



10 June 2019

ATTY. ARTHUR P. TUGADE
DOTr Secretary and Chairman
GEN. REYNALDO I. BERROYA (RET.)
Administrator
LIGHT RAIL TRANSIT AUTHORITY (LRTA)
1st Floor Line 2 Depot
Marcos Highway, Pasig City

**RE: VALIDATION RESULT OF LRTA'S
2018 PERFORMANCE SCORECARD**

Dear Sec. Tugade and Admin. Berroya,

This is to formally transmit the validation result of LRTA's 2018 Performance Scorecard. Based on the Governance Commission's validation of documentary submissions and conduct of on-site validation on 04 March 2019, LRTA gained an over-all score of **91.73%** (See *Annex A*). The same is to be posted in LRTA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.¹

In relation to its application for the grant of 2018 Performance Based Bonus (PBB) to eligible officers and employees, LRTA can grant such incentive only upon receipt of confirmation letter from the Governance Commission. In this regard, the Board is reminded that any unilateral action to release the PBB before the confirmation will be considered as a violation of the Board's fiduciary duty to protect the assets of the GOCC as provided under Section 19 of Republic Act No. 10149.²

FOR YOUR INFORMATION AND GUIDANCE.

Very truly yours,

SAMUEL G. DAGPIN, JR.
Chairman

MICHAEL P. CLORIBEL
Commissioner

MARITES C. DORAL
Commissioner

cc: COA Resident Auditor – LRTA

¹ Code of Corporate Governance for GOCCs, dated 28 November 2012.

² GOCC Governance Act of 2011.

LIGHT RAIL TRANSIT AUTHORITY (LRTA)
Validated 2018 Performance Scorecard

Description	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	Remarks								
											Performance Measures		LRTA Submission		GCG Validation			
SO 1 Increased Passenger Ridership																		
Increased Passenger Ridership																		
SM 1	LRT Line 1 (L1)		Actual/Target x Weight	L1: 160.12	L1: 165.34	2%	165.34	2%	- LRMIC Weekly Ridership Report	Target exceeded by 3.26%.								
	LRT Line 2 (L2)	Absolute Figure (in Millions)		L2: 67.28	L2: 64.70	4.81%	64.695	4.81%	- Line 2 Entry & Station Exit Traffic per Report by the Operations Grp. Fare Revenue	Target missed by 3.84% or short of about 2.58 million passengers.								
		Sub-total				7%		6.81%										
SO 2																		
SM 2	Percentage of Satisfied Customers	Actual Customer Satisfaction Rating	Actual / Target x Weight	90%	93%	5%	94%	5%	-2018 Customer Satisfaction Survey Report by Market Relevance Corp. and LRTA	<table border="1"> <tr> <td>Customer Rating</td> <td>24% (NS)</td> </tr> <tr> <td>Passengers (600)</td> <td>71% (S)</td> </tr> <tr> <td>Concessionaires (13)</td> <td>69% (NS)</td> </tr> <tr> <td></td> <td>23% (S)</td> </tr> </table>	Customer Rating	24% (NS)	Passengers (600)	71% (S)	Concessionaires (13)	69% (NS)		23% (S)
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SO 3 Addressed Increasing Demands for the Existing Lines and New Mass Transit Systems																		
SM 3	Line 2 East Extension Project	Percentage of Completion	Actual/Target x Weight	100% completion of Preparatory Works for Construction of Design and Build of Stations	100% Completed	8%	100% Completed	8%	- Transmittal Letter by Project Manager - Photos of the structural works	Preparatory works were completed on 29 June 2018.								

SOCIAL IMPACT

CUSTOMERS & STAKEHOLDERS

INTERNAL PROCESS																
Description	Formula	Weight	Rating ^{a/}	Target	LRTA Submission		GCG Validation		Supporting Documents	Remarks						
					Actual	Rating	Score	Rating								
SM 4	Construction of Line 1 South Extension Project	Actual accomplishment	5%	Actual/Target x 5 Lots under Package 3 a. Delivery of (Las Pinas – Nlog)	5%	On-going litigation for the expropriation of affected lots	Not Accomplished	0%	-Letter from LRTA to GCG dated 22 Aug 2018	Changes to the alignment option of the South Extension Project affected the delivery of lots under Package 3 and relocation of ISFs under Package 2, as targeted for the year. In lieu of the targeted 165 ISFs under Package 2, however, the relocation of 142 ISFs under Package 1 was, instead, successfully completed by LRTA as of December 2018.						
		Sub-total	23%		13%			17.3%								
SO 4	Ensured Delivery of Performance by the Private Concessionaire															
SM 5	Compliance of Concessionaire to Performance Commitments under the Concession Agreement	Percentage of Compliance to Secondary KPI (No. of Rectified Noncompliance ÷ Total No. of Noncompliance x 100%)	10%	L1: 95%	L1: 100%	L1: 100%	10%	10%	- Certification from Line 1 CAMT - CMG - Secondary KPI Monthly Reports	<table border="1"> <tr> <td>Non-compliance</td> <td>414</td> </tr> <tr> <td>Rectifications</td> <td>414</td> </tr> <tr> <td>Compliance Rate</td> <td>100%</td> </tr> </table>	Non-compliance	414	Rectifications	414	Compliance Rate	100%
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Remarks	Supporting Documents	GCG Validation			LRTA Submission		Performance Measures																																																																		
		Rating	Score	Rating	Actual	Target	Rating at Scale	Weight	Formula	Description																																																															
SO 6 Sustainability of Financial Conditions													SM 10	Farebox Ratio	Operating Expenses (excluding depreciation) / Rail Revenue	10%	Actual/Target x Weight	1.00	0.92	9.20%	0.9154	9.15%	- 2018 Unaudited Financial Statements (FS) as submitted to COA	<table border="1"> <thead> <tr> <th>Quarter</th> <th>in Millions</th> </tr> </thead> <tbody> <tr> <td>1st</td> <td>30.30</td> </tr> <tr> <td>2nd</td> <td>31.54</td> </tr> <tr> <td>3rd</td> <td>30.92</td> </tr> <tr> <td>4th</td> <td>43.77</td> </tr> <tr> <td>Total</td> <td>136.53</td> </tr> </tbody> </table>	Quarter	in Millions	1 st	30.30	2 nd	31.54	3 rd	30.92	4 th	43.77	Total	136.53	SM 11	Improved Non-Rail Revenue*	Actual Revenue from commercial and advertising spaces	5%	Actual/Target x Weight	233.07 Million	136.53 Million	5%	14.20%	14.15%	- 2018 Unaudited Financial Statements (FS) as submitted to COA	<table border="1"> <thead> <tr> <th>Quarter</th> <th>in Millions</th> </tr> </thead> <tbody> <tr> <td>1st</td> <td>30.30</td> </tr> <tr> <td>2nd</td> <td>31.54</td> </tr> <tr> <td>3rd</td> <td>30.92</td> </tr> <tr> <td>4th</td> <td>43.77</td> </tr> <tr> <td>Total</td> <td>136.53</td> </tr> </tbody> </table>	Quarter	in Millions	1 st	30.30	2 nd	31.54	3 rd	30.92	4 th	43.77	Total	136.53	SO 7 Achieved Railway System Competency and Expertise												
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LEARNING & GROWTH													SM 11	Percentage of Employees with Meeting Required Competences	Employees with competency gaps determined / total number of employees	5%	Actual/Target x Weight	25% of LRTA personnel identified with competency gaps are addressed by December 2018	85 out of 86 employees with identified competency gaps attended relevant trainings to address their competency gaps	5%	98.84% (85 of 86) of LRTA personnel with identified competency gaps are addressed	5%	- Admin Dept. – Report on Monitoring of Competency Gaps of LRTA Employees - Attendance Sheets to Seminars	The competency gap of the remaining one (1) employee is scheduled to be addressed in 2019 under LRTA's Learning & Development Program.																																																	

*Comprised of income from commercial and advertising spaces only.

LEARNING & GROWTH											
Description	Formula	Weight	Rating Scale a/	Target	LRTA Submission			GCG Validation		Supporting Documents	Remarks
					Actual	Rating	Score	Rating	Score		
Establishment of Philippine Railway Training Center (PRTC)	Actual Accomplishment	5%	All or Nothing	TESDA-accredited Train Driving Level II Program Public Offering: a. Soft Launch to Potential Clients; b. Official Launch	5%	5%	TESDA-accredited Train Driving Level II Program Public Offering: a. Soft Launch to Potential Clients; b. Official Launch	5%	5%	- Picture and Attendance Sheets on the Program Launches - Letters of Invitation - Brochure on the PRTC Program Launch	LRTA officially launched the TESDA-accredited Train Driving Level II program on 16 Nov 2018. This program is posted in the LRTA website and is officially being offered to the public.
Sub-total		10%			10%	10%		10%	10%		
TOTAL		100%			88.00%	88.00%		91.73%	91.73%		

a/ But not to exceed the weight assigned per indicator.