



CIP/5333

22 October 2020

GEN. REYNALDO I. BERROYA

Administrator

Light Rail Transit Authority

Line 2 Depot, Marcos Highway

Santolan, Pasig City

Metro Manila

Through: **MS. ELEANORE T. DOMINGO**
Management Representative, QMS Core Team

Dear General Berroya,

Continued Certification to ISO 9001:2015

Based on the outcome of the second surveillance audit of your QMS on 5-6 October 2020, we are pleased to notify you that the validity of your ISO 9001:2015 certification is hereby reconfirmed.

Our audit assessed the maintenance of the QMS, its good points and areas of conformity that enable it to address your organization's risks and opportunities as well as support the achievement of your organization's performance objectives and customers' needs and expectations. Please note the opportunities for improvement cited too in the audit report.

We also wish to bring to your attention our concern that one non-conformity report from June 2019 remains open. The audit in October 2020 found insufficient or no evidences of implementation of corrections and corrective actions committed to be done on non-conformity report SSM-01-S2. The status of these actions will again be verified at the next audit, subject to the renewal of the 3-year certification contract between LRTA and CIP. To ensure maintenance of certification, it is imperative under ISO rules that these continual improvement actions are effectively implemented in a timely manner.

We assure CIP's support to your organization's continuing quest for excellence. Best regards.

Very truly yours,
CERTIFICATION INTERNATIONAL


JOSELITO C. SOLER
President & Managing Director