISO 9001:2015 QMS
SM 9	Budget Utilization Rate (GAA - Funded Spare Parts and Rehabilitation Projects)	Actual award / (total APP - savings generated)	5%	Actual/Target x Weight	75%	5%	15%	25%	30%
	Sub-total		45%						
SO 6	Ensured Delivery of Performance by the Private Concessionaire								
SM 10	Farebox Ratio	Rail Revenue / Operating Expenses (excluding depreciation)	10%	Actual /Target x Weight	1.00	0.65	0.64	-	
SM 11	Improved Non-Rail Revenue	Actual Revenue from commercial and advertising spaces	5%	Actual /Target x Weight	P 129.19 Million	P 32.29 Million	P 32.29 Million	P 32.29 Million	
	Sub-total		15%						

2018

		Component				Proposed Target			
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	Annual	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
SO 7 Achieved Railway System Competency and Expertise									
	SM 12 Percentage of Employees Meeting Required Competencies	Employees with competency gaps determined/ total number of employees	5%	Actual /Target x Weight	25% of LRTA personnel with identified competency gaps are addressed by December 2018	-	-	-	25% of LRTA personnel with identified competency gaps are addressed by December 2018
LEARNING AND GROWTH	SM 13 Establishment of Philippine Railway Training Center (PRTC)	Actual Accomplishment	5%	All or Nothing A. 2.5% B. 2.5%	TESDA accredited Train Driving Level II Program Public Offering: A. Soft Launch to Potential Clients B. Official Launch	-	-	-	A. Soft Launch to Potential Clients B. Official Launch
		Sub-total	10%						
		TOTAL	100%						